

# GP Travel Enterprise Release 9.2/9.3

Presentation

February 17, 2023

Dear clients and partners!

We are happy to announce Release 9.2/9.3 of GP Travel Enterprise that introduces new capabilities of new version of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

## Enhancements

### **New modules:**

- ✓ Cruises
- ✓ Add-ons of products
- ✓ New financial module:
  - Adding Payment Schedule
  - Making Immediate Payment
- ✓ Online Payment:
  - Ecommpay: Automatic Refund
  - Adyen: multi-account settings
- ✓ Integration with Zoho

### **New capabilities of the Website:**

- ✓ **Search and book process:**
  - Book with Option
  - Book services in status Quote
  - Transfers: pick-up/drop-off locations extension
  - New Reservation Request: multiple rooms for Package quotation
- ✓ **Reservations:**
  - Quick Search into menu
  - New reservation statuses
  - Reservation filters
  - Payment from issued invoices
  - Internal notes on the service level

## Enhancements

- ✓ **Reservations:**
  - Information on travellers at the top of reservation
  - Possibilities for Quote
  - Amending Client Name
- ✓ **Account:**
  - Documents Customization
  - MailChimp Email Subscription
  - CMS: Group popular hotels

### Enhancements in Back-Office:

- ✓ **Sales settings:** VAT for commission
- ✓ **Products:**
  - Book with Option
  - Link of products to each other
  - Discounts: Combinable and non-combinable special offers
  - Transfers: Pick-up/drop-off locations extension and optional field "Driver language"
  - Excursions: Start/end points extension
  - Events: Event type and Configure "Location"
  - Cruises: Settings improvement
  - Dynamic packages: New component Events
  - Package Tours: Additional product types
- ✓ **Configurations:**
  - Booking Fields for Travelers
  - Booking Fields for Products
- ✓ **Tips:** Internal Notes for documents

## Enhancements

### API changes

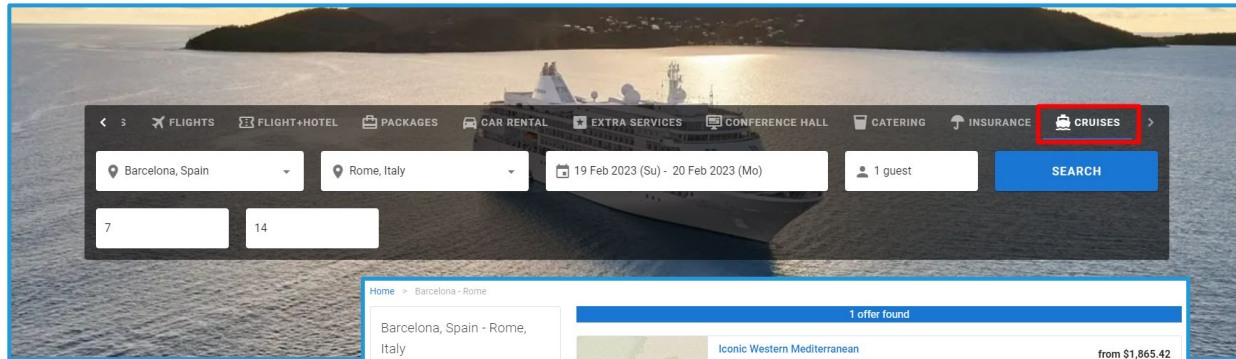
We added new methods and parameters for the following products and functionalities:

- ✓ **Authorization**
- ✓ **Locations**
- ✓ **Accommodations**
- ✓ **Transfers**
- ✓ **Activities**
- ✓ **Cruises**
- ✓ **Packages**
- ✓ **All services**
- ✓ **Booking**
- ✓ **Orders**
- ✓ **Invoices**
- ✓ **CRM Communications**
- ✓ **Notification Templates**
- ✓ **Document Templates**

**Note:** see the details on API changes here: <https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/1960378369>

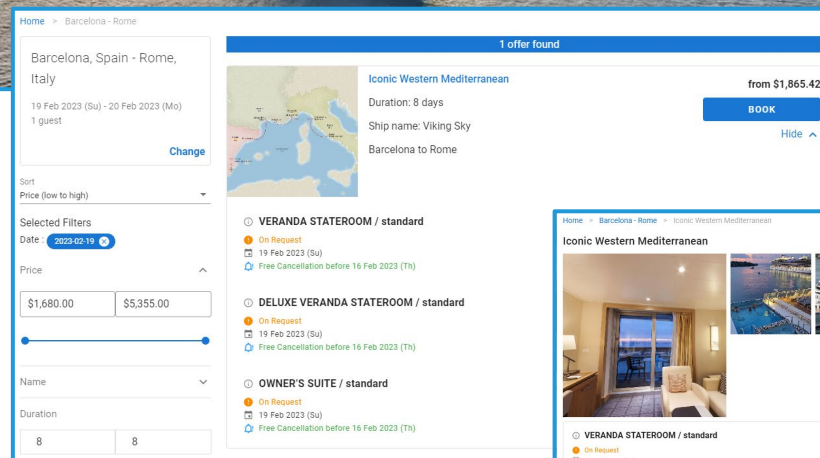
# 1. New Modules

According to the popularity of cruises within new release we have added a **new module CRUISES** on Website. This service is very important for travel and gives a good advantage to your business. It can be used as a separate product or as a part of packages.

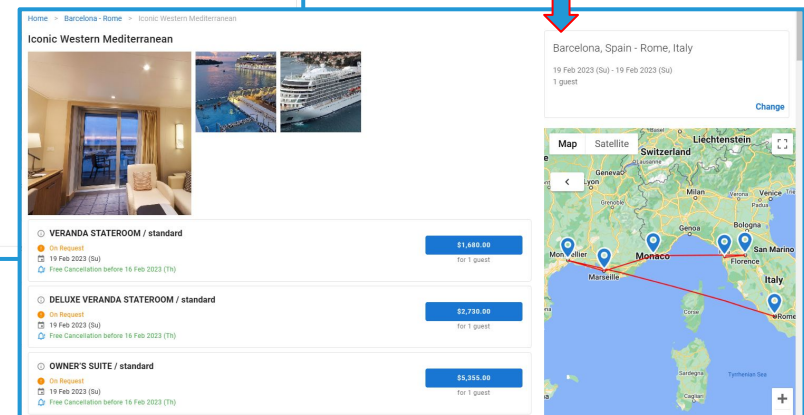


← Search form

Search results →



↓ Cruise description page



## Access:

Main page >> CRUISES >> Search results page

**Note:** in order to connect new module, please contact GP support or your Customer Success Manager

Booking page

Home > Barcelona - Rome > Iconic Western Mediterranean > Reservation

Select user to book for

Please fill in information in English

**Guests**

Salutation: Mr, First Name: Tomas, Last Name: Boris, Date of Birth: 01.01.2000, Citizenship: Germany, E-mail: test@gpsolutions.com

Phone: 1236549

Barcelona, Spain - Rome, Italy

19 Feb 2023 (Su)  
1 guest

**Iconic Western Mediterranean**  
Barcelona to Rome

**DELUXE VERANDA STATEROOM**

On Request  
Free Cancellation before 16 Feb 2023 (Th)  
**\$3,603.60**

The amount in USD is indicative. The reservation will be made in EUR (original price is €3,120.00).

Total: \$3,603.60

Reservation #8373

Lead Guest: Mr. **Tomas Boris**  
test@gpsolutions.com  
1236549  
Date of Birth: 2000-01-01

**Iconic Western Mediterranean** Confirmation pending

19 Feb 2023 (Su) 00:00  
26 Feb 2023 (Su) 00:00  
8 days

From Barcelona, Spain  
to Pisa, Italy  
Ship name Viking Sky  
Cruise line Princess Cruises  
Supplier name Viking Cruises  
Ref #: 43K90

Supplier price: €2,600.00  
Commission: €2,350.00  
Net amount: Not Invoiced

Client price: €3,120.00  
Net amount: Not Invoiced

Manual Correction: SEND E-MAIL

Free Cancellation before 16 Feb 2023 (Th)

Extra Services: Ball massage - 1 (€120.00)  
standard / DELUXE VERANDA STATEROOM

Mr. TOMAS BORIS, Citizenship: Germany, Date of Birth: 1 Jan 2000

Reservation: 8373, Reservation status: In Progress

Agent: Mrs Tanya Gulevich  
Client: Mr Tomas Boris  
Manager: Mrs Olivia Blunt

Dates: 19 Feb 2023 (Su) to 26 Feb 2023 (Su), 8 days / 7 nights

Supplier price: €2,600.00, Commission: €2,350.00, Net amount: Not Invoiced

Client price: €3,120.00, Net amount: Not Invoiced

Free Cancellation before 16 Feb 2023 (Th)

VIEW PAYMENT SCHEDULE

ITINERARY, DOCUMENTS, AGENT INVOICE, CLIENT INVOICE, QUOTATION, SEND E-MAIL

ADD DEPOSIT/PAYMENT, ADD SERVICE, ADD OFFLINE SERVICE

Reservation Details

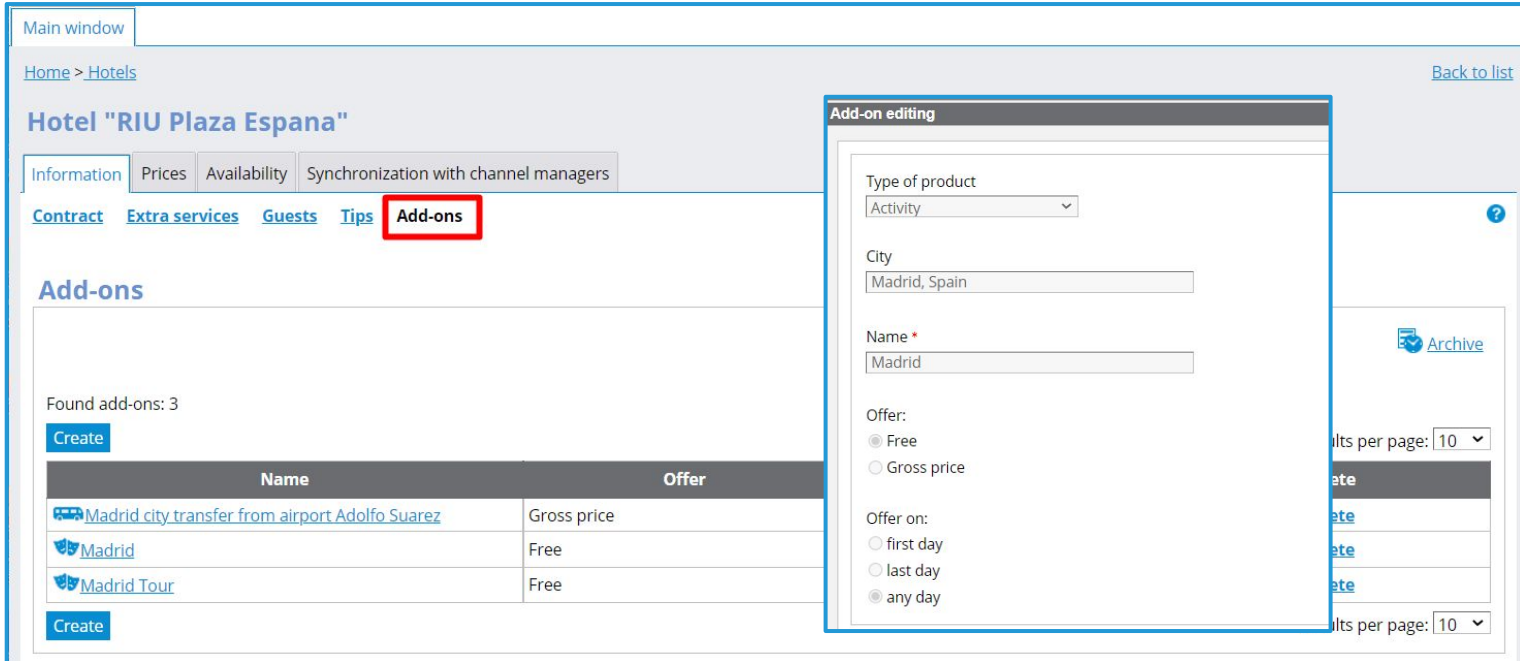
**Access:**

Main page >> CRUISES >> Search results page >> Booking page >> Reservation Details

**Note:** in order to connect new module, please contact GP support or your Customer Success Manager



Implemented a new **Add-ons** functionality to link different separate products (added manually to the system as direct contracts) to each other. As sometimes suppliers may provide various products we added the possibility to link products as separate services to other products, e.g. transfer to hotel. These settings allow to display add-ons service/s on the booking page on the Website or via API.



