

GP Travel Enterprise Release 9.0

Presentation

August 16, 2022

Dear clients and partners!

We are happy to announce Release 9.0 of GP Travel Enterprise that introduces new capabilities of new version of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

Enhancements

New capabilities of the Website:

- ✓ **New Extranet module: Smart Guide for Guides & Drivers**
 - Calendar view
 - Service details
 - Up-sell
 - Mobile Version

- ✓ **Search and book process:**
 - Search form: Destination field optimization
 - Hotels:
 - Special Offers on Search Results
 - Bed types and Extra beds/Without beds
 - Hotel description page: Similar Hotels and Recent Views
 - Packages Booking page: fields for transfer
 - Corporate clients: Booking guests without registration

Enhancements

New capabilities of the Website:

- ✓ **Reservations:**
 - Sorting by check-in dates
 - Alternative Table view
 - Edit Itinerary and “Days before trip”
 - Communications
 - Offline services
 - Weather
 - Map for Hotels and Activities
 - Tips
 - Documents for download

Enhancements in Back-Office:

- ✓ **New supplier:** Jonview - Hotels
- ✓ **Sales settings:** Mark-up by value of booking
- ✓ **Hotels:**
 - New price-lists for multiple occupancy
 - Display of unavailable rooms

Enhancements

API changes:

- ✓ **Accommodations:**
 - parameters "soldOut" and "supplierCode" in method GET /searchAccommodation
 - parameter "personId" made optional for CORPORATOR in POST /prepareAccommodationBook
 - new parameter "nameToken" in methods GET /searchAccommodation and GET /hotelInfo
- ✓ **Package:** new parameters "departurePlace", "departureCityId", "departureCountryId", "arrivalPlace", "arrivalCityId", "arrivalCountryId" in method GET /searchPackageTours
- ✓ **All services:** product ID in methods GET /search[Service] and GET /searchPackageTours
- ✓ **Orders:**
 - new method GET /tips
 - new parameters "nameToken" ("bedTypes"), "onExtraBed" and "onWithoutPlace" in GET /Orders
 - parameters "mealTypeId" and "alternativeMealTypeId" in POST /manualModification
 - new parameter "status" in method POST /orderServices
 - parameters for Duration, Description, Included, Excluded, Itinerary description and link with trip day for the images in method PUT /orderItinerary
- ✓ **CRMPerson:** new optional parameter "directSales" in method POST /registration
- ✓ **Communications:** new section with methods GET /POST /PUT /communications

Note: see the details on API changes here:

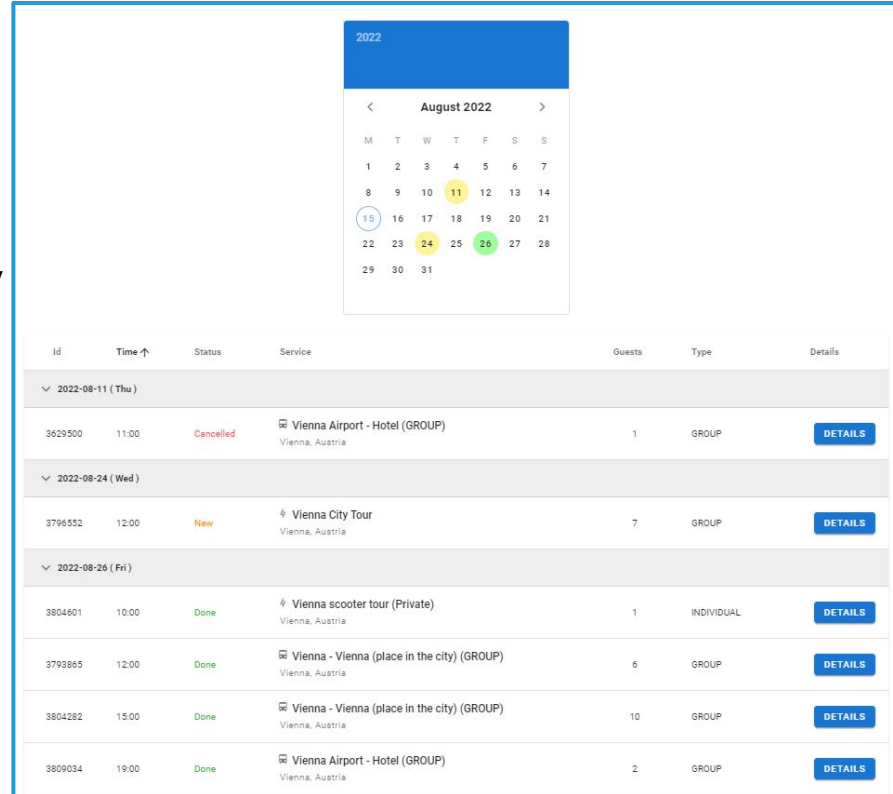
https://docs.softwaretravel.net/en/index.php?title=GP_Travel_Enterprise_API_Release_9.0

1. New Extranet Module on the Website

We developed a **new module Smart Guide for Guides and Drivers** which gives them a possibility to make plans for the day. When a user with the role "Guide" or "Driver" logs in, the calendar with the days of programs and a list of groups appear.

*The module **Smart Guide** contains:*

- The calendar with marked dates of excursions and transfers (marked by colors according to status: Confirmed / Pending / Cancelled).
- Lists of excursions / transfers day by day held by a certain guide or driver.
- Lists of tourists for each program. Tourists' contacts and addresses.
- Possibility to mark attendees.
- Ability to group tourists from one order.



Id	Time ↑	Status	Service	Guests	Type	Details
2022-08-11 (Thu)						
3629500	11:00	Cancelled	Vienna Airport - Hotel (GROUP) Vienna, Austria	1	GROUP	DETAILS
2022-08-24 (Wed)						
3796552	12:00	New	Vienna City Tour Vienna, Austria	7	GROUP	DETAILS
2022-08-26 (Fri)						
3804601	10:00	Done	Vienna scooter tour (Private) Vienna, Austria	1	INDIVIDUAL	DETAILS
3793865	12:00	Done	Vienna - Vienna (place in the city) (GROUP) Vienna, Austria	6	GROUP	DETAILS
3804282	15:00	Done	Vienna - Vienna (place in the city) (GROUP) Vienna, Austria	10	GROUP	DETAILS
3809034	19:00	Done	Vienna Airport - Hotel (GROUP) Vienna, Austria	2	GROUP	DETAILS

Access:

Main page >> Log in as Guide and Driver

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

By clicking on the **Details** of service you get to a detail page with all necessary information about activity (for guide) or transfer (for driver).

