

GP Travel Enterprise Release 9.1

Presentation

October 4, 2022

Dear clients and partners!

We are happy to announce Release 9.1 of GP Travel Enterprise that introduces new capabilities of new version of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

Enhancements

New capabilities of the Website:

- ✓ **New modules: Internal notes and Tips**
 - For products
 - For reservations

- ✓ **Search and book process:**
 - Search & book for agency: Search, create and select an agent
 - Search & book Package Tour as template
 - Search results: new filters “Cancellation Policy” and “Supplier”
 - Favorites hotels and activities

- ✓ **Reservations:**
 - List of reservations: Fields configuration + Changes
 - Mass booking of saved services
 - Income with the possibility to adjust
 - Net amount and commission for Travel Agencies
 - Cancelled services without fee
 - Cancellation policy for the whole reservation
 - Change manager of reservation and agent from the company
 - Link Documents with services and visibility

Enhancements

New capabilities of the Website:

- ✓ **Account:**
 - Mailing from the Website:
 - Mass mailing
 - Mailing at service level with attachments
 - CMS: Terms and conditions based on destination

Enhancements in Back-Office:

- ✓ **Internal Notes:**
 - For products
 - For reservations
- ✓ **Clients:** Bulk import of companies/users
- ✓ **Reservation:** Link Documents with services and visibility
- ✓ **Package tours:**
 - Program
 - Cancellation policy
- ✓ **Other changes in Back-Office**

Enhancements

API changes:

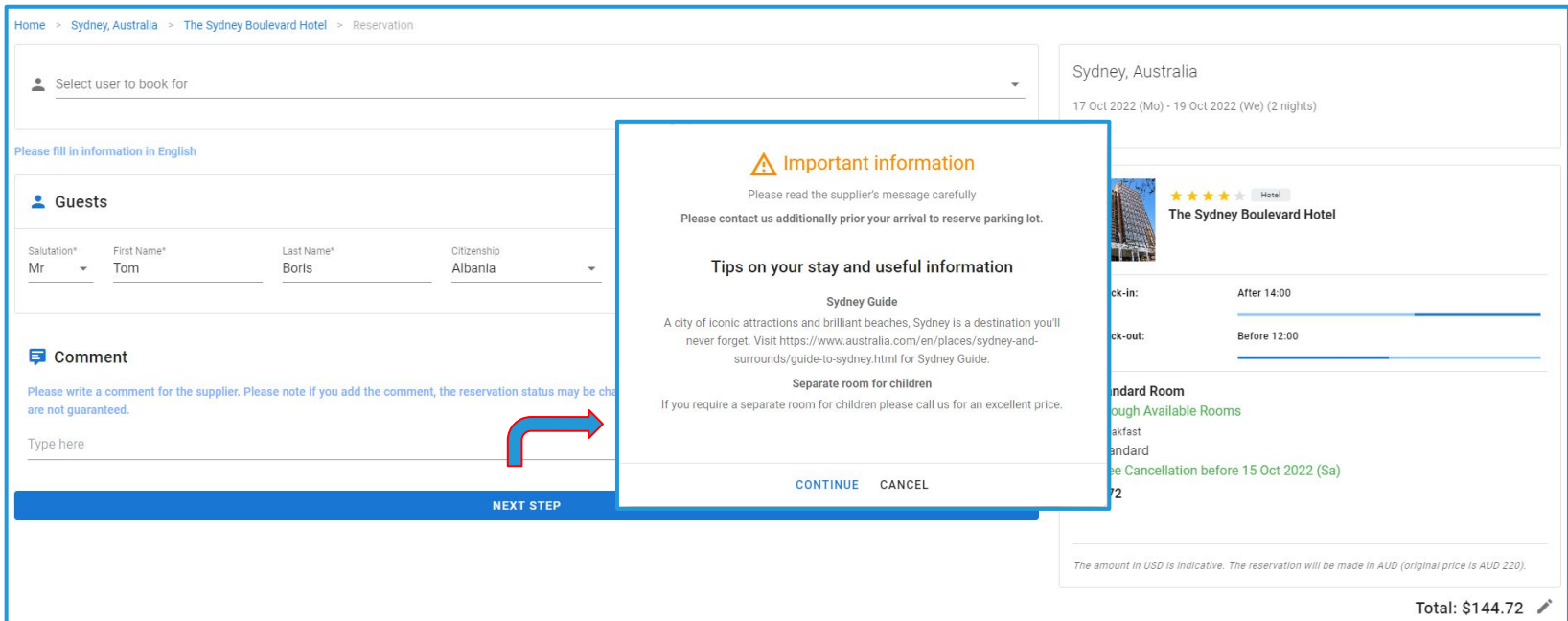
- ✓ **Companies:** new parameter “phone” in method GET /companies
- ✓ **Car:** new method GET /carBookingData is added
- ✓ **Package:** new parameter “duration” in method GET /searchPackageTours; new parameters “programId” and “programName” in method GET /packageTours; new method GET /packagePrograms
- ✓ **All services:** new parameter “supplierName” in methods GET /search[Service]; new method POST /fill[Service]BookingData; tourists and mandatory fields are optional now in PUT/prepare[Service]Book/{basketKey} and POST /prepare[Service]Book; new array “tips” in methods POST / PUT /prepare[Service]Book
- ✓ **Booking:** request parameter is changed to array in method POST /prepareBookSaveOrder
- ✓ **Orders:** new parameters “productId”, “serviceIds”, “forAllServices” in method GET /tips; new parameter “clientPriceType” in methods GET/ POST/ PUT /orders; new parameter “agentId” in PUT /orders/{orderId}
- ✓ **Documents:** new parameters “processId”, “visibleForAll” in methods GET/POST /documents and “serviceName” in GET /documents
- ✓ **Communications:** new parameters “createdDateTime”, “modifiedDateTime”, “createdByUserId”, “modifiedByUserId”, “createdByUserName”, “modifiedByUserName” and “serviceName” in GET /communications; new “type” NOTES, parameters “stage” and “subject” are optional now, new parameter “processId” in POST /communications & PUT /communications/{communicationId}

Note: see the details on API changes here:

<https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/1948778497>

1. New Modules on the Website

We updated logic with Tips and now show them as **Internal notes during booking**, not only on Reservation Details page. On the booking page after pressing “Next Step” Internal notes are shown together with important information from the supplier.



The screenshot shows a booking page for 'The Sydney Boulevard Hotel' in Sydney, Australia, for the dates 17 Oct 2022 (Mo) - 19 Oct 2022 (We) (2 nights). The page includes a 'Guests' section with fields for Salutation (Mr), First Name (Tom), Last Name (Boris), and Citizenship (Albania). A 'Comment' section is also present. A blue 'NEXT STEP' button is visible at the bottom. An overlay window titled 'Important information' is displayed, containing the following text:

Important information
Please read the supplier's message carefully
Please contact us additionally prior your arrival to reserve parking lot.

Tips on your stay and useful information

Sydney Guide
A city of iconic attractions and brilliant beaches, Sydney is a destination you'll never forget. Visit <https://www.australia.com/en/places/sydney-and-surrounds/guide-to-sydney.html> for Sydney Guide.

Separate room for children
If you require a separate room for children please call us for an excellent price.

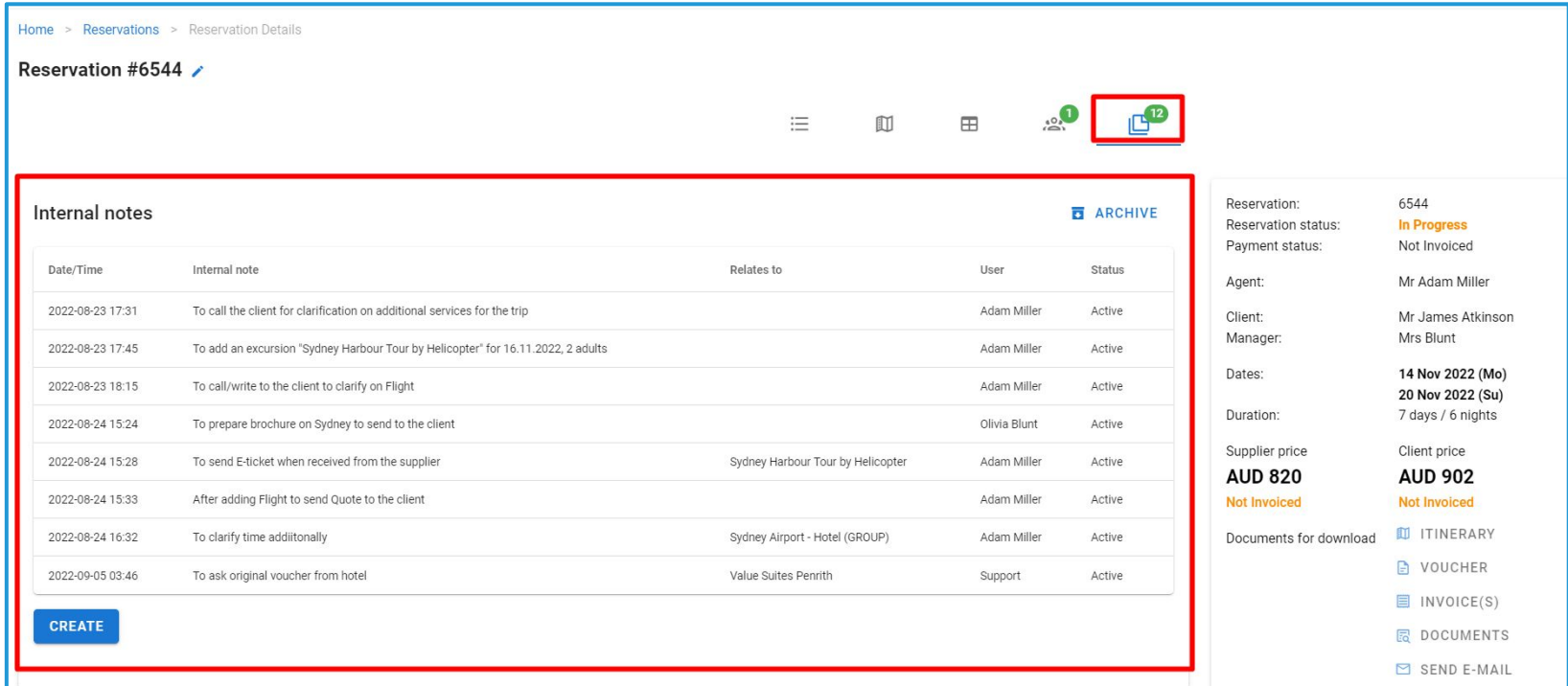
Buttons for 'CONTINUE' and 'CANCEL' are at the bottom of the overlay. A red arrow points from the 'NEXT STEP' button to the overlay.