The screenshot shows the 'Add-ons' management interface for the hotel 'RIU Plaza Espana'. The 'Add-ons' tab is highlighted in red. Below the main navigation, there is a table of existing add-ons:

Name	Offer
<a href="#">Madrid city transfer from airport Adolfo Suarez</a>	Gross price
<a href="#">Madrid</a>	Free
<a href="#">Madrid Tour</a>	Free

An 'Add-on editing' modal is open, showing the following fields:

- Type of product: Activity
- City: Madrid, Spain
- Name: Madrid
- Offer:
  - Free
  - Gross price
- Offer on:
  - first day
  - last day
  - any day

Available for Tour Operator 1level only.

#### Access:

Back office >> Selfoperated products >> Product >> Add-ons (To switch on this option please contact your CSM or GP support)

Within new settings **Add-ons** for selfoperated products in the Back office implemented to view the **add-ons on the booking page** of the main product on the Website. When the main product with add-ons is booked services are displayed as separate ones in reservation.

The image illustrates the integration of add-ons into the booking process. On the left, the booking page shows a guest profile for Tomas Boris and a list of available add-ons. The 'Madrid Tour' add-on is highlighted with a red box. A blue arrow points to the right, where the reservation page is shown. The reservation page displays the confirmed booking for the 'Madrid Tour' add-on, along with the main product 'Melia Madrid' and a total price of €337.80. The reservation page also shows the reservation status as 'In Progress' and provides details for the agent, client, and manager.

## Access:

Website >> Main page >> Log in >> Any product >> Search results page >> Booking Page (To switch on this option please contact your CSM or GP support)

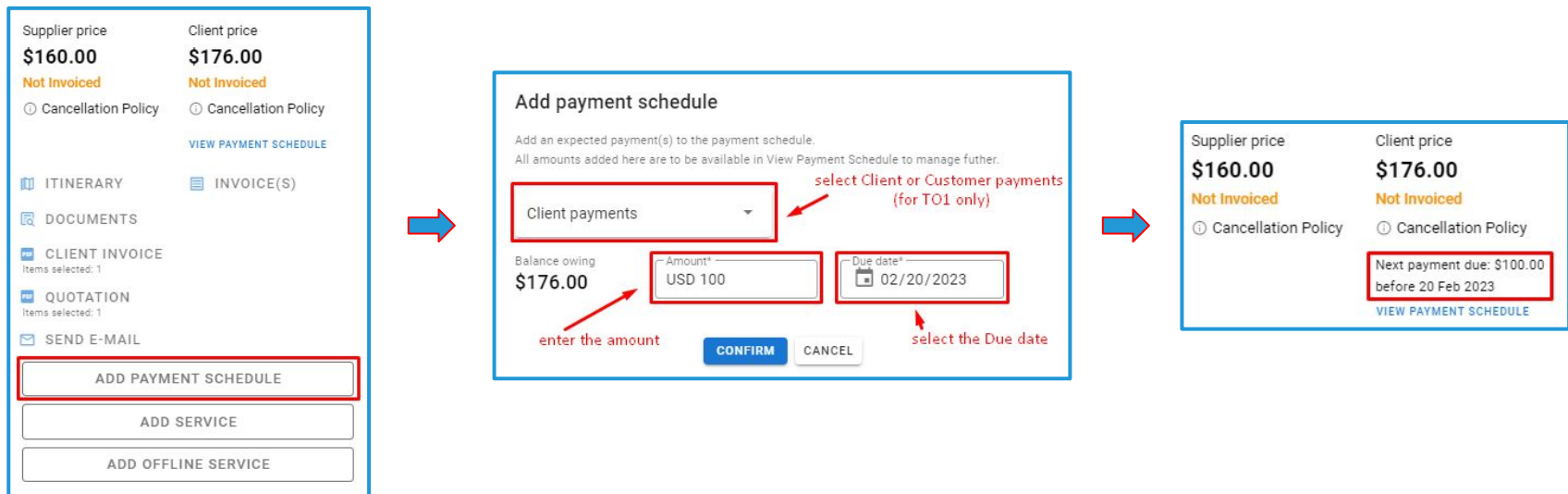
**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

To make the process of payment for reservations faster and easier, we developed a **new financial module**, which includes two options you can choose from: **Adding Payment Schedule** and **Making Immediate Payment**.

**Adding Payment Schedule** mode allows to create a schedule of payments for reservations.

Within this mode we created:

- **ADD PAYMENT SCHEDULE** button on the reservation details page to issue manual invoices and schedule the payment



### Access:

Main page >> Log in as TO1, TO2 or TA >> Reservations >> Reservation Details

**Note:** it is possible to either switch to the new financial module or continue using the current one, depending on your business needs; contact your Customer Success Manager to discuss which option suits you better

- **VIEW PAYMENT SCHEDULE** link to see the list of scheduled payments with the possibility to pay.

This feature allows to check the payment schedule details for the reservation, including the **due date**, **amount**, **payment status**, **supplier name**. It is also possible to **modify the due date** (for TO1 only), **make full or partial payment**, and **cancel the payment** (for TO1 only).

**Supplier price** \$160.00 **Client price** \$176.00  
**Not Invoiced** **Not Invoiced**  
 Cancellation Policy Cancellation Policy  
 Next payment due: \$100.00 before 20 Feb 2023  
**VIEW PAYMENT SCHEDULE**

**Payment schedule**  
 Pay date: 02/13/2023  
 Remark  
 Bank Transfer \$100.00  
 Gpwebpay \$100.00  
 Stripe \$100.00  
 Paypal \$100.00  
 Ecommpay \$100.00  
 Adyen \$100.00  
**PAY**

**Payment schedule**  
 select Supplier or Client payments (for TO1, TO2, TA)  
 Supplier payments

Due date	Amount	Status	Supplier name	Pay	Cancel
22 Feb 2023	\$160.00	Invoiced	Own Supplier	<b>PAY</b>	<b>CANCEL</b>
modify the due date (for TO1 only)	\$0.00	Not Invoiced	Own Supplier		(for TO1 only)

Rows per page: 10 1-2 of 2

### Access:

Main page >> Log in as TO1, TO2, TA, CC or B2C client >> Reservations >> Reservation Details

**Note:** it is possible to either switch to the new financial module or continue using the current one, depending on your business needs; contact your Customer Success Manager to discuss which option suits you better

**Making Immediate Payment** mode allows to make payments for reservations without invoicing.

Within this mode we added:

- **ADD PAYMENT** button to make immediate payments with Supplier or Client
- **VIEW PAYMENTS** link to check payment details

The screenshots illustrate the process of making an immediate payment:

- Reservation Page:** Shows supplier and client prices (€480.00/\$30.00 and €528.00/\$33.00). The **VIEW PAYMENTS** link and **ADD PAYMENT** button are highlighted.
- Payments Modal:** A dropdown menu is set to "Client payments". A table lists payments with columns for Due date, Amount, Status, and Supplier name.
- Add payment Modal:** A dropdown menu is set to "Client payments". The "PAY" button is highlighted.
- Payments Modal:** A dropdown menu is set to "Client payments". The "PAY" button is highlighted.

## Access:

Main page >> Log in as TO1, TO2, TA, CC or B2C client >> Reservations >> Reservation Details

**Note:** it is possible to either switch to the new financial module or continue using the current one, depending on your business needs; contact your Customer Success Manager to discuss which option suits you better

Implemented **the ability of automatic refund** during cancellation or modification (stay decreasing) for reservations that were paid via Online Payment **Ecommpay**. Added the logic on refund when cancelling the booking:

- 100% refund
- partial refund
- multiple partial refund



## Online Payments

**Access:**

Finance >> Payments Settings >> Online Payments

**Note:** in order to connect new module, please contact GP support or your Customer Success Manager

We **extended API integration** with online payments **ADYEN**. Whole process of payment using Adyen is supported now. It is possible to set up a **multi-account for payments**, if the client's payment gateway supports it.



**Access:**

Finance >> Payments Settings >> Online Payments

**Note:** in order to connect new module, please contact GP support or your Customer Success Manager

Implemented **integration with the new external CRM Zoho**. It allows to push the data added on new or existing companies (Travel Agencies) in GP back office to Zoho.



**ZOH**O – The operating system for business

**Note:** in order to connect new module, please contact GP support or your Customer Success Manager



## **2. New Capabilities of the Website**

Within the new version implemented **new logic on booking of selfoperated products with Option**. It gives to temporarily hold the booking for a few days before getting confirmation and payment from B2B or B2C Clients. On the Booking Page Tour Operator 1level user can define whether it's required to keep booking with the option:

- If the user specifies this option - then a reservation with **“Preconfirmed” service status** is created
- If the user leaves this empty – then a regular reservation is created.

The screenshot displays the booking interface for Butterfly Beach Hotel. Key elements include:

- Payment Options:** Radio buttons for Cash payment (€205.68), Stripe (€212.88), Pay now (€205.68), and Ecommpay (€209.80).
- Calendar:** A calendar for January 2023 with the 12th highlighted. A time selector shows 10:52.
- Confirmation:** A checkbox labeled "Need to temporary hold the booking before final confirmation" is checked and highlighted with a red box.
- Buttons:** "BOOK" and "SAVE RESERVATION AND BOOK LATER" buttons.
- Summary:** Total price of €205.68.

## Access:

Main page >> Log in as TO1 >> Any product >> Search results page >> Booking Page (To switch on this option please contact your CSM or GP support)

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

Now it is possible to **book services in status Quote** without specifying guest names and booking details. Later user can add tourists data via “Please enter the details” in reservation.



