

GP Travel Enterprise Release 9.4.1/9.5

Presentation

August 08, 2023

Dear clients and partners!

We are happy to announce Release 9.4.1/9.5 of GP Travel Enterprise that introduces new capabilities of new version of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

Enhancements

New capabilities of the Website:

- ✓ Hotel Search: Map Enhancements
- ✓ Booking page: New Validation Logic
- ✓ Reservations:
 - Mass Edit
 - Summary on Reservations
 - Move to Archive Function
 - Internal Notes Extensions
 - Calculations Tab
 - History Tab
 - Filters by Payment Due Date
- ✓ New tabs:
 - Finance Tab
 - Scheduler Tab
 - Communications Tab
 - Corporate Clients Tab
 - Settings Tab
- ✓ Reports:
 - User Login Report
 - Email Sent Report
 - Channel Manager Report

Enhancements

Enhancements in Back-Office:

- ✓ Product Name for Supplier
- ✓ Tourist Booking Fields Extensions

API changes

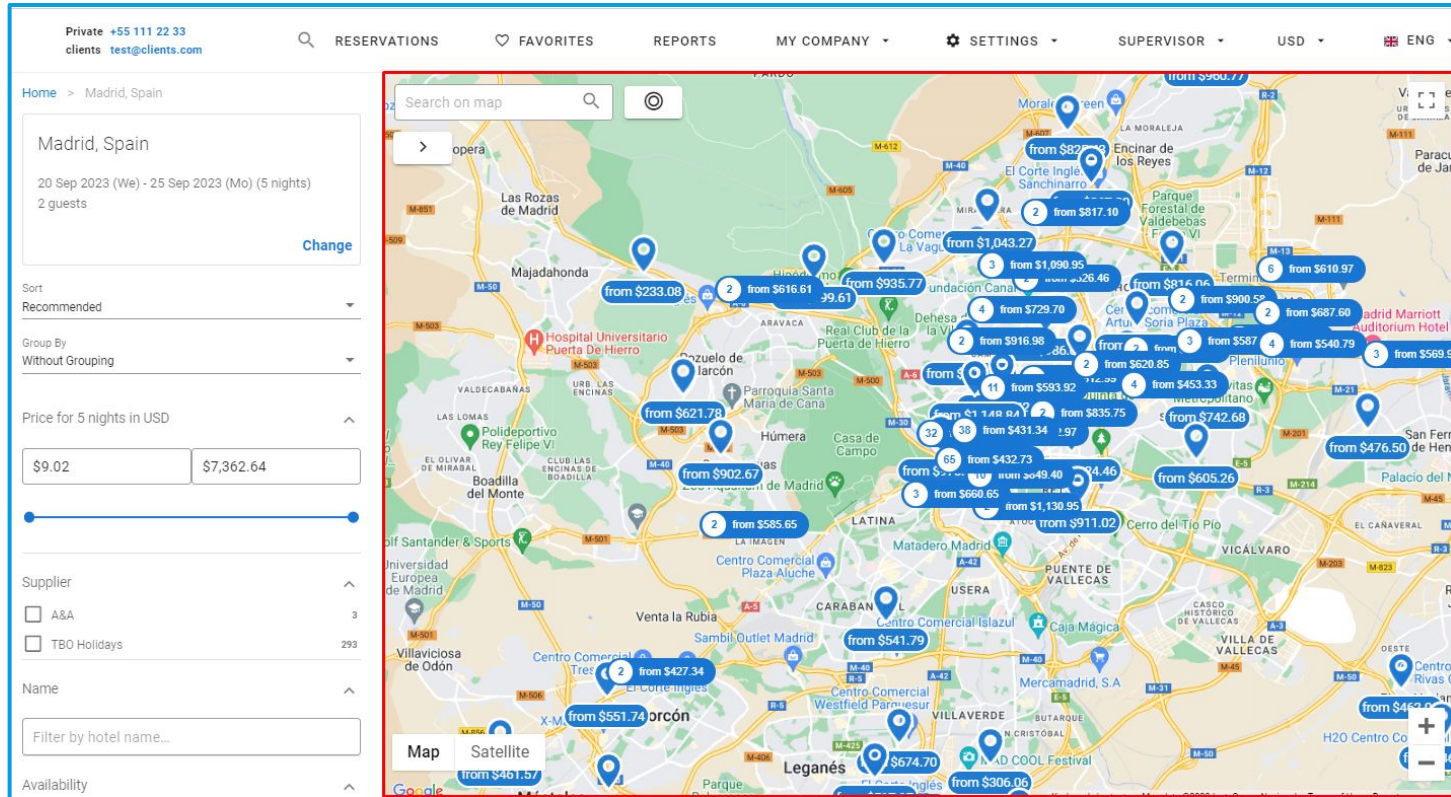
We added new methods and parameters for the following products and functionalities:

- ✓ Orders
- ✓ Invoices
- ✓ CRMPerson
- ✓ CRMCommunications
- ✓ NotificationTemplates

Note: see the details on API changes here: <https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/2081423390>

1. New Capabilities of the Website

Within the new release we enhanced the functionality of the map for hotel search. Prices were added to all the markers for all the hotels returned in search results:

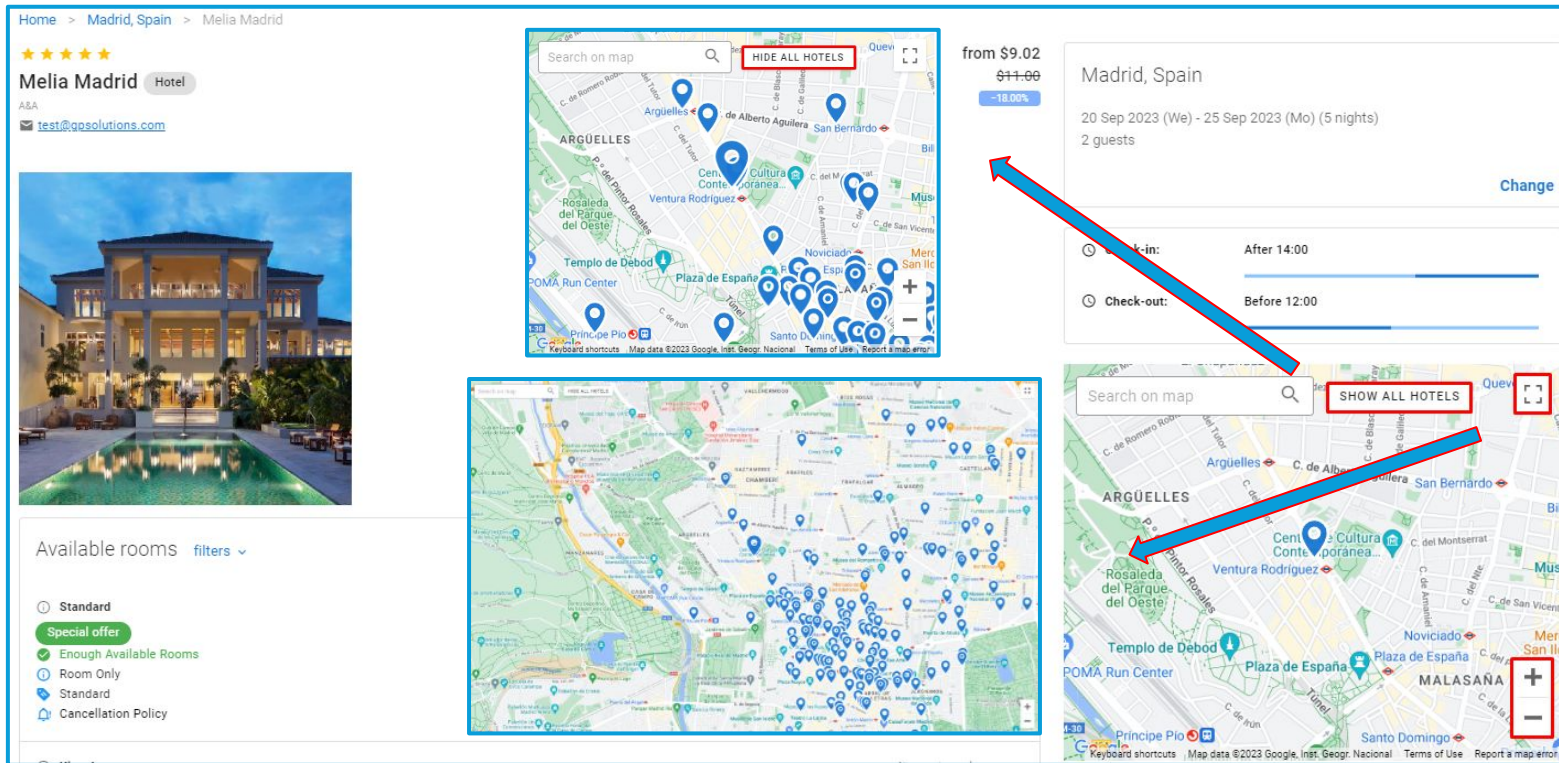


Access:

Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

On the hotel details page we added **control buttons** allowing to **zoom in / zoom out the map**, and **open a full screen mode**. We also implemented the **Show all hotels** option, which allows to show either all the hotels returned in search results or only the current one.

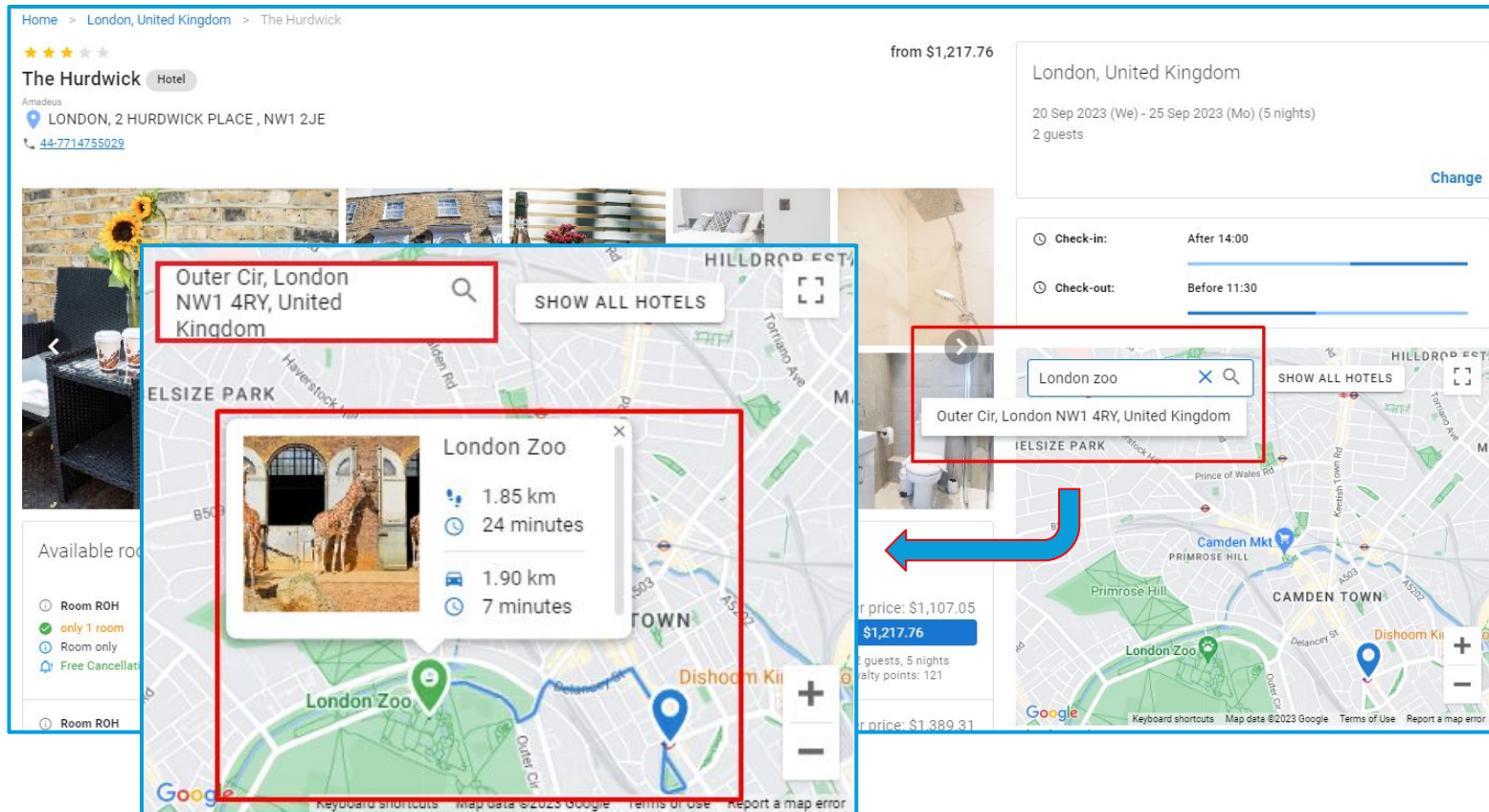


Access:

Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results >> Hotel details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We also added the possibility to **search for locations** and **show itinerary options**:

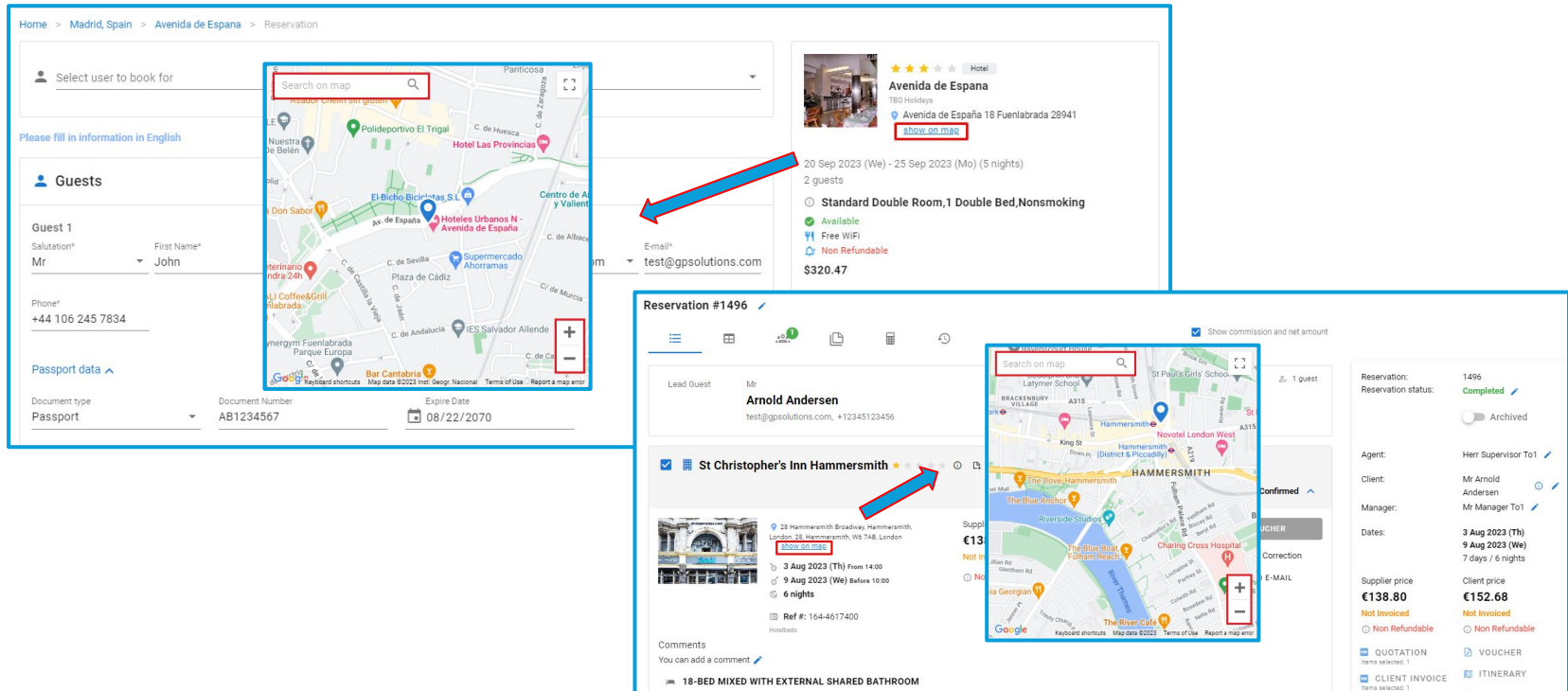


Access:

Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results >> Hotel details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Extended the functionality of the map on the **booking page** and in **reservations** by adding **control buttons and search field**



Access:

Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results >> Booking page

Main page >> Log in as B2B/B2C user >> Reservations >> Reservation details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We changed the booking field validation logic to allow users to **create a saved order without filling all the mandatory fields** on the booking page.

The image shows two screenshots of a booking page. The top screenshot displays the 'Guests' form with a red box highlighting the 'First Name*' field (containing 'Smith') and the 'Phone*' field (containing '+44 824 561 435'). Below the form is a 'SAVE RESERVATION AND BOOK LATER' button, also highlighted with a red box. A blue arrow points from this button to the bottom screenshot. The bottom screenshot shows the reservation details for 'Melia Madrid' with a 'Quoted' modal overlay. The modal contains the text: 'Quoted', 'Your reservation number is 1487', and 'Reservation details will be sent to test@gpsolutions.com'. The reservation details on the right show a total price of \$90.20 and a status of 'Quote'.

Access:

B2B/B2C Website >> Product search >> Booking page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

It is now possible to **mass edit** “Request manager” and “Service manager” for reservations on the website:

Reservations: 343

EDIT RESERVATIONS SUMMARY OF RESERVATIONS

Show cancelled services without fee Show commission and net amount

<input type="checkbox"/>	Reservation Number	Created	Modified	Company / Agent	Status	Service	Dates	Traveler (-s)	Netto	Price	Due to Pay from Client	Income
<input checked="" type="checkbox"/>	1486	1 Aug 2023	2 Aug 2023						\$9.90 Not Invoiced	\$9.90	\$5.90 59.6%	
<input checked="" type="checkbox"/>	1488	2 Aug 2023	2 Aug 2023						\$92.40 Not Invoiced	\$0.00	\$16.80 18.18%	
<input checked="" type="checkbox"/>	1487	1 Aug 2023	1 Aug 2023						\$90.20 Not Invoiced	\$0.00	\$16.40 18.18%	

Change selected requests

Request manager
Anna Barto

Service manager
Bob Evans

SAVE **CANCEL**

Access:

Main page >> Log in as TO1/TO2/TA >> Reservations (To switch on this option please contact your CSM or GP support)

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented the possibility to **view summary on reservations** on the website:

The screenshot shows the 'Reservations' page with a 'SUMMARY OF RESERVATIONS' modal open. The modal displays financial data for suppliers and clients.

Suppliers		Clients	
Turnovers	Due to pay	Turnovers	Due to pay
€2,510.11	€2,479.11	€2,727.02	€2,727.02
\$9,875.19	\$10,306.39	\$10,232.25	\$3,387.91

The background interface includes search filters, reservation status options, and a table of reservations with columns for Reservation Number, Created, Modified, Status, Price, Due to Pay from Client, and Income.

Access:

Main page >> Log in as TO1 >> Reservations

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Added the possibility to easily **move a reservation to archive** on the website:

The image shows two screenshots of a reservation management interface. The top screenshot shows reservation #1496 for Mr. Arnold Andersen, with a status of 'Completed' and an 'Active' toggle switch highlighted by a red box. A blue arrow points from this toggle to the bottom screenshot, which shows the same reservation with the toggle switch now set to 'Archived' and also highlighted by a red box. The bottom screenshot also displays a 'Confirmed' status, a 'VOUCHER' button, and pricing details: Supplier price €138.80 (Not Invoiced, Non Refundable) and Client price €152.68 (Not Invoiced, Non Refundable).

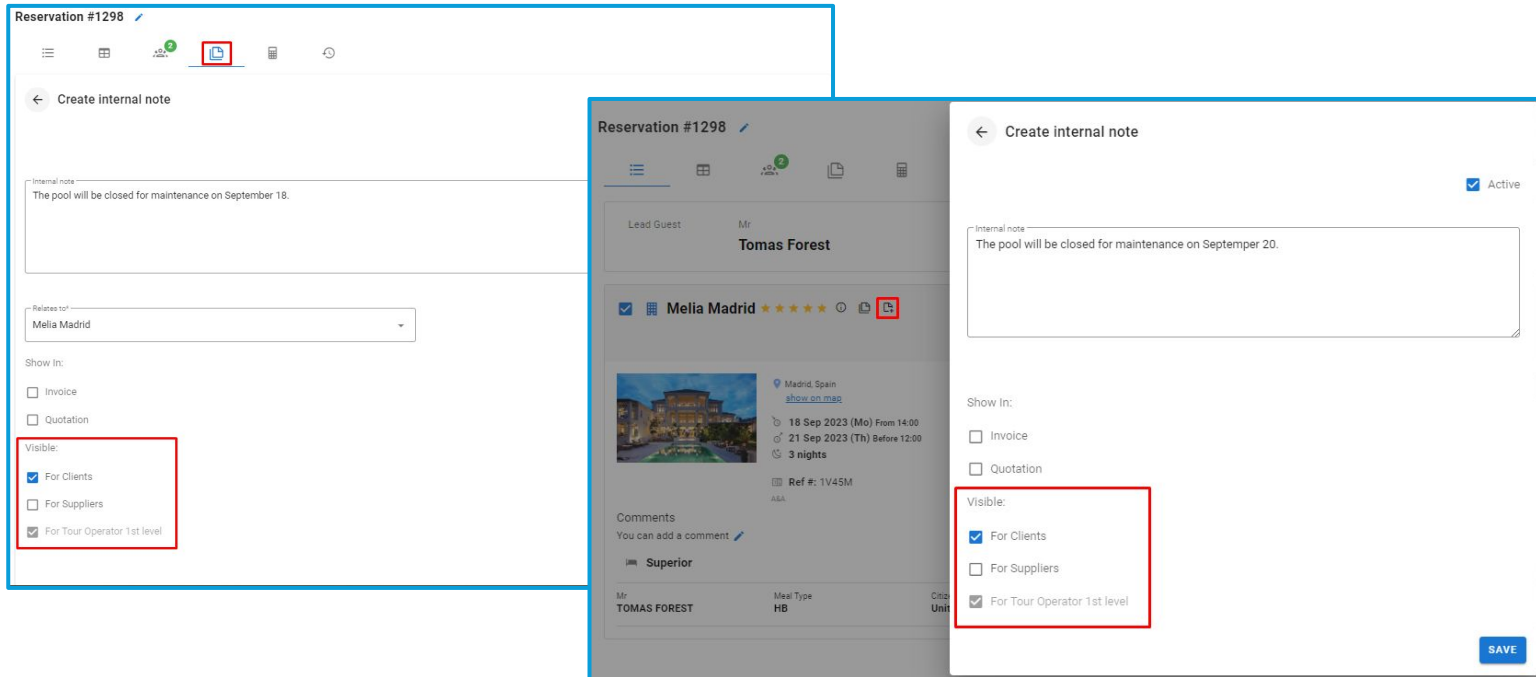
Access:

Main page >> Log in as TO1/TO2/TA >> Reservations >> Reservation Details (To switch on this option please contact your CSM or GP support)

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Added a new **Visible** section to **manage a note visibility** when creating or editing notes via the Notes tab or Notes on the level of service

Only TO1 users can specify the visibility, while other BRB and B2C users can view the notes for a service if they are added as visible.