Access:

Main page >> Any product >> Search results page >> Booking page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented new functionality **Notes** for Reservations as a separate tab.
Notes keep internal details related to reservations not visible to clients. Tour Operator 1level users only are able to add, view and manage the notes in back office and on front end – both for the whole reservation and services within it.



The screenshot shows the 'Reservation #6544' details page. At the top, there is a breadcrumb trail: Home > Reservations > Reservation Details. Below this, the reservation number 'Reservation #6544' is displayed with an edit icon. A navigation bar contains icons for a menu, a book, a calendar, a user profile (with a '1' notification), and a document icon (with a '12' notification). The 'Internal notes' section is highlighted with a red box and contains a table with the following data:

Date/Time	Internal note	Relates to	User	Status
2022-08-23 17:31	To call the client for clarification on additional services for the trip		Adam Miller	Active
2022-08-23 17:45	To add an excursion "Sydney Harbour Tour by Helicopter" for 16.11.2022, 2 adults		Adam Miller	Active
2022-08-23 18:15	To call/write to the client to clarify on Flight		Adam Miller	Active
2022-08-24 15:24	To prepare brochure on Sydney to send to the client		Olivia Blunt	Active
2022-08-24 15:28	To send E-ticket when received from the supplier	Sydney Harbour Tour by Helicopter	Adam Miller	Active
2022-08-24 15:33	After adding Flight to send Quote to the client		Adam Miller	Active
2022-08-24 16:32	To clarify time additionally	Sydney Airport - Hotel (GROUP)	Adam Miller	Active
2022-09-05 03:46	To ask original voucher from hotel	Value Suites Penrith	Support	Active

Below the table is a 'CREATE' button. To the right of the table is an 'ARCHIVE' button. On the right side of the page, there is a summary of reservation details:

- Reservation: 6544
- Reservation status: **In Progress**
- Payment status: Not Invoiced
- Agent: Mr Adam Miller
- Client: Mr James Atkinson
- Manager: Mrs Blunt
- Dates: **14 Nov 2022 (Mo)**
20 Nov 2022 (Su)
- Duration: 7 days / 6 nights
- Supplier price: **AUD 820**
- Client price: **AUD 902**
- Not Invoiced (twice)
- Documents for download: ITINERARY, VOUCHER, INVOICE(S), DOCUMENTS, SEND E-MAIL

Access:

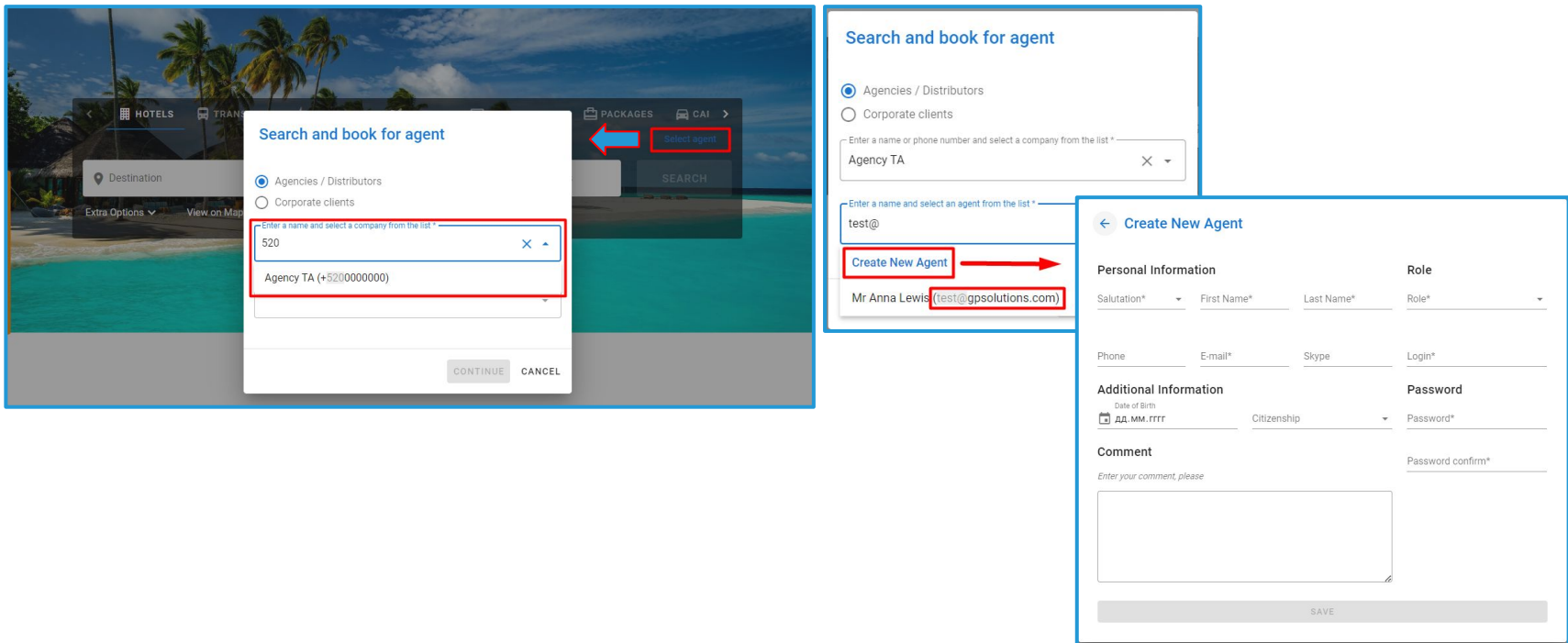
Main page >> Log in as TO1>> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

2. New Capabilities of the Website

Added **new features** to functionality **“Select agent”** (Search & book for agency):

- The possibility to **Search Agency (company) by phone number** (not only by name)
- The possibility to **create a new agent** from the window to “Select agent” (not only to choose any agent within the existing agency in the system)
- **Displayed Email address** when a user of agency is chosen

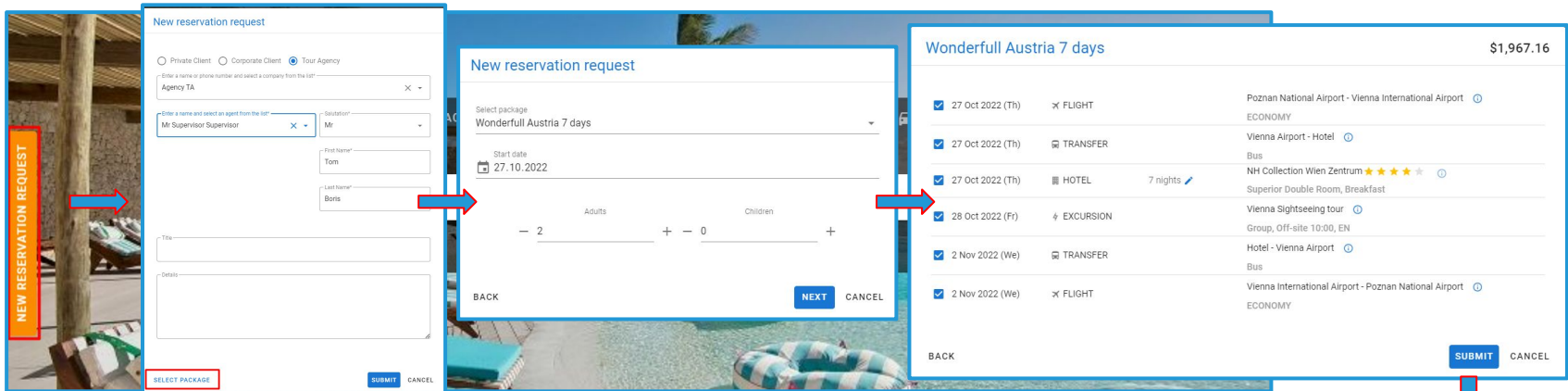


Access:

Main page >> Log in as TO1/TO2 >> Search form >> Select agent

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented **the ability to book Package Tour as template** via New Reservation Request. User may change the trip duration – by clicking the icon near duration of accommodation on a window with services of Package tour.



On clicking the button “Submit” a new reservation is created with package components in it. All the services are in status “Quote”. Later user may add tourists' data and book package tour.