**Booking page**

**Reservation Details**



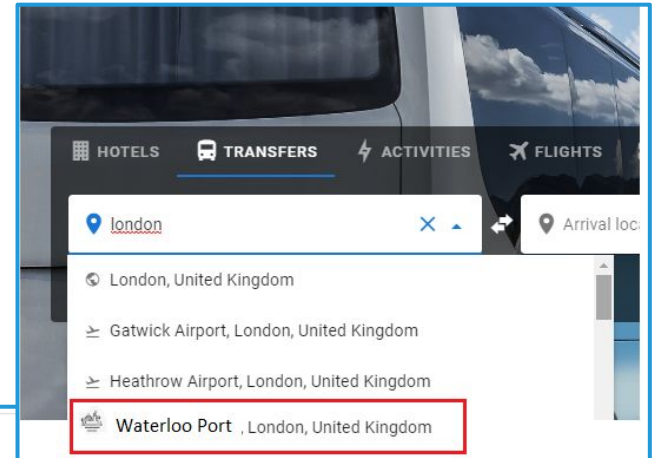
## Access:

Main page >> Log in >> Any product >> Search results page >> Booking Page

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

According to **new extended settings of pick up and drop off points for transfers in back-office there are changes on the Website** as follows:

- within search screen **available ports** are also shown in drop-down
- on the booking page it is possible to **select from these additional options**:
  - if departure or destination point is Port - the port name is displayed
  - if departure or destination point is defined manually - then we show exactly what was specified by a user and use geo-coordinates to correctly show this point on the map



**Transfer**

From: Waterloo Port, London, United Kingdom

Coming from (port)  Ship Number\*  Date\*  Time\*

To: London, United Kingdom

Select hotel

**Transfer**

From: Marble Arch corner, London, United Kingdom [view on map](#)

To: London, United Kingdom

Select hotel

**Access:**

Main page >> Search form >> Booking Page

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

# Multiple rooms for Package quotation

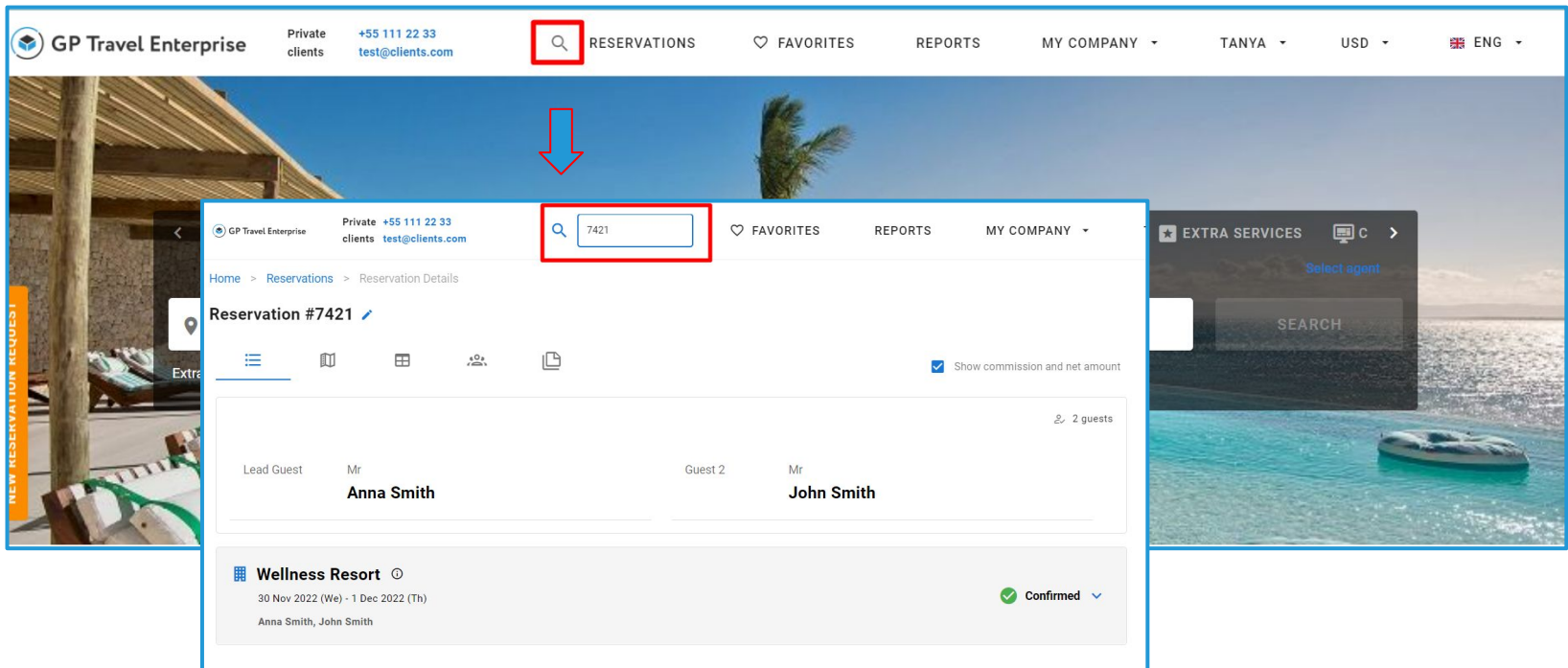
We added the possibility to **search and book for more than 1 room in the package for SELECT PACKAGE** option in New Reservation Request.

## Access:

Main page >> New Reservation Request >> SELECT PACKAGE

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

Added **Search Reservation into menu** of the Website to be able to **quickly find reservation by number**. This feature helps to save time for users. In this case, the system provides fast required information from whatever place where the user currently is.



## Access:

Main page >> Log in as B2B/B2C >> Main menu

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

Added **3 new statuses of Reservations** to the system and Website: **Quote**, **Vouchered**, **Archived**

STATUS	DESCRIPTION	COMMENTS
<b>Quote</b>	Is assigned automatically where all services on the reservation are in Saved order status.	Assigned automatically. It is not possible to move reservation to this status manually.
<b>Vouchered</b>	Where all services on a reservation are confirmed. And all invoices with SUPPLIER are issued and paid.	Assigned manually. It is possible to move the reservation to this status from In Progress or Completed (if services are confirmed).
<b>Archived</b>	When all financial transactions are closed and the clients have departed.	Assigned manually. It is possible to move the reservation to this status from Completed (if services are confirmed and start date passed).

Reservations: 3 914

Show commission and net amount

Reservation Number	Created	Modified	Company / Agent	Status	Service	Dates	Traveler (-s)	Netto	Brutto	Due to Pay from Client	Income	Invoice(s)	Voucher
<input type="checkbox"/> 8624	Berlin Weekend	20 Jan 2023	20 Jan 2023	New									
<input type="checkbox"/> 8622		20 Jan 2023	20 Jan 2023	Quote	Melia Madrid	22 Feb 2023 23 Feb 2023	Mrs Anna Smith (+1)	€318.00 Not Invoiced	€347.80 Not Invoiced	€29.80 9%		Invoice(s)	Voucher
<input type="checkbox"/> 8621		20 Jan 2023	20 Jan 2023	Archived	Melia Madrid	22 Feb 2023 23 Feb 2023	Mrs Anna Smith (+1)	€458.00 Not Invoiced	€437.80 Not Invoiced	-€20.20 -5%		Invoice(s)	Voucher
<input type="checkbox"/> 8620		20 Jan 2023	20 Jan 2023	Vouchered	Melia Madrid	22 Feb 2023 23 Feb 2023	Mrs Anna Smith (+1)	€313.00 Not Invoiced	€344.30 Not Invoiced	€31.30 9%		Invoice(s)	Voucher
<input type="checkbox"/> 8619		20 Jan 2023	20 Jan 2023	Completed	Vienna Jazz festival	19 Feb 2023 19 Feb 2023		€50.00 Not Invoiced	€50.00 Not Invoiced	€0.00		Invoice(s)	Voucher

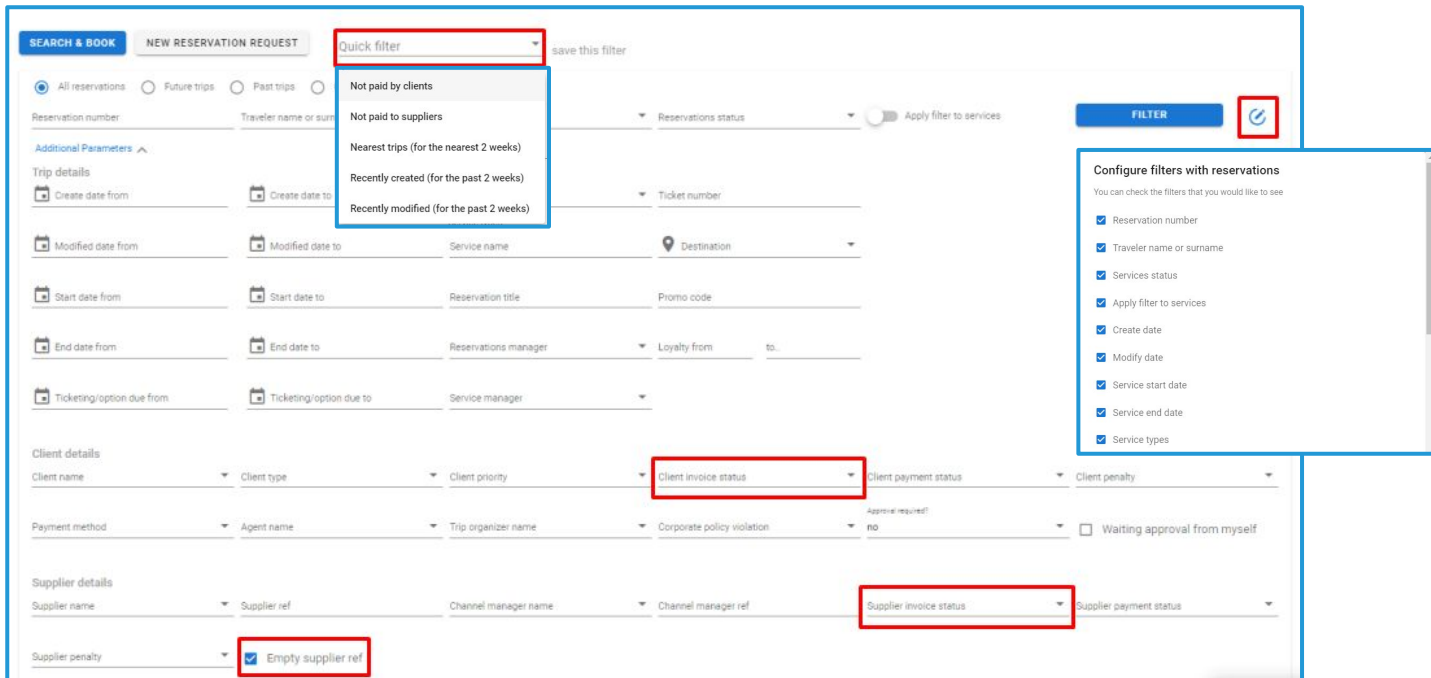
**Access:**

Main page >> Log in as B2B/B2C >> Reservations

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented and extended convenient **filters for Reservations** on the Website with all the capabilities for different accesses. Also added:

- new functionality **Quick filter** allows to quickly select most frequently searched reservations.
- **ability to customize filters** - each user is able to customize the filters for himself. When a user selects some filter options - only they are shown on screen. This is stored in a client's profile.
- new filter **Empty supplier ref** to get Confirmed services with missing ref number
- separate filters for **Supplier invoice statuses** and **Client invoice statuses**.



The screenshot displays the 'NEW RESERVATION REQUEST' page with a search and filter interface. Key elements include:

- Quick filter dropdown:** A dropdown menu at the top left showing options like 'Not paid by clients', 'Not paid to suppliers', 'Nearest trips (for the nearest 2 weeks)', 'Recently created (for the past 2 weeks)', and 'Recently modified (for the past 2 weeks)'.
- Empty supplier ref checkbox:** A checkbox labeled 'Empty supplier ref' located at the bottom left of the filter section.
- Client invoice status dropdown:** A dropdown menu labeled 'Client invoice status' located in the 'Client details' section.
- Supplier invoice status dropdown:** A dropdown menu labeled 'Supplier invoice status' located in the 'Supplier details' section.
- Configure filters with reservations dialog:** A dialog box on the right side titled 'Configure filters with reservations' with a list of filter options and checkboxes, including 'Reservation number', 'Traveler name or surname', 'Services status', 'Apply filter to services', 'Create date', 'Modify date', 'Service start date', 'Service end date', and 'Service types'.

### Access:

Main page >> Log in as B2B/B2C >> Reservations

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager



We added the possibility for TO1 users to **pay for reservations from issued invoices**:

- from Supplier
- with Client

The screenshot displays the reservation details for 'Iconic Western Mediterranean' and the 'Payment for Reservation # 8207' modal. The reservation is for 1 Feb 2023 to 8 Feb 2023 (8 days) from Barcelona, Spain to Pisa, Italy, on the Viking Sky cruise line. The supplier price is €2,500.00, and the client price is €2,750.00. The payment modal offers several methods: Bank transfer (\$2,939.75), Deposit (\$2,939.75), gpwebpay (\$2,939.75), stripe (\$2,939.75), paypal (\$2,939.75), ecommpay (\$2,939.75), and adyen (\$2,939.75). The 'PAY' button is highlighted in blue. Below the modal, the 'Invoices for reservation # 8207' table is shown with a dropdown menu set to 'Client invoice'. The table has one row: Invoice # 1239 for reservation # 00008207, Invoiced, \$2,991.45, \$2,991.45, 26 Jan 2023 (Th), 26 Jan 2023 (Th), with a 'PAY' button highlighted in blue. A red box highlights the 'PAY' button in the table, and a blue arrow points from it to the 'PAY' button in the modal. Another red box highlights the 'INVOICE(S)' link in the right sidebar, with a blue arrow pointing from it to the 'PAY' button in the modal.