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3809034	19:00	Done	Vienna Airport - Hotel (GROUP) Vienna, Austria	2	GROUP	DETAILS



Activity

Vienna City Tour 24 Aug 2022 (Wed) 12:00 PM Guide: Guide Guide Driver: Driver Driver					
Name	Reservation	Arrived	Status	Price	
<input type="checkbox"/> Jorge Fernandez					
<input type="checkbox"/> Anna Fernandez	€143	<input checked="" type="checkbox"/>	Confirmed	EUR 60.00 Not Invoiced	
<input type="checkbox"/> Loli Fernandez					
<input type="checkbox"/> Ignacio Fernandez					
<input type="checkbox"/> Collin Farel					
<input type="checkbox"/> Ted Swan	€219	<input type="checkbox"/>	Confirmed	EUR 45.00 Not Invoiced	
<input type="checkbox"/> Jimmy Fallon					

Transfer

Vienna Airport - Hotel (GROUP) 26 Aug 2022 (Fri) 7:00 PM Guide: Guide Guide Driver: Driver Driver							
Name	Reservation	Arrived	From	To	Status	Contacts	Price
Samanta Jonson	€217	<input type="checkbox"/>	Vienna International Airport, Vienna, Austria, Flight/train details: VY1111, Barcelona-El Pret Airport (BCN), Spain, 26.08.2022 18:00	marriot vienna, Vienna, Austria	Confirmed	+199 83746555	EUR 20.00 Not Invoiced
Carry Bradshaw							
Rows per page: 15 1-1 of 1 < >							

Access:

Main page >> Log in as Guide and Driver >> Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Other **possibilities** of the module include:

- **Up-sell** of excursion for tourists
- The ability to **accept payments** on the spot and mark that the money is accepted

🔍 Vienna City Tour
24 Aug 2022 (Wed) 12:00 PM
Guide: Guide Guide
Driver: Driver Driver

Name	Reservation	Arrived	Status	Price
<input checked="" type="checkbox"/> Jorge Fernandez				
<input type="checkbox"/> Anna Fernandez	6143	<input type="checkbox"/>	Confirmed	EUR 60.00 Not Invoiced
<input checked="" type="checkbox"/> Loli Fernandez				
<input type="checkbox"/> Ignacio Fernandez				
Collin Farel				
Ted Swan	6219	<input type="checkbox"/>	Confirmed	EUR 45.00 Not Invoiced
Jimmy Fellon				

Rows per page: 15 1-2 of 2

UP-SELL



< August 2022 >

THU 11	FRI 12	SAT 13	SUN 14
Vienna Jazz festival \$112.57	10:00 Vienna scooter tour (Private) \$56.29	10:00 Vienna scooter tour (Private) \$56.29	10:00 Vienna scooter tour (Private) \$56.29
Vienna: Guided Viennese Coffee-House Tou \$135.09	10:00 Vienna Sightseeing tour \$90.06	10:00 Vienna Sightseeing tour \$90.06	10:00 Vienna Sightseeing tour \$90.06
Workshop Vienna \$66.00	11:00 Mozart Tour \$112.57	11:00 Mozart Tour \$112.57	11:00 Mozart Tour \$112.57
	12:00 Vienna City Tour \$33.77	Vienna Jazz festival \$112.57	12:00 Vienna City Tour \$33.77
Vienna Jazz festival \$112.57	Vienna: Guided Viennese Coffee-House Tou \$135.09	Workshop Vienna \$66.00	Vienna Jazz festival \$112.57
Vienna: Guided Viennese Coffee-House Tou \$135.09	Workshop Vienna \$66.00		Workshop Vienna \$66.00

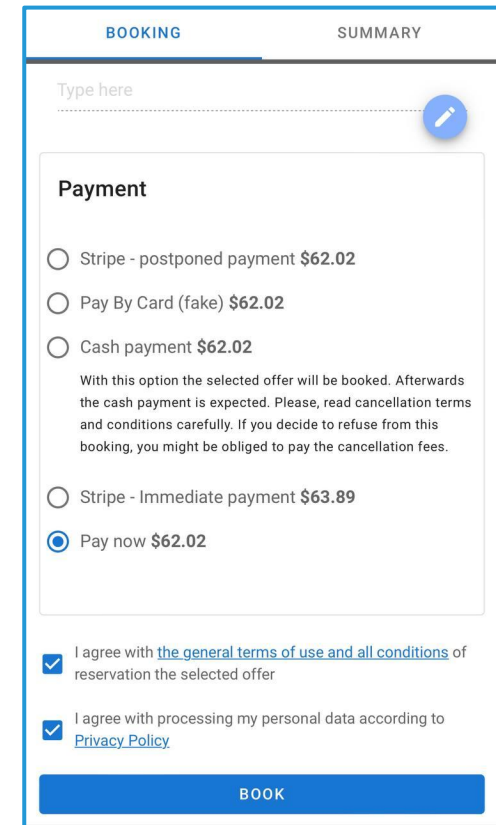
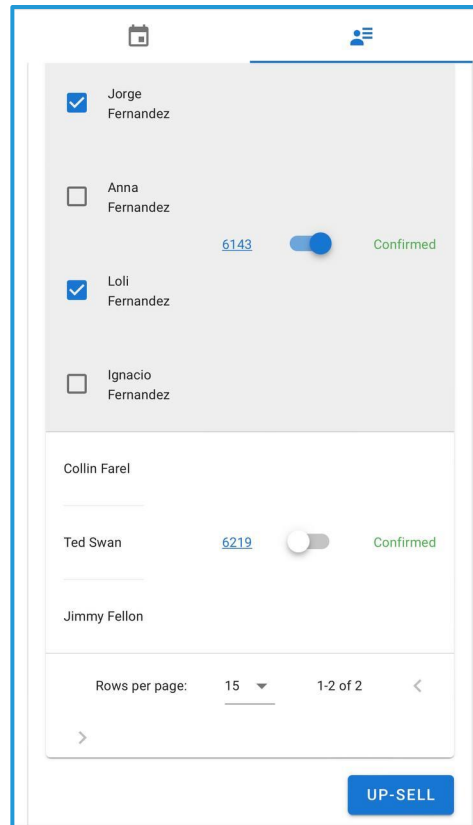
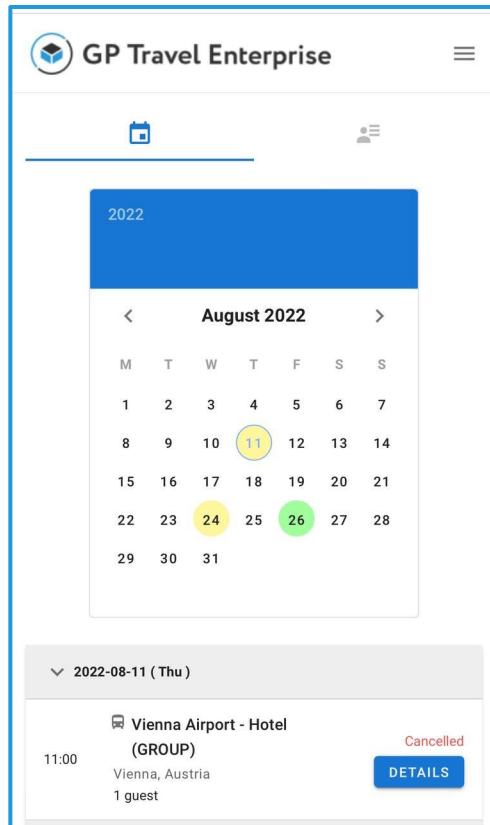
Access:

Main page >> Log in as Guide and Driver >> Details >> Up Sell

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Extranet Module is also available in **the Mobile Version** of the system and supports:

- Offline mode
- Availability to synchronize data with back-office after re-connection to internet



Access:

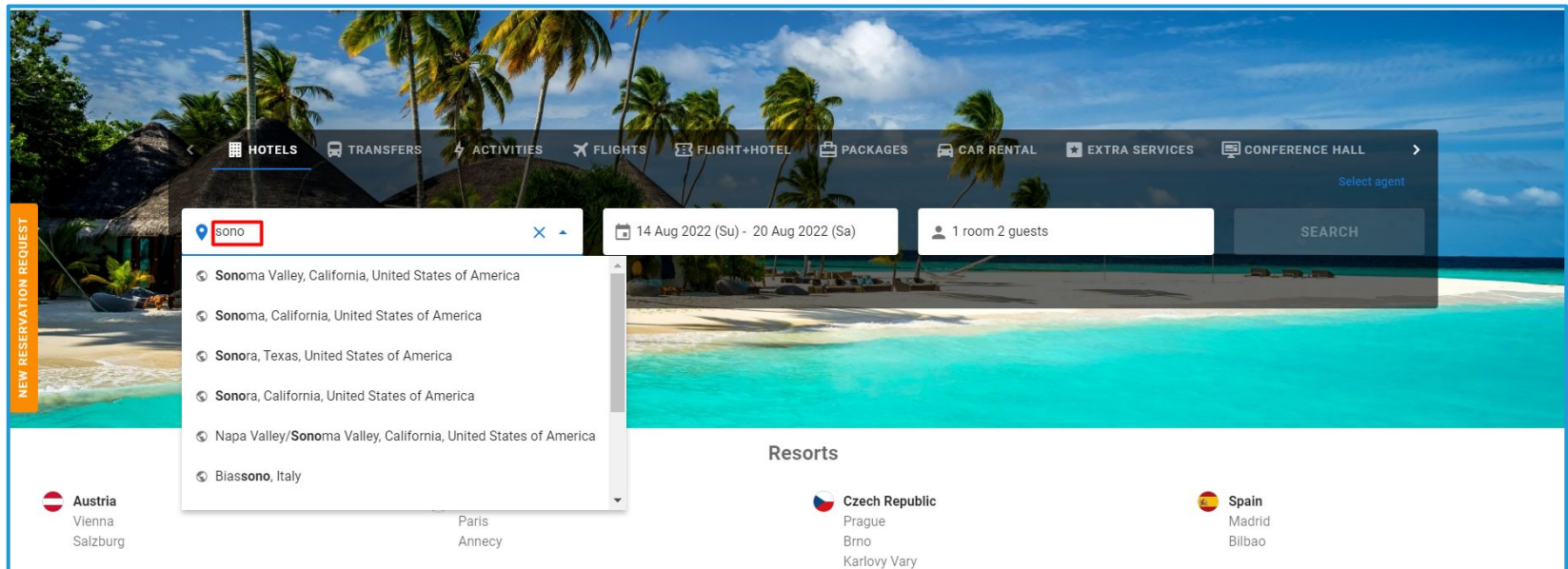
Main page >> Log in as Guide and Driver on a mobile device

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

2. New Capabilities of the Website

We optimized the **logic on Destination field on search form**. Now when entering the name of destination, locations with the entered pattern are offered:

- at the beginning of a name
- in the middle of a name
- at the end of a name

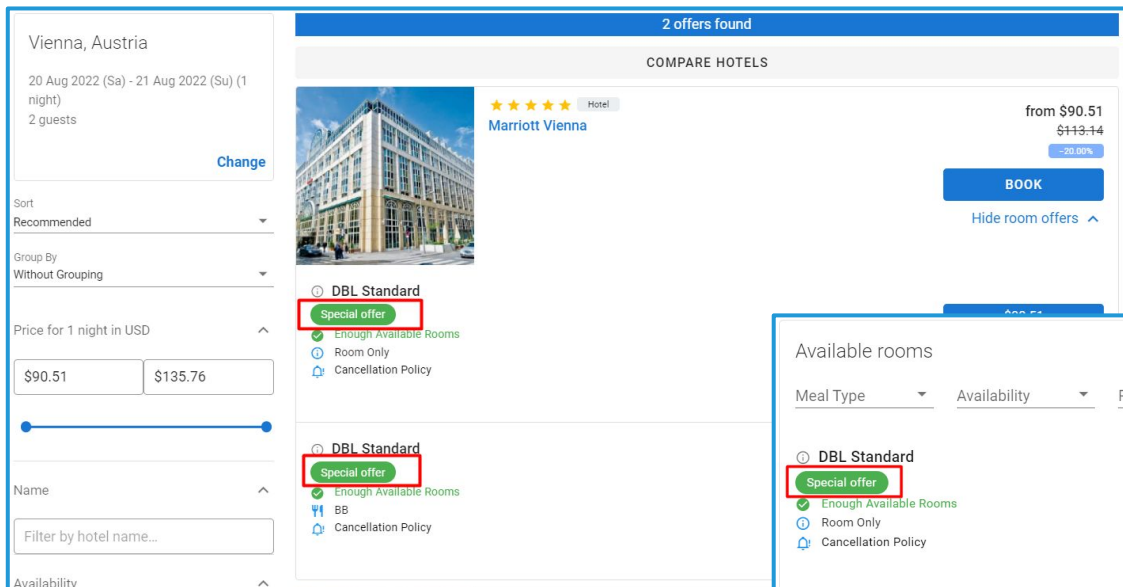


Access:

Main page >> Hotels >> Search form

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

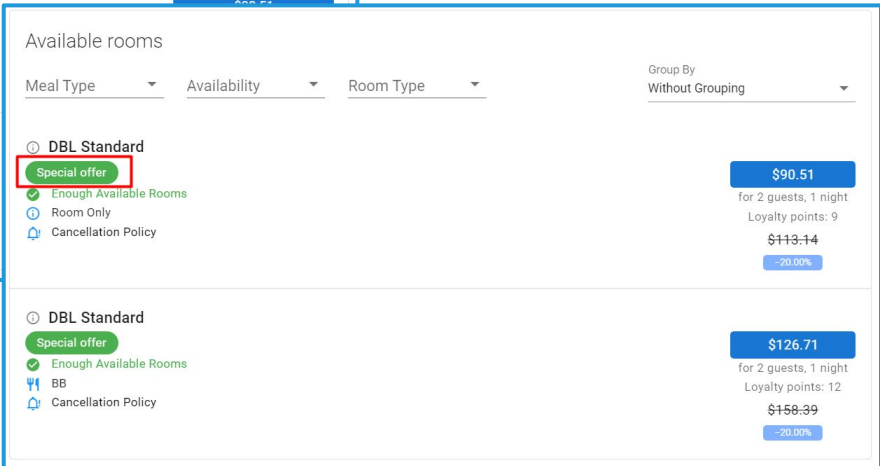
At the Hotel Search Results **Special Offers are displayed** now. For convenience, they are marked with a specific label.



The screenshot shows the 'COMPARE HOTELS' section for Marriott Vienna. Two offers are listed, both marked as 'Special offer' with a green label. The first offer is 'DBL Standard' for \$90.51, and the second is 'DBL Standard' for \$126.71. Both offers include 'Enough Available Rooms', 'Room Only', and 'Cancellation Policy'.

← **Search results page**

Hotel Description page →



The screenshot shows the 'Available rooms' section for Marriott Vienna. Two offers are listed, both marked as 'Special offer' with a green label. The first offer is 'DBL Standard' for \$90.51, and the second is 'DBL Standard' for \$126.71. Both offers include 'Enough Available Rooms', 'Room Only', and 'Cancellation Policy'.