#	Service	Dates	Traveler (s)	Status	Netto	Brutto	Income	Voucher
6859-1	NH Collection Wien Zentrum Superior Double Room, Breakfast Austria, Vienna	27 Oct 2022	(+1)	Quote	€945.00	€1,039.50	€94.50	9%
6859-2	POZ-VIE, VIE-POZ	27 Oct 2022	(+1)	Quote	€600.00	€660.00	€90.00	13%
6859-3	Vienna Airport - Hotel (GROUP)	27 Oct 2022	(+1)	Quote	€20.00	€23.00	€3.00	13%
6859-4	Vienna Sightseeing tour Austria, Vienna	28 Oct 2022	(+1)	Quote	€90.00	€92.00	€12.00	13%
6859-5	Hotel - Vienna Airport (GROUP)	2 Nov 2022	(+1)	Quote	€30.00	€34.50	€4.50	13%
Total					€1,675.00	€1,879.00	Income €204.00	10.85%
Paid					€0.00	€0.00		
Due to pay					€0.00	€0.00		

Reservation: 6859
Reservation status: **In Progress**

Company: Agency TA
Agent: Mr Supervisor Supervisor

Manager: Mr Anna Sapro

Dates: 27 Oct 2022 (Th)
3 Nov 2022 (Th)
Duration: 8 days / 7 nights

Supplier price: **€1,675.00**
Client price: **€1,879.00**

Documents for download:
ITINERARY
DOCUMENTS
SEND E-MAIL

ADD SERVICE
ADD OFFLINE SERVICE

Access:

Main page>>Log in as TO1>>New Reservation Request (*To switch on this option please contact your CSM manager*)

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

For more convenient work with search results we added **new filters on the search results page**:

- **“Cancellation Policy”** - for all users
- **“Supplier”** - available in case there is more than 1 supplier in search results - for Tour Operator 1level users only

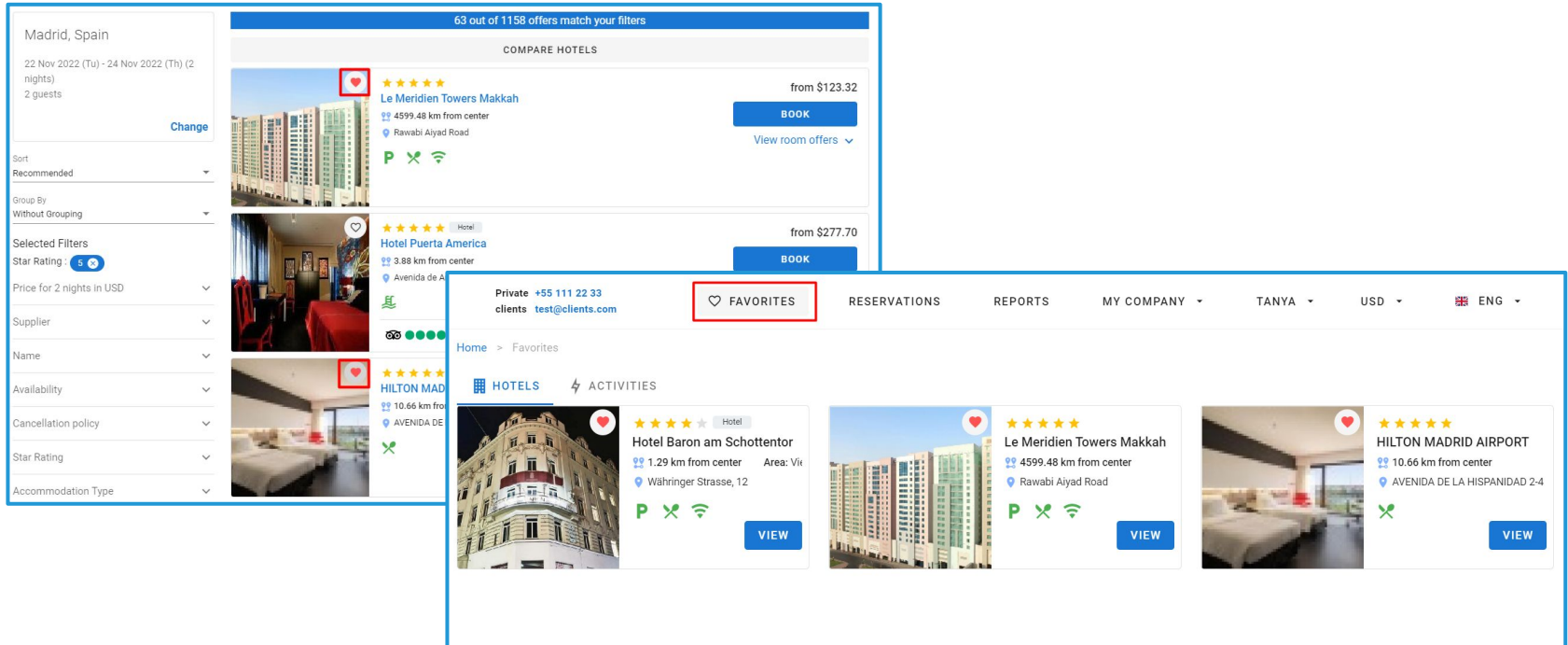
The screenshot displays a search results interface with several filters highlighted in red boxes. On the left sidebar, the 'Cancellation Policy' filter is expanded, showing four options: 'Free Cancellation' (48), 'Non-refundable' (157), 'Special Conditions' (115), and 'Unknown' (32). In the main results area, the 'Supplier' filter is also expanded, listing 'Go Global' (48), 'Hotelbeds' (157), and 'Value Suites Pernith' (115). The search results list includes 'The Bloomsbury Hotel', 'Publove The Green Man', and 'Woodlands Lodge Ilford', each with a 'BOOK' button and 'View offers' link.

Access:

Main page >> Any product >> Search results page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

For registered users, we added the possibility to create a **list of favorites hotels or excursions**. For that users can click on the empty hearts in the picture of hotels and excursions on the search results. The heart changes color to red. To remove a favorite product - click once again. The chosen hotels and excursions are displayed in a new tab of the menu FAVORITES.



Access:

Main page >> Log in as B2B/B2C >> Hotels/Activities >> Search Results >> Favourite

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

For more convenient work with the list of reservations, we implemented for users the **ability to choose columns that should be shown**. Clicking on the icon “config” the user sees the form for customization. The form contains the columns shown in the table in the order they are shown. Changes are saved in the user profile of Website, so that the next time when he opens the list of reservations - his settings are applied.

Configure table with reservations
You can check the columns that you would like to see in the table

- Created date
- Modify date
- Company / Agent
- Status
- Service
- Dates
- Traveler (-s)
- Netto
- Brutto
- Due to Pay from Client
- Income
- Voucher

SAVE **CANCEL**

Reservation Number	Created date	Modify date	Company / Agent	Status
6860	30 Sep 2022	30 Sep 2022	TA Marina	In Progress
6859	30 Sep 2022	30 Sep 2022	Agency TA	In Progress
6858	30 Sep 2022	30 Sep 2022		In Progress
6857	30 Sep 2022	30 Sep 2022		In Progress
6743	26 Sep 2022	29 Sep 2022		In Progress
6855	29 Sep 2022	29 Sep 2022	Corporate	New
6819	28 Sep 2022	29 Sep 2022		In Progress
6854	29 Sep 2022	29 Sep 2022		In Progress

Netto	Brutto	Due to Pay from Client	Income	Voucher
\$759.71	\$835.68 Commission: \$33.42 Net amount: \$802.26		\$42.55 5%	Voucher
2) \$1,625.76	\$1,823.76		\$198.00 11%	Voucher
\$14.56	\$16.01	€16.50	\$1.45 9%	Voucher
\$80.00	\$88.00	\$88.00	\$8.00 9%	Voucher
\$234.12	\$257.53	€220.00 \$0.00	\$23.41 9%	Voucher
1) \$600.00	\$660.00	\$660.00	\$60.00 9%	Voucher
\$795.89	\$875.48	€902.00	\$79.59 9%	Voucher

Access:

Main page >> Log in as B2B/B2C >> Reservations

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Other changes on the list of reservations:

- new columns **Due to Pay** and **Income** are added
- new column **Invoice(s)** is added with the possibility to download invoice(s)
- **the color of order/service status “Cancelled”** was changed from red to grey on List of reservations and on Reservation Details page

											<input checked="" type="checkbox"/> Show cancelled services without fee		<input type="checkbox"/> Show commission and net amount			
<input type="checkbox"/> Reservation	Created date	Modify date	Company / Agent	Status	Service	Dates	Traveler (-s)	Netto	Brutto	Due to Pay from Client	Income	Invoice(s)	Voucher			
▼ <input type="checkbox"/> 6769	27 Sep 2022	27 Sep 2022		In Progress	RIU Plaza Espana	28 Sep 2022 29 Nov 2022	Mr Tom Boris	\$38.58 Not Invoiced	\$42.43 Not Fully Invoiced	€0.00 -\$110.00	\$3.85 9%	Invoice(s)	Voucher			
▼ <input type="checkbox"/> 6744	26 Sep 2022	26 Sep 2022		In Progress	Wellness Resort	18 Nov 2022 19 Nov 2022	Mr Alan Cooper (+1)	\$197.88 Not Invoiced	\$222.17 Not Invoiced	€220.00 \$10.00	\$24.29 11%	Invoice(s)	Voucher			
▼ <input type="checkbox"/> 6715	19 Sep 2022	22 Sep 2022	TA Marina	In Progress	RIU Plaza Espana	16 Nov 2022 15 Dec 2022	Mr Adrian Coleman	\$294.14 Not Fully Invoiced	\$332.77 Paid	-\$159.39	\$26.28 8%	Invoice(s)	Voucher			
▼ <input type="checkbox"/> 6690	16 Sep 2022	21 Sep 2022		Cancelled	Madrid city transfer (INDIVIDUAL)	26 Oct 2022 26 Oct 2022	Mrs Anna Smith	\$0.00 Not Invoiced	\$0.00 Not Invoiced	€0.00	\$0.00	Invoice(s)	Voucher			
▼ <input type="checkbox"/> 6720	19 Sep 2022	20 Sep 2022		In Progress	Vienna	26 Sep 2022 27 Sep 2022	Ms Anna Smith	\$63.00 Not Invoiced	\$69.30 Not Invoiced	\$69.30	\$6.30 9%	Invoice(s)	Voucher			


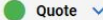

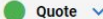

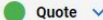
Access:

Main page >> Log in >> Reservations

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We added the new functionality **Book All** in reservations with two or more services in status «Quote». It can be used when it is needed to book all or several saved services in a reservation. For **package tours** this functionality is realized via button **Book** on the package level.