Invoice name	Status	Amount	Amount to pay	Bill date	Due date	Pay	Pay date
Invoice # 1239 for reservation # 00008207	Invoiced	\$2,991.45	\$2,991.45	26 Jan 2023 (Th)	26 Jan 2023 (Th)	<b>PAY</b>	

## Access:

Main page >> Log in as TO1 >> Reservations >> Reservation Details >> Invoices

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

For more convenient work with tips in reservations, within new release **Internal notes for products** are shown in reservations **on the service level**.

This feature is available only if "Tips and notes" module is turned on.

The screenshot displays a reservation for "Reservation #7233 5-Day Cyprus Tour". It lists three services: "Cyprus Airport - Hotel" (5 May 2023), "Annabelle Hotel" (5 May 2023 - 9 May 2023), and "Blue Lagoon Cruise Ayia Napa" (7 May 2023). Each service item has a red square icon with a document symbol, which is highlighted by a red box. A blue arrow points from this icon to a "Useful information" pop-up window. The pop-up windows contain the following text:

- Useful information** (Baggage Allowances): In case of baggage more than 30kg please let us know to confirm with the transfer provider
- Useful information** (Transfer): It is possible to book transfer from hotel to airport or other locations. Please contact Hotel Service for the booking of the service.
- Useful information** (E-ticket): E-ticket will be provided additionally
- Useful information** (Room Upgrade): In case of room upgrade the additional amount will be added to a new invoice.

### Access:

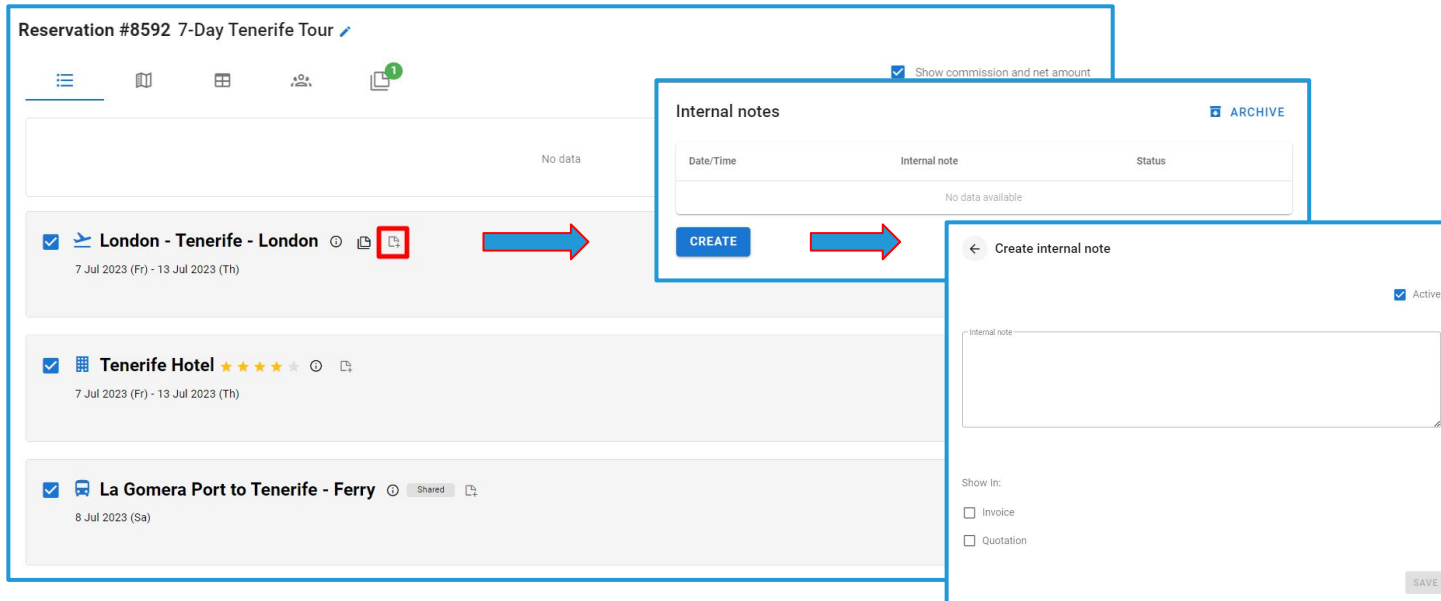
Main page >> Log in as B2B/B2C >> Reservations

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

Also added the additional logic for Tour operator 1level **to create/add internal notes linked to specific services** in reservation. When clicking icon (note-plus-outline) it is possible:

- to create a note on the level of each service
- to view and edit earlier added notes - note text and status
- to add new ones

The new note allows to add text of internal note and select one or both check-boxes to show note in Quotation and in Invoice.



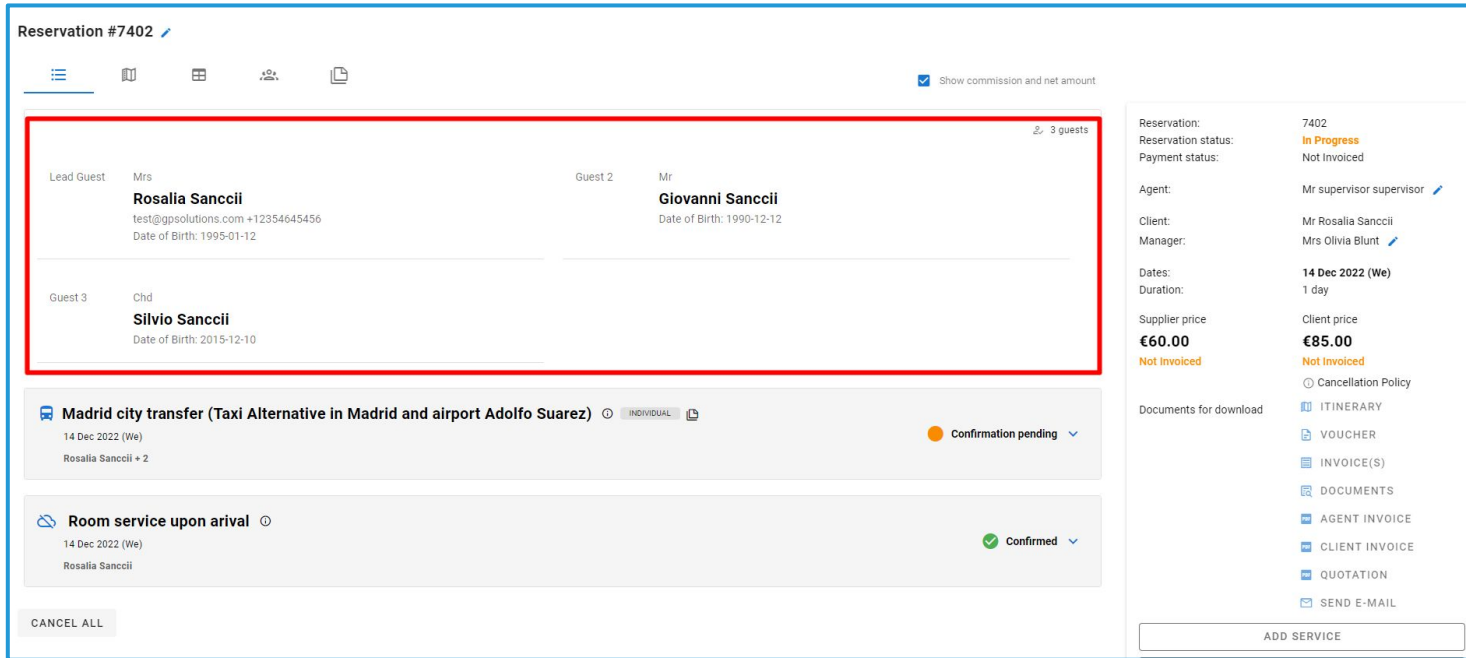
The screenshot displays the reservation management interface for 'Reservation #8592 7-Day Tenerife Tour'. The main list shows three services: 'London - Tenerife - London', 'Tenerife Hotel', and 'La Gomera Port to Tenerife - Ferry'. A red box highlights the 'Add note' icon (a document with a plus sign) next to the first service, with a red arrow pointing to the 'Internal notes' modal. The modal shows a table with columns 'Date/Time', 'Internal note', and 'Status', and a 'CREATE' button. A second red arrow points from the 'CREATE' button to the 'Create internal note' form. The form includes a text area for the note, a 'Show Inc:' section with checkboxes for 'Invoice' and 'Quotation', and a 'SAVE' button. The 'Active' checkbox is checked.

### Access:

Main page >> Log in as TO1 >> Reservations

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

We added the possibility to **display all the unique travellers on the top of reservation** for B2B and B2C users. It is useful when working with orders with multiple services. There is no need to expand services to see the details of all guests.



**Reservation #7402**

3 guests

Lead Guest Mrs **Rosalia Sancii**  
test@gpsolutions.com +12354645456  
Date of Birth: 1995-01-12

Guest 2 Mr **Giovanni Sancii**  
Date of Birth: 1990-12-12

Guest 3 Chd **Silvio Sancii**  
Date of Birth: 2015-12-10

**Madrid city transfer (Taxi Alternative in Madrid and airport Adolfo Suarez)** 14 Dec 2022 (We)  
Rosalia Sancii + 2 **Confirmation pending**

**Room service upon arrival** 14 Dec 2022 (We)  
Rosalia Sancii **Confirmed**

CANCEL ALL

ADD SERVICE

Reservation: 7402  
Reservation status: **In Progress**  
Payment status: Not Invoiced

Agent: Mr supervisor supervisor

Client: Mr Rosalia Sancii  
Manager: Mrs Olivia Blunt

Dates: 14 Dec 2022 (We)  
Duration: 1 day

Supplier price: €60.00  
Not Invoiced

Client price: €85.00  
Not Invoiced

Documents for download: ITINERARY, VOUCHER, INVOICE(S), DOCUMENTS, AGENT INVOICE, CLIENT INVOICE, QUOTATION, SEND E-MAIL

## Access:

Main page >> Log in >> Reservations >> Reservation Details (To switch on this option please contact your CSM or GP support)

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

Added the following **features to work with services in status Quote** in reservation:

- possibility to amend dates, guest names and prices via link “**Manual Correction**”
- possibility to check if service in Quote is still available and the actual price before booking it - added a link “**Check Availability**” under “BOOK” button (for all B2B users)
- possibility to **remove quoted services from reservation** if the client no longer wants those services (not to be displayed at all)

Reservation #8272

0 guest

Show commission and net amount

Delete Iconic Western Mediterranean?  
Are you sure? This action cannot be undone

CONFIRM CANCEL

Iconic Western Mediterranean

7 Feb 2023 (Tu) 00:00  
14 Feb 2023 (Tu)  
8 days

from Barcelona, S  
to Pisa, Italy  
Ship name Viking  
Cruise line Prince  
Supplier name Vi  
Please enter the de

standard / VERANDA STATEROOM

No data

Manual modify service

WARNING!  
Manual correction of reservation DOES NOT synchronize it with suppliers or inventory.  
Please be sure that you have agreed about these changes with suppliers and updated remaining allotments manually.