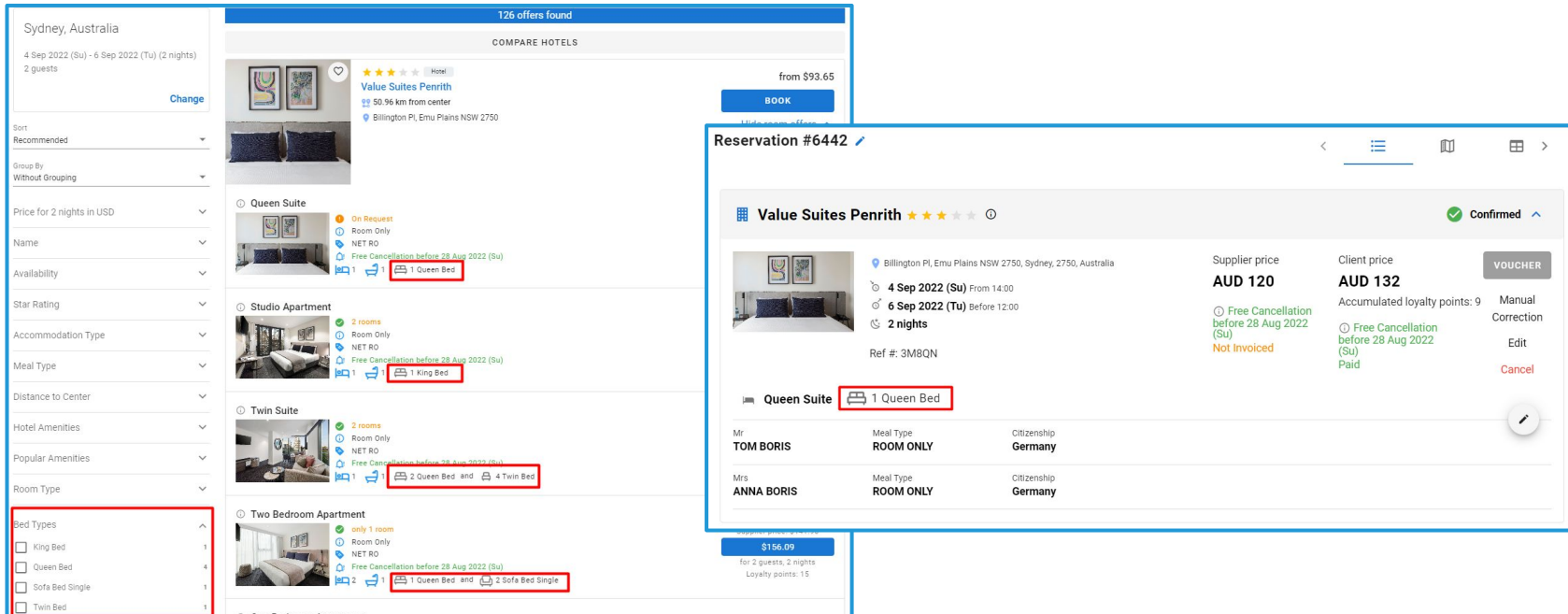
Access:

Main page >> Hotel >> Search results page >> Hotel description page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To be able to see which **bed types** are available for self operated hotels and chosen rooms these additional details are displayed on the Website now:

- during search & book – a new filter and as room description (search results and hotel description page);
- reservation – booked room in hotel



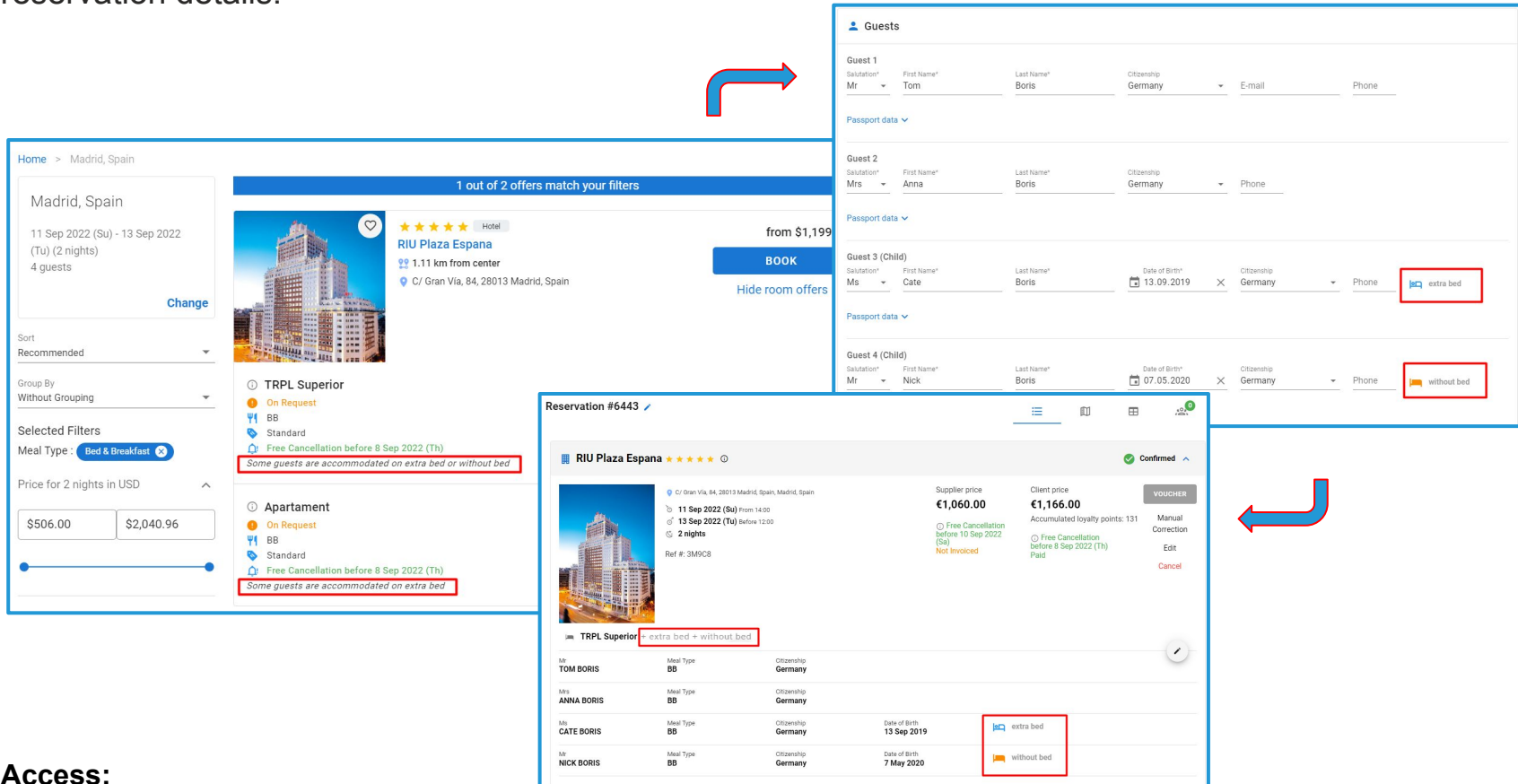
The screenshot displays the hotel search and reservation interface. On the left, a sidebar shows filters for 'Sydney, Australia' (4 Sep 2022 (Su) - 6 Sep 2022 (Tu) (2 nights), 2 guests) and various filter categories. The 'Bed Types' filter is highlighted with a red box, showing options: King Bed (1), Queen Bed (4), Sofa Bed Single (1), and Twin Bed (1). The main area shows '126 offers found' for 'Value Suites Penrith' (3 stars, 50.96 km from center). A list of room types is shown: Queen Suite (1 Queen Bed), Studio Apartment (1 King Bed), Twin Suite (2 Queen Bed and 4 Twin Bed), and Two Bedroom Apartment (1 Queen Bed and 2 Sofa Bed Single). A red box highlights the '1 Queen Bed' option in the Queen Suite listing. On the right, a 'Reservation #6442' details page is shown for 'Value Suites Penrith'. It lists the reservation for 4 Sep 2022 (Su) to 6 Sep 2022 (Tu) for 2 nights. The room type is 'Queen Suite' with '1 Queen Bed'. The reservation is confirmed and shows the supplier price (AUD 120) and client price (AUD 132). The reservation details table shows the names of the guests (Mr TOM BORIS and Mrs ANNA BORIS) and their meal types (ROOM ONLY) and citizenships (Germany).