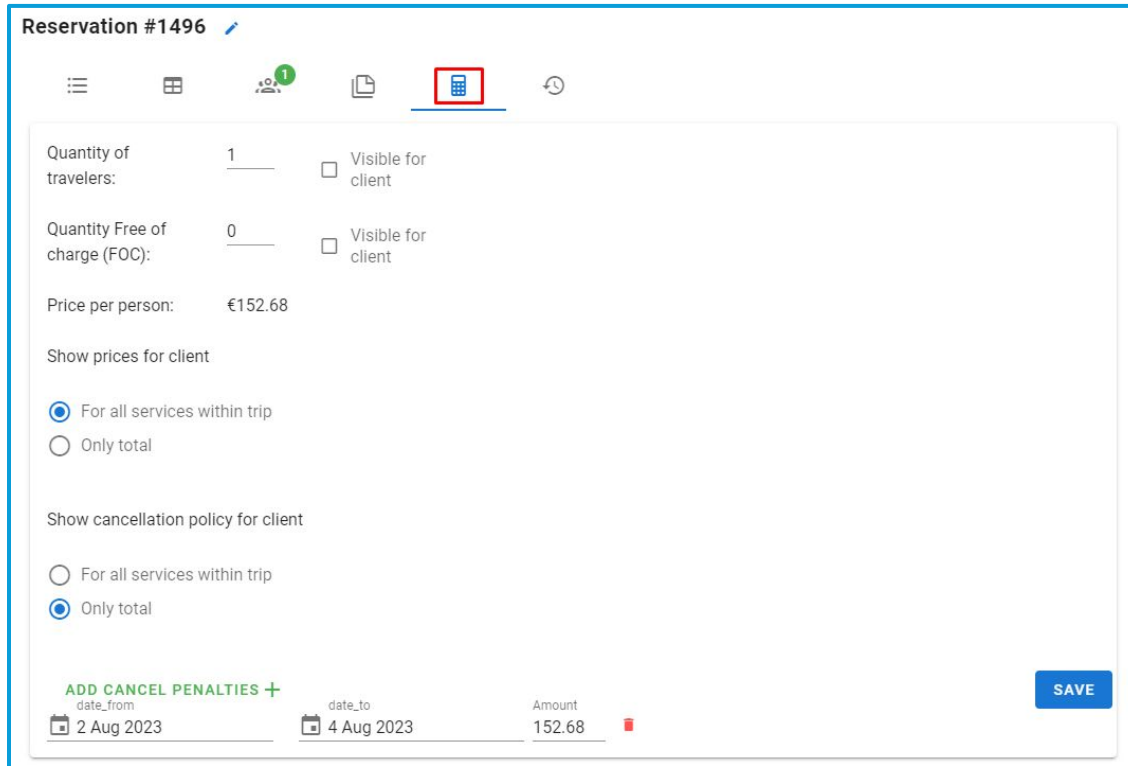
Access:

Main page >> Log in as TO1 >> Reservations >> Reservation Details >> Notes / Service notes

B2B/B2C Website >> Log in as B2B/B2C user >> Reservations >> Reservation Details >> Service notes

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented the **Calculations** tab allowing to **manage calculation settings** for a reservation:



The screenshot shows the 'Calculations' tab for Reservation #1496. The interface includes a navigation bar with icons for menu, calendar, profile, document, calculator (highlighted with a red box), and clock. The main content area contains the following settings:

- Quantity of travelers: 1 Visible for client
- Quantity Free of charge (FOC): 0 Visible for client
- Price per person: €152.68
- Show prices for client:
 - For all services within trip
 - Only total
- Show cancellation policy for client:
 - For all services within trip
 - Only total

At the bottom, there is a table for 'ADD CANCEL PENALTIES +' with columns for 'date_from', 'date_to', and 'Amount'. The table contains one row: '2 Aug 2023', '4 Aug 2023', and '152.68'. A 'SAVE' button is located in the bottom right corner.

Available for Tour Operator 1level only


Access:







Main page >> Log in as TO1 >> Reservations >> Reservation Details (To switch on this option please contact your CSM or GP support)

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Now the **history of operations performed with reservations** is available on the website too:

Home > Reservations > Reservation Details

Reservation #1154 

Time	Service	User	Operation	Operation result
2 Aug 2023 (We) 16:39	Hotel Melia Madrid		Repair service	Confirmed
24 Jul 2023 (Mo) 05:30	Request	director3 Anna Barto (ETO)	Change of Payment with Customer	Not fully invoiced
10 Jul 2023 (Mo) 05:26	Request	supervisor Supervisor (Travel Agency)	Change status	Completed
10 Jul 2023 (Mo) 05:25	Request	supervisor Supervisor (Travel Agency)	Change of Payment with Customer	Invoiced
10 Jul 2023 (Mo) 05:24	Hotel Melia Madrid	supervisor Supervisor (Travel Agency)	Confirm	Confirmed
10 Jul 2023 (Mo) 05:24	Hotel Melia Madrid	supervisor Supervisor (Travel Agency)	Create Service	Saved order created

Access:

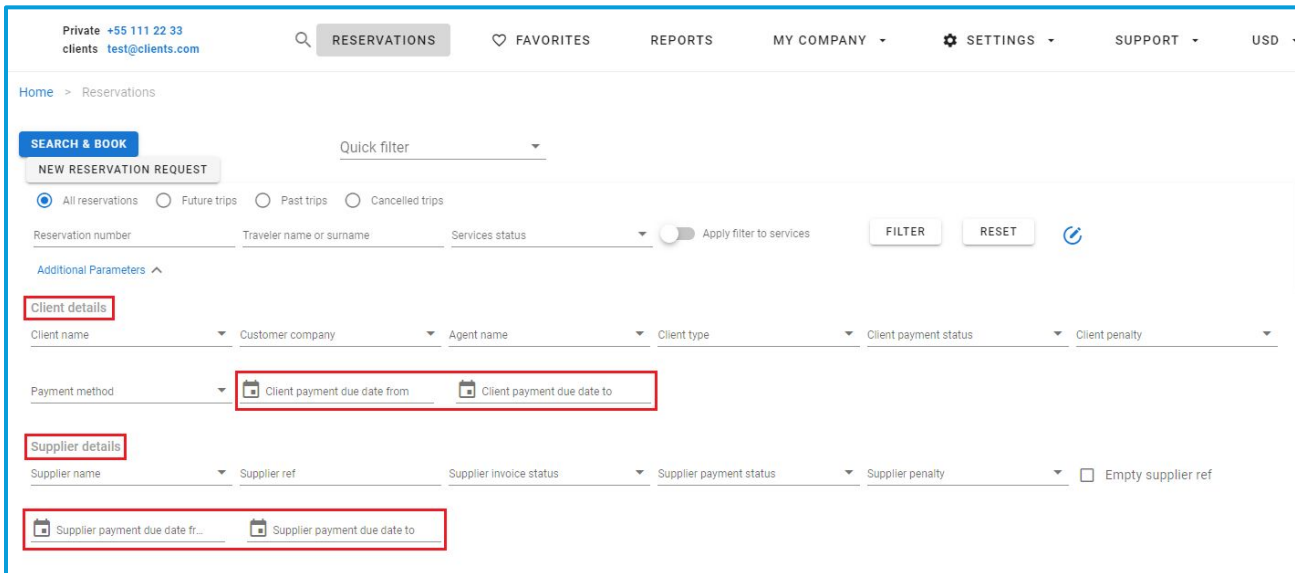
Main page >> Log in as TO1/TO2/TA >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To be able to **monitor payments by payment due date** and see if the deadline is missed, new filters were added to the list of reservations:

- Client details: **Client payment due date from** and **Client payment due date to**
- Supplier details: **Supplier payment due date from** and **Supplier payment due date to**

The new filters can be used for past, current and future dates allowing to view overdue or upcoming payments.



The screenshot displays the 'Reservations' page with the following elements:

- Header: Private +55 111 22 33, clients test@clients.com, RESERVATIONS, FAVORITES, REPORTS, MY COMPANY, SETTINGS, SUPPORT, USD.
- Navigation: Home > Reservations
- Buttons: SEARCH & BOOK, NEW RESERVATION REQUEST
- Quick filter: Quick filter (dropdown)
- Radio buttons: All reservations (selected), Future trips, Past trips, Cancelled trips
- Form fields: Reservation number, Traveler name or surname, Services status, Apply filter to services (toggle), FILTER, RESET, Refresh icon.
- Section: Additional Parameters (dropdown arrow)
- Section: Client details (highlighted with a red box)
 - Client name, Customer company, Agent name, Client type, Client payment status, Client penalty
 - Payment method
 - Client payment due date from (highlighted with a red box)
 - Client payment due date to (highlighted with a red box)
- Section: Supplier details (highlighted with a red box)
 - Supplier name, Supplier ref, Supplier invoice status, Supplier payment status, Supplier penalty, Empty supplier ref
 - Supplier payment due date from (highlighted with a red box)
 - Supplier payment due date to (highlighted with a red box)

Available for Tour Operator 1level and 2nd financial module only

Access:

Main page >> Log in as TO1 >> Reservations >> Additional Parameters

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Added a new **Finance** menu tab that is available with Payment Scheduler configuration. This new menu tab includes the **Payments** sub-tab leading to the Payment page where it is possible to view the list of existing issued, paid and cancelled payments, use filters, and make mass client and supplier payments.

Client payments

Filters

Due date from: 10 Aug 2023 | Due date to: 20 Aug 2023 | Reservation number | Client name

Pay date from | Pay date to | Status | Supplier name

INVOICES: 5

<input type="checkbox"/>	Due date	Amount	Amount to pay	Status	Reservation number	Client name	Supplier name	Bill date	Pay date	Cancel
<input checked="" type="checkbox"/>	11 Aug 2023	£115.00	£115.00	Invoiced	10388	Mr. John Smith	Common	02 Aug 2023		CANCEL
<input type="checkbox"/>	12 Aug 2023	€2,022.90	€2,022.90	Invoiced	10375	Ms. Sara Fox	Common	02 Aug 2023		CANCEL
<input checked="" type="checkbox"/>	15 Aug 2023	£1,540.00	£1,540.00	Invoiced	10381	Ms. Anna James	Common	02 Aug 2023		CANCEL
<input type="checkbox"/>	17 Aug 2023	£17.25	£0.00	Paid	10390	Mr. Andrew Bayer	Common	02 Aug 2023	02 Aug 2023	CANCEL
<input type="checkbox"/>	18 Aug 2023	£23.00	£0.00	Cancelled	10287	Ms. Anna Smith	Common	02 Aug 2023	02 Aug 2023	

Rows per page: 10 | 1-5 of 5

[PAY](#) Total amount for selected invoices: £1,655.00

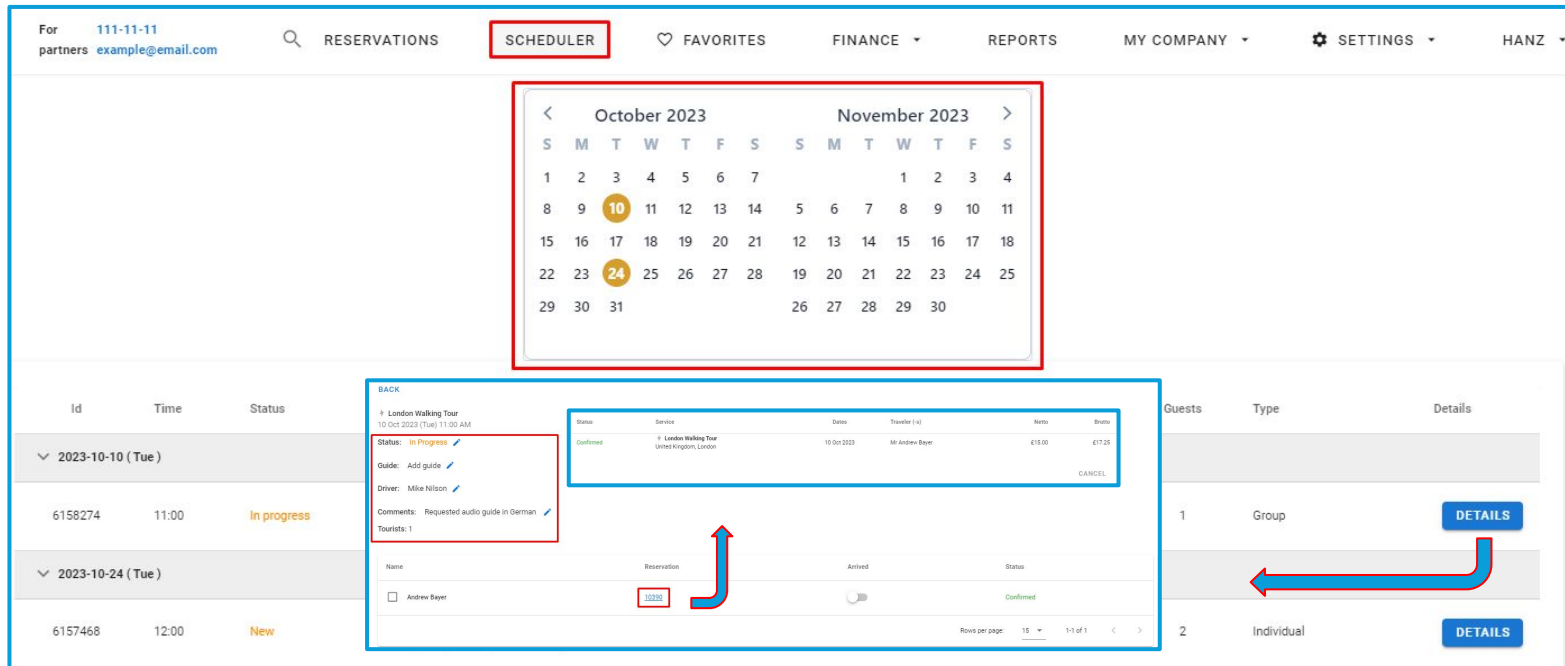
Available for Tour Operator 1level and 2nd financial module only

Access:

Main page >> Log in as TO1 >> Finance>> Payments (To switch on this option please contact your CSM or GP support)

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented a **new Scheduler tab** on the main menu and also **extended the functionality of the Scheduler module on the website** by adding a calendar with 2-month view and providing a possibility to specify and view more details on services and reservations.