Iconic Western Mediterranean

STATUS: QUOTE Ref #

Traveler (-s)

Salutation First Name Middle Name Last Name Date of birth (DD, MM, YYYY) Person Adult

Supplier price Commission

Amount EUR 1500 EUR 0

Cancellation conditions

No fees  Calculate cancellation fees

Amount EUR 150 4 Feb 2023 (Sa) - 5 Feb 2023

Amount EUR 1500 6 Feb 2023 (Mo) - 7 Feb 2023

Client price Cancellation conditions

BOOK

Check Availability

Manual Correction

SEND E-MAIL

The offer is still available

CLOSE

VIEW PAYMENT SCHEDULE

ITINERARY INVOICE(S)

DOCUMENTS

AGENT INVOICE  
Items selected: 1

CLIENT INVOICE  
Items selected: 1

## Access:

Main page >> Log in as TO1 >> Reservations >> Reservation Details

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

# Reservation: Amending Client Name

We added the **possibility to amend the Client Name** on the reservation. If reservation has no Client Name yet, the client is shown as undefined undefined with “pencil” icon. When clicking “pencil” icon pop-up window opens to modify client name.

This possibility is available for Tour Operator 1level and Tour Agency users.

The image shows a sequence of three screenshots illustrating the process of amending a client name on a reservation. The first screenshot shows a reservation for 'Iconic Western Mediterranean' with a client name of 'undefined undefined'. A red box highlights the client name, and a blue arrow points to a pop-up window. The pop-up window shows a form with 'First Name' set to 'Tomas' and 'Last Name' set to 'Johnson', with a green checkmark indicating the update is successful. A red arrow points down to the second screenshot, which shows the reservation details with the client name updated to 'Tomas Johnson'. A red box highlights the updated client name. A blue arrow points to the third screenshot, which shows the reservation details with the client name updated to 'Tomas Johnson'.

## Access:

Main page >> Log in as TO1/TA >> Reservations >> Reservation Details

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented **the ability to work with custom documents**. User may **edit template of Quotation document** with the functionality to select which services should be included into the document (not template but the final document generated as PDF). This document can be downloaded from reservation.

The image illustrates the process of customizing a Quotation document. It shows the 'Document templates' interface where a PDF icon is highlighted. A red arrow points to the 'Settings' option in the user menu. Another red arrow points to the 'Quotation' document type in the table. A third red arrow points to the 'CODE' field in the document editor, which contains a template with placeholders like `{{tourLeadName}}`. A fourth red arrow points to the 'QUOTATION' option in the 'DOCUMENTS' list of the reservation details sidebar.

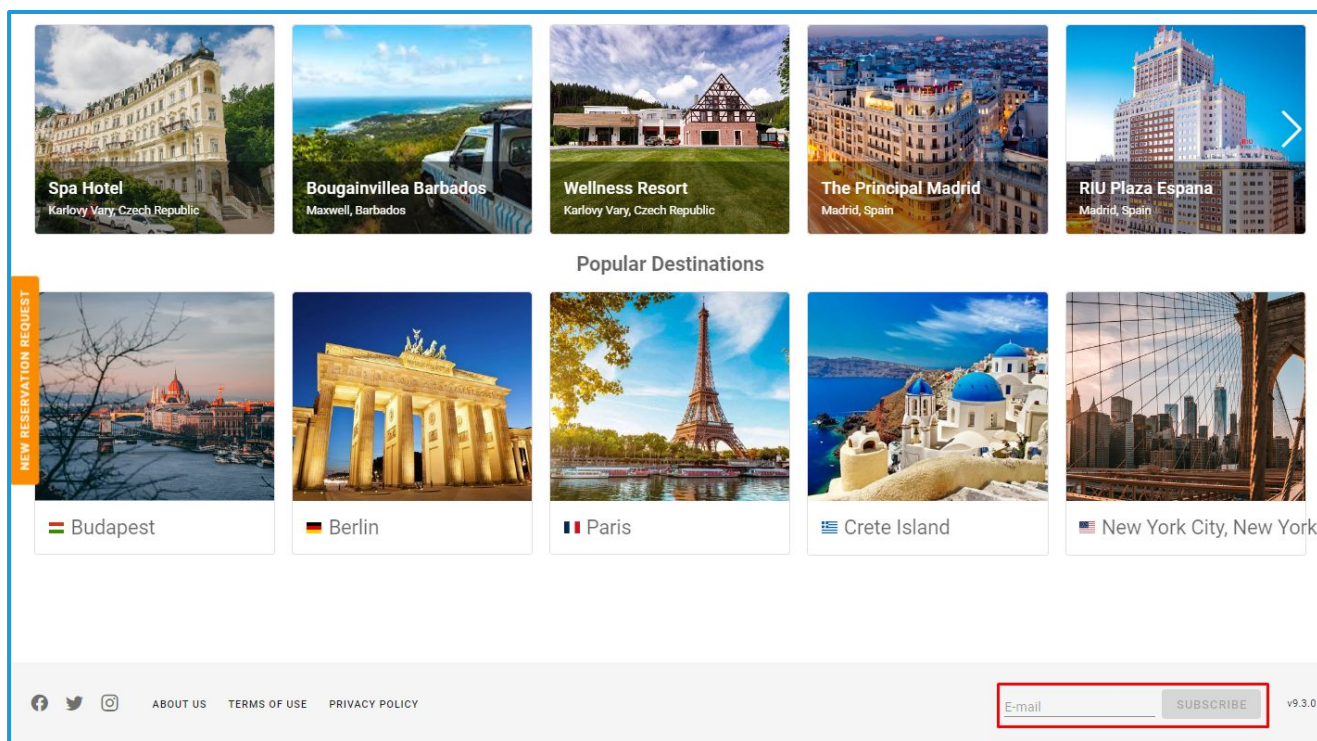
### Access:

Main page >> Log in as TO1 >> Settings >> Document templates

Main page >> Log in as TO1 >> Reservations >> >> Reservation Details

**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

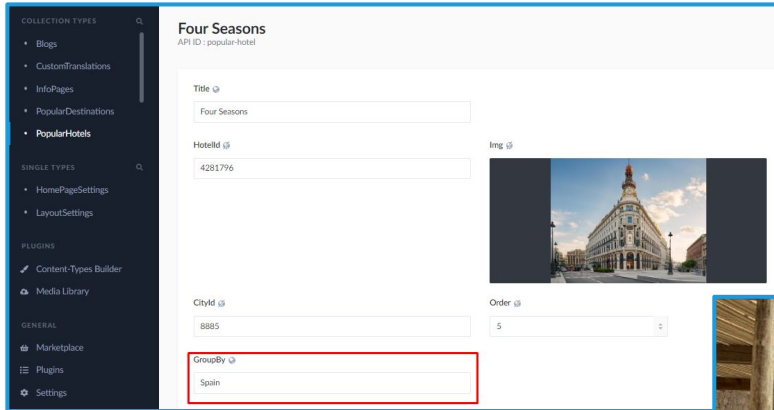
We implemented the functionality of **MailChimp Email Subscription**. The subscription form was added to the right side of the Footer. User can subscribe to your mailing list and receive valuable content from your company. This is a powerful way to grow your audience and generate leads.



**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

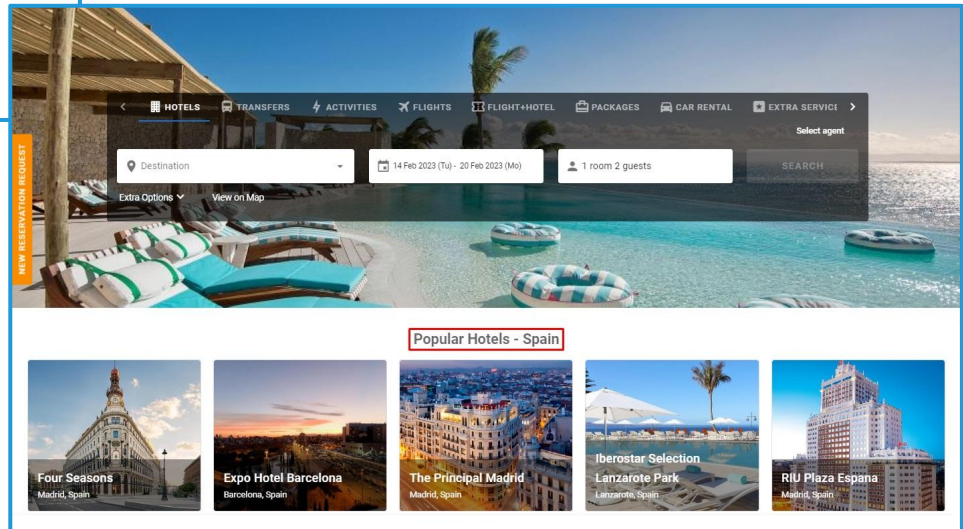


We added a new optional “Group By” field into the ‘PopularHotels’ settings in CMS. Now you can group the hotels by any parameter in accordance with the values entered in this field. Separate sliders of hotels grouped by the specified value will be displayed on the homepage of the booking engine.



**CMS Admin Panel**

**Home Page**



**Access:** Main page >> Log in as TO1 >> Your Account >> CMS >> PopularHotels

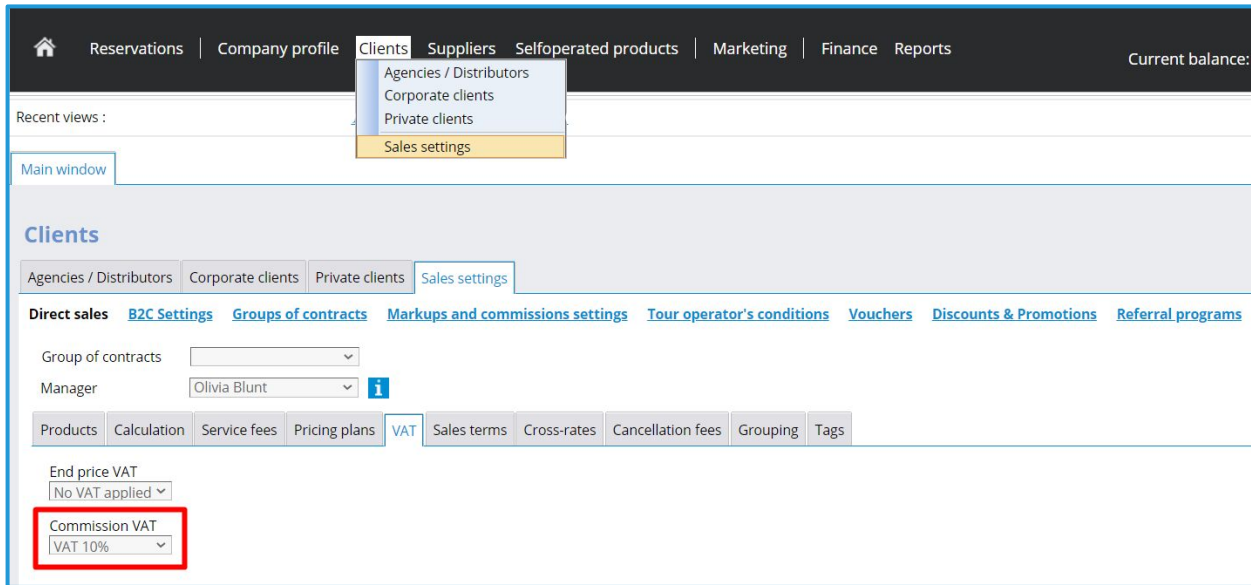
**Note:** in order to connect new version of website, please contact GP support or your Customer Success Manager

## **2. Enhancements in Back-Office**

We added a new possibility to add and apply **VAT for commission** during search&book in API.  
The calculation of commission with VAT is following:

*Example (Travel Agent with commission with VAT)*

- *Supplier price = 100 EUR*
- *Client price = 120 EUR*
- *Travel Agency commission (10%) = 120 EUR \* 10% = 12 EUR (commission with VAT included)*
- **Commission VAT 10% = 12 EUR \* 10% VAT = 1.2 EUR**



The screenshot shows the 'Clients' section of the GP Solutions interface. The 'Sales settings' tab is selected, and the 'VAT' sub-tab is active. The 'Commission VAT' dropdown menu is highlighted with a red box, showing 'VAT 10%' selected. Other visible settings include 'End price VAT' set to 'No VAT applied'.