Access:

Main page >> Hotels >> Search hotels >> Hotel description page >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

For cases when accommodation in a room is offered on an **extra bed or without bed** for some guests, we added such information on the Website while the hotel search and book process and in reservation details.



The diagram illustrates the user journey from hotel search to reservation details, highlighting the addition of 'extra bed' and 'without bed' options.

Hotel Search Page:

- Location: Madrid, Spain
- Dates: 11 Sep 2022 (Su) - 13 Sep 2022 (Tu) (2 nights)
- Guests: 4 guests
- Sort: Recommended
- Group By: Without Grouping
- Selected Filters: Meal Type: Bed & Breakfast
- Price for 2 nights in USD: \$506.00 to \$2,040.96
- Hotel: RIU Plaza Espana (4 stars)
- Room Type: TRPL Superior
- Options: On Request, BB, Standard, Free Cancellation before 8 Sep 2022 (Th)
- Red box highlights: "Some guests are accommodated on extra bed or without bed"

Guests Page:

- Guest 1: Mr Tom Boris, Germany
- Guest 2: Mrs Anna Boris, Germany
- Guest 3 (Child): Ms Cate Boris, Germany, Date of Birth: 13.09.2019, Red box highlights "extra bed"
- Guest 4 (Child): Mr Nick Boris, Germany, Date of Birth: 07.05.2020, Red box highlights "without bed"

Reservation #6443 Page:

- Hotel: RIU Plaza Espana (4 stars)
- Dates: 11 Sep 2022 (Su) From 14:00 to 13 Sep 2022 (Tu) Before 12:00
- Nights: 2 nights
- Ref #: 3M9C8
- Supplier price: €1,060.00
- Client price: €1,166.00
- Options: Free Cancellation before 10 Sep 2022 (Su) Not Invoiced, Free Cancellation before 8 Sep 2022 (Th) Paid
- Room Type: TRPL Superior
- Options: extra bed, without bed
- Guests: Mr TOM BORIS, Mrs ANNA BORIS, Ms CATE BORIS, Mr NICK BORIS
- Red box highlights: "extra bed" for Cate Boris and "without bed" for Nick Boris

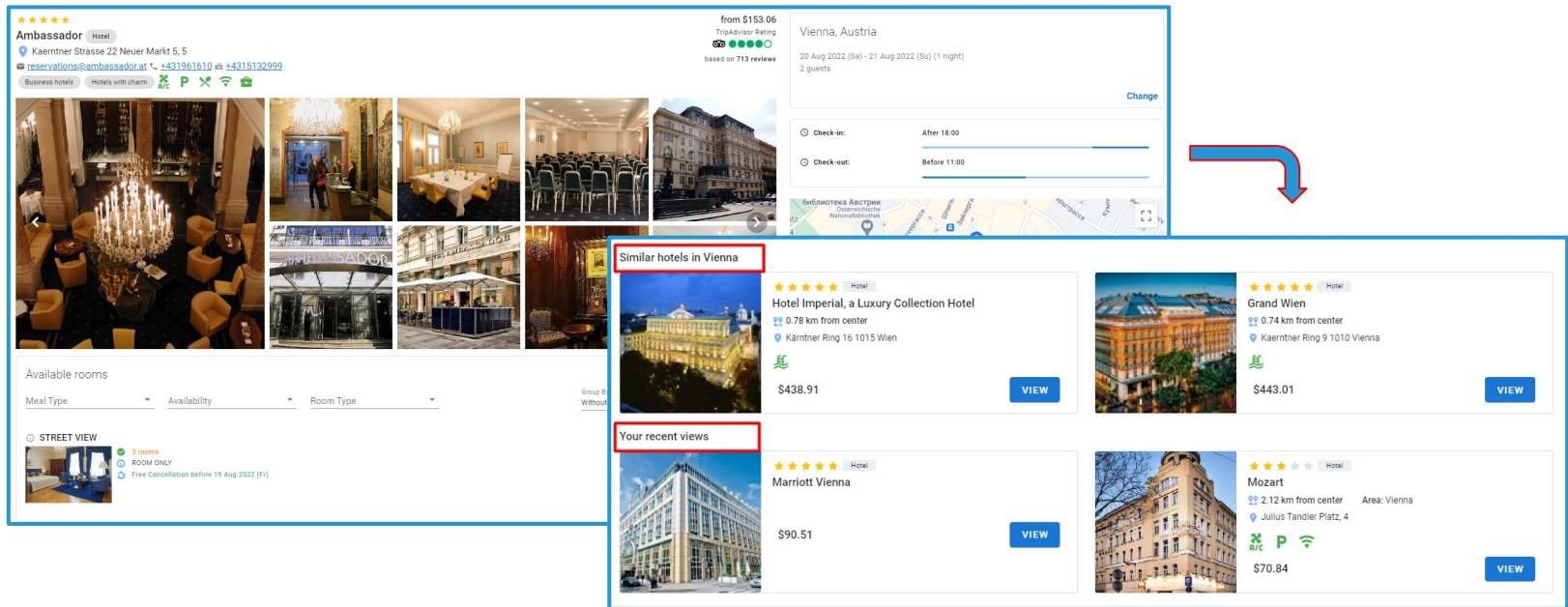
Access:

Main page >> Hotels >> Search hotels >> Hotel description page >> Booking page >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

On the hotel description page we added two new features:

- **Similar hotels** - according to the selected hotel, up to 4 hotels are proposed as similar to the current one. Similarity criteria are the same city, same star rating and distance up to 3 km from the current.
- **Your recent views** - for each user, now we save the last viewed hotels, and when searching again, display them in the browsing history (up to 4 last hotels)



The screenshot displays the Ambassador Hotel page with details such as location (Kaerntner Strasse 22), contact information, and a gallery of images. A red arrow indicates the transition to a new section featuring two rows of hotel recommendations. The first row, titled "Similar hotels in Vienna", includes "Hotel Imperial, a Luxury Collection Hotel" and "Grand Wien". The second row, titled "Your recent views", includes "Marriott Vienna" and "Mozart". Each recommendation card shows the hotel name, star rating, location, and price, with a "VIEW" button.

