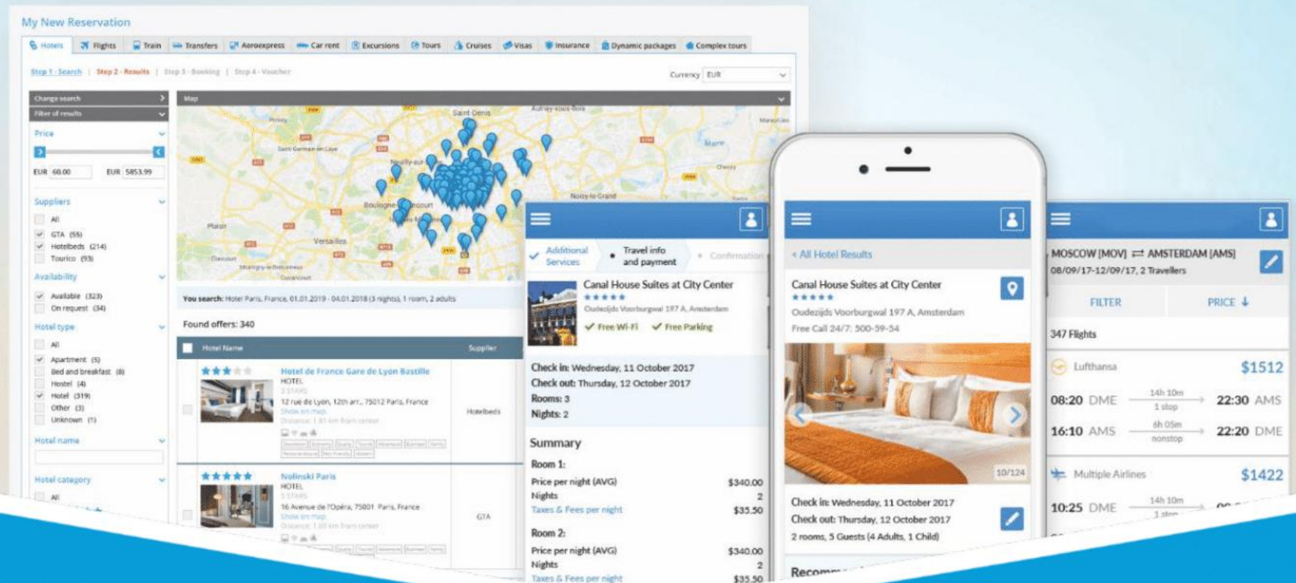
GP Solutions



GP Travel Enterprise Release 9.4.1/9.5

Presentation

August 08, 2023

Dear clients and partners!

We are happy to announce Release 9.4.1/9.5 of GP Travel Enterprise that introduces new capabilities of new version of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

Enhancements

New capabilities of the Website:

- ✓ Hotel Search: Map Enhancements
- ✓ Booking page: New Validation Logic
- ✓ Reservations:
  - Mass Edit
  - Summary on Reservations
  - Move to Archive Function
  - Internal Notes Extensions
  - Calculations Tab
  - History Tab
  - Filters by Payment Due Date
- ✓ New tabs:
  - Finance Tab
  - Scheduler Tab
  - Communications Tab
  - Corporate CLients Tab
  - Settings Tab
- ✓ Reports:
  - User Login Report
  - Email Sent Report
  - Channel Manager Report

Enhancements

Enhancements in Back-Office:

✓ Product Name for Supplier
✓ Tourist Booking Fields Extensions

API changes

We added new methods and parameters for the following products and functionalities:

✓ Orders
✓ Invoices
✓ CRMPerson
✓ CRMCommunications
✓ NotificationTemplates

Note: see the details on API changes here: https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/2081423390

1. New Capabilities of the Website

Hotel Search: Map Enhancements

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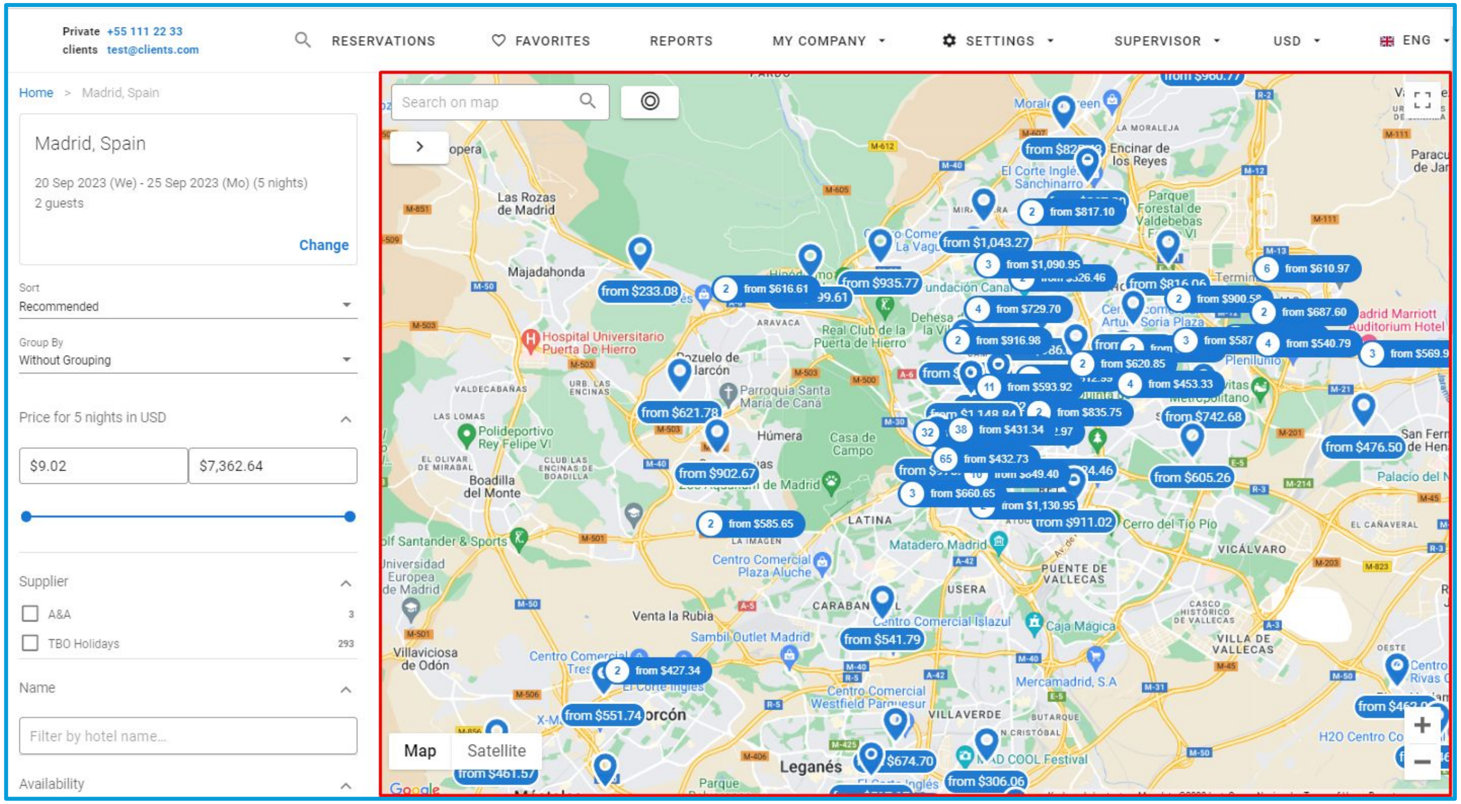
Within the new release we enhanced the functionality of the map for hotel search. Prices were added to all the markers for all the hotels returned in search results:

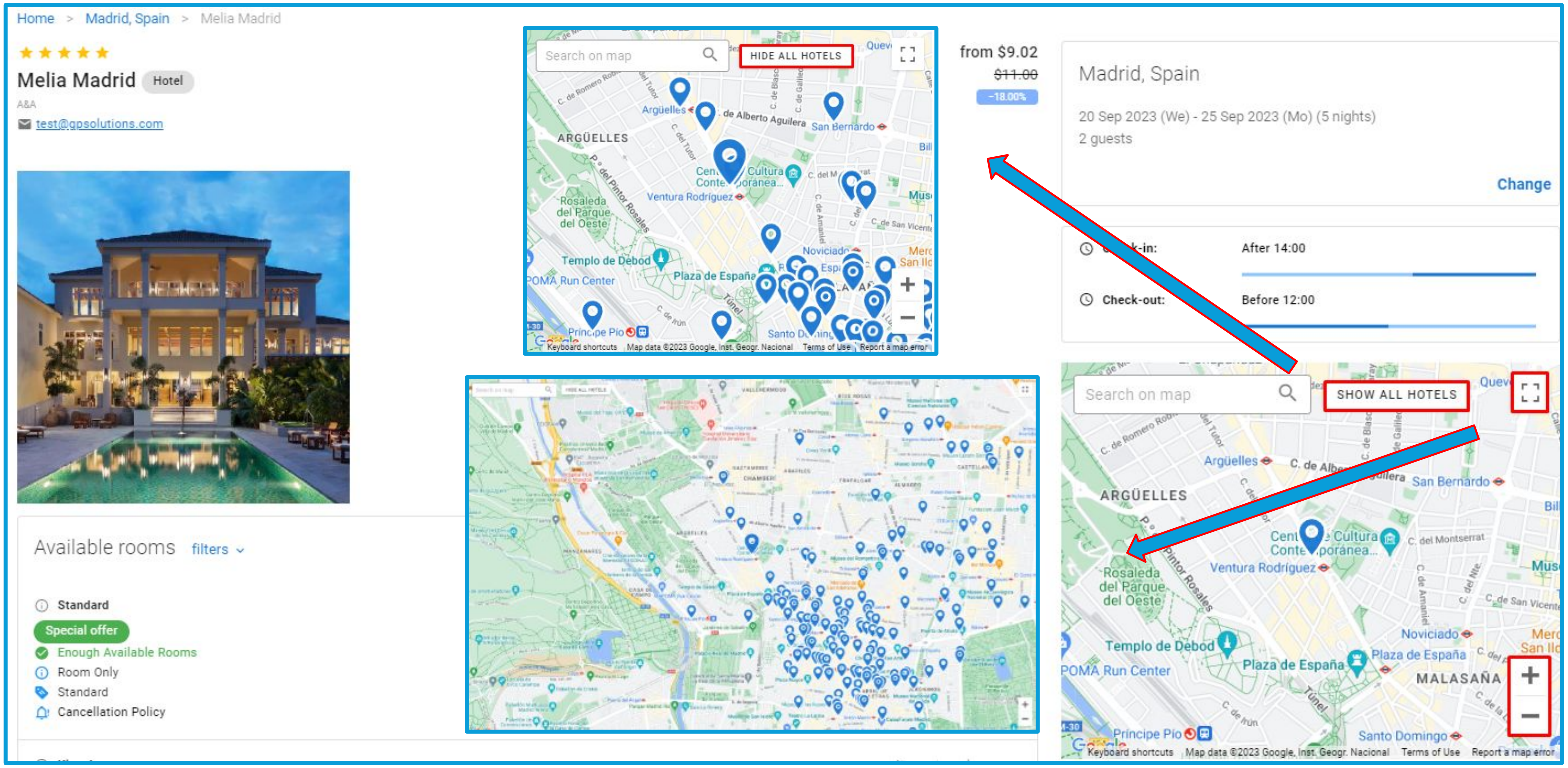


Access:

Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

On the hotel details page we added **control buttons allowing to zoom in / zoom out the map**, and **open a full screen mode**. We also implemented the **Show all hotels** option, which allows to show either all the hotels returned in search results or only the current one.