### Access:

Clients >> Sales Settings >> Direct Sales/B2C Settings/Groups of contracts >> VAT

Clients >> Agencies/Distributors / Corporate clients >> Contract >> VAT

Implemented a new logic on **booking with option**. In tariff settings, Tour Operator can allow to book with option and hold the booking up to X day(s). Reservations with **new service status** **“Pre-booking”** is created via API or Website. This status means that the allotment will be frozen for it, but if user cancels before due date - there are no cancellation fees.

New logic is implemented for products:

- Hotels
- Charters
- Transfers
- Activities
- Cruises
- Cars

Terms of availability

Limits on citizenship

Membership levels

Payment terms

payment to the tour operator

allow to book with option and hold the booking up to 2 day(s)

payment directly to the supplier

Discounts

Hotel: Butterfly Beach Hotel

Supplier: Butterfly Beach Hotel

Status: **Pre-booking** (due to confirm by 01.12.2022 12:00)

Room	Meal type	Additional services	Guests	Comments
deluxe studio - island view (Standard) Bedrooms: 1 Bathrooms: 1 King Bed: 1 or Queen Bed: 2	room only	1. Service Charge (2items, USD 10.00) 2. Room Rate Levy (2items, USD 8.84) 3. VAT 10% (2items, USD 20.00)	Mr Tom Boris (United States of America)	

Supplier: USD 238.84  
Client: USD 258.84  
Free cancellation before 12.12.2022

Buttons: Confirm, Cancel, To manual correction, AUTOCANCEL, Book it again

## Access:

Selfoperated products>>Product>>Prices>>Tariff (To switch on this option please contact your CSM or GP support)

New logic on **booking with option** also includes the following features:

- New status of service **“Pre-booking”** is:
  - shown within the reservation (with the ability to change the due date via manual correction)
  - shown in the list of reservations and added a filter of reservations by option due date
- **Export** additional column with option due date info into Excel export of reservations
- New **e-mail template** “option due”, that is triggered by a new booking status that should be sent to clients X days before option date due

Reservation number	Service	Status	Option due date	Date from
7534	Hotel Butterfly Beach Hotel	Pre-booking	01.12.2022	19.12.2022
7532	Hotel Ibis vienna	Saved order		15.12.2022
7531	Transfer Cyprus Airport - Hotel (GROUP)	Saved order		06.04.2023
7531	Hotel Annabelle Hotel	Saved order		06.04.2023

### Access:

Reservations >> Reservation Details (To switch on this option please contact your CSM or GP support)

Added new option for **special offers** to specify if they are combinable or non-combinable. We extended the settings of optional discounts for self-operated products by adding the possibility to choose with which other discount (**in case of multiple special offers**) it is combinable.

The screenshot displays the 'Discount' configuration interface for 'Hotel Do Campo'. The main window shows a list of discounts under the 'Discounts' tab, with 'EBO\_45 days' selected. A red arrow points to the 'Discount' configuration modal. In this modal, the 'Name' field is 'EBO\_45 days'. The 'Discount period' section shows the discount is active during 'Standard' tariff from '20.10.2022' to '20.11.2022', with 'Optional' selected for 'Apply this discount'. The 'Terms of use' section includes 'Apply this discount in case if' with 'Early booking more than 45 days prior to the service rendering date' and 'Late booking less than 0 days prior to the service rendering date'. The 'Discount on' section has several checkboxes checked: 'Guest type', 'Room type', 'Allocation type', 'Meal type', 'Membership levels', 'Limits on citizenship', 'Device type', and 'Combinable with'. The 'Combinable with' checkbox is highlighted with a red box. Below it, a list of other discounts is shown, with '10+ Nights, 20%' and 'Free Nights' selected, also highlighted with a red box.

## Access:

Selfoperated products >> Any product >> Prices >> Discounts

We extended the settings of pick up and drop off points for transfers:

- added ability to define Transfer pick up/drop off points manually and show this data on booking
- added selection of Ports and Train stations

Recent views :

Main window

Home > Transfers

### Shared transfer "Bergen"

Information | Prices | Availability

Info Catalogue Tourists Schedule Extra serv

ru en es

Name \*  
Bergen

Supplier \*  
NH Hotels

Transactions currency \*  
USD

Transfer type \*  
 Shared  
 Private

Approximate transfer duration (HH:mm) \*  
01:00

**Pick up point**

Select pick up point of the transfer

City \*  
Bergen, Norway  
[select from the list](#)

From

Airport  
**Port**  
Station  
Hotel/Address  
Input name manually

Add Cancel

**Pick up points \***

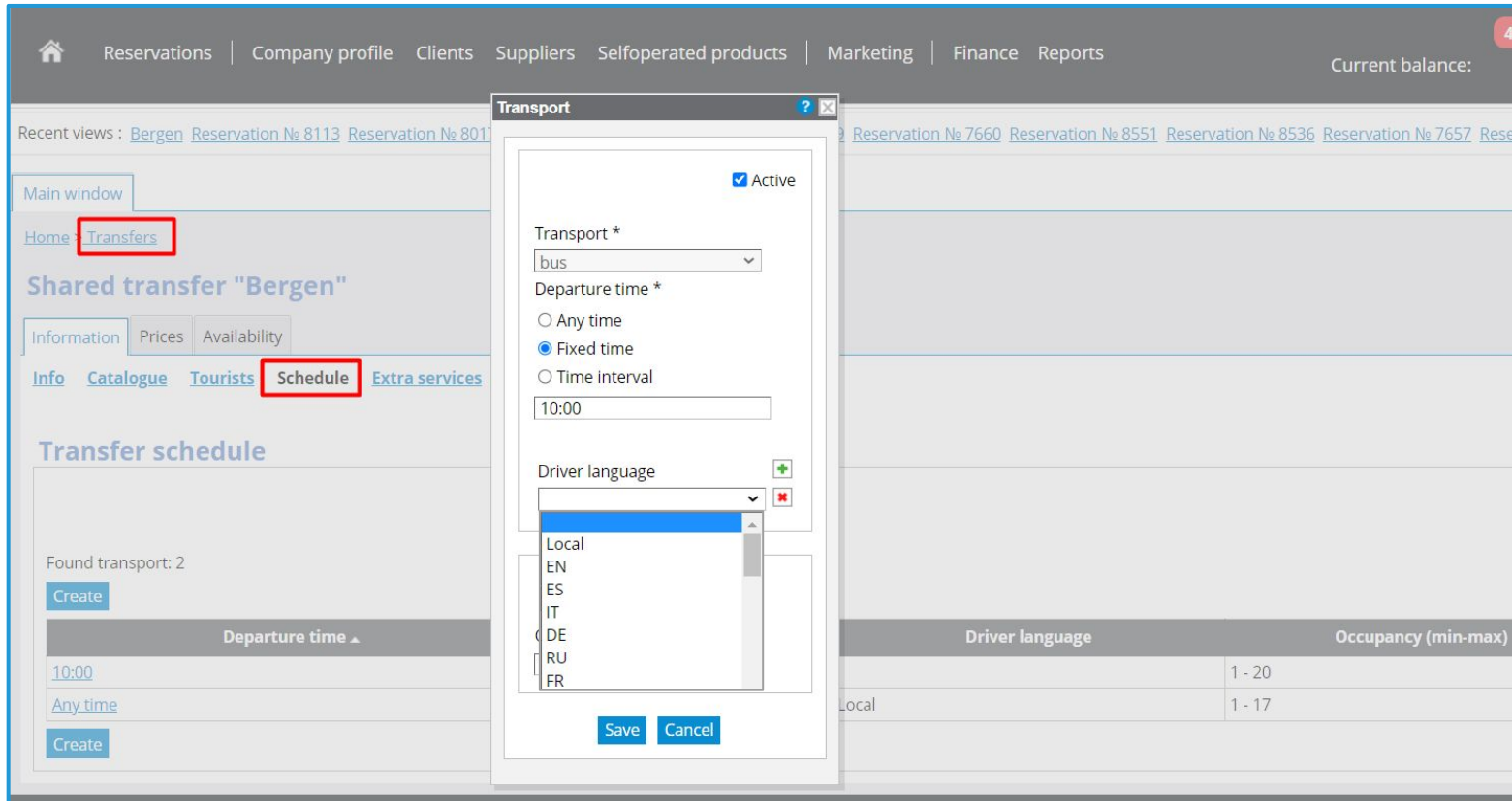
Name	Time shift	Delete	Name	Time shift	Delete
<b>Port Bergen PORT, Norway, Bergen</b>	+ 00:00	Delete	Hotel/Address, Norway, Bergen	+ 00:00	Delete
KODE 4, Norway, Bergen	+ 00:20	Delete	Port Bergen PORT, Norway, Bergen	+ 01:00	Delete
Hotel/Address, Norway, Bergen	+ 01:00	Delete	KODE 4, Norway, Bergen	+ 01:00	Delete
Airport Bergen Airport, Norway, Bergen	+ 01:00	Delete	Station Bergen railway station, Norway, Bergen	+ 01:00	Delete

Add

**Access:**

Selfoperated products >> Transfers >> Contract

The field "Driver language" is optional now in own Transfers. We added an Empty value by default to make the field optional.



## Access:

Selfoperated products >> Transfers >> Information >> Schedule



Added some **changes to Departure/Destination points settings** for Excursions:

- Took into account popularity of cities for corresponding drop down
- Added ability to define Excursion Departure/Destination points as “Hotel/Address” (previously it was only hotel)

The screenshot displays the 'Group excursion "Harry Potter Tour in London"' management interface. Two 'Departure location' dialog boxes are shown side-by-side, illustrating the new functionality. The left dialog box shows the 'From' dropdown menu with 'Input name manually' selected and 'Hotel' entered. The right dialog box shows the 'From' dropdown menu with 'Input location manually' selected and 'Hotel /Address' entered, highlighted by a red box. A red arrow points from the left dialog box to the right one. Below the dialog boxes, a table lists the 'Departure location' and 'Destination location' for the excursion.

Departure location *			Destination location *		
Name	Time shift		Name	Time shift	
<a href="#">London_Victoria Coach Station_164 Buckingham Palace Rd. SW1W 9TP</a>	+ 00:00	Delete	<a href="#">London_Victoria St_Victoria_SW1E 5ND</a>	+ 00:00	Delete
<a href="#">Add</a>			<a href="#">Add</a>		

## Access:

Selfoperated products >> Excursion >> Contract >> Info

We added **Event types** in selfoperated product Event: Sport / Concert / Other.

Also it is possible to create Sport Events in the Inventory with sport types, teams, tournaments and venue fields.