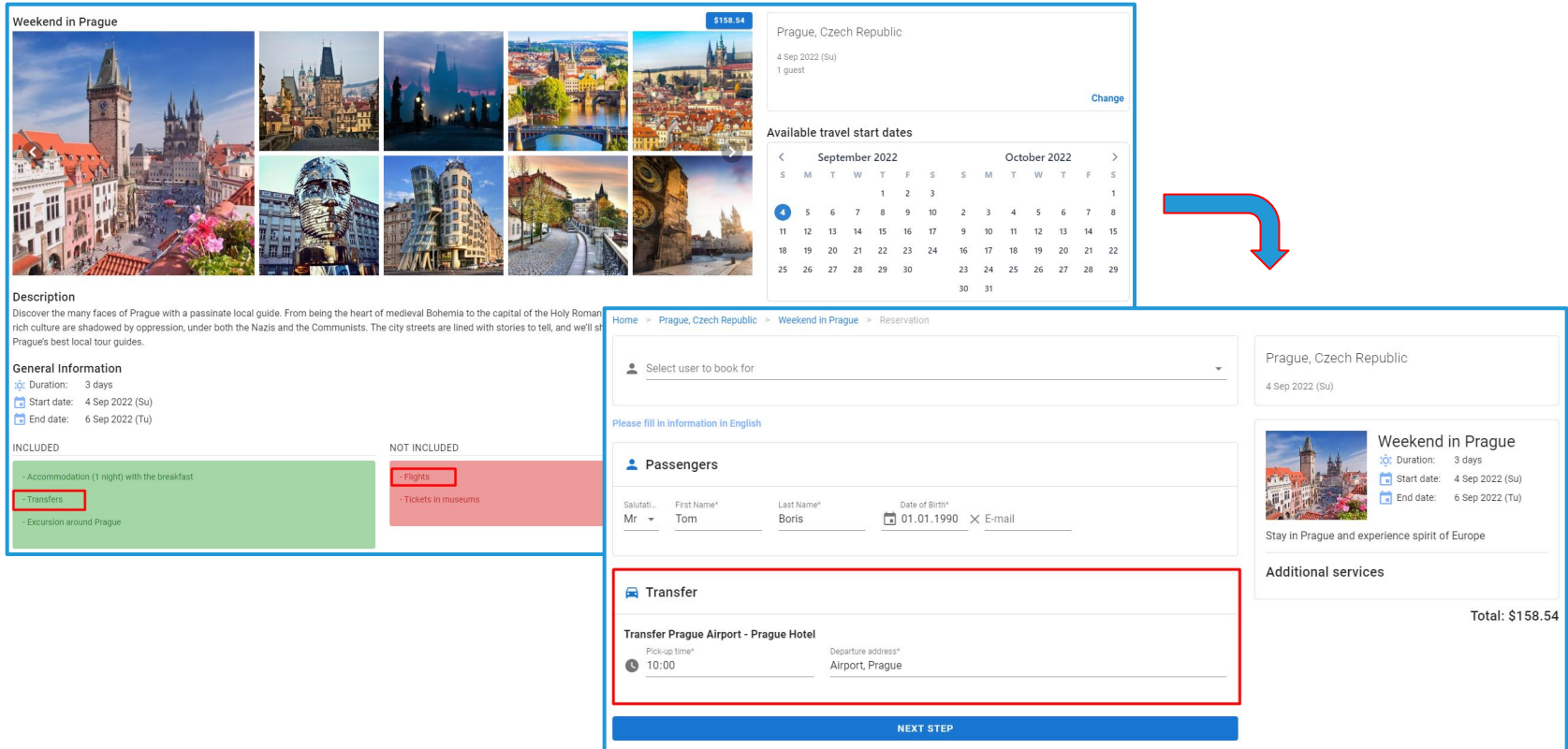
Hotel Name	Star Rating	Location	Price	Action
Hotel Imperial, a Luxury Collection Hotel	5 stars	0.78 km from center, Kaerntner Ring 16 1015 Wien	\$438.91	VIEW
Grand Wien	5 stars	0.74 km from center, Kaerntner Ring 9 1010 Vienna	\$443.01	VIEW
Marriott Vienna	5 stars	Area: Vienna	\$90.51	VIEW
Mozart	4 stars	2.12 km from center, Julius Tandler Platz, 4	\$70.84	VIEW

Access:

Main page >> Hotels >> Search results page >> Hotel description page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

On Booking page for packages **additional booking fields for transfer** are displayed in case if a package contains transfer, but DOES NOT contain FLIGHT.



Weekend in Prague \$158.54

Prague, Czech Republic
4 Sep 2022 (Su)
1 guest

Change

Available travel start dates

September 2022							October 2022						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
				1	2	3							1
4	5	6	7	8	9	10	2	3	4	5	6	7	8
11	12	13	14	15	16	17	9	10	11	12	13	14	15
18	19	20	21	22	23	24	16	17	18	19	20	21	22
25	26	27	28	29	30		23	24	25	26	27	28	29
							30	31					

Description
Discover the many faces of Prague with a passionate local guide. From being the heart of medieval Bohemia to the capital of the Holy Roman Empire, the city's rich culture are shadowed by oppression, under both the Nazis and the Communists. The city streets are lined with stories to tell, and we'll share Prague's best local tour guides.

General Information
Duration: 3 days
Start date: 4 Sep 2022 (Su)
End date: 6 Sep 2022 (Tu)

INCLUDED

- Accommodation (1 night) with the breakfast
- **Transfers**
- Excursion around Prague

NOT INCLUDED

- Flights
- Tickets in museums

Home > Prague, Czech Republic > Weekend in Prague > Reservation

Select user to book for

Please fill in information in English

Passengers

Salutation: Mr First Name: Tom Last Name: Boris Date of Birth: 01.01.1990 E-mail:

Transfer

Transfer Prague Airport - Prague Hotel

Pick-up time: 10:00 Departure address: Airport, Prague

Additional services

Weekend in Prague
Duration: 3 days
Start date: 4 Sep 2022 (Su)
End date: 6 Sep 2022 (Tu)

Stay in Prague and experience spirit of Europe

Total: \$158.54

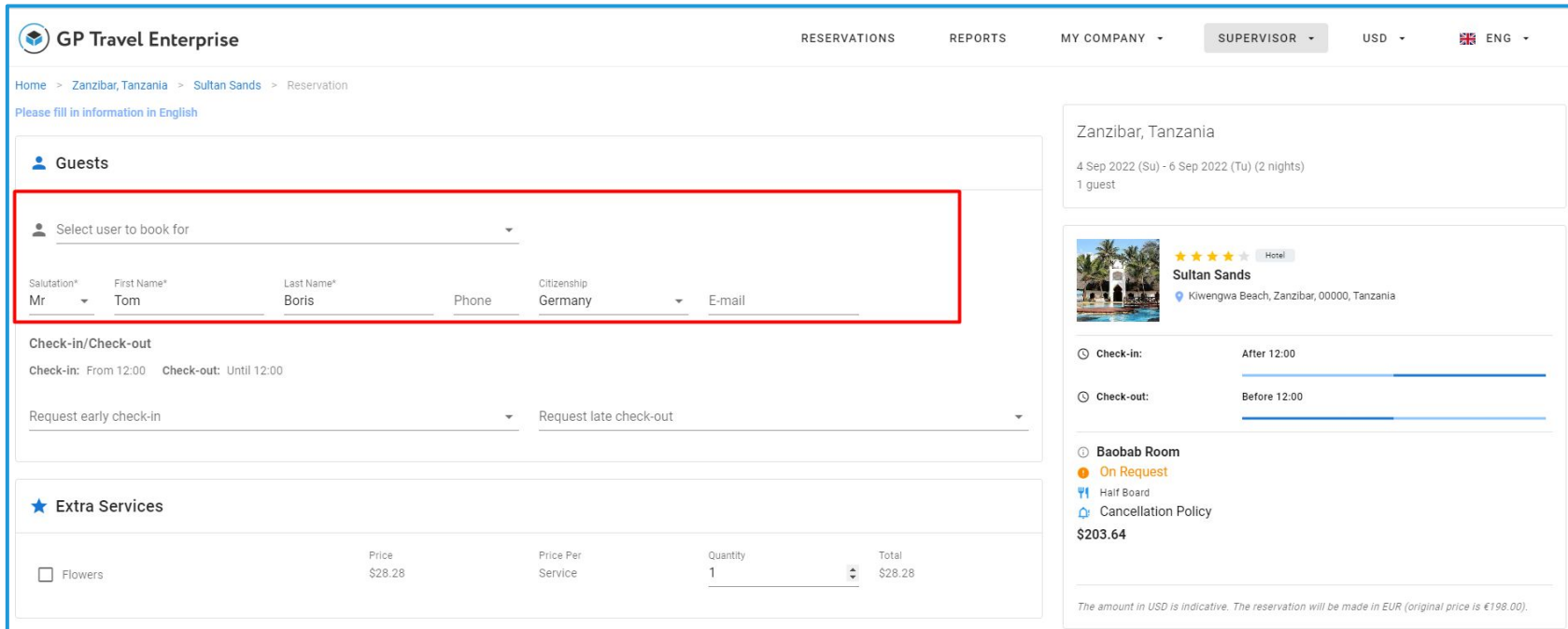
NEXT STEP

Access:

Main page >> Packages >> Search results page >> Booking page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

For corporate clients, we added the ability to **book guests without user (guest) registration** in the system. Now it is possible on booking page to fill in guest details manually, not only select from the list. The new feature is available for roles trip coordinator and supervisor only.