Available for Tour Operator 1level for roles “Director” and “Supervisor” only

Access:

Main page >> Log in as TO1 >> Scheduler *(To switch on this module please contact your CSM or GP support)*

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To be able to view and manage all the communications, we added a new **Communications** tab on the website which shows all the communications in the system. All the e-mails with reminders/notifications that are being sent automatically by the system are also saved to the history of communications and can be viewed via this tab:

Communications

Communication date from: [calendar icon] Communication date to: [calendar icon] Account type: [dropdown] Subject: [text input]

Created date from: [calendar icon] Created date to: [calendar icon] Account name: [text input] Stage: [dropdown]

Modified date from: [calendar icon] Modified date to: [calendar icon] Communication type: [dropdown] Assigned to: [dropdown]

FILTER **RESET**

Date/Time	Account	Assigned to	Type	Recipient email	Subject	Reservation	Stage	Status
2023-07-13 11:31	A&A	System user	E-mail	test@gpsolutions.com	Your reservation (carRent) #1231	1231	Held	Active
2023-07-13 11:31		System user	E-mail	test@gpsolutions.com	Your reservation (carRent) #1231	1231	Held	Active
2023-07-14 11:30	ETO	Supervisor To1	Call		Call on order details	1229	Planned	Active
2023-07-14 11:51		System user	E-mail	test@gpsolutions.com	[Ann Smith] Reservation #1233: Quotation request	1233	Held	Active
2023-07-14 11:52	A&A	System user	E-mail	test@gpsolutions.com	Your reservation (accommodation) #1233	1233	Held	Active

Total: 743 Rows per page: 5 1-5 of 743

CREATE

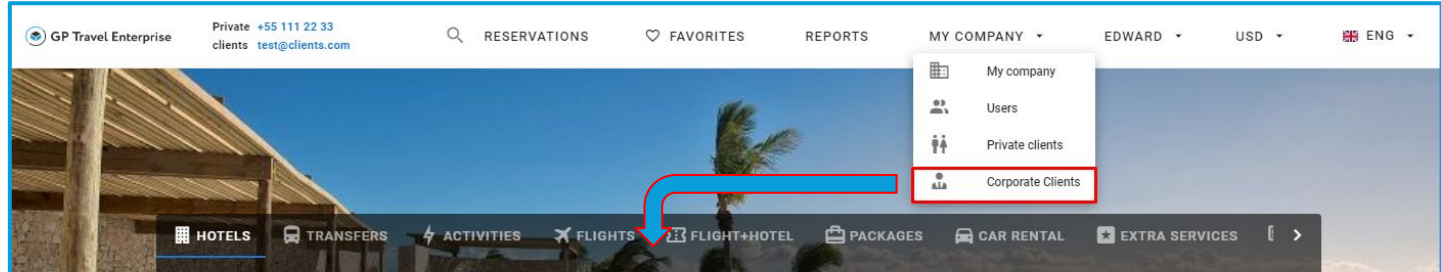
Available for Tour Operator 1level and if module “Extended CRM” is switched on

Access:

Main page >> Log in as TO1 >> My Company >> Communications *(To switch on this option please contact your CSM or GP support)*

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Added a new **Corporate Clients** tab to view and manage the information on company's corporate clients



Home > Corporate Clients

[NEW CORPORATE CLIENT](#)

Start typing to Search

<input type="checkbox"/>	Company Name ↑	Alias	Company Code	Type	Country	City	Phone	E-mail	Registration	Status	Edit
<input type="checkbox"/>	NL Systems	nls	2193a	Corporate client	United States of America	Almont, Colorado	+15044132475	jane@nlscsystems.com	2 Aug 2023	<input checked="" type="checkbox"/> Active	✎
<input type="checkbox"/>	Vesta Travel	vesta	2190e	Corporate client	United States of America	Aberdeen, Ohio	+15046214575	b.nilson@vestasales.com	2 Aug 2023	<input checked="" type="checkbox"/> Active	✎

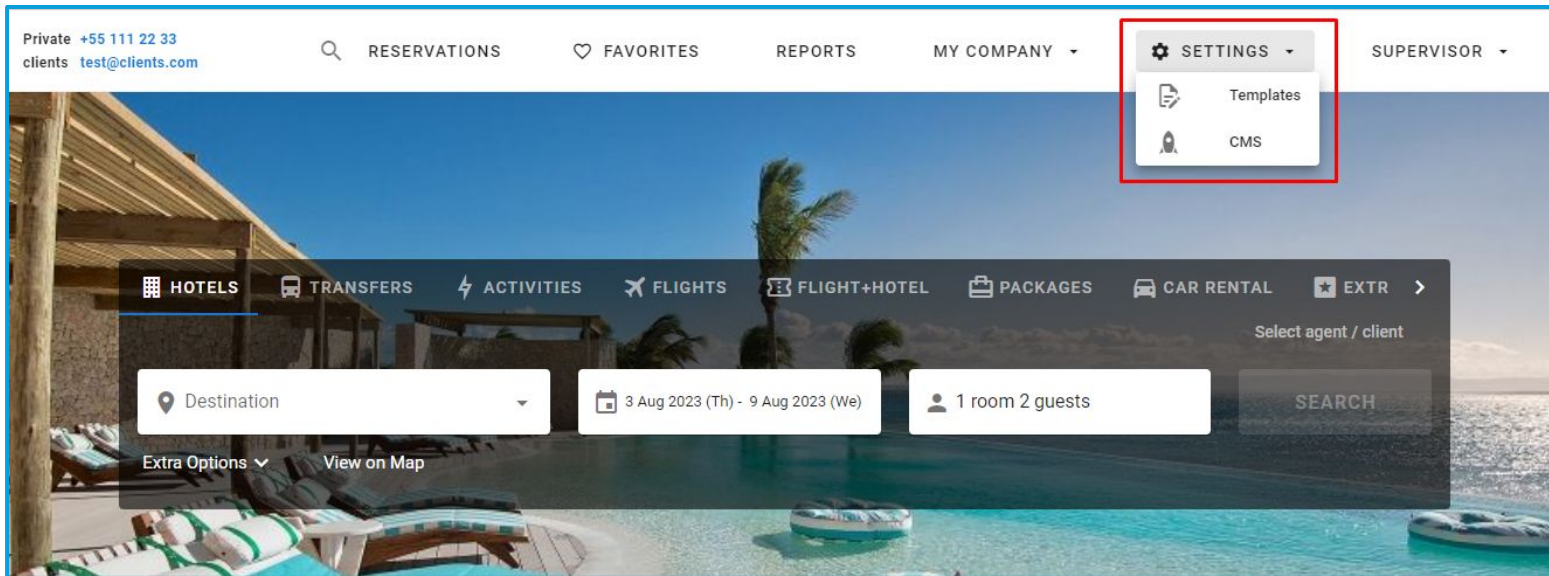
Rows per page: 10 1-2 of 2 < >

Access:

Main page >> Log in as TO1/TO2/TA >> My company (To switch on this module please contact your CSM or GP support)

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Within the new release we moved settings functionality to a separate **Settings** tab. It includes **Templates** and **CMS** sub-tabs:



Access:

Main page >> Log in as TO1 >> Settings

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented the **User Login Report** allowing to track the information on the access to the system.