Group event "Chelsey vs Leicester city"

Information | Prices | Availability

Info Catalogue Tourists Services Extra services Photo Tips Add-ons

ru en es

Active

Recommended

Name \*  
Chelsey vs Leicester city

Supplier \*  
Own Supplier

Shared  
 Private

Transactions currency \*  
EUR

Country \*  
United Kingdom

City \*  
London

Short description  
25 August 15:00

Description

Event type  
Concert  
Sport  
Concert  
Other

Event type  
Sport

Sport type  
Football

Team(s) +  
Chelsea  
Leicester City

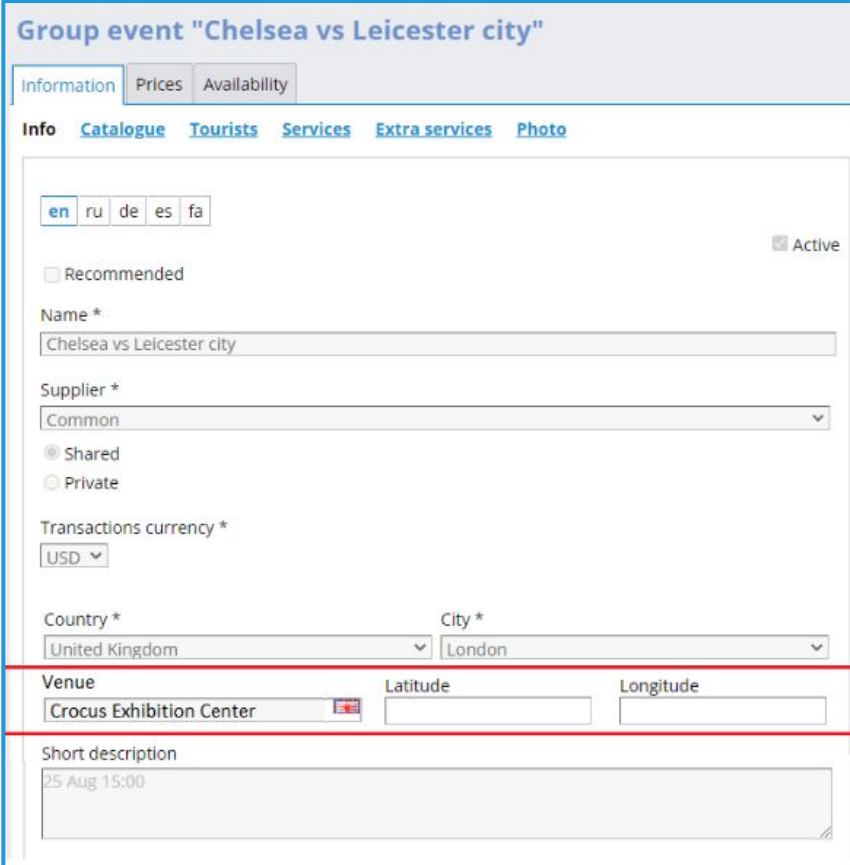
Tournament  
Champions League 2022-2023

Venue  
Tottenham Hotspur Stadium  
Lilywhite House, 782 High Road

## Access:

Selfoperated products >> Events >> Info >> Event type

For selfoperated Events added **possibility to define location**, where they happen (not only in description, but as a separate field, with geo-coordinates).

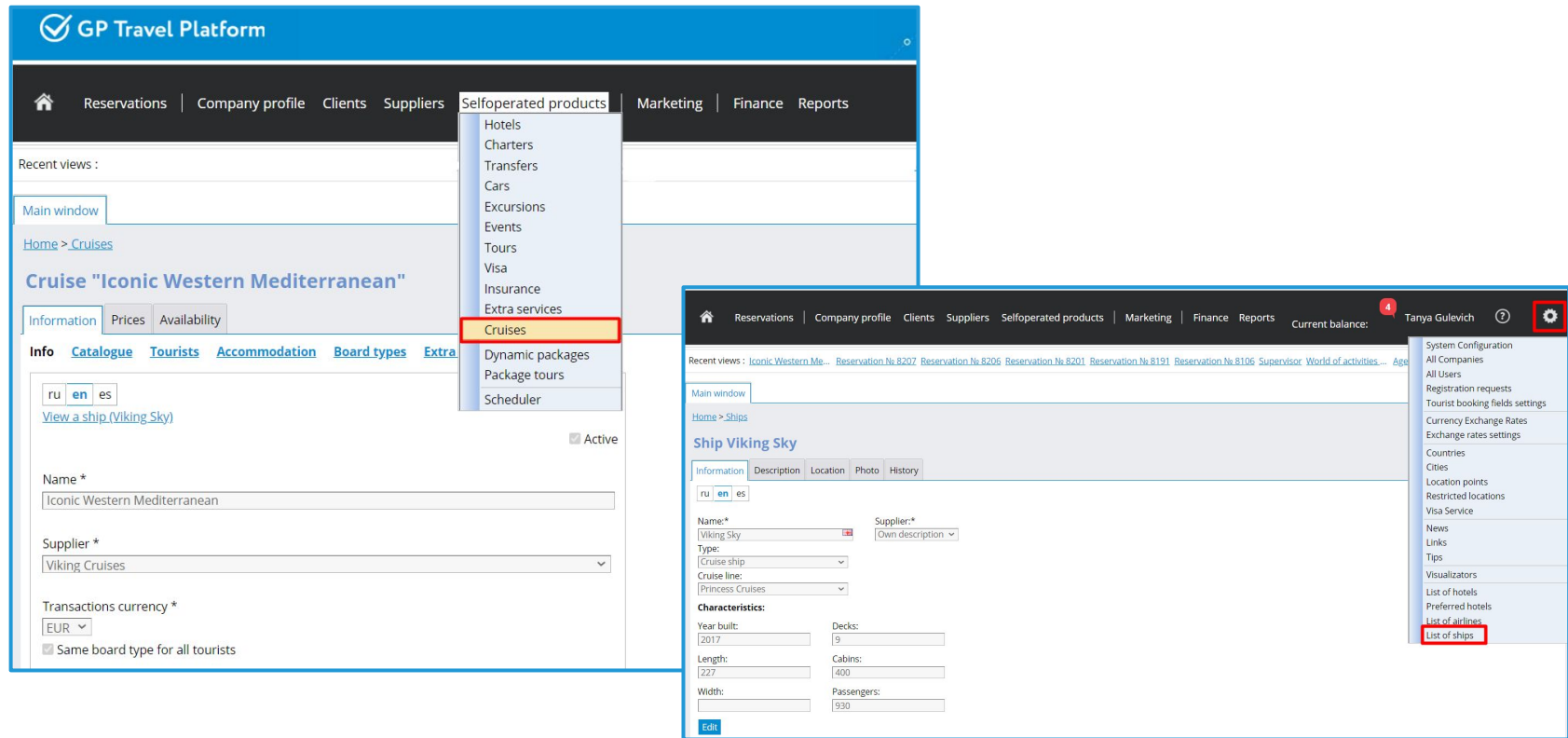


The screenshot shows the configuration page for a group event titled "Chelsea vs Leicester city". The page has tabs for "Information", "Prices", and "Availability", with "Information" selected. Below the tabs are sub-tabs: "Info", "Catalogue", "Tourists", "Services", "Extra services", and "Photo", with "Info" selected. The form includes several fields: a language selector (en, ru, de, es, fa), an "Active" checkbox, a "Recommended" checkbox, a "Name \*" field containing "Chelsea vs Leicester city", a "Supplier \*" dropdown menu set to "Common", radio buttons for "Shared" (selected) and "Private", a "Transactions currency \*" dropdown set to "USD", "Country \*" and "City \*" dropdowns set to "United Kingdom" and "London" respectively. A red box highlights the "Venue" section, which includes a dropdown menu set to "Crocus Exhibition Center" with a flag icon, and empty "Latitude" and "Longitude" input fields. Below this is a "Short description" field containing "25 Aug 15:00".

### Access:

Selfoperated products >> Events >> Info

We have expanded the **settings for selfoperated cruises**. Now this product can be configured with all possible parameters at the moment, like other main products. All cruise settings are applied and displayed on the website and API now.



## Access:

Selfoperated products >> Cruises >> Contract Configuration >> List of ships

Product **Events** is added to **dynamic packages** in Activity component. Now it is possible to create in the admin tool the dynamic packages such as Event + Hotel + Flight.  
Under Activity component we added the possibility **to set up date range**.

The screenshot shows the admin tool interface. On the left, the 'Dynamic Package "Vienna"' page is visible, showing a table of components. The 'Activity' component is highlighted with a red box. A blue arrow points from this component to the 'View excursion component' configuration panel on the right.

**Dynamic Package "Vienna" Components Table:**

Service code	Name	Component
H1	Hotel	Hotel
F1	Flight	Flight
A1	Activity	Activity

**View excursion component Configuration:**

Entry code \*: A1

Name \*: Activity

Description:

Include component as \*

- Mandatory service (This service is included in the tour and cannot be removed.)
- Optional service (This service is not included in the tour and is additionally offered during the booking.)
- Extra service (This service is included in the tour but can be removed during the booking.)

Configuration of search criteria

simple mode  advanced mode

Search attribute name	Search criteria	Filter
Supplier	All	...
Departure date from *	search_form.start_date	0
Departure date to *	search_form.end_date	0
Departure place *	search_form.destination_location	...

## Access:

Selfoperated products >> Dynamic packages >> Itinerary >> Itinerary component

We extended services which can be added to Package Tours. Now it is possible to include new products “**cruises**” and “**cars**” in **Package Tour**.

Day	Service code	Name	Service type	Include component as
1	H1	Hotel		
2	Cru1	Cruise		

**Website: Search results** →

**Reservation**

Reservation #8414 Norway - Bergen package ✓

2 guests

- Bergen ★★★★★ 12 Jan 2023 (Th) - 13 Jan 2023 (Fr) [Quote]
- Classic Voyage North (Bergen to Trondheim) 13 Jan 2023 (Fr) - 15 Jan 2023 (Su) [Quote]

**BOOK ALL**

Reservation: 8414  
Reservation status: Quote ✓

Client: Ms Anna Test ✓  
Manager: Mrs Olivia Blunt ✓

Dates: 12 Jan 2023 (Th) - 15 Jan 2023 (Su)  
4 days / 3 nights

Supplier price: €250.95 / \$100.00  
Client price: €298.75 / \$110.00  
Not Invoiced

Cancellation Policy  
VIEW PAYMENT SCHEDULE

ITINERARY INVOICE(S)

3 out of 12 offers match your filters

Norway - Bergen package

€400.24 for 2 guests, 6 nights

**BOOK**

7 days / 6 nights

06 Feb On Request

6 Feb 2023 (Mo)	HOTEL	Bergen ★★★★★	Standard, Room Only
7 Feb 2023 (Tu)	CRUISE	Cruise	Interior Stateroom / Inside

**Access:**

Selfoperated products >> Package Tours >> Itinerary

The logic of the functionality “**Tourist booking fields settings**” is **extended and improved** for the main types of products.

It is possible to specify which fields are Mandatory, Optional or Disabled for Main tourist, All tourists and Children. Depending on this configuration fields are shown in the proper way on booking.

### Tourist booking fields settings

Hotel

the same rule for all products  
 different rules depending on conditions

**Fill In information for**

All tourists  
 Main tourist only  
 Mixed

	Main tourist	All tourists	Children
PREFIX	Optional	Optional	Optional
CITIZENSHIP	Optional	Optional	Optional
BIRTHDATE	Disabled	Disabled	Mandatory
AGE	Disabled	Disabled	Disabled
EMAIL	Optional	Disabled	Disabled
PHONE	Mandatory	Disabled	Disabled
LIVING_ADDRESS_COUNTRY	Disabled	Disabled	Disabled
LIVING_ADDRESS_CITY	Disabled	Disabled	Disabled
LIVING_ADDRESS_ADDRESS	Disabled	Disabled	Disabled
LIVING_ADDRESS_POSTCODE	Disabled	Disabled	Disabled
PASSPORT_NUMBER	Disabled	Disabled	Disabled
PASSPORT_ISSUE_DATE	Disabled	Disabled	Disabled
PASSPORT_EXPIRE_DATE	Disabled	Disabled	Disabled
PASSPORT_ISSUE_COUNTRY	Disabled	Disabled	Disabled



- System Configuration
- All Companies
- All Users
- Registration requests
- Tourist booking fields settings**
- Currency Exchange Rates
- Exchange rates settings
- Countries
- Cities
- Location points
- Restricted locations
- Visa Service
- News
- Links
- Tips
- Visualizators
- List of hotels
- Preferred hotels
- List of airlines
- List of ships

## Access:

Configurations >> Tourist booking fields settings

Now **Tourist booking fields settings can relate** not to the whole type of products, but **to some of them based on certain characteristics** either of product or sales channel, e.g.:

*Different settings for PRIVATE and SHARED transfers and excursions;*

*Different settings for hotels in different COUNTRIES;*

*Different settings for LOCAL flights and INTERNATIONAL etc.*

Within the details of each rule, the user can set the fields and conditions, when this rule applies.