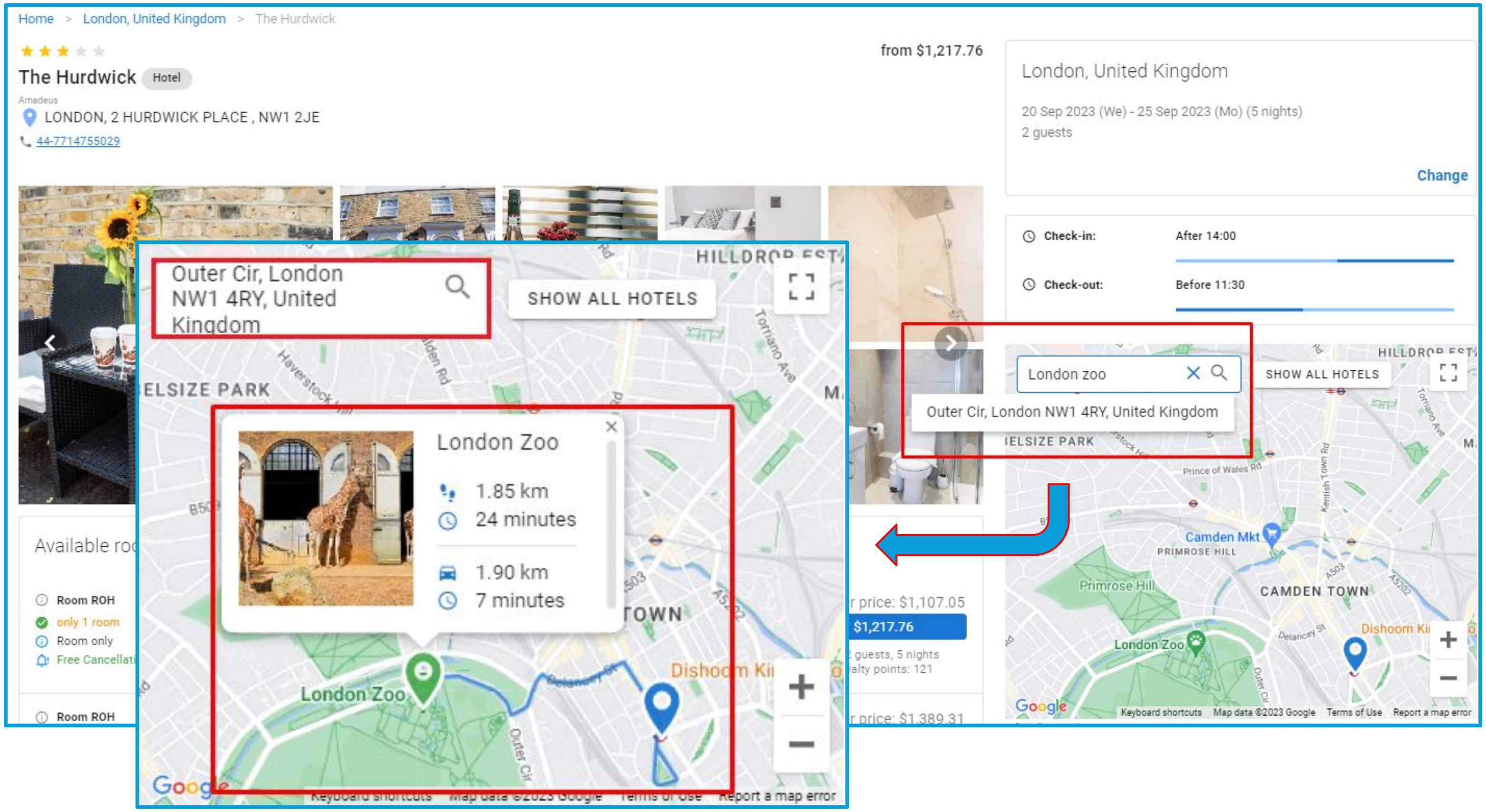


Access:

Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results >> Hotel details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We also added the possibility to **search for locations** and **show itinerary options**:

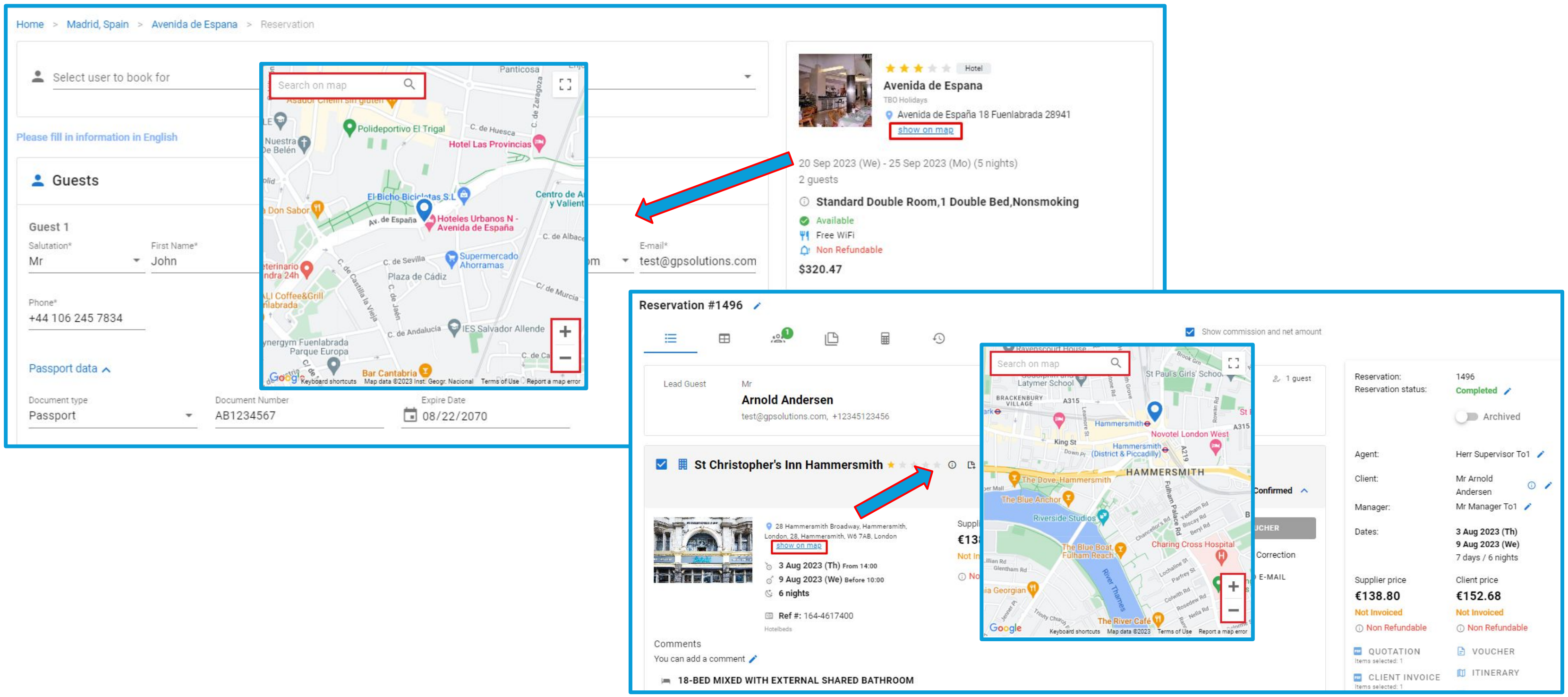


Access:

Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results >> Hotel details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Extended the functionality of the map o**n the booking page and in reservations** by adding **control buttons and search field**



Access:

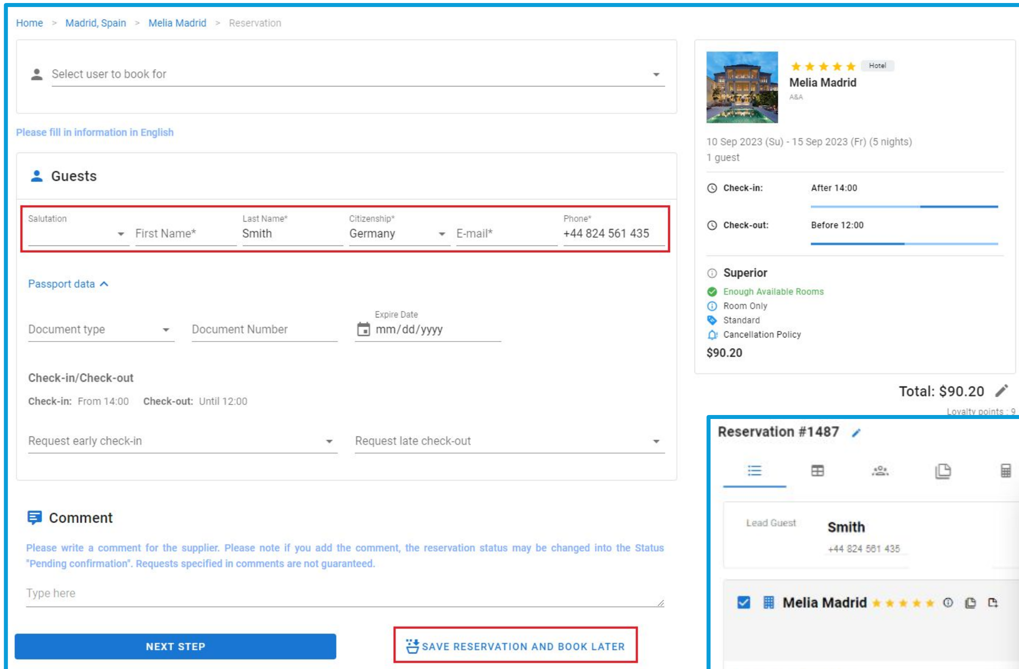
Main page >> Log in as B2B/B2C user >> Hotel Search >> Search results >> Booking page

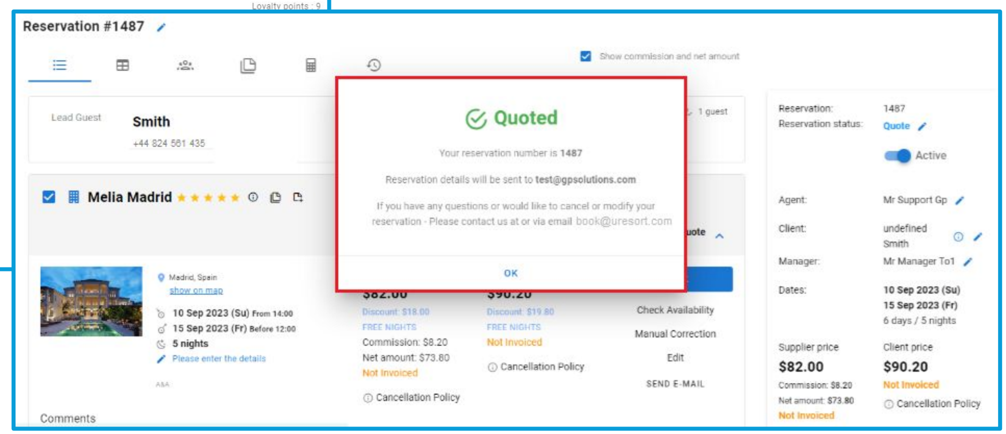
Main page >> Log in as B2B/B2C user >> Reservations >> Reservation details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Booking Page: New Validation Logic

We changed the booking field validation logic to allow users to **create a saved order without filling all the mandatory fields** on the booking page.