GP Travel Enterprise RESERVATIONS REPORTS MY COMPANY SUPERVISOR USD ENG

Home > Zanzibar, Tanzania > Sultan Sands > Reservation

Please fill in information in English

Guests

Select user to book for

Salutation* Mr First Name* Tom Last Name* Boris Phone Citizenship Germany E-mail

Check-in/Check-out

Check-in: From 12:00 Check-out: Until 12:00

Request early check-in Request late check-out

Extra Services

	Price	Price Per Service	Quantity	Total
<input type="checkbox"/> Flowers	\$28.28		1	\$28.28

Zanzibar, Tanzania

4 Sep 2022 (Su) - 6 Sep 2022 (Tu) (2 nights)
1 guest

Sultan Sands
Kiwengwa Beach, Zanzibar, 00000, Tanzania

Check-in: After 12:00

Check-out: Before 12:00

Baobab Room
On Request
Half Board
Cancellation Policy
\$203.64

The amount in USD is indicative. The reservation will be made in EUR (original price is €198.00).

Access:

Main page >> Any product >> Search results page >> Booking page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

List of Reservations: Sorting by ch/in dates

We added the possibility to **sort reservations by check-in dates** on List of Reservations. To sort just click on the column name Dates.

Home > Reservations

☒ All reservations ☐ Future trips ☐ Past trips

Create date from Create date to Reservation number Traveler name or surname Process statuses

Additional Parameters

<input type="checkbox"/> Reservation	Created date	Modify date	Company / Agent	Status	Service	Dates <input type="button" value="^"/>	Traveler (-s)	Netto	Brutto	Voucher
<input checked="" type="checkbox"/> 5807 <input type="button" value="edit"/>	14 Jun 2022	14 Jun 2022		In Progress	Marriott Vienna <input type="button" value="info"/>	16 Jun 2022 22 Sep 2022	Mr Tom Jerry	\$205.70 Not Invoiced	\$205.70 Not Invoiced	
<input checked="" type="checkbox"/> 5937 <input type="button" value="edit"/>	20 Jun 2022	20 Jun 2022		In Progress	Marriott Vienna <input type="button" value="info"/>	17 Jun 2022 4 Oct 2022	Mrs Anna Wilson	\$370.26 Not Invoiced	\$370.26 Not Invoiced	
<input checked="" type="checkbox"/> 6005 <input type="button" value="edit"/>	28 Jun 2022	18 Jul 2022		Completed	Quest St Kilda Road <input type="button" value="info"/>	18 Jul 2022 27 Aug 2022	Ms Anna Smith (+1)	\$147.71 Not Invoiced	\$149.71 Not Invoiced	
<input checked="" type="checkbox"/> 6129 <input type="button" value="edit"/>	8 Jul 2022	18 Jul 2022		Completed	Spa Hotel <input type="button" value="info"/>	18 Jul 2022 28 Aug 2022	Ms Anna Smith- Laren (+1)	\$185.13 Not Invoiced	\$185.13 Not Invoiced	
<input checked="" type="checkbox"/> 6271 <input type="button" value="edit"/>	26 Jul 2022	28 Jul 2022		In Progress	Spa Hotel <input type="button" value="info"/>	28 Jul 2022 27 Aug 2022	Ms Marina Solovey (+1)	\$143.99 Not Invoiced	\$158.39 Not Invoiced	
<input checked="" type="checkbox"/> 5821 <input type="button" value="edit"/>	14 Jun 2022	1 Aug 2022		In Progress	Ibis vienna <input type="button" value="info"/>	1 Aug 2022 4 Oct 2022	Mrs Anna Wilson	\$359.98 Not Invoiced	\$390.83 Not Invoiced	

Access:

Main page >> Reservations

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservation: Alternative Table view

For more convenient work with a large number of services in reservation and for package tour reservation, we implemented a new **table mode**. New alternative view is available for Tour operator 1level, Tour operator 1level, Travel Agency.

Reservation #8842

DREAM OF TANZANIA

Duration: 11 days
Start date: 24 Jul 2022 (Su)
End date: 3 Aug 2022 (We)

Supplier price: \$3,523.56
Client price: \$4,295.32

Sultan Sands ★★★★★
24 Jul 2022 (Su) - 2 Aug 2022 (Tu)
Anna Smith, Lea Smith

Confirmed

London - Zanzibar - London
24 Jul 2022 (Su) - 3 Aug 2022 (We)
Anna Smith, Lea Smith

Confirmed

Group transfer Airport-Hotel
24 Jul 2022 (Su)
Anna Smith, Lea Smith

Insurance ALL Countries
24 Jul 2022 (Su) - 3 Aug 2022 (We)
Anna Smith, Lea Smith

Group transfer Hotel-Airport
3 Aug 2022 (We)
Anna Smith, Lea Smith


default view

alternative view (table)








Reservation #8842

DREAM OF TANZANIA

Duration: 11 days
Start date: 24 Jul 2022 (Su)
End date: 3 Aug 2022 (We)

Supplier price: \$3,523.56
Client price: \$4,295.32

#	Service	Dates	Traveler (-s)	Status	Netto	Brutto	Voucher
8842-1	Sultan Sands Bahari Room, Half Board Tanzania, Zanzibar	24 Jul 2022 2 Aug 2022	Ms Anna Smith (+1)	Confirmed Sultan Sands	\$2,221.56 Not Paid	\$2,888.09 Not Paid	
8842-2	LHR-ZNZ, ZNZ-LHR	24 Jul 2022	Ms Anna Smith (+1)	Confirmed Own Supplier	\$1,200.00 Not Paid	\$1,242.28 Not Paid	
8842-3	Group transfer Airport-Hotel (GROUP)	24 Jul 2022	Ms Anna Smith (+1)	Confirmed Own Supplier	\$40.00 Not Paid	\$60.33 Not Paid	
8842-4	Insurance ALL Countries	24 Jul 2022	Ms Anna Smith (+1)	Confirmed Own Supplier	\$22.00 Not Paid	\$64.28 Not Paid	
8842-5	Group transfer Hotel-Airport (GROUP)	3 Aug 2022	Ms Anna Smith (+1)	Confirmed Own Supplier	\$40.00 Not Paid	\$40.40 Not Paid	
Total					\$3,523.56 commission \$0.00	\$4,295.32	income \$771.76 0%
Paid					\$0.00	\$0.00	
Due to pay					\$3,523.56	\$4,295.32	