	Main tourist	All tourists	Children
PREFIX	Optional	Optional	Optional
CITIZENSHIP	Mandatory	Optional	Optional
BIRTHDATE	Mandatory	Mandatory	Mandatory
EMAIL	Mandatory	Disabled	Disabled
PHONE	Mandatory	Disabled	Disabled

## Access:

Configurations >> Tourist booking fields settings



As a result of **Tourist booking fields settings** made in the back office **the API returns** for each offer for the booking page a list of required fields and blocks of information about travelers. The front end capture this information and show only corresponding fields.

## Settings in the back office:

	Main tourist	All tourists	Children
PREFIX	Optional	Optional	Optional
CITIZENSHIP	Optional	Optional	Optional
BIRTHDATE	Disabled	Disabled	Mandatory
AGE	Disabled	Disabled	Disabled
EMAIL	Optional	Disabled	Disabled
PHONE	Mandatory	Disabled	Disabled
LIVING_ADDRESS_COUNTRY	Disabled	Disabled	
LIVING_ADDRESS_CITY	Disabled	Disabled	
LIVING_ADDRESS_ADDRESS	Disabled	Disabled	
LIVING_ADDRESS_POSTCODE	Disabled	Disabled	
PASSPORT_NUMBER	Disabled	Disabled	
PASSPORT_ISSUE_DATE	Disabled	Disabled	
PASSPORT_EXPIRE_DATE	Disabled	Disabled	
PASSPORT_ISSUE_COUNTRY	Disabled	Disabled	



## Booking Page on the Website:

**Guests**

**Guest 1**

Salutation:  First Name\*:  Last Name\*:  Citizenship:  E-mail:  Phone\*:

**Guest 2**

Salutation:  First Name:  Last Name:  Citizenship:

**Guest 3 (Child)**

Salutation:  First Name:  Last Name:  Date of Birth:  Citizenship:   extra bed

*Note! External suppliers have their own rules, on which travelers' details are required for booking. Supplier settings override the default ones and can be combinable with the settings of Tour Operator.*

## Access:

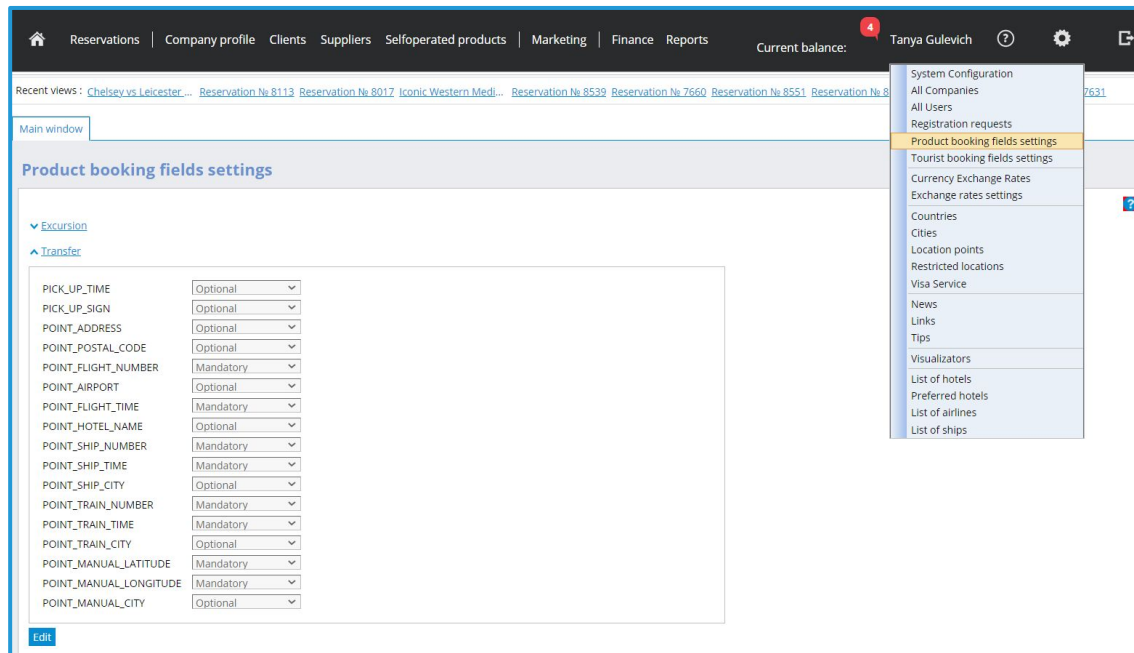
Configurations >> Tourist booking fields settings

Implemented **ability to define what parameters should be shown and what should be mandatory for bookings of products.**

Within these settings a Tour Operator 1level can define:

- whether he needs flight details (and which), pick-up time from/to airport, pick-up sign
- what additional questions should be asked/requested at the moment of booking certain products (e.g. for excursions)

Added settings in the back office can be obtained via API.



## Access:

Configurations >> Products booking fields settings

We added the possibility to create **Internal Notes for documents** via functionality Tips.  
Within Tip creation Tour Operation 1level user can specify whether it should appear within:

- Invoice
- Quotation

**Conditions**

- For hotels
- For transfers
- For flights
- For activities
- For cars
- For own extra services

**Show in**

- Invoice
- Quotation

**Attachment**

Upload file

Upload via link

Save Cancel

**General tips**

**Hotel "Anantara Kihavah"**

Information Prices Availability Synchronization with channel m

Contract Extra services Guests **Tips**

**Tips**

**Note applied for the following services:**

- All
- Honeymoon Villa
- Beach Villa
- Sunset Villa
- Water Villa

**Show in**

- Invoice
- Quotation

**Attachment**

Upload file

Upload via link

Save Cancel

**Tips in product contract**

**Access:**

Configurations >> Tips

Selfoperated products >> Any product >> Contract >> Tips

## **3. API Changes**

**Authorization:**

- ✓ **GET /authorizationInfo:** new method is added to get authorization parameters by token

**Locations:**

- ✓ **GET /cruisePorts:** new method is added to get cruise ports
- ✓ **GET /locations:** value CRUISE is added in parameter “productType” in the request

**Accommodations:**

- ✓ **GET /searchAccommodation:**
  - new parameter “grouped” is added in “HotelInfo” in the response if there is more than one supplier on hotel
  - new parameter “hotelSupplierName” is added on the level of “RoomOffer” in the response
  - new parameter “roomCode” is added on the level of “RoomInfo” in the response
- ✓ **GET /suggestHotels:** new parameter “address” is added into the response
- ✓ **PUT /prepareAccommodationBook/{basketKey}:** the request is extended as array of rooms

**Cruise:** new section is created with methods to search and book product Cruises via API:

- ✓ **GET /cruiseAdditionalOptions:** get cruise additional options
- ✓ **GET /cruiseInfo:** get cruise info
- ✓ **GET /getCruiseCategoryAvail:** get cruise category info
- ✓ **GET /searchCruises:** search cruise
- ✓ **POST /prepareBookCruise:** prepare book for cruise
- ✓ **POST /fillCruiseBookingData:** fill booked data for service
- ✓ **PUT /prepareBookCruise/{basketKey}:** put prepared offer to the basket

**Transfers:**

- ✓ **GET /transferInfo:** new parameters "latitude" "longitude" are added into the response

**Activities:**

- ✓ **GET /suggestEventVenues / GET /suggestEventTypes:** new methods allow getting a list of available event venues / event types from the system by pattern
- ✓ **GET /searchActivities:** new parameter "cityId" is added in the response

**Package:**

- ✓ **GET /searchDynamicPackages:**
  - the structure of GET /searchDynamicPackages response is unified as in GET /searchActivities
  - array "activityOffers" (optional) with info on activity is added in the response. Two modes of prices (Full Price and Delta Price) are returned in this array in the response
  - new parameters "eventType", "teamId", "programId", "venueId" are added in the request to have ability to search by sportType, team or tournament
- ✓ **GET /searchPackageTours:**
  - new optional parameter "rooms" is added in the request to search multiple rooms within Package Tours
  - new parameter "offerSelected" is added into the response
- ✓ **POST /prepareDynamicPackageBook:** new parameter "promoCode" is added in the request
- ✓ **POST /preparePackageTourBook:** new parameters "pickUpPoint", "dropOffPoint", "pickUpPoint", "dropOffPoint" and "flightInfo" are added in request body

### All services:

- ✓ **POST** /Prepare[Service]Book: new parameter “dueToConfirmDate” is added in the response

### Booking:

- ✓ **GET** /productBookingFields: new method is added to get product booking fields
- ✓ **POST** /book: new optional parameter “dueToConfirmDate ” is added in the request

### Orders:

- ✓ **DELETE** /orderServices/{processId : .+}: added new method to delete service in QUOTE status
- ✓ **GET** /tips: added new parameters “showInInvoice” and “showInQuotation” into the response
- ✓ **GET** /orders:
  - new Service status “PreConfirmed“ is added in the response
  - new value “PreConfirmed“ for parameter “processStatuses“ is added in the request
  - new array “cruise” is added on the level of ServiceDetailsContainer in the response
  - new array “serviceDetails” for "serviceType": "EXTRASERVICE" is added in the response
  - new statuses QUOTE, VOUCHERED, ARCHIVED are added to the values of parameter “reservationStatus” in the response and for filters in the request
  - new parameters "addOnServiceId", “commissionVatRate“, “bookingXR”, “paymentXR” and “fxGainLoss” are added into the response
  - new parameters “supplierRef”, “noSupplierRef” and “serviceManagerId” are added in the request
- ✓ **GET** /currentOrderStatuses: added new method to get the actual statuses to which the reservation can be moved

**Orders:**

- ✓ **GET /addOns**: added new method to obtain add-ons for any main product:
  - the request of the method have parameter “offerKey” used from the search response of the main product.
  - the response of the method returns a common current structure of the corresponding product with or without price and some unique identifier to book the service(s)
- ✓ **POST /manualModification**:
  - added containers “cruise” and “carRent” into the request
  - value status Pre-Booking is for all products now
- ✓ **PUT /travellerData**: new parameter “birthdate” is added into the request
- ✓ **PUT /confirmPrebooking**: new method is added which allows to confirm pre-booking
- ✓ **PUT /orders/{orderId}**: new parameter “status” is added into the request

**Invoices:** added new methods for manual invoices:

- ✓ **GET /manualInvoices**: to get manual invoices
- ✓ **GET /manualInvoiceIssueInfo**: to get manual invoice issue info
- ✓ **GET /manualInvoicePaymentMethods**: to get manual invoices payments methods
- ✓ **POST /issueManualInvoice**: to issue manual invoice
- ✓ **PUT /manualInvoicePaymentByKey**: to pay manual invoice
- ✓ **PUT /manualInvoices/{invoiceId}**: to update manual invoice
- ✓ **PUT /cancelManualInvoice/{invoiceId}**: to cancel manual invoice



**CRMCommunications:**

- ✓ **GET /communications:** new parameter "serviceId" is added in the response

**NotificationTemplates:**

- ✓ **GET /notificationTemplates:**
  - parameter "recipientType": new values B2C and COMPANY are added into the response
  - parameter "notificationType": new value PAYMENT\_RECEIPT is added into the response

**DocumentTemplates:** new block is added with methods:

- ✓ **GET /documentTemplates:** allows to get document templates for installation by id or documentType. It returns "htmlTemplate", "documentType" in the response
- ✓ **POST /documentTemplates:** allows to create a new template specifying "htmlTemplate" and "documentType"
- ✓ **PUT /documentTemplates/{id}:** the possibility to edit the specific template by "id"

**Note:** see the details on API changes here: <https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/1960378369>

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address [gpte@software.travel](mailto:gpte@software.travel) with “Release 9.2/9.3” in the subject line.

# Thank You For Attention!



Your Global Partner  
for Enterprise Travel Software

[www.software.travel](http://www.software.travel)