Show commission and net amount

 Marriott Vienna ★★★★★ ⓘ 13 Oct 2022 (Th) - 21 Oct 2022 (Fr) Soul Goodman, Lily Goodman	
 London - Vienna - London ⓘ 13 Oct 2022 (Th) - 17 Oct 2022 (Mo) undefined, undefined	
 Vienna Sightseeing tour ⓘ <small>GROUP</small> 16 Oct 2022 (Su) undefined, undefined	

BOOK ALL




Reservation: 6838
Reservation status: **In Progress**

Client: Mr Soul Goodman
Manager: Mrs Blunt

Dates: **13 Oct 2022 (Th)**
21 Oct 2022 (Fr)
Duration: 9 days / 8 nights

Supplier price	Client price
€1,200.00	€1,320.00
\$300.00	\$330.00

Documents for download

-  ITINERARY
-  DOCUMENTS
-  SEND E-MAIL

Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

The new field **“Income”** is added in reservation (table view) to show total income - both in currency and %. Added the possibility to easily **adjust** the total price of the reservation, by changing the margin:

- If user changes profit value or % - then the client price is changed correspondingly.
- When user saves – the changes are applied to each service within the reservation

Reservation #6544

☰ ☰ ☰ ☰ 1 12

Show commission and net amount

#	Service	Dates	Supplier price	Client price	Income	Brutto	Income	Voucher
6544-1	Value Suites Penrith Studio Apartment, Room Only Australia, Sydney	14 Nov 2 20 Nov 2	\$539.40	\$593.34	Amount: 53,94 Profit: 9,09 %	AUD 462 Invoiced	AUD 42 9%	📄
6544-2	Sydney Airport - Hotel (GROUP)	14 Nov 2				AUD 110 Invoiced	AUD 10 9%	📄
6544-3	Sydney Harbour Tour by Helicopter Australia, Sydney	16 Nov 2				AUD 330 Invoiced	AUD 30 9%	📄
Total						AUD 902	income AUD 82 9.09%	
Paid						AUD 0		
Due to pay						AUD 820	AUD 902	

Price Adjustment

Supplier price: \$539.40 Client price: \$593.34

Income Amount: 53,94 Profit: 9,09 %

Click "Save" to apply the new value. Click "Cancel" to discard the changes.

SAVE CANCEL

Access:

Main page >> Log in as TO1>> Reservations >> Reservation Details - Table View

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

For Travel Agencies we added the possibilities:

- To see net amount (gross amount - commission)
- To hide/show commission and net amount on Reservation list page and on Reservation Details page

The screenshot displays the reservation management interface. At the top, a toggle switch labeled "Show cancelled services without fee" is set to "off", and another toggle labeled "Show commission and net amount" is set to "on". Below this is a table of reservations with columns for Status, Service, Dates, Traveler, Netto, Brutto, Due to Pay from Client, Income, Invoice(s), and Voucher.

The detailed view for Reservation #6715 shows the following information:

- Supplier price:** €280.00
- Client price:** \$307.57
- Commission:** \$12.30
- Net amount:** \$295.27
- Accumulated loyalty points:** 33

The detailed view also includes a table of services and a summary of financials:

#	Service	Dates	Traveler (-s)	Status	Netto	Brutto	Income	Voucher
6715-1	RIU Plaza Espana SGL Standard, BB Spain, Madrid	16 Nov 2022 - 23 Nov 2022	Mr Adrian Coleman	Confirmed ETO	€280.00 Not Invoiced	\$307.57 Commission: \$12.30 Net amount: \$295.27	\$15.27 5%	
6715-2	Мадрид трансфер (INDIVIDUAL)	16 Nov 2022	Mr Adrian Coleman	Confirmed ETO	€15.00 Not Invoiced	\$15.20 Commission: \$0.20 Net amount: \$15.15	\$0.15 1%	
6715-3	RIU Plaza Espana SGL Standard, BB Spain, Madrid	11 Dec 2022 - 13 Dec 2022	Mr Adrian Coleman	Cancelled ETO	€10.00 Paid	\$10.00 Paid	\$0.00	
Total					€305.00	\$332.77 commission \$12.35	\$15.42 4.63%	
Paid					€0.00	\$479.81		
Due to pay					€305.00	-\$159.39		

The summary section on the right shows:

- Reservation: 6715
- Reservation status: In Progress
- Payment status: Paid
- Company: TA Marina
- Agent: Mr Travel Agency Supervisor
- Manager: Mrs Andreeva
- Dates: 16 Nov 2022 (We) - 15 Dec 2022 (Th)
- Duration: 30 days / 29 nights
- Supplier price: €305.00
- Client price: \$332.77
- Commission: \$12.35
- Net amount: \$320.42
- Status: Not Fully Invoiced

Access:

Main page >> Log in as TO1/TA >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

The new filter “**Show cancelled services without fee**” is added:

- on Reservation list page
- on Reservation Details page

If reservations have services that were cancelled without cancellation fees it is possible to remove them from screen.



Reservation list

Reservation Details



Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Cancellation policy for the whole reservation (not for each service) is shown on Reservation Details page, if corresponding setting is specified by Tour Operator in back office.

The screenshot displays a reservation for Sultan Sands. The main reservation details include the hotel name, location (Kiwengwa Beach, Zanzibar), dates (16 Oct 2022 to 19 Oct 2022), and price (€360.00). A modal window titled "Cancellation conditions" is open, showing the cancellation policy: "Cancellation is free now" for cancellations before 9 Oct 2022, and a fee of EUR 180 for cancellations after 10 Oct 2022. A red arrow points to the "Cancellation Policy" link in the sidebar. The sidebar also shows the reservation status as "In Progress", payment status as "Not Paid", and client information: Ms Tanya Gulevich, Mr Salomon Leopold. A map at the bottom right shows the location of Sultan Sands Island Resort.

Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We added the **possibility to change:**

- **agent** from the company in case of booking by/for Travel Agency or Tour Operator 2level
- **manager** of reservation for any reservations

This option is available for Tour Operator 1level users only.

The screenshot displays a reservation management interface. At the top, there are navigation icons and a checked checkbox labeled "Show commission and net amount". Below this is a table with columns: #, Service, Dates, Traveler (-s), Status, Netto, Brutto, Income, and Voucher. The table contains two rows of services and a total row. To the right of the table is a summary panel with fields for Reservation number, status, Company, Agent, Manager, Dates, Duration, Supplier price, and Client price. The Agent and Manager fields are highlighted with a red box.

#	Service	Dates	Traveler (-s)	Status	Netto	Brutto	Income	Voucher
6787-1	RIU Plaza Espana SGL Standard, BB Spain, Madrid	27 Oct 2022 31 Oct 2022	Mr Adrian Coleman	Confirmation pending ETO	€160.00	\$177.22 Commission: \$4.57 Net amount: \$172.65	\$12.65 7%	
6787-2	Madrid city transfer (INDIVIDUAL)	27 Oct 2022	Mr Adrian Coleman	Confirmation pending ETO	€15.00	\$16.62 Commission: \$0.43 Net amount: \$16.19	\$1.19 7%	
Total					€175.00	\$193.84 commission \$5.00	\$13.84 7.14%	
Paid					€0.00	\$178.21		
Due to pay					€175.00	\$10.63		

Summary Panel:

- Reservation: 6787
- Reservation status: In Progress
- Company: TA Marina
- Agent: Ms Marina Solovey
- Manager: Mrs Alina Andreeva
- Dates: 27 Oct 2022 (Th)
31 Oct 2022 (Mo)
- Duration: 5 days / 4 nights
- Supplier price: Client price
- €175.00
- \$193.84
- Commission: \$5.00
- Net amount: \$188.84
- Documents for download: ITINERARY, DOCUMENTS, SEND E-MAIL
- Buttons: ADD SERVICE, ADD OFFLINE SERVICE

Access:

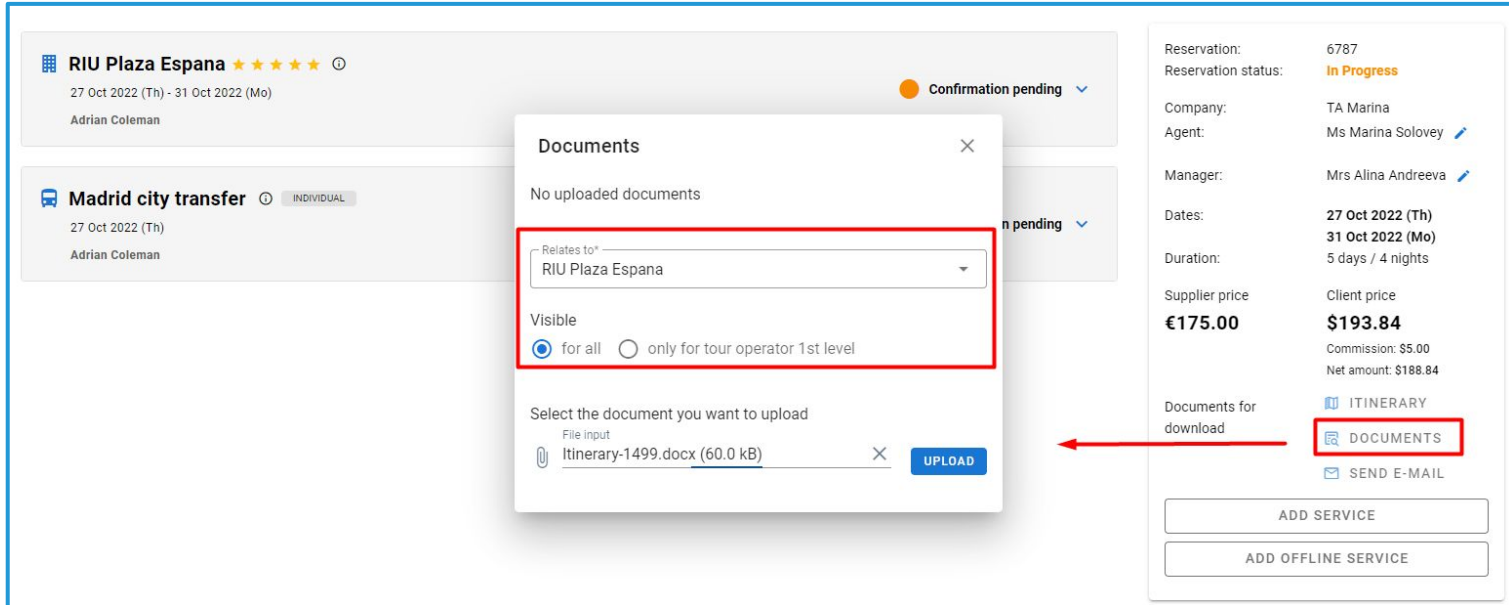
Main page >> Log in as TO1 >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

The logic of working with documents within reservation is extended.