The screenshot shows the 'User Login Report' interface. On the left, under 'Analytic Reports', the 'USER LOGIN REPORT' is selected. The report form includes the following fields:

- Daterange:** 1 Jul 2023 (Sa) - 1 Aug 2023 (Tu)
- Organisation Name:** ETO
- User:** Bob Evans
- Private Client:** Private Client
- B2C Website:** B2C Prelive

An 'EXCEL' button is located at the bottom of the report form. A table of login data is displayed to the right of the form:

	A	B	C
	Company/Website Name	User Name	Date/Time
1			
2	B2C Prelive	Bob Evans	31.07.2023 12:28:07
3	B2C Prelive	Bob Evans	28.07.2023 18:00:58
4	B2C Prelive	Bob Evans	28.07.2023 13:43:04
5	B2C Prelive	Bob Evans	26.07.2023 10:53:15
6	B2C Prelive	Bob Evans	25.07.2023 18:04:18
7	B2C Prelive	Bob Evans	24.07.2023 12:14:00
8	B2C Prelive	Bob Evans	21.07.2023 14:25:56
9	B2C Prelive	Bob Evans	19.07.2023 14:47:19
10	B2C Prelive	Bob Evans	12.07.2023 16:31:14
11	B2C Prelive	Bob Evans	10.07.2023 17:58:50

Available for Tour Operator 1level only

Access:

Main page >> Log in as TO1 >> Reports >> Analytic Reports

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To track the information on sending out emails from the system, we added the **Email Sent Report**.

	A	B	C	D	E
1	Date/Time	Email type	Email title	Recipient email	Recipient company/B2C
2	21.07.2023 13:55:17	Booking creation	Your reservation (accommodation) #1356	test@gpsolutions.com	B2C Prelive
3	25.07.2023 10:12:51	Quotation request	[Anna Smith] Reservation #1389: Quotation request	test@gpsolutions.com	B2C Prelive

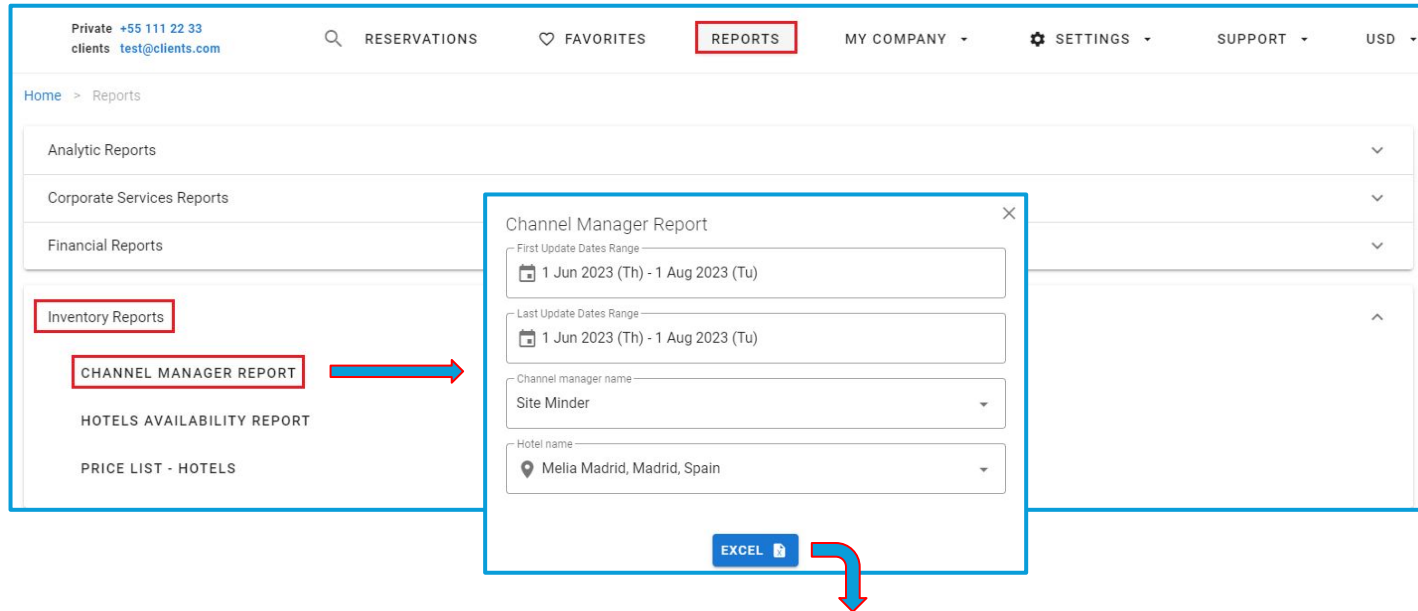
Available for Tour Operator 1level only

Access:

Main page >> Log in as TO1 >> Reports >> Analytic Reports

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented the **Channel Manager Report** that allows to track the data update for the hotels connected via channel managers.



	A	B	C	D	E	F	G	H
1	Hotel ID	Hotel Name	Channel Manager	First Update	Last Update	Time Ago (h)	Email	Phone
2	4281858	Melia Madrid	Site Minder	07.07.2023 17:52:14	22.07.2023 01:14:34	255.20	test@gpsolutions.com	44 8 4524 5342

Available for Tour Operator 1level only

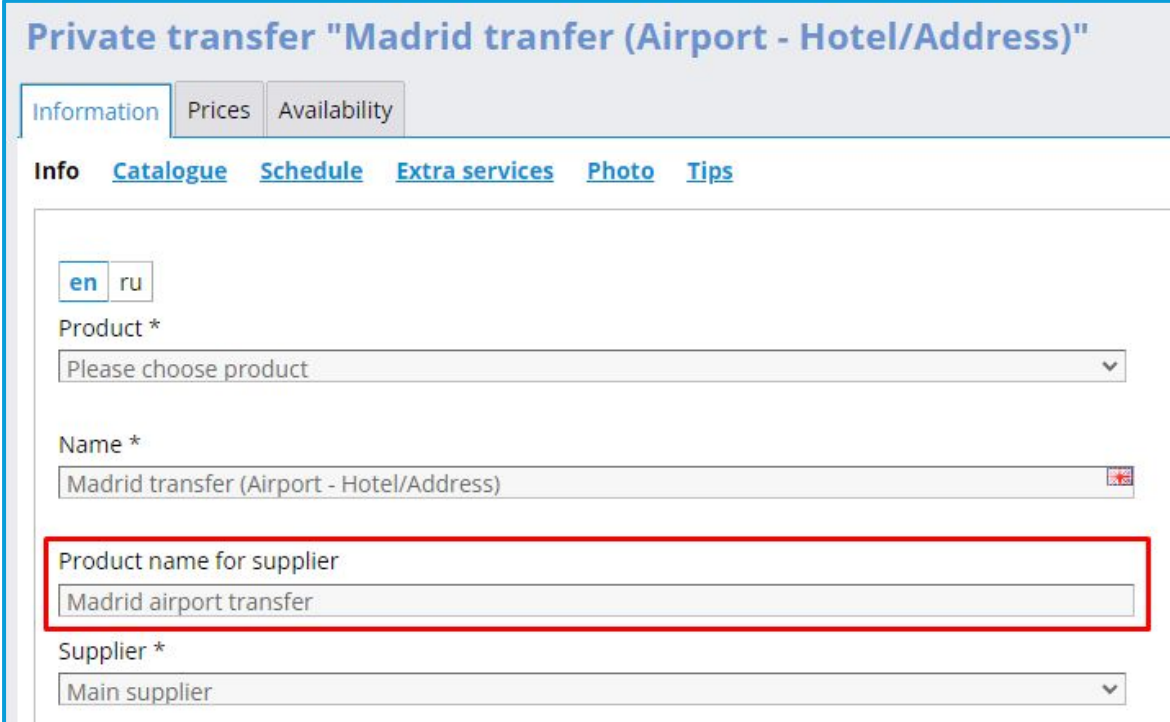
Access:

Main page >> Log in as TO1 >> Reports >> Inventory Reports

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

2. Enhancements in Back-Office

To have the possibility to add a product name how a supplier calls it, we added an additional field **Product name for supplier** to the settings of **self-operated hotels, transfers, excursions, events, cruises, charters, cars, extra services**. Product name for supplier is used in notifications to supplier.