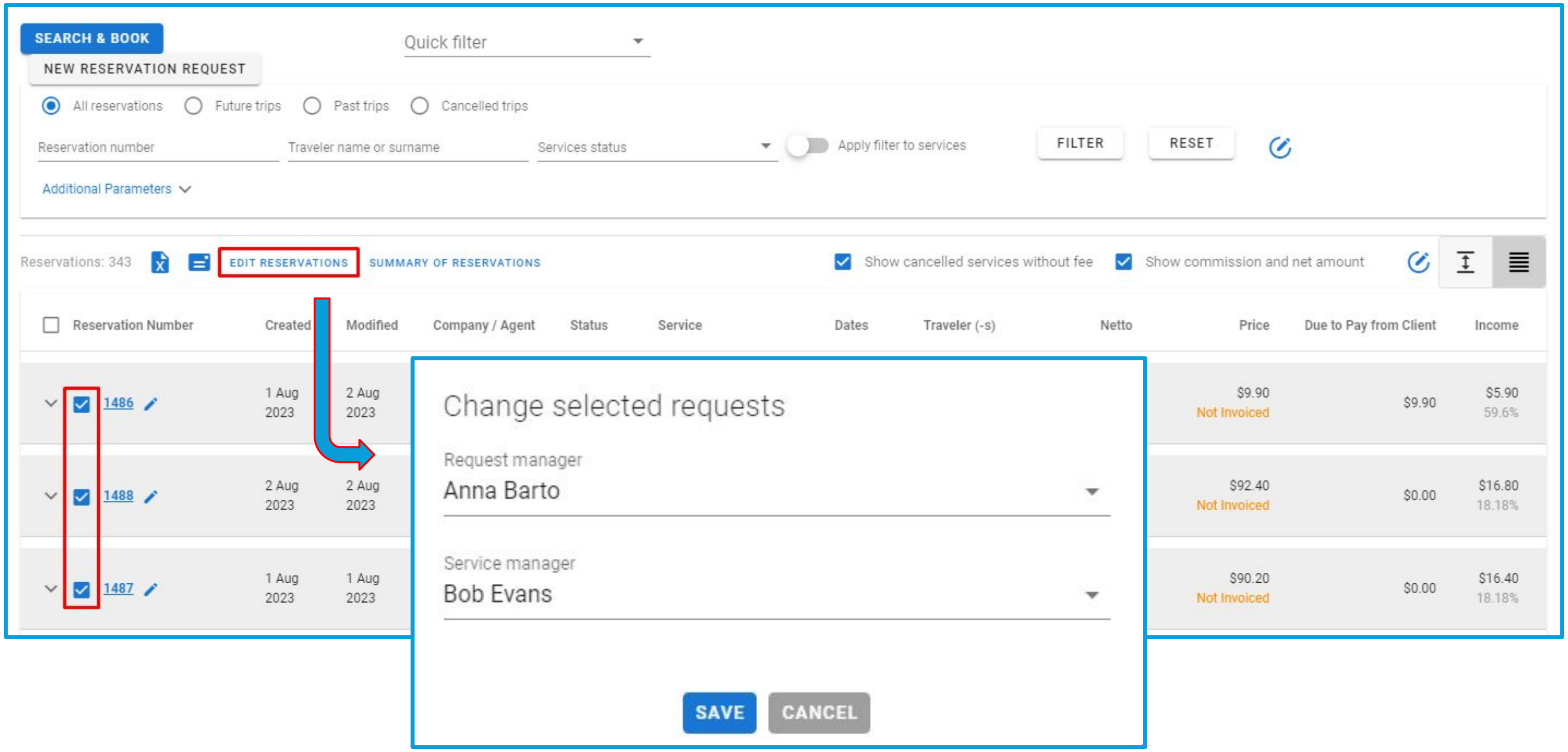
Access:

B2B/B2C Website >> Product search >> Booking page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

GP Solutions

It is now possible to **mass edit "Request manager" and "Service manager"** for reservations on the website:



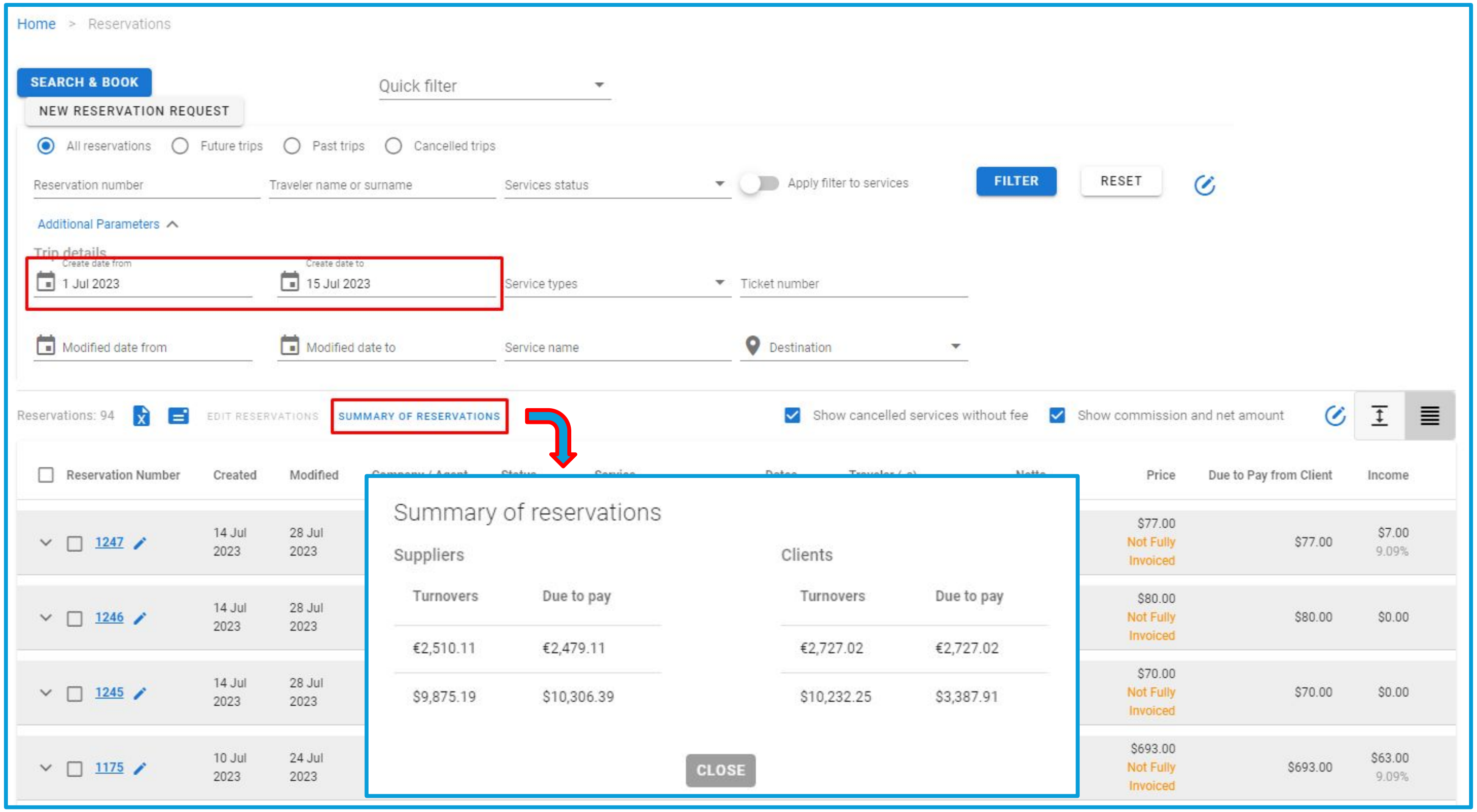
Access:

Main page >> Log in as TO1/TO2/TA >> Reservations *(To switch on this option please contact your CSM or GP support)*

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservations: Summary on Reservations

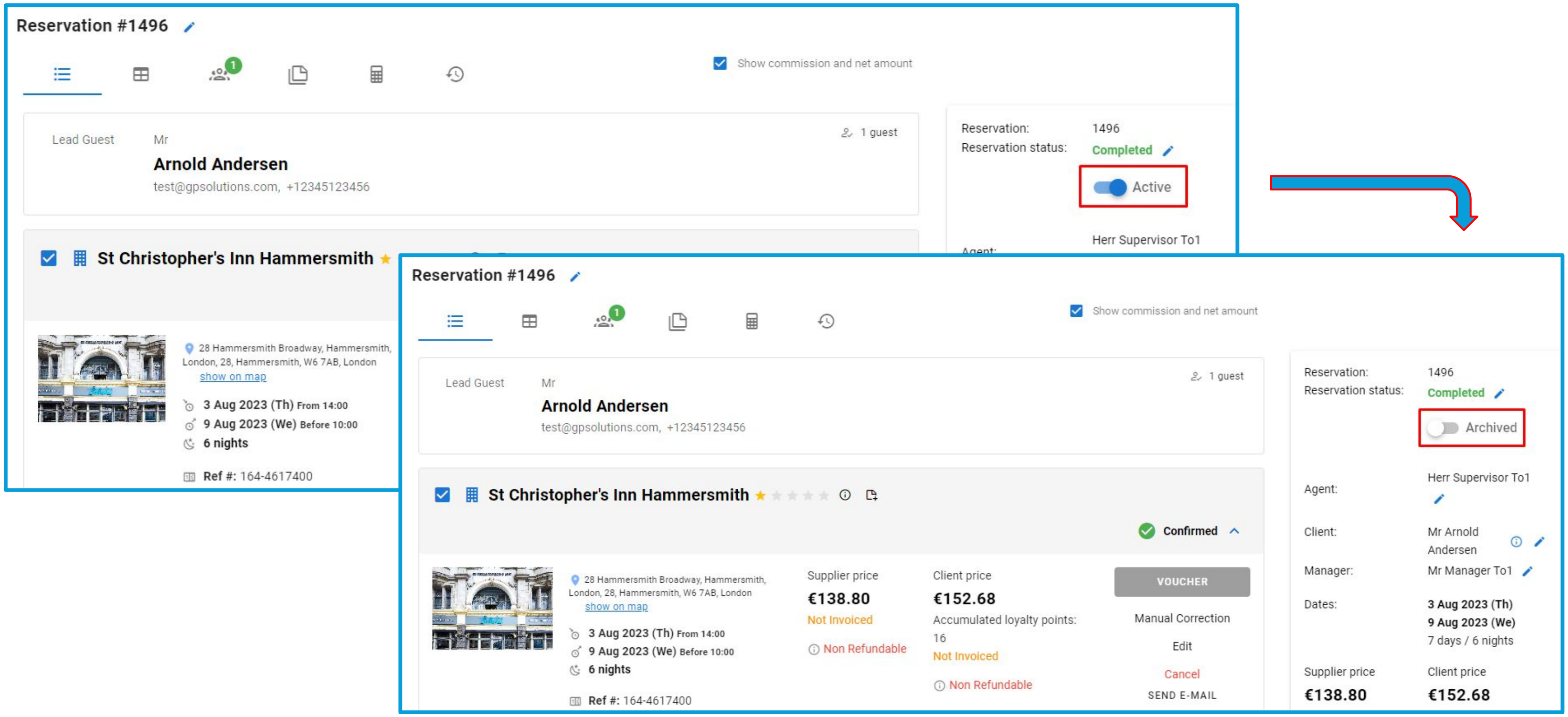
Implemented the possibility to **view summary on reservations** on the website:



Access:
Main page >> Log in as TO1 >> Reservations
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservations: Move to Archive Function

Added the possibility to easily **move a reservation to archive** on the website:

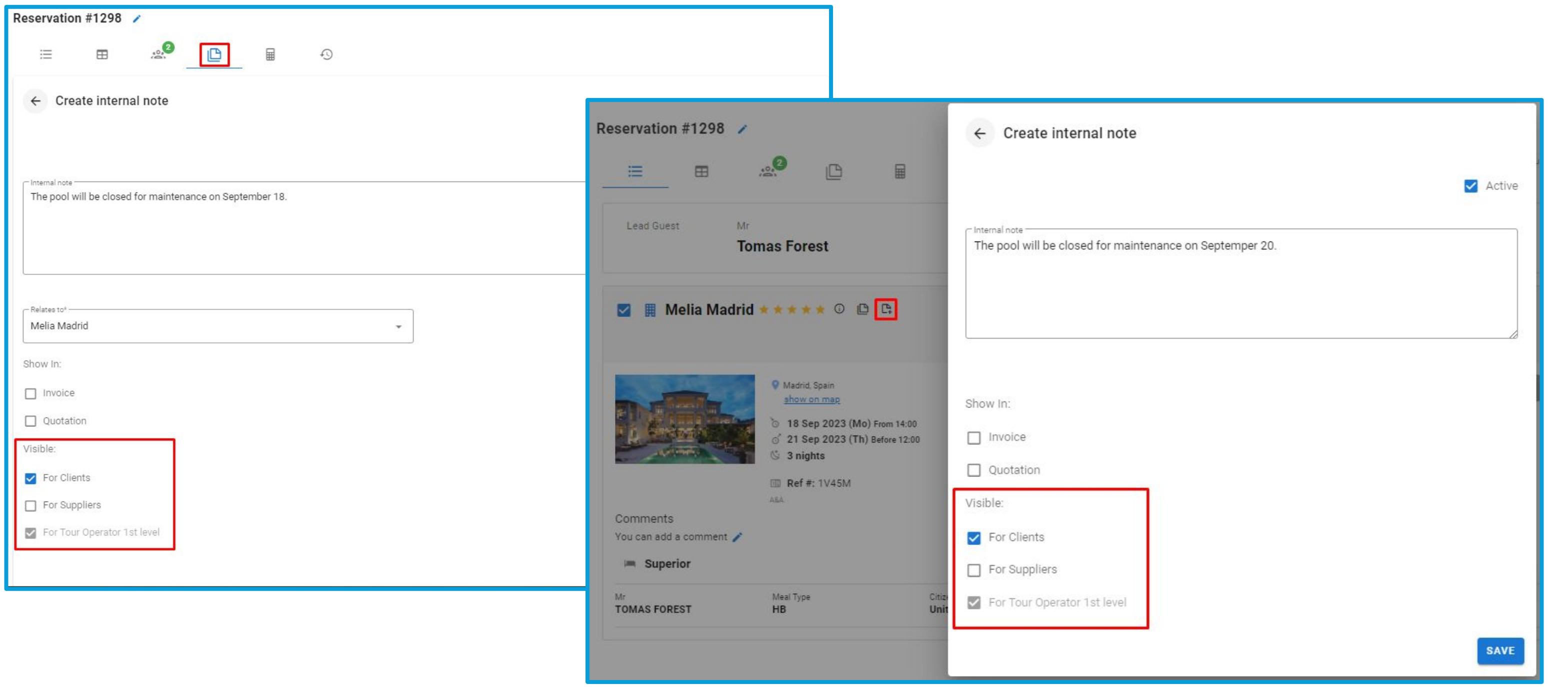


Access:
Main page >> Log in as TO1/TO2/TA >> Reservations >> Reservation Details *(To switch on this option please contact your CSM or GP support)*
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservations: Internal Notes Extensions

Added a new **Visible** section to **manage a note visibility** when creating or editing notes via the Notes tab or Notes on the level of service

Only TO1 users can specify the visibility, while other BRB and B2C users can view the notes for a service if they are added as visible.



Access:

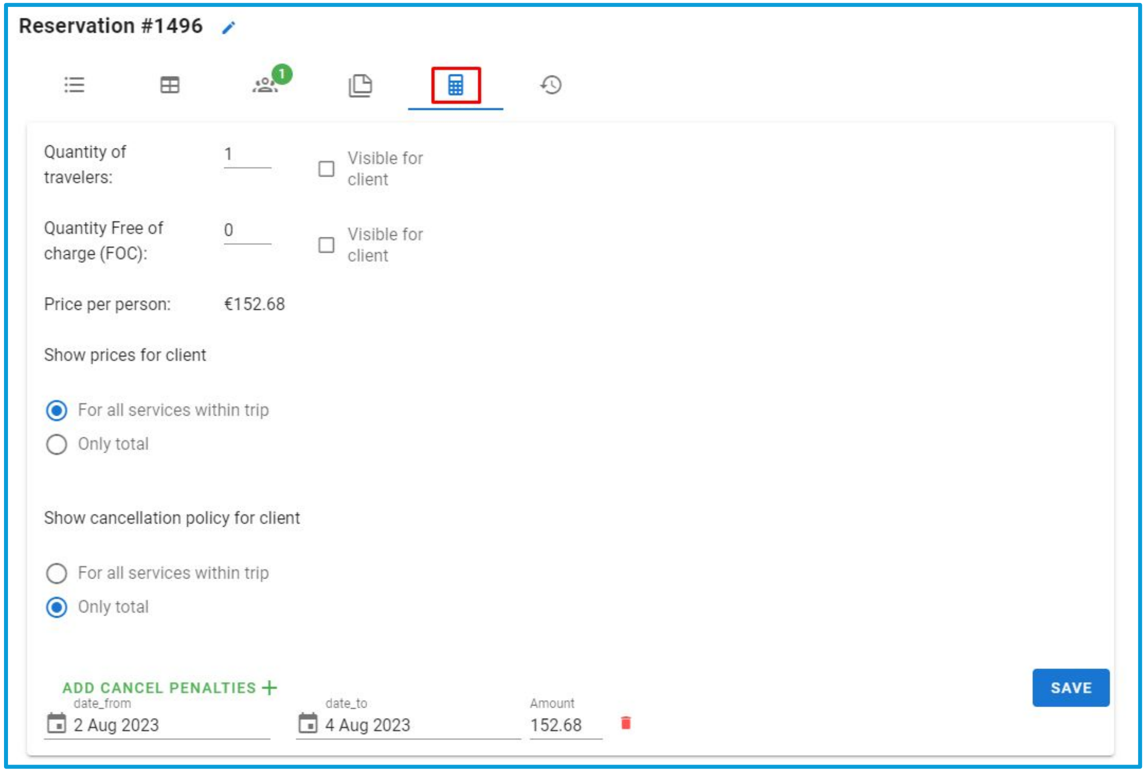
Main page >> Log in as TO1 >> Reservations >> Reservation Details >> Notes / Service notes

B2B/B2C Website >> Log in as B2B/B2C user >> Reservations >> Reservation Details >> Service notes

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservations: Calculations Tab

Implemented the **Calculations** tab allowing to **manage calculation settings** for a reservation:



Available for Tour Operator 1level only

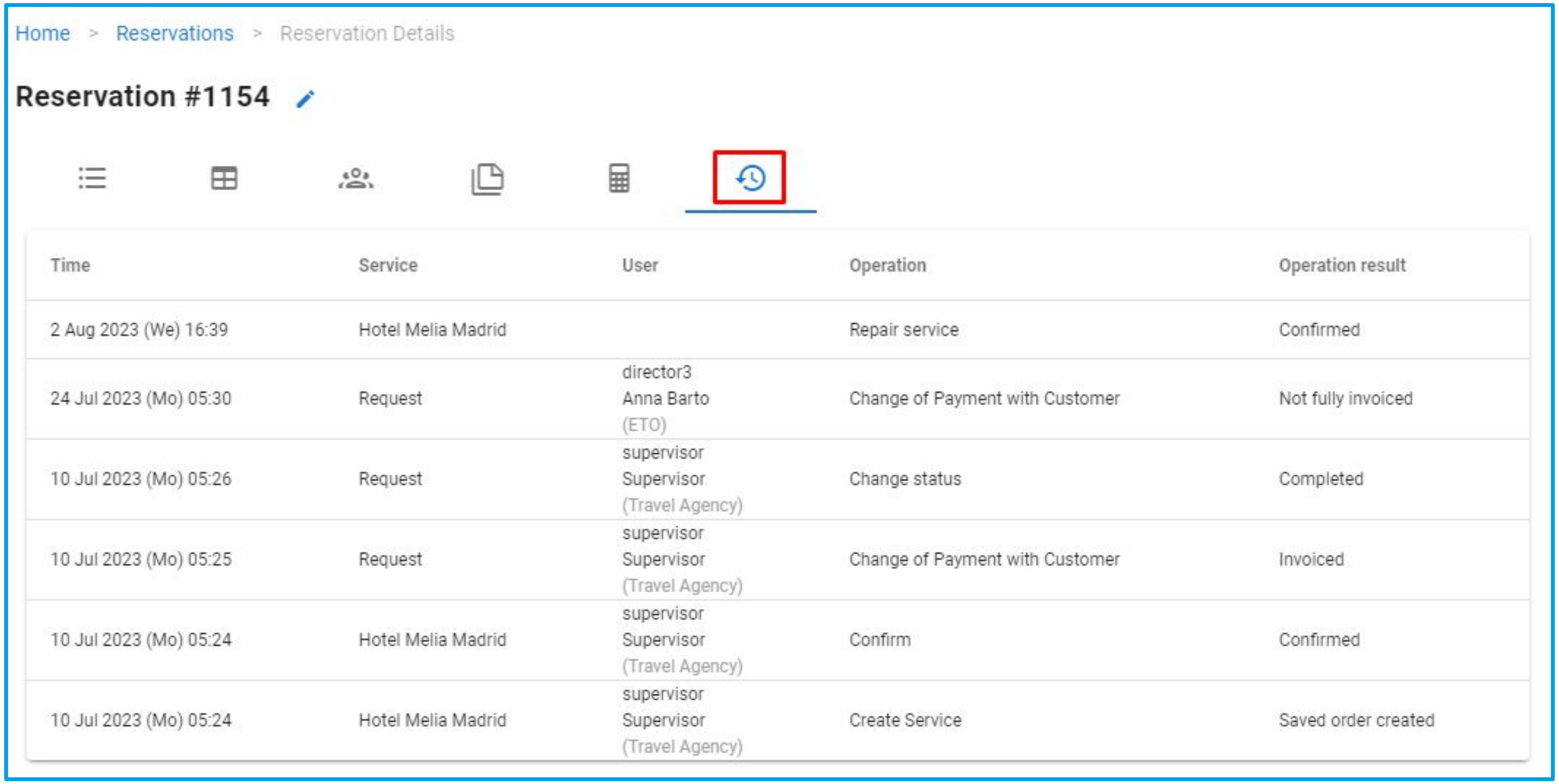
Access:

Main page >> Log in as TO1 >> Reservations >> Reservation Details *(To switch on this option please contact your CSM or GP support)*

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservations: History Tab

Now the **history of operations performed with reservations** is available on the website too:



Time	Service	User	Operation	Operation result
2 Aug 2023 (We) 16:39	Hotel Melia Madrid		Repair service	Confirmed
24 Jul 2023 (Mo) 05:30	Request	director3 Anna Barto (ETO)	Change of Payment with Customer	Not fully invoiced
10 Jul 2023 (Mo) 05:26	Request	supervisor Supervisor (Travel Agency)	Change status	Completed
10 Jul 2023 (Mo) 05:25	Request	supervisor Supervisor (Travel Agency)	Change of Payment with Customer	Invoiced
10 Jul 2023 (Mo) 05:24	Hotel Melia Madrid	supervisor Supervisor (Travel Agency)	Confirm	Confirmed
10 Jul 2023 (Mo) 05:24	Hotel Melia Madrid	supervisor Supervisor (Travel Agency)	Create Service	Saved order created

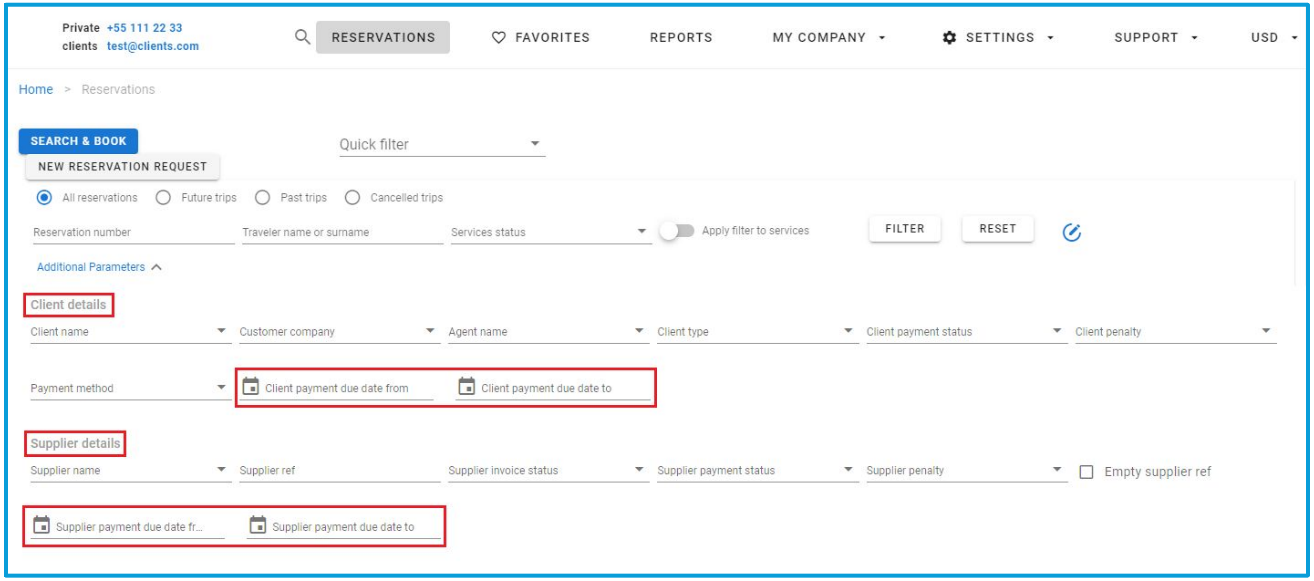
Access:
Main page >> Log in as TO1/TO2/TA >> Reservations >> Reservation Details
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservations: Filters by Payment Due Date

To be able to **monitor payments by payment due date** and see if the deadline is missed, new filters were added to the list of reservations:

- Client details: **Client payment due date from** and **Client payment due date to**
- Supplier details: **Supplier payment due date from** and **Supplier payment due date to**

The new filters can be used for past, current and future dates allowing to view overdue or upcoming payments.



Available for Tour Operator 1level and 2nd financial module only

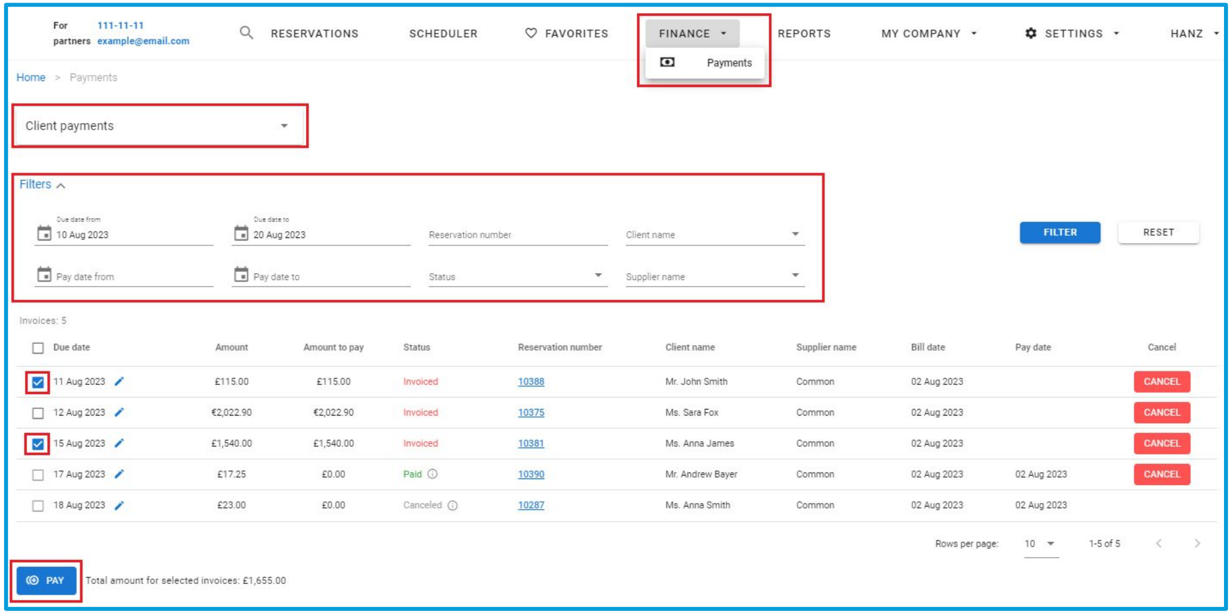
Access:

Main page >> Log in as TO1 >> Reservations >> Additional Parameters

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Finance Tab

Added a new **Finance** menu tab that is available with Payment Scheduler configuration.This new menu tab includes the **Payments** sub-tab leading to the Payment page where it is possible to view the list of existing issued, paid and cancelled payments, use filters, and make mass client and supplier payments.



Available for Tour Operator 1level and 2nd financial module only

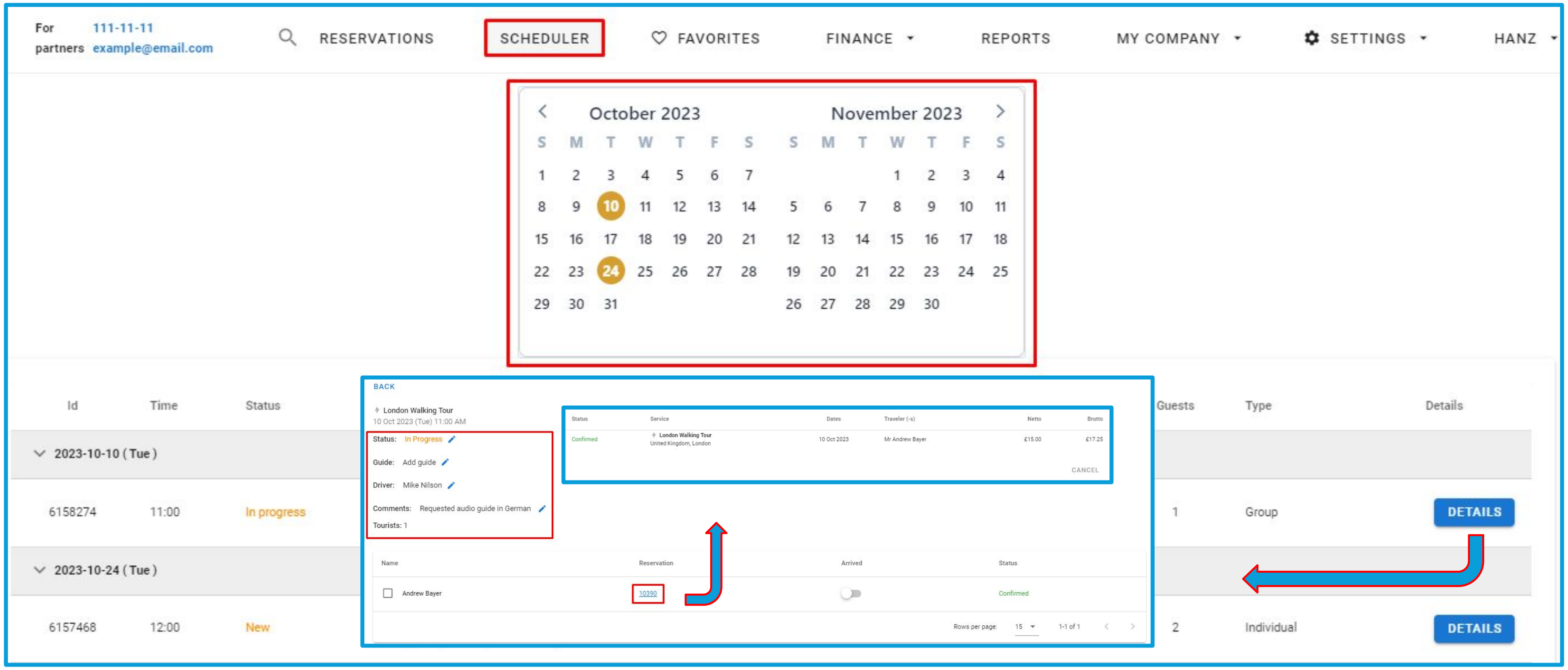
Access:

Main page >> Log in as TO1 >> Finance>> Payments *(To switch on this option please contact your CSM or GP support)*

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

GP Solutions

Implemented a **new Scheduler tab** on the main menu and also **extended the functionality of the Scheduler module on the website** by adding a calendar with 2-month view and providing a possibility to specify and view more details on services and reservations.