Now **Documents links with services and visibility**. It is possible to define:

- to which service from reservation the uploaded document relates
- what should be the visibility of this document – either for all or only for tour operator staff.



The screenshot displays a reservation management interface. On the left, two reservation cards are visible: 'RIU Plaza Espana' (27 Oct 2022 - 31 Oct 2022) and 'Madrid city transfer' (27 Oct 2022). A 'Documents' modal window is open in the center, showing 'No uploaded documents'. The modal includes a dropdown menu labeled 'Relates to*' with 'RIU Plaza Espana' selected. Below this, the 'Visible' section has two radio buttons: 'for all' (selected) and 'only for tour operator 1st level'. At the bottom of the modal, there is a file input field with 'Itinerary-1499.docx (60.0 kB)' and an 'UPLOAD' button. On the right side of the interface, a reservation summary is shown for 'Reservation: 6787' with status 'In Progress'. It lists details like 'Company: TA Marina', 'Agent: Ms Marina Solovey', 'Manager: Mrs Alina Andreeva', 'Dates: 27 Oct 2022 (Th) - 31 Oct 2022 (Mo)', and 'Duration: 5 days / 4 nights'. Pricing information includes 'Supplier price: €175.00' and 'Client price: \$193.84'. Under 'Documents for download', there are links for 'ITINERARY' and 'DOCUMENTS' (highlighted with a red box). A red arrow points from the 'DOCUMENTS' link to the 'UPLOAD' button in the modal.

Access:

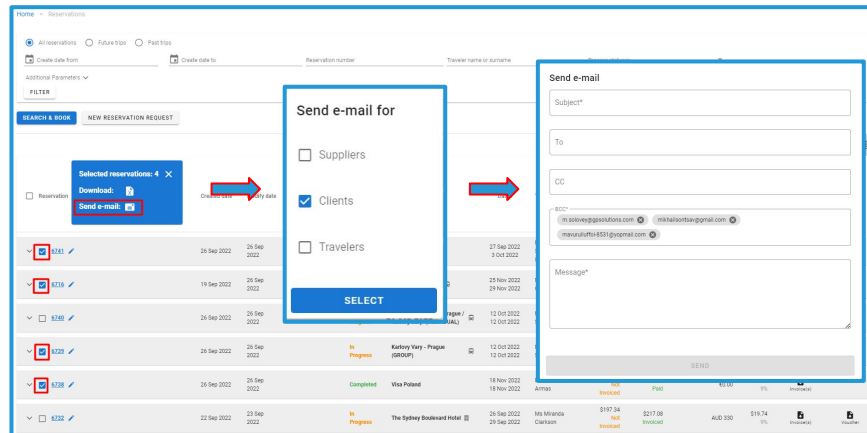
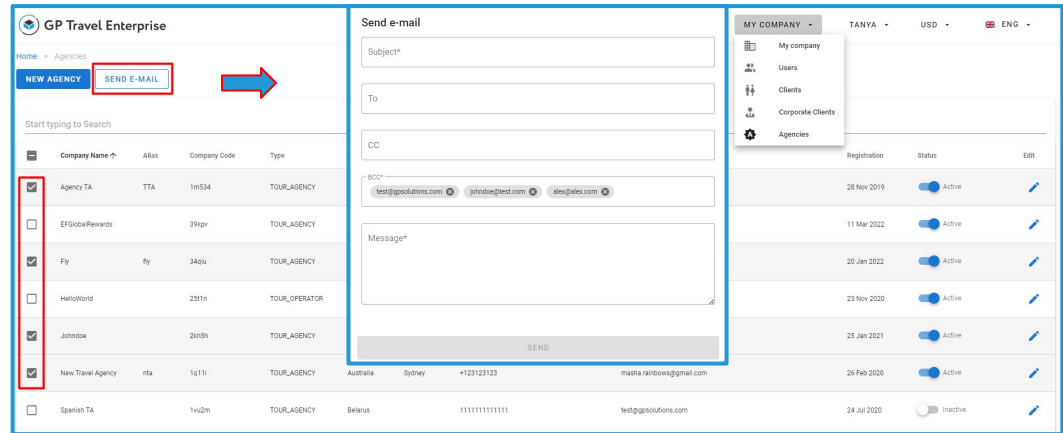
Main page >> Log in as TO1 >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

In the new version we realized the possibility for Tour Operator 1level of **mass mailing from the Website:**

➤ **on the clients level**

After choosing by checkboxes on the list of Clients/Corporate clients/ Agencies, you can use the active button “Mass mail” to send mail to several recipients with auto filled fields of recipients.



➤ **on the list of reservations level**

Using checkboxes the window with the new feature is displayed. User can choose for whom mails will be sent. Several emails for the different suppliers (clients, travelers) appear in the field BCC (in that case, they can't see each other).

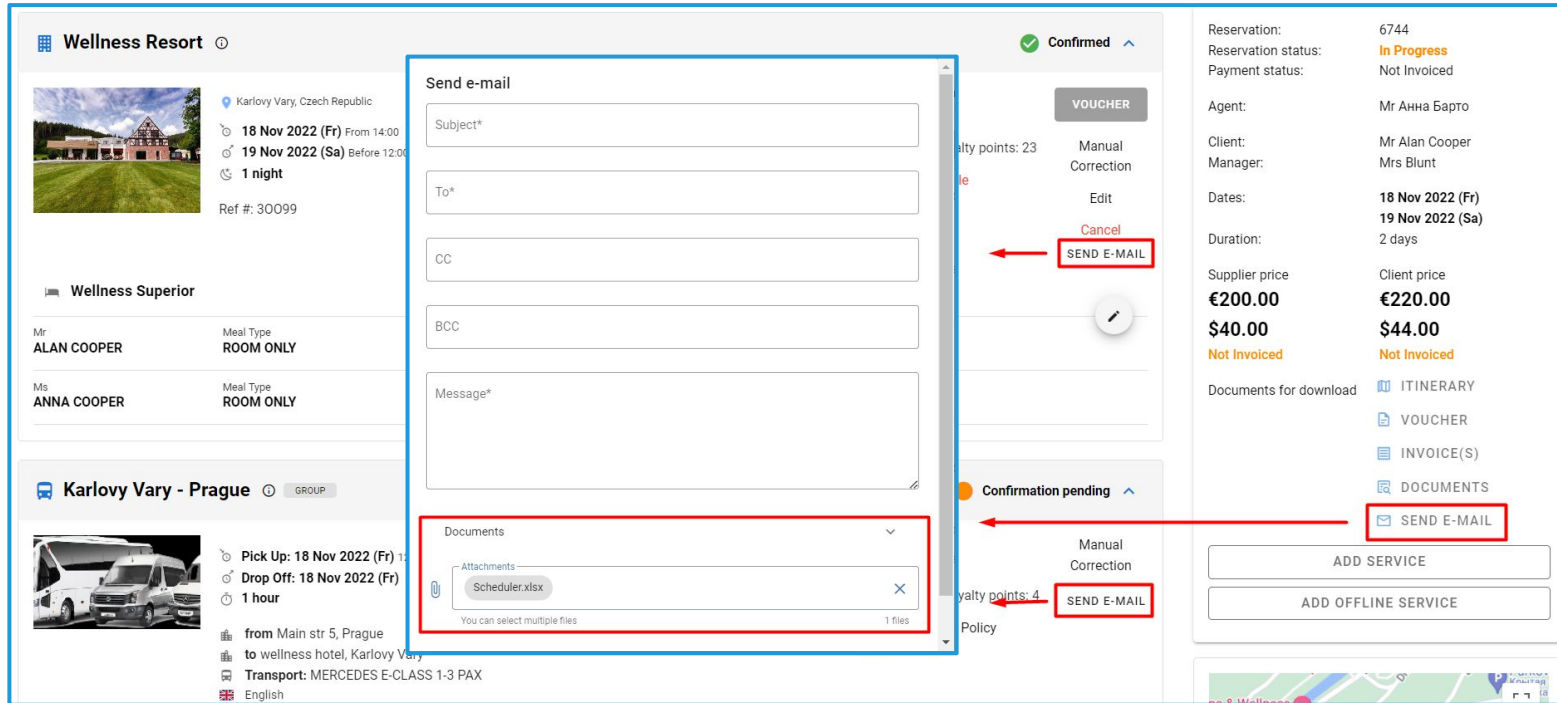
Access:

Main page >> Log in as TO1 >> My company >> Clients / Corporate clients / Agencies

Main page >> Log in as TO1 >> Reservations

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We added the possibility of **sending emails from the reservation at the service level** to any email address added manually. If the reservation includes several services, it is possible to send separate emails for each service. Also now, you can **add attachments to the emails** when sending emails from the service or from the reservation.