Private transfer "Madrid tranfer (Airport - Hotel/Address)"

Information Prices Availability

Info Catalogue Schedule Extra services Photo Tips

en ru

Product *

Please choose product

Name *

Madrid transfer (Airport - Hotel/Address)

Product name for supplier

Madrid airport transfer

Supplier *

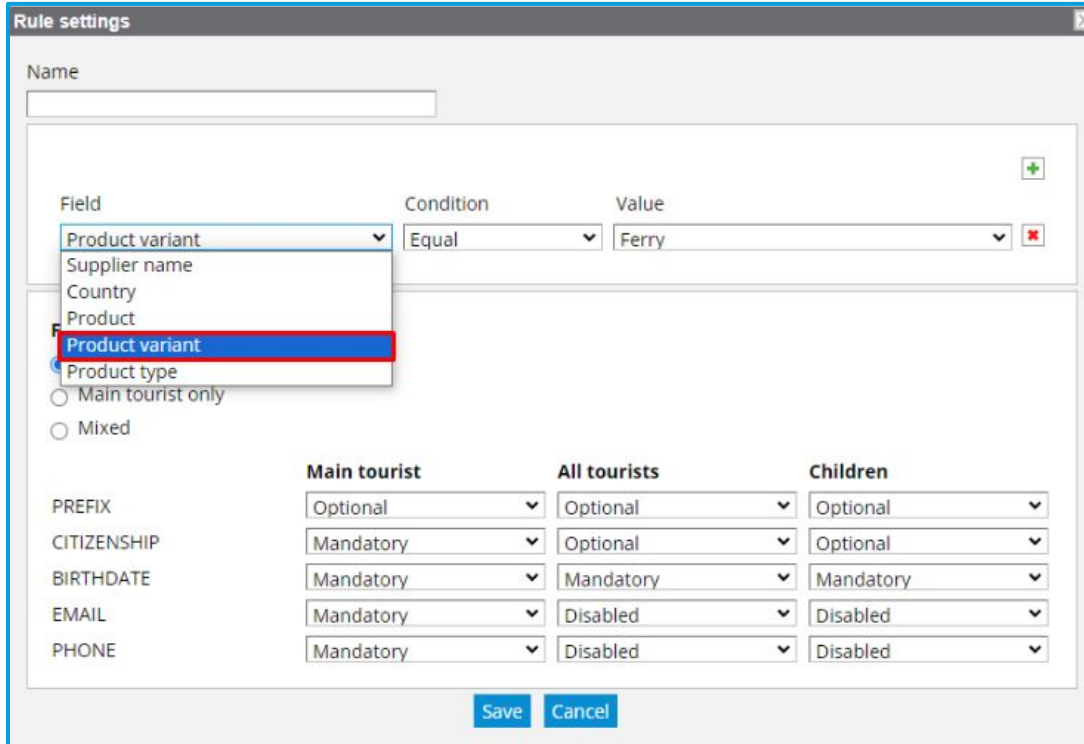
Main supplier

Available for Tour Operator 1level only

Access:

Selfoperated products >> [Product type] >> Info

Within the new version the settings of tourist booking fields were extended by adding the possibility to specify them by product variant as well. We added a new value **Product variant** for hotels, cruises, excursions, transfers.



	Main tourist	All tourists	Children
PREFIX	Optional	Optional	Optional
CITIZENSHIP	Mandatory	Optional	Optional
BIRTHDATE	Mandatory	Mandatory	Mandatory
EMAIL	Mandatory	Disabled	Disabled
PHONE	Mandatory	Disabled	Disabled

Available for Tour Operator 1level only

Access:

Settings >> Tourist booking fields >> [Service type] >> different rules depending on conditions

3. API Changes

New API methods are added:

CRMPerson:

- ✓ **GET** /b2C – to get the list of available B2C websites on the installation

Orders:

- ✓ **GET** /orderHistory – to get details on the order history
- ✓ **GET** /orderSummary – to get orders summary by “summaryKey” from GET /orders method
- ✓ **GET** /orderCalculator – to get order calculation and settings
- ✓ **PUT** /orderCalculator{orderId} – to modify order calculator
- ✓ **POST** /orderManagers – to update request and service managers for list of orders

New parameters are added to the existing API methods:

Orders:

- ✓ **GET** /orders:
 - “customerPaymentDueDateFrom”, “customerPaymentDueDateTo”, “supplierPaymentDueDateFrom”, “supplierPaymentDueDateTo” are added to the request
 - “supplierPenaltyStatus”, “customerPenaltyStatus”, “supplierPenaltiesTooltip”, “customerPenaltiesTooltip” are added to the response in the “Service” array
 - “mandatoryFieldsRequired”, “productNameForSupplier”, “serviceSentToSupplier”, “serviceSentToSupplierDateTime” are added to the response on the level of service
 - “extraServiceName”, “extraServiceProductType” are added to the response in the “serviceDetails” array
 - “summaryKey” is added to the response
- ✓ **GET** /orderFxGainLossDetailedInfo: “remark” and “bankTransferDetails” are added to the response
- ✓ **PUT** /orders/{orderId}:
 - a new array “servicesInfo” with parameters “serviceSentToSupplier” and “processId” are added to the request
 - “active” is added to the request

Invoices:

- ✓ **GET /manualInvoices:**
 - “dueDateFrom”, “dueDateTo”, “payDateFrom”, “payDateTo”, “customerName”, “supplierName”, “limit”, “offset” are added to the request
 - “invoicesCount” is added to the response
- ✓ **GET /manualInvoicePaymentMethods:** “orderId” is made optional
- ✓ **GET /invoicePaymentMethods:** “pspBankFeeAmount” is added to the response
- ✓ **PUT /manualInvoicePaymentByKey:** array “exchangeRates” with “exchangeRate”, “currencyFrom” and “currencyTo” parameters is added to the request

CRMPerson:

- ✓ **GET /privateClients:** “showClientsWithoutNames” is added to the request

CRMCommunications:

- ✓ **GET /communications:**
 - “communicationDateFrom”, “communicationDateTo”, “createdDateFrom”, “createdDateTo”, “modifiedDateFrom”, “modifiedDateTo”, “subject”, “accountType”, “accountName”, “assignedToId”, “stage”, “type”, “typeNEQ”, “limit”, “offset” are added to the request
 - “visibleForClients”, “visibleForSuppliers”, “count” and “processId” are added to the response
 - “contractId” was renamed to “contactId” in the response
- ✓ **POST /communications:**
 - “visibleForClients” and “visibleForSuppliers” are added to the request and response
 - “contractId” was renamed to “contactId” in the request
- ✓ **PUT /communications{communicationId}:**
 - “visibleForClients” and “visibleForSuppliers” are added to the request and response
 - “contractId” was renamed to “contactId” in the request

NotificationTemplates:

- ✓ **GET /notificationTemplates:** “AGENT_DISTRIBUTOR” value is added to the “recipientType” parameter in the response

Note: see the details on API changes here: <https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/2081423390>

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address gpte@software.travel with “Release 9.4.1/9.5” in the subject line.

Thank You For Attention!



Your Global Partner
for Enterprise Travel Software

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