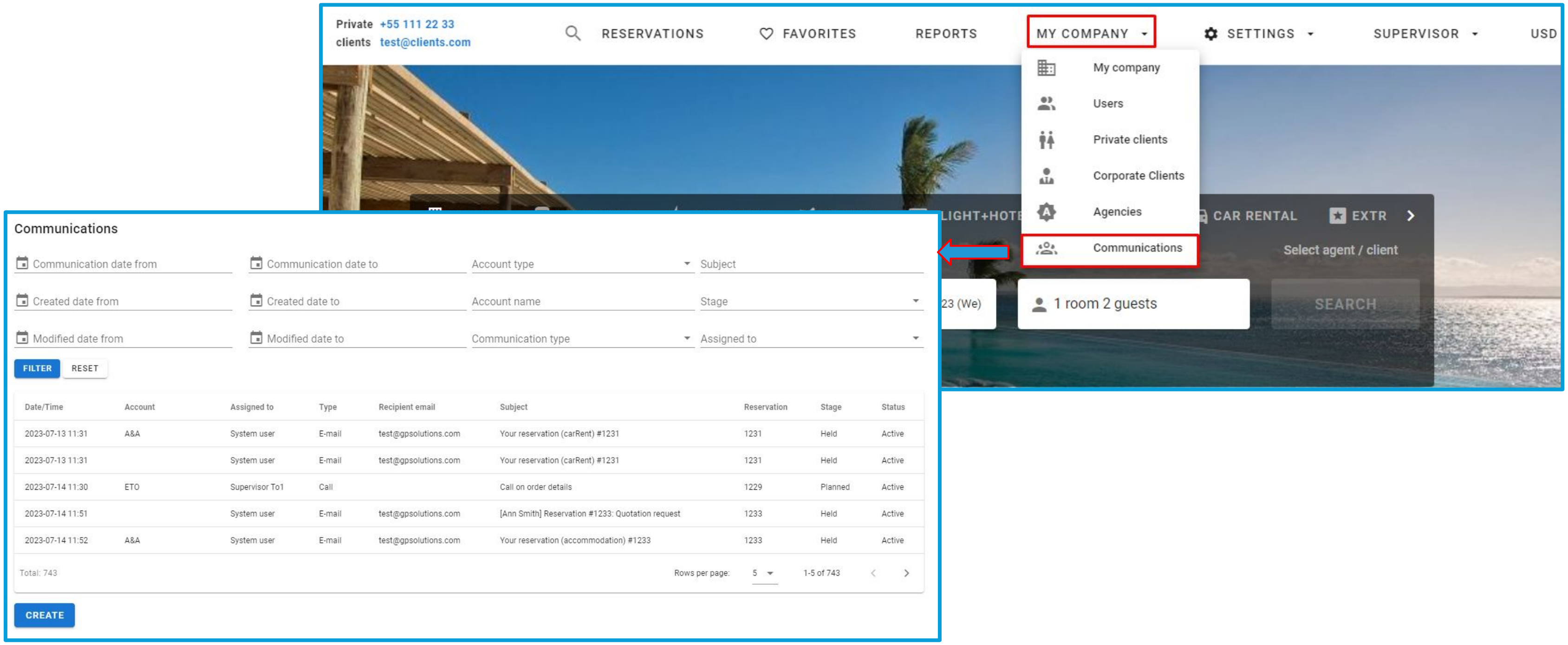
Available for Tour Operator 1level for roles “Director” and “Supervisor” only

Access:

Main page >> Log in as TO1 >> Scheduler *(To switch on this module please contact your CSM or GP support)*

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To be able to view and manage all the communications, we added a new **Communications** tab on the website which shows all the communications in the system. All the e-mails with reminders/notifications that are being sent automatically by the system are also saved to the history of communications and can be viewed via this tab:



Available for Tour Operator 1level and if module “Extended CRM” is switched on

Access:

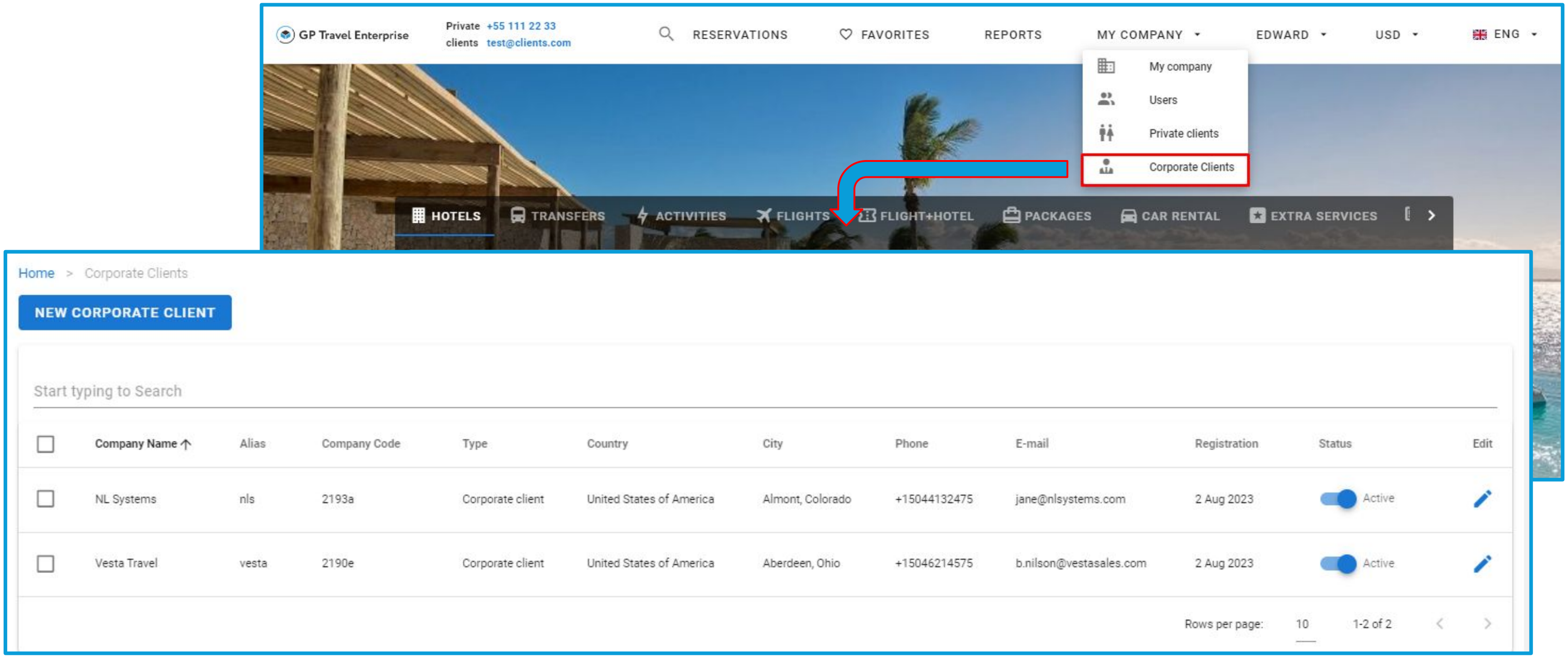
Main page >> Log in as TO1 >> My Company >> Communications *(To switch on this option please contact your CSM or GP support)*

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Corporate Clients Tab

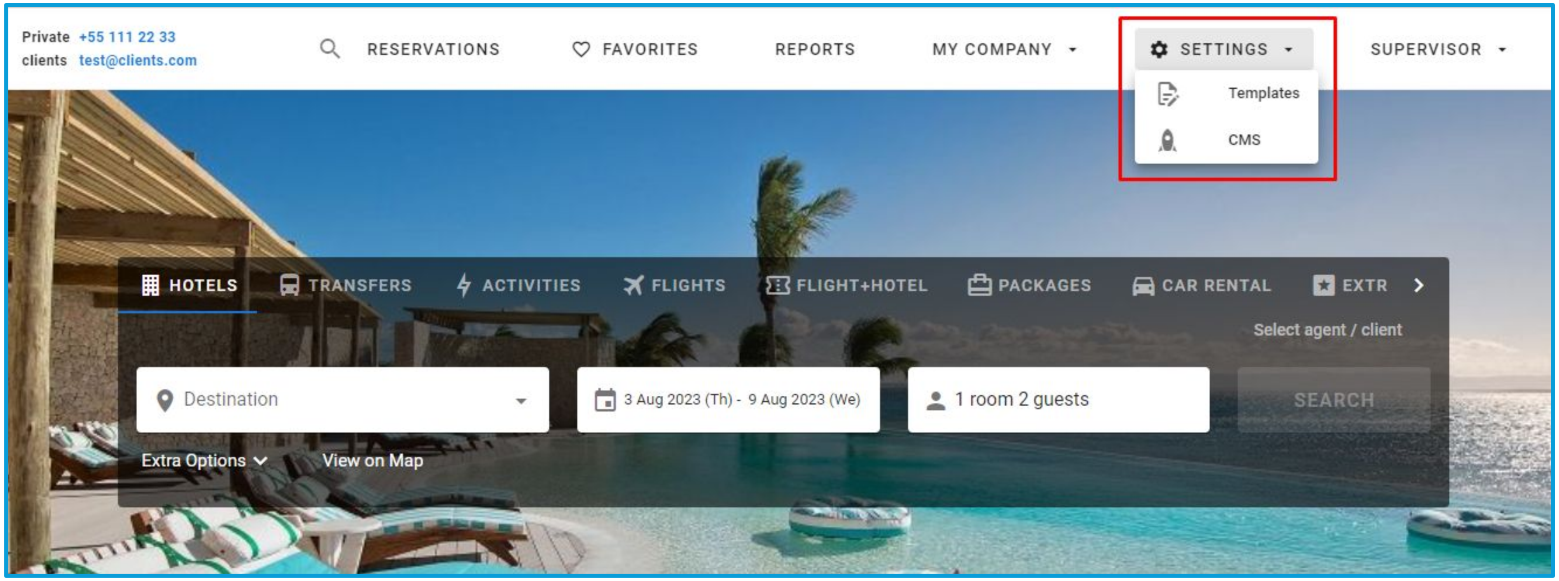
GP Solutions

Added a new **Corporate Clients** tab to view and manage the information on company's corporate clients