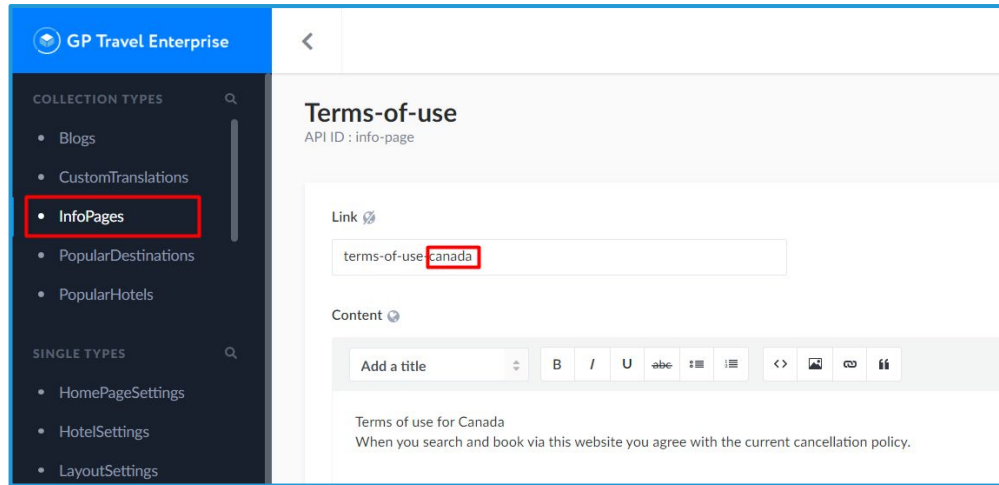
Access:

Main page >> Log in as TO1 >> Reservations >> Reservation Details

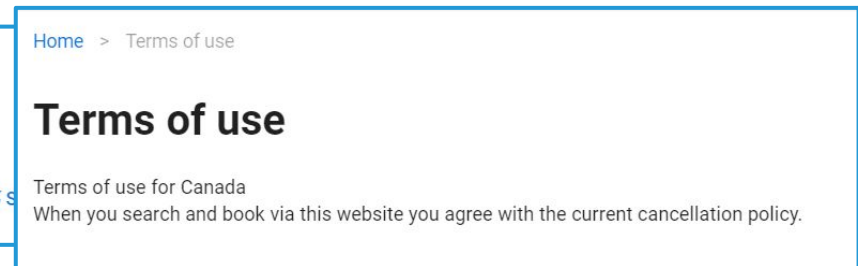
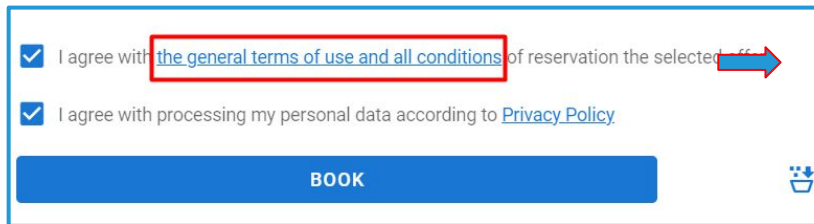
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

In CMS menu we added the possibility to add different pages for **terms and conditions based on the destination country**. This static information is shown during search & book flow for the clients on the website.

CMS



Website



Access:

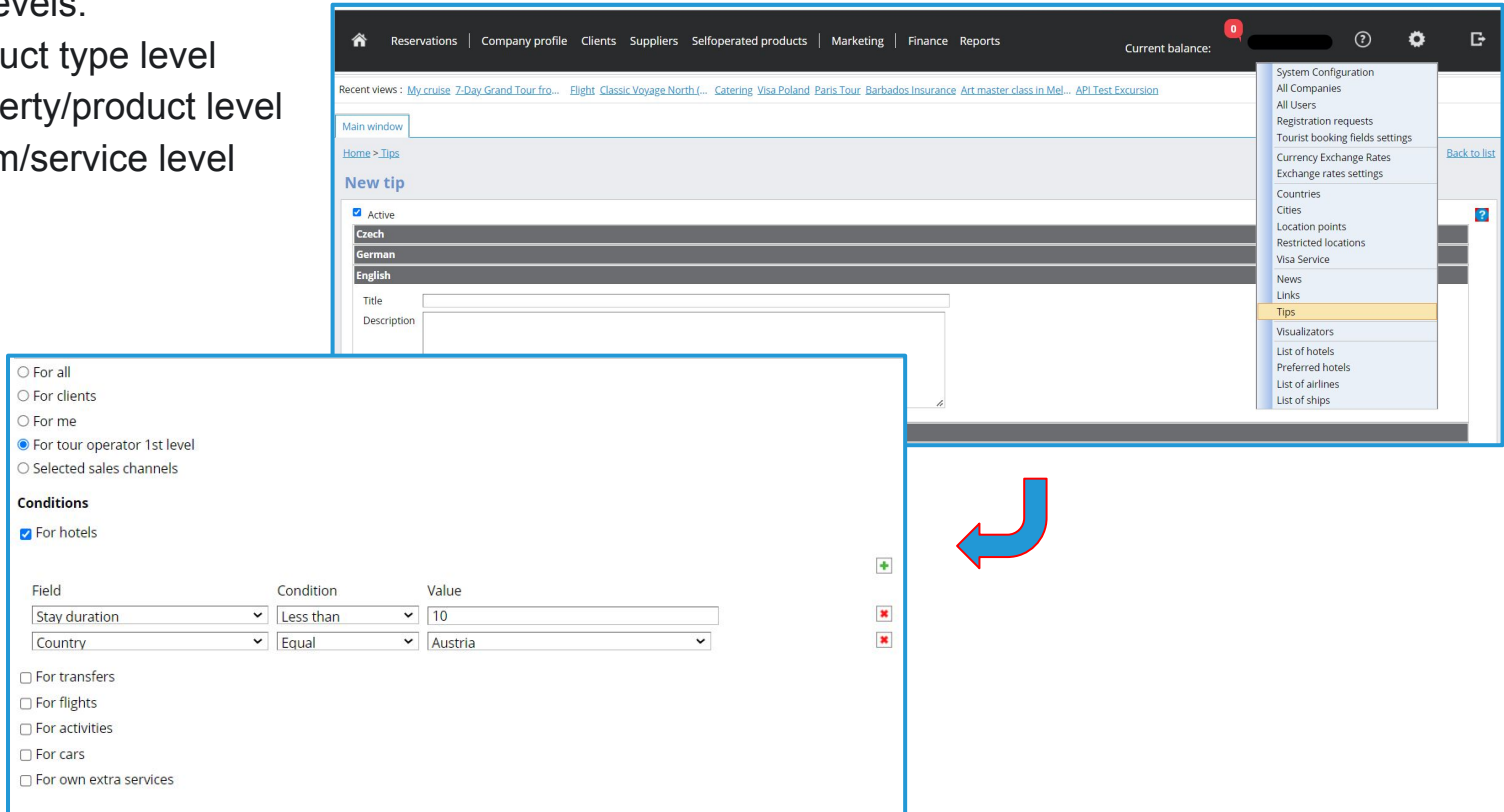
CMS >> InfoPages

Note: in order to connect new version of website, please contact GP technical support or your account manager

3. Enhancements in Back-Office

Expanded functionality of Tips with the ability to add **notes into the system**. It can be used in order to track and display important information on properties, transfers and excursions. The notes have a time validity on them and options of who can see them. And can be loaded on the three levels:

- Product type level
- Property/product level
- Room/service level



The screenshot shows the 'New tip' configuration screen in the GP Solutions system. The main window displays a list of recent views and a form for creating a new tip. A modal window is open, showing configuration options for the tip. The modal includes a list of visibility options, a 'Conditions' section with a table, and a list of service types.

Visibility Options:

- For all
- For clients
- For me
- For tour operator 1st level
- Selected sales channels

Conditions:

- For hotels

Field	Condition	Value
Stay duration	Less than	10
Country	Equal	Austria

- For transfers
- For flights
- For activities
- For cars
- For own extra services

Access:

Configurations >> Tips

Also added the possibility to create/modify **internal notes via new tab Tips** within existing own **products** – Hotels, Transfers, Charters, Cars, Activities and Extra services.

Now **Tips** are shown during **booking** as well (not only within Reservations). In case option “For user of Tour Operator of 1st level” or “For clients (B2C and B2B)” is chosen it is displayed on booking page. Implemented in Back office and on Website.



Booking page

Cancellation period	Conditions
before 08.12.2022 00:59 * (8 or more days before check in)	Free cancellation
after 08.12.2022 01:00 (7 days before check in)	Cancellation fee is EUR 130.00
No show (at hotel)	For No Show cancellation charge is EUR 390.00

Access:

Selfoperated products >> Any product >> Contract >> Tips

In order to keep internal details related to reservations not visible for clients, **implemented internal notes for own staff** with ability to add, view and manage the notes.

Notes are based on existing mechanism of communications:

- Tab Communications is re-named “Communications and Notes”
- Added communication type “Notes”
- The notes are visible and editable by Tour operator 1level users only

The screenshot shows the 'Communications and Notes' interface. The top navigation bar includes 'Marketing', 'Finance', and 'Reports'. A dropdown menu is open under 'Marketing', showing 'Opportunities', 'Campaigns', and 'Communications and Notes'. The main window displays the 'Communications and Notes' section for a reservation. A red box highlights a specific note in a table, and a blue arrow points from the 'Communications and Notes' tab in the top navigation to the detailed view of that note.