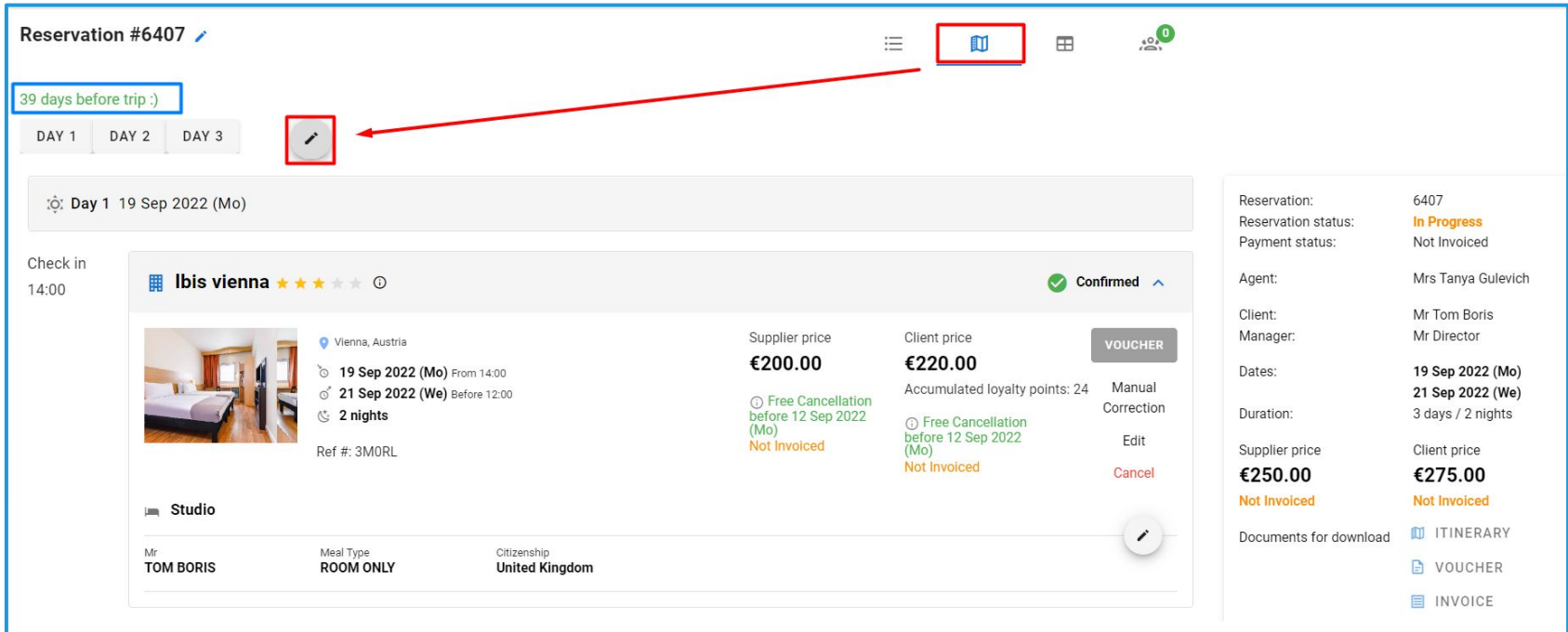
Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To speed up the process of updating information, we added the possibility to **edit and update Itinerary** in the reservations on the Website.

Also in the itinerary mode under the name of the trip added information on how many **days** are left **before the trip**.



Reservation #6407

39 days before trip :)

DAY 1 DAY 2 DAY 3

Day 1 19 Sep 2022 (Mo)

Check in 14:00

Ibis vienna ★★★★★

Vienna, Austria

19 Sep 2022 (Mo) From 14:00

21 Sep 2022 (We) Before 12:00

2 nights

Ref #: 3M0RL

Studio

Mr TOM BORIS Meal Type ROOM ONLY Citizenship United Kingdom

Supplier price €200.00

Client price €220.00

Accumulated loyalty points: 24

Free Cancellation before 12 Sep 2022 (Mo) Not Invoiced

Free Cancellation before 12 Sep 2022 (Mo) Not Invoiced

VOUCHER

Manual Correction

Edit

Cancel

Reservation: 6407

Reservation status: In Progress

Payment status: Not Invoiced

Agent: Mrs Tanya Gulevich

Client: Mr Tom Boris

Manager: Mr Director

Dates: 19 Sep 2022 (Mo) 21 Sep 2022 (We)

Duration: 3 days / 2 nights

Supplier price €250.00 Not Invoiced

Client price €275.00 Not Invoiced

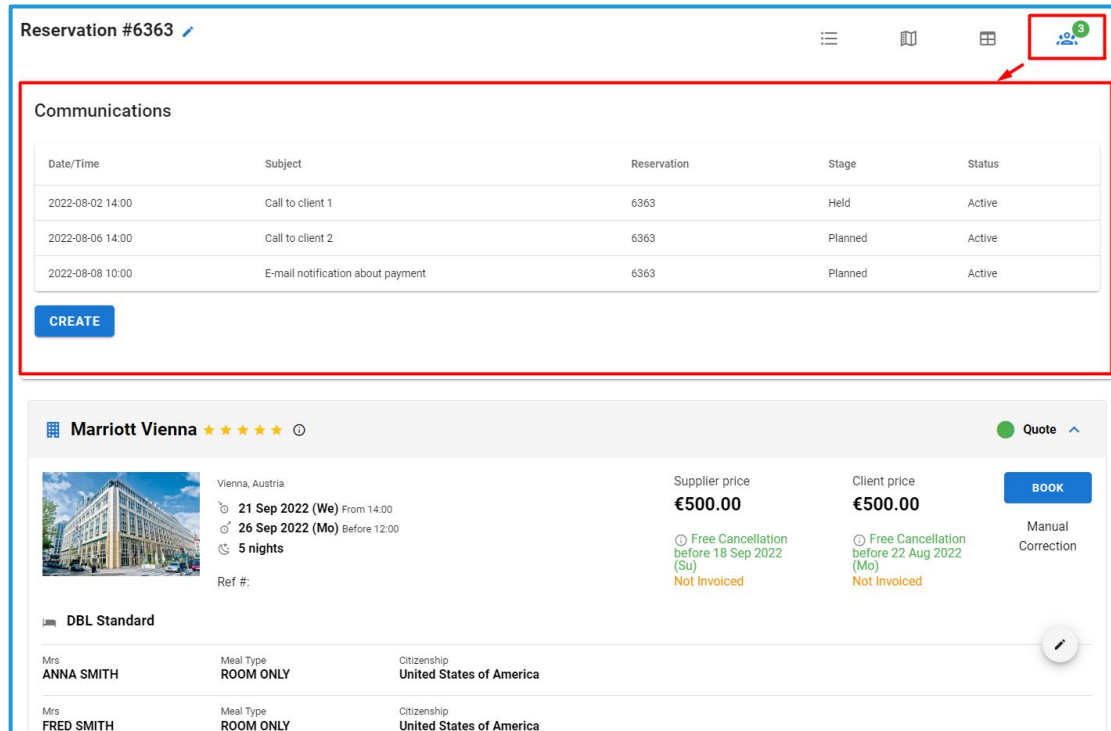
Documents for download ITINERARY VOUCHER INVOICE

Access:

Main page >> Log in >> Reservations >> Reservation Details >> Itinerary

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We added the possibility to create **Communications in the reservation** on the Website and to save and display a list of Communications. It helps to save the history of communication about reservation for Tour operator 1 level.



Reservation #6363

Communications

Date/Time	Subject	Reservation	Stage	Status
2022-08-02 14:00	Call to client 1	6363	Held	Active
2022-08-06 14:00	Call to client 2	6363	Planned	Active
2022-08-08 10:00	E-mail notification about payment	6363	Planned	Active

CREATE

Marriott Vienna ★★★★★

Vienna, Austria

21 Sep 2022 (We) From 14:00
26 Sep 2022 (Mo) Before 12:00
5 nights

Ref #:

DBL Standard

Mrs ANNA SMITH Meal Type ROOM ONLY Citizenship United States of America

Mrs FRED SMITH Meal Type ROOM ONLY Citizenship United States of America

Supplier price €500.00

Client price €500.00

Free Cancellation before 18 Sep 2022 (Su) Not Invoiced

Free Cancellation before 22 Aug 2022 (Mo) Not Invoiced

BOOK