Access:
Main page >> Log in as TO1/TO2/TA >> My company *(To switch on this module please contact your CSM or GP support)*
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

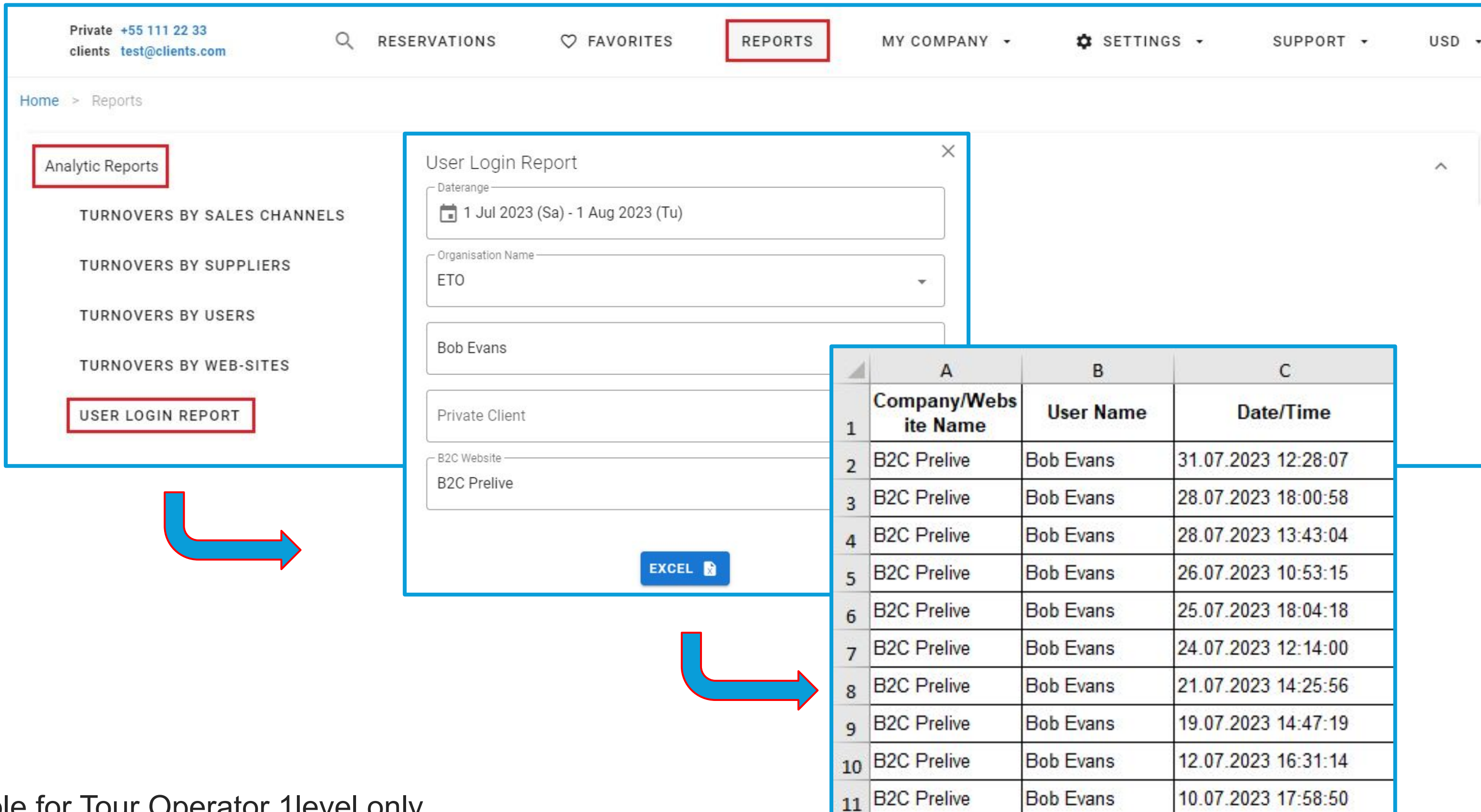
Within the new release we moved settings functionality to a separate **Settings** tab. It includes **Templates** and **CMS** sub-tabs:



Access:
Main page >> Log in as TO1 >> Settings
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reports: User Login Report

Implemented the **User Login Report** allowing to track the information on the access to the system.



	A	B	C
1	Company/Website Name	User Name	Date/Time
2	B2C Prelive	Bob Evans	31.07.2023 12:28:07
3	B2C Prelive	Bob Evans	28.07.2023 18:00:58
4	B2C Prelive	Bob Evans	28.07.2023 13:43:04
5	B2C Prelive	Bob Evans	26.07.2023 10:53:15
6	B2C Prelive	Bob Evans	25.07.2023 18:04:18
7	B2C Prelive	Bob Evans	24.07.2023 12:14:00
8	B2C Prelive	Bob Evans	21.07.2023 14:25:56
9	B2C Prelive	Bob Evans	19.07.2023 14:47:19
10	B2C Prelive	Bob Evans	12.07.2023 16:31:14
11	B2C Prelive	Bob Evans	10.07.2023 17:58:50

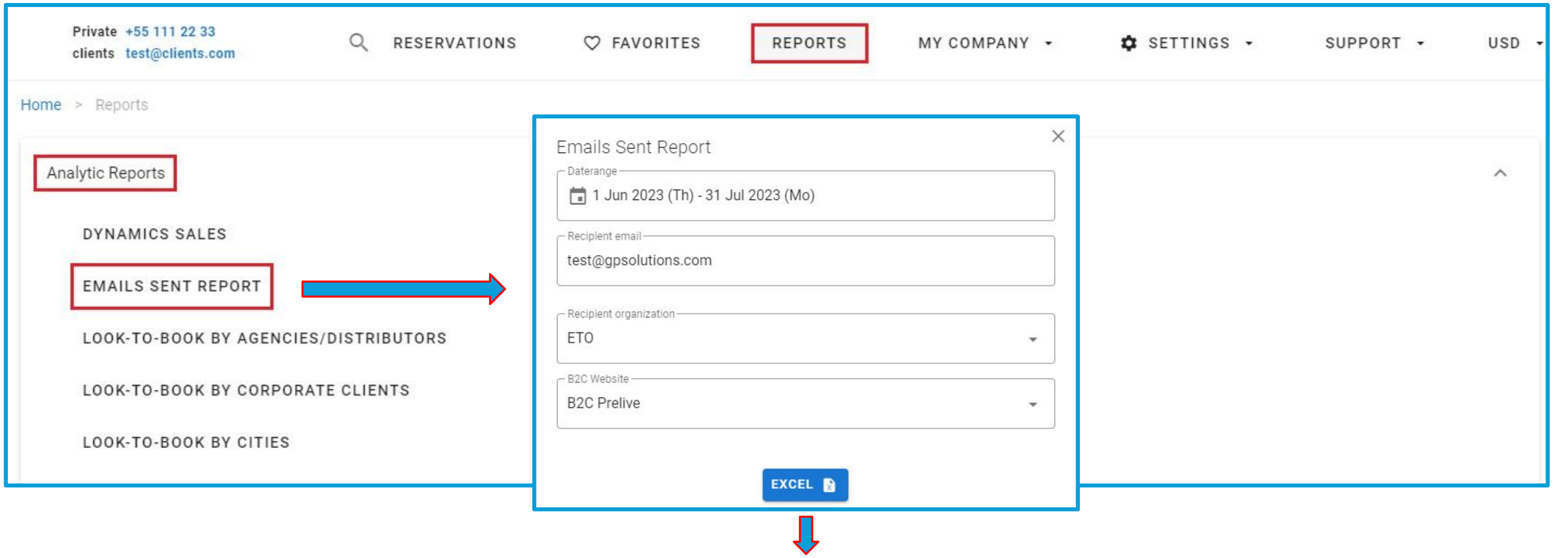
Available for Tour Operator 1level only

Access:

Main page >> Log in as TO1 >> Reports >> Analytic Reports

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To track the information on sending out emails from the system, we added the **Email Sent Report**.



Date/Time	Email type	Email title	Recipient email	Recipient company/B2C
21.07.2023 13:55:17	Booking creation	Your reservation (accommodation) #1356	test@gpsolutions.com	B2C Prelive
25.07.2023 10:12:51	Quotation request	[Anna Smith] Reservation #1389: Quotation request	test@gpsolutions.com	B2C Prelive

Available for Tour Operator 1level only

Access:

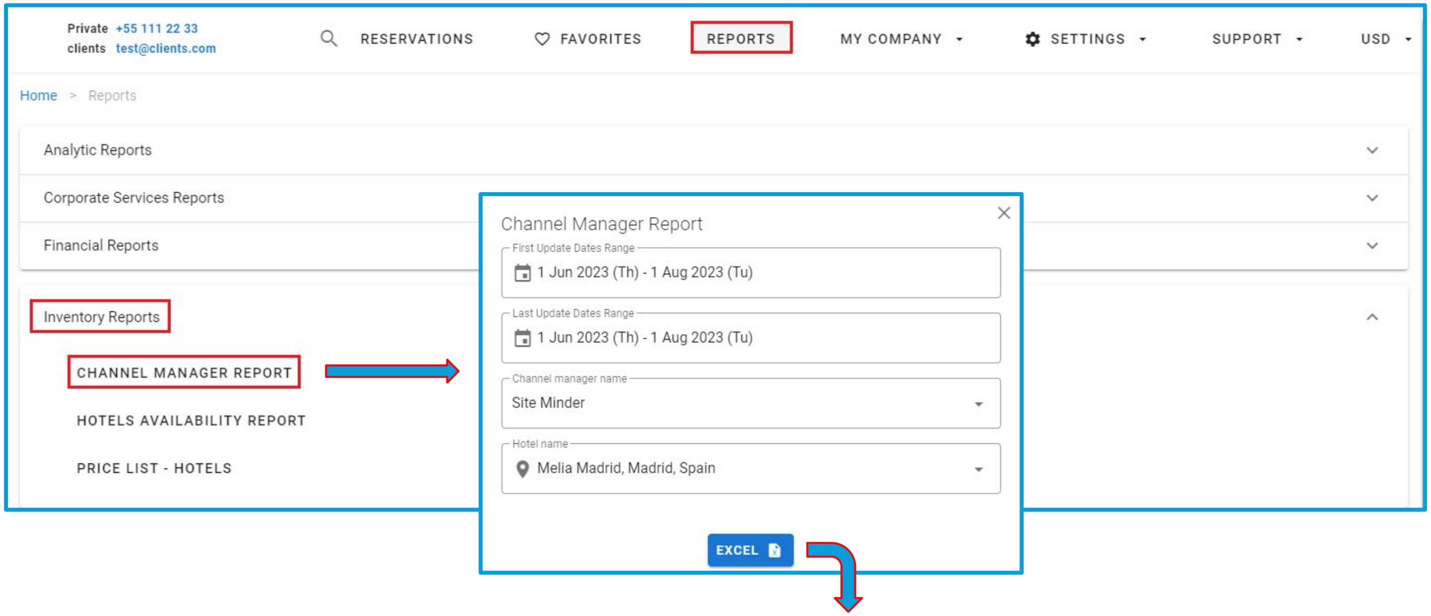
Main page >> Log in as TO1 >> Reports >> Analytic Reports

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reports: Channel Manager Report

GP Solutions

Implemented the **Channel Manager Report** that allows to track the data update for the hotels connected via channel managers.