Reservation # 6544 (14.11.2022 - 20.11.2022)
 Created: 23.08.2022 17:17 (GMT+3)
 Modified: 07.09.2022 15:44 (GMT+3)

Company: ETO
Client: Mr. James Atkinson
Agent: Adam Miller
Manager: Olivia Blunt

Suppliers: AUD 820.00
Client: AUD 902.00
Due to pay: AUD 820.00
Due to pay: AUD 902.00

Found Communications and Notes: 10

Date/Time	Account	Assigned to	Type	Subject	Reservation number	Stage	Status
23.08.2022 17:31	Mr. James. Atkinson	Adam Miller	Notes	Call on additional services	6544		Active
23.08.2022 17:45	Mr. James. Atkinson	Adam Miller	Notes	Excursion in Sydney	6544		Active
23.08.2022 18:15	Mr. James. Atkinson	Olivia Blunt	Notes		6544		Active
24.08.2022 15:24	Mr. James. Atkinson	Adam Miller	Notes		6544		Active
24.08.2022 15:28	Mr. James. Atkinson	Adam Miller	Notes		6544		Active

Access:
Marketing >> Communications and Notes

We added the possibility of **bulk import of companies/users** to the system via Excel file. The sample of file for upload can be used from the download window.

Import of companies

Company name	Type	Company external code	Country	City	Region code	Address	Postal code	Language	Company currency	Company credit limit	Group of contra
Avanti Destinations	Travel agency	AVA001	United State	Portland	US	111SW Colum	OR97201	EN			VIP
Ctrip.Com (Now Trip.com)	Travel agency	CTR002	China	Shanghai	CH	Number 968,	200050	CH	GBP	800,00	
Logitravel / Traveltool / Tr	Travel agency	OTA001	Spain	Santa Cruz	SP	Edificio Lanza	38003	ES	GBP	800,00	

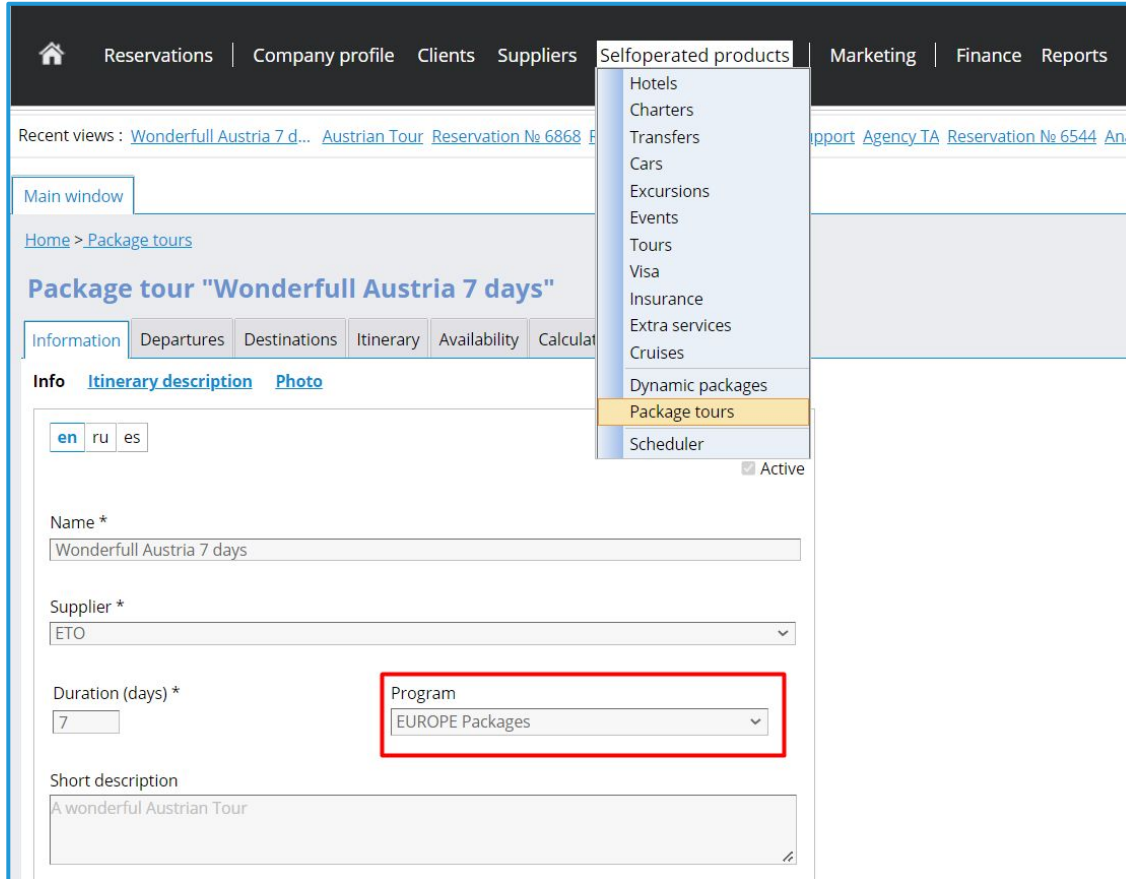
Import of users

Company name	Title	First Name	Middle name	Surname	Phone	Email	Skype	Messenger	Birth date	Place of birth	Role	Login	Password	Citizenship
Avanti	Mr.			Avanti		Online					Director	Avanti	ffjif2	United States
Ctrip.Com	Mr.			Ctrip		Online					Director	Ctrip	dfhdjfkf	China
Logitravel /	Mr.			OTATravel		Online					Director	OTATra	ftshxm	Spain

Access:

Clients >> Agencies / Distributors / Corporate Clients >> Users >> Import Company profile (TO1, TO2) >> Users

New field “Program” is added to Package tours. It can be used for grouping, e.g. “UK Packages”, “US Packages” etc. The user can select from existing or create a new one.



The screenshot displays the 'Selfoperated products' menu with 'Package tours' selected. The main window shows the 'Package tour "Wonderfull Austria 7 days"' form. The 'Program' dropdown menu is highlighted with a red box, showing 'EUROPE Packages' as the selected option. Other fields include Name, Supplier, Duration (days), and Short description.

Recent views : [Wonderfull Austria 7 d...](#) [Austrian Tour](#) [Reservation № 6868](#) [Support Agency TA](#) [Reservation № 6544](#) [Ana](#)

Main window

Home > [Package tours](#)

Package tour "Wonderfull Austria 7 days"

Information Departures Destinations Itinerary Availability Calculat

Info [Itinerary description](#) [Photo](#)

en ru es

Name *
Wonderfull Austria 7 days

Supplier *
ETO

Duration (days) *
7

Program
EUROPE Packages

Short description
A wonderful Austrian Tour

Access:

Selfoperated products >> Package tours >> Contract

New tab **Penalties** is added to **Package tours**. It allows setting cancellation fees per service or only total. If Only total – it is possible to specify cancellation rules and percentage or a fixed amount. Tour Operator may add multiple such ranges.

Package tour "Austrian Tour"

Information Departures Destinations Itinerary Availability Calculation **Penalties**

Calculate cancellation charges for client

For all services within trip

Only total

When cancelled days before the departure date, the amount of cancellation charges will be % from the total price

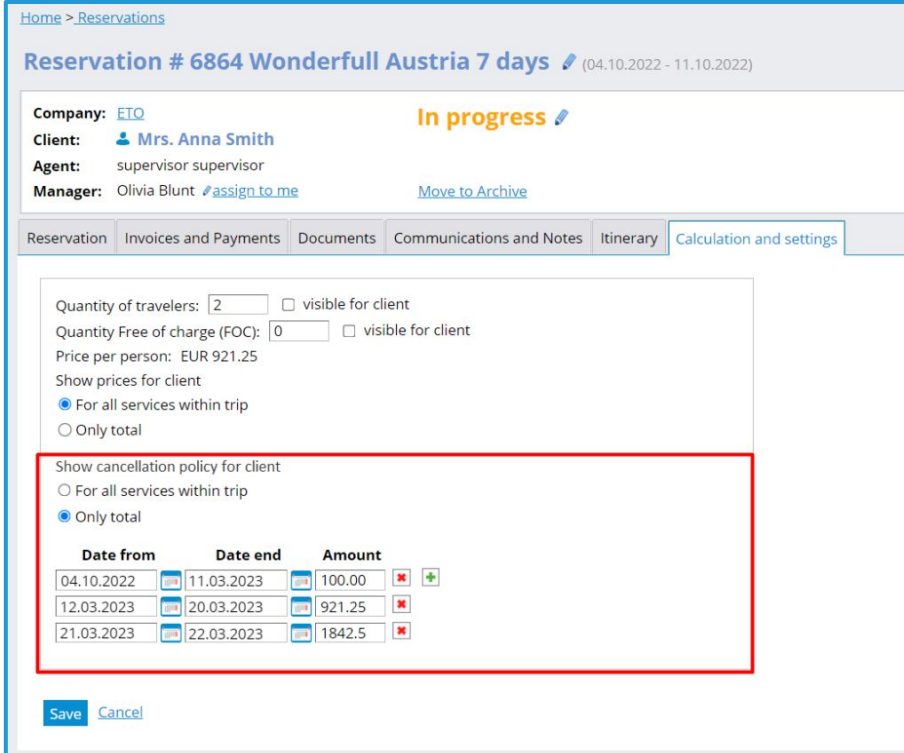
When cancelled days before the departure date, the amount of cancellation charges will be % from the total price

Access:

Selfoperated products >> Package tours >> Contract >> Penalties

Tour Operator may **edit saved cancellation rules on the level of the corresponding reservation** to show for client. On the tab “Calculation and settings” it is possible to specify whether the system should show separate cancellation fees per service, or only total.

If Only total – additional fields are displayed to specify cancellation rules fixed amount. Tour Operator may add multiple such ranges.



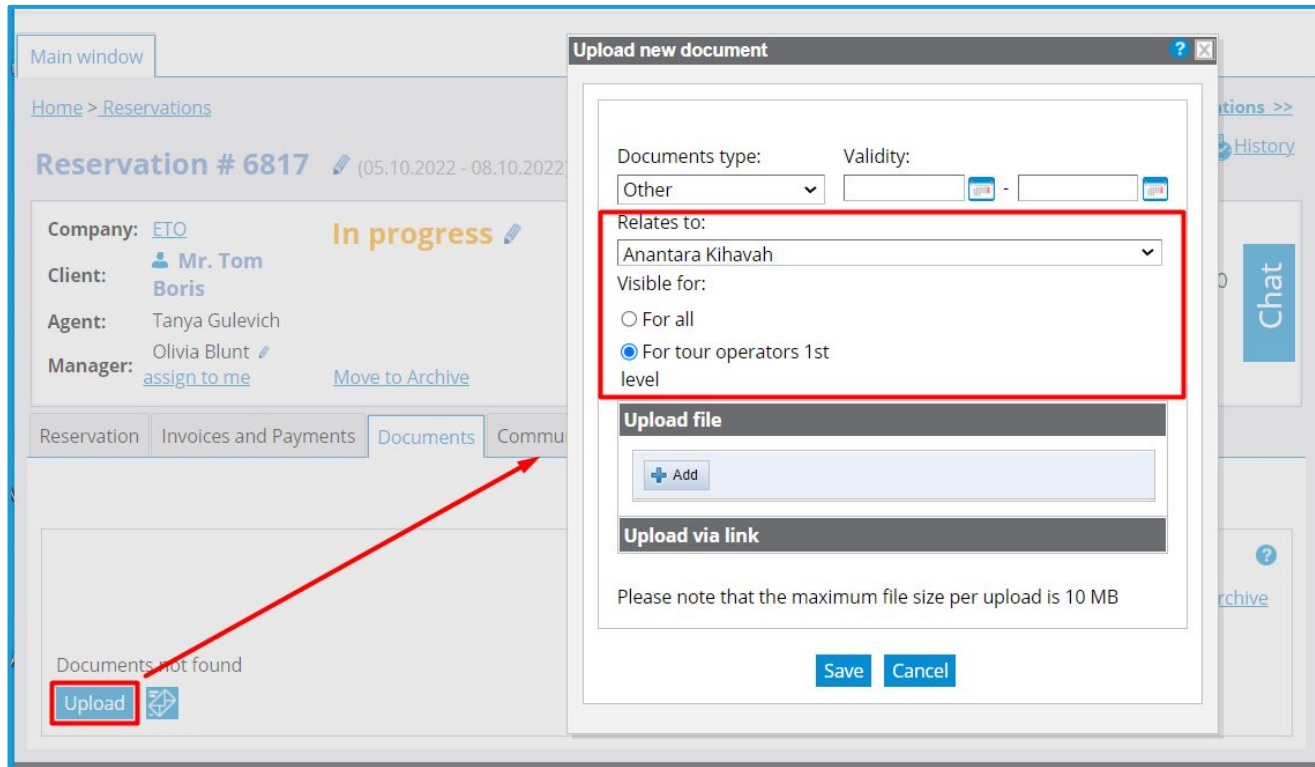
The screenshot shows the 'Calculation and settings' tab for a reservation. It includes fields for 'Quantity of travelers' (2), 'Quantity Free of charge (FOC)' (0), and 'Price per person' (EUR 921.25). There are radio buttons for 'visible for client' and 'Show prices for client'. A red box highlights the 'Show cancellation policy for client' section, which has radio buttons for 'For all services within trip' and 'Only total'. Below this is a table with columns for 'Date from', 'Date end', and 'Amount', containing three rows of cancellation rules.

Date from	Date end	Amount
04.10.2022	11.03.2023	100.00
12.03.2023	20.03.2023	921.25
21.03.2023	22.03.2023	1842.5

Access:

Reservation >> Calculation and settings

The same logic as on the Website of working with documents within the reservation is extended on the back-end too. Now **Documents links with services and visibility**. When the user uploads a new document, he is able to select to which service it relates and for whom should be visible.

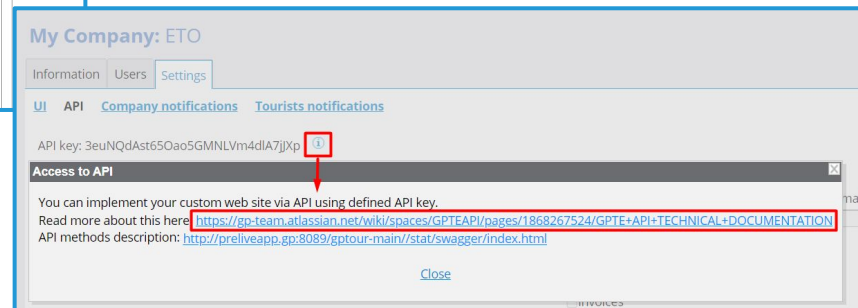
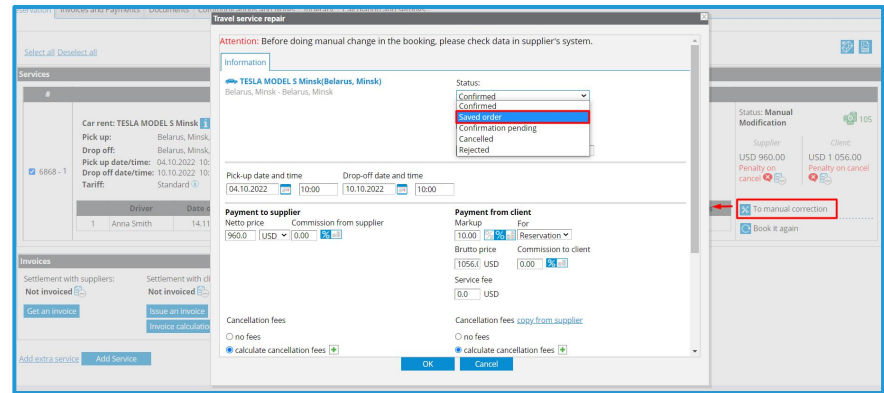
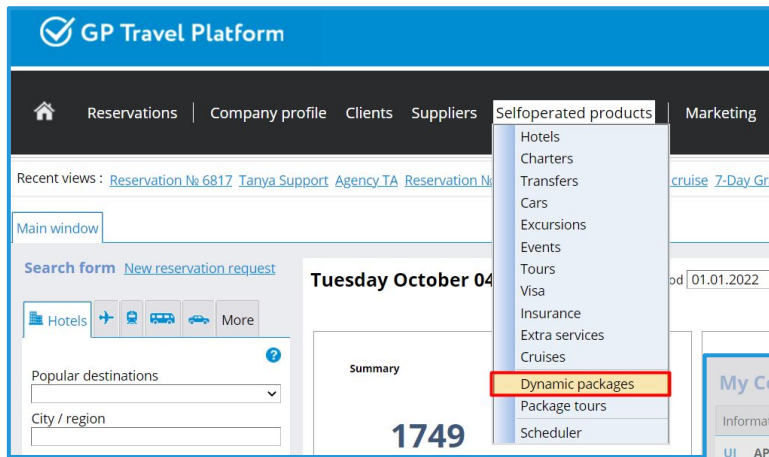


Access:

Reservation >> Documents >> Upload

Other changes in Back office:

- **Reservation: Saved order** status is added into the list of statuses on manual correction
- **Selfoperated product tab:** product "Complex Tours and Packages" is renamed into "**Dynamic Packages**"
- **API settings: Link on API documentation** is changed to a new one. API documentation is expanded with additional cases (loading prices, transferring reservations, interacting with accounting)



Access:

Selfoperated products >> Dynamic packages

Reservation >> Manual correction

Company profile >> Settings >> API

4. API Changes

Companies:

- ✓ **GET /companies:** new parameter “phone” is added in the request to be able to find company by phone number

CarRent:

- ✓ **GET /carBookingData:** new method is added to get available offices for POST /fillCarBookingData

Package:

- ✓ **GET /searchPackageTours:** new parameter “duration” for hotels is added into the response
- ✓ **GET /packageTours:** new parameters “programId” and “programName” are added in the response, parameter “programId” also is added into the request
- ✓ **GET /packagePrograms:** new method is added to get “programId” and “programName” in the response

All services:

- ✓ **GET /search[Service]:** new parameter “supplierName” is added into the response for own and external suppliers. It is returned in the locale under which a search request is made
- ✓ **POST /fill[Service]BookingData:** new method is added to add the details on tourists for all services and mandatory fields for transfers
- ✓ **POST / PUT /prepare[Service]Book:** new array “tips” with info is added in the response
- ✓ **PUT /prepare[Service]Book/{basketKey} / POST /prepare[Service]Book:** tourists and mandatory fields are made optional to save an offer for further booking with added data later

Note: see the details on API changes here:

<https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/1948778497>

Booking:

- ✓ **POST /prepareBookSaveOrder:** request parameter is changed to array to book and pay the list of services

Orders:

- ✓ **GET /tips:** added new parameters “productId”, “serviceIds”, “forAllServices” into the response
- ✓ **GET /orders:** new parameter “clientPriceType” is added into the response
- ✓ **POST /orders:** new parameter “clientPriceType” is added to select to show total price or separate prices per each service
- ✓ **PUT /orders/{orderId}:** new parameters “agentId”, “clientPriceType” are added in the request

Documents:

- ✓ **GET /documents:** new parameters (linked service) “processId”, “serviceName”, “visibleForAll” (boolean) are added into the response
- ✓ **POST /documents:** new optional parameters “processId” and “visibleForAll” are added

CRMCommunications:

- ✓ **GET /communications:** new parameters “createdDateTime”, “modifiedDateTime”, “createdByUserId”, “modifiedByUserId”, “createdByUserName”, “modifiedByUserName” and “serviceName” are added in the response
- ✓ **POST /communications & PUT /communications/{communicationId}:**
 - NOTES is added in parameter “type”
 - parameters “stage” and “subject” are optional now
 - new optional parameter “processId” is added to link note to a service

Note: see the details on API changes here:

<https://gp-team.atlassian.net/wiki/spaces/GPTEAPI/pages/1948778497>

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address gpte@software.travel with “Release 9.1” in the subject line.

Thank You For Attention!



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