	A	B	C	D	E	F	G	H
1	Hotel ID	Hotel Name	Channel Manager	First Update	Last Update	Time Ago (h)	Email	Phone
2	4281858	Melia Madrid	Site Minder	07.07.2023 17:52:14	22.07.2023 01:14:34	255.20	test@gpsoluitions.com	44 8 4524 5342

Available for Tour Operator 1level only

Access:

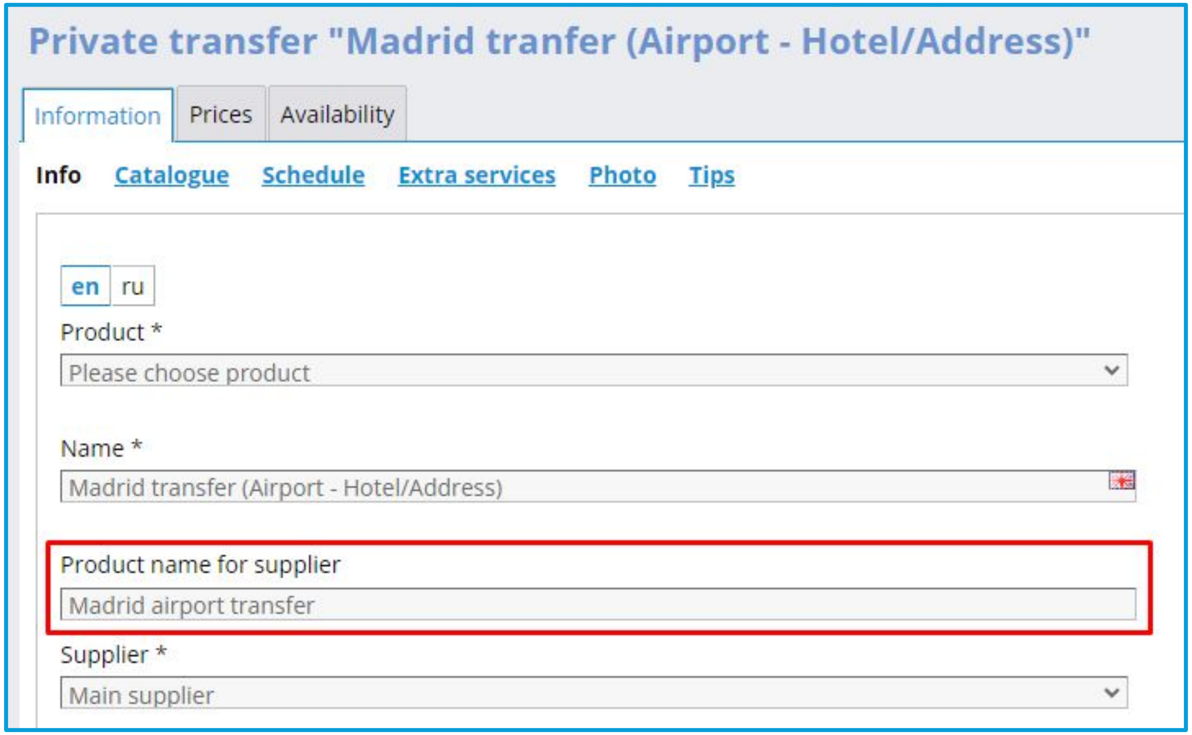
Main page >> Log in as TO1 >> Reports >> Inventory Reports

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

2. Enhancements in Back-Office

Product Name for Supplier

To have the possibility to add a product name how a supplier calls it, we added an additional field **Product name for supplier** to the settings of **self-operated hotels, transfers, excursions, events, cruises, charters, cars, extra services.** Product name for supplier is used in notifications to supplier.



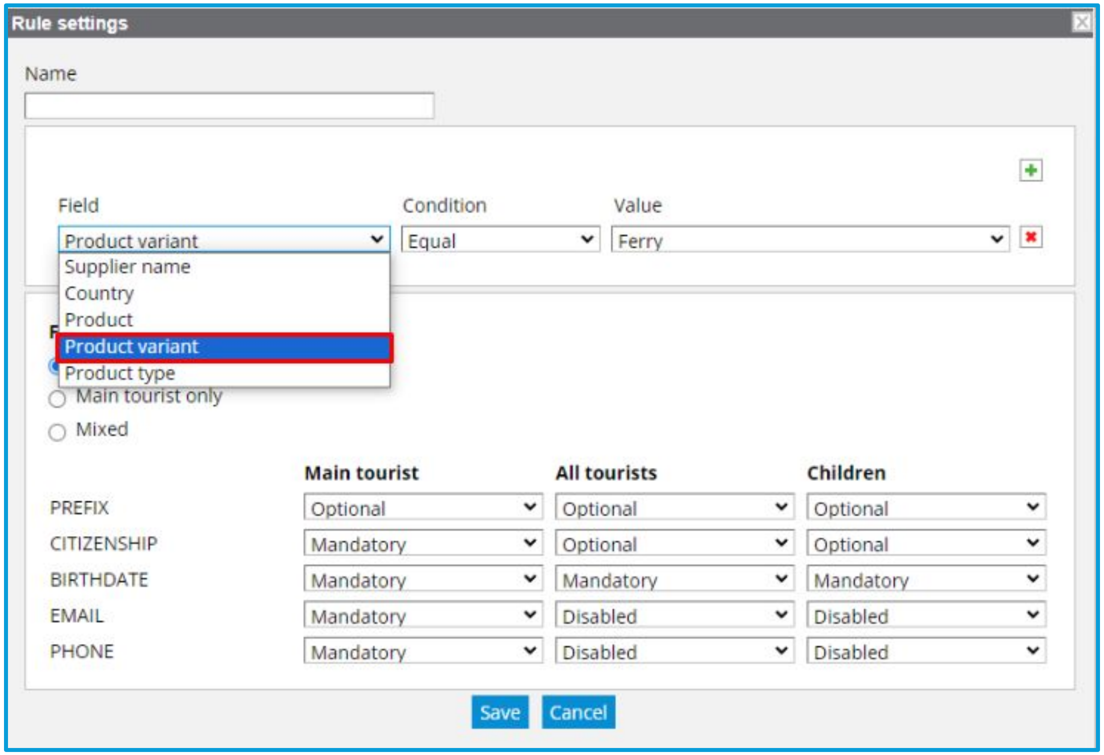
Available for Tour Operator 1level only

Access:

Selfoperated products >> [Product type] >> Info

Tourist Booking Fields Extensions

Within the new version the settings of tourist booking fields were extended by adding the possibility to specify them by product variant as well. We added a new value **Product variant** for hotels, cruises, excursions, transfers.



Available for Tour Operator 1level only

Access:

Settings >> Tourist booking fields >> [Service type] >> different rules depending on conditions

3. API Changes

New API methods are added:

CRMPerson:

- ✓ **GET /b2C** – to get the list of available B2C websites on the installation

Orders:

- ✓ **GET /orderHistory** – to get details on the order history
- ✓ **GET /orderSummary** – to get orders summary by “summaryKey” from GET /orders method
- ✓ **GET /orderCalculator** – to get order calculation and settings
- ✓ **PUT /orderCalculator{orderId}** – to modify order calculator
- ✓ **POST /orderManagers** – to update request and service managers for list of orders

New parameters are added to the existing API methods:

Orders:

- ✓ **GET /orders:**
  - “customerPaymentDueDateFrom”, “customerPaymentDueDateTo”, “supplierPaymentDueDateFrom”, “supplierPaymentDueDateTo” are added to the request
  - “supplierPenaltyStatus”, “customerPenaltyStatus”, “supplierPenaltiesTooltip”, “customerPenaltiesTooltip” are added to the response in the “Service” array
  - "mandatoryFieldsRequired", “productNameForSupplier”, “serviceSentToSupplier”, “serviceSentToSupplierDateTime” are added to the response on the level of service
  - “extraServiceName”, “extraServiceProductType” are added to the response in the “serviceDetails” array
  - “summaryKey” is added to the response
- ✓ **GET /orderFxGainLossDetailedInfo:** “remark” and “bankTransferDetails” are added to the response
- ✓ **PUT /orders/{orderId}:**
  - a new array “servicesInfo” with parameters “serviceSentToSupplier” and “processId” are added to the request
  - “active” is added to the request

Invoices:

- ✓ **GET /manualInvoices:**
  - “dueDateFrom”, “dueDateTo”, “payDateFrom”, “payDateTo”, “customerName”, “supplierName”, “limit”, “offset” are added to the request
  - “invoicesCount” is added to the response
- ✓ **GET /manualInvoicePaymentMethods:** “orderId” is made optional
- ✓ **GET /invoicePaymentMethods:** “pspBankFeeAmount” is added to the response
- ✓ **PUT /manualInvoicePaymentByKey:** array “exchangeRates” with “exchangeRate”, “currencyFrom” and “currencyTo” parameters is added to the request

CRMPerson:

- ✓ **GET /privateClients:** “showClientsWithoutNames" is added to the request

CRMCommunications:

- ✓ **GET /communications:**
  - “communicationDateFrom”, “communicationDateTo”, “createdDateFrom”, “createdDateTo”, “modifiedDateFrom”, “modifiedDateTo”, “subject”, “accountType”, “accountName”, “assignedToId”, “stage”, “type”, “typeNEQ”, “limit”, “offset” are added to the request
  - “visibleForClients", “visibleForSuppliers”, “count” and “processId” are added to the response
  - “contractId” was renamed to “contactId” in the response
- ✓ **POST /communications:**
  - “visibleForClients" and “visibleForSuppliers” are added to the request and response
  - “contractId” was renamed to “contactId” in the request
- ✓ **PUT /communications{communicationId}:**
  - “visibleForClients" and “visibleForSuppliers” are added to the request and response
  - “contractId” was renamed to “contactId” in the request

NotificationTemplates:

- ✓ **GET /notificationTemplates:** “AGENT_DISTRIBUTOR” value is added to the "recipientType" parameter in the response

Note: see the details on API changes here: https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/2081423390

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address gpte@software.travel with “Release 9.4.1/9.5” in the subject line.

Thank You For Attention!

GP Solutions

Your Global Partner
for Enterprise Travel Software

www.software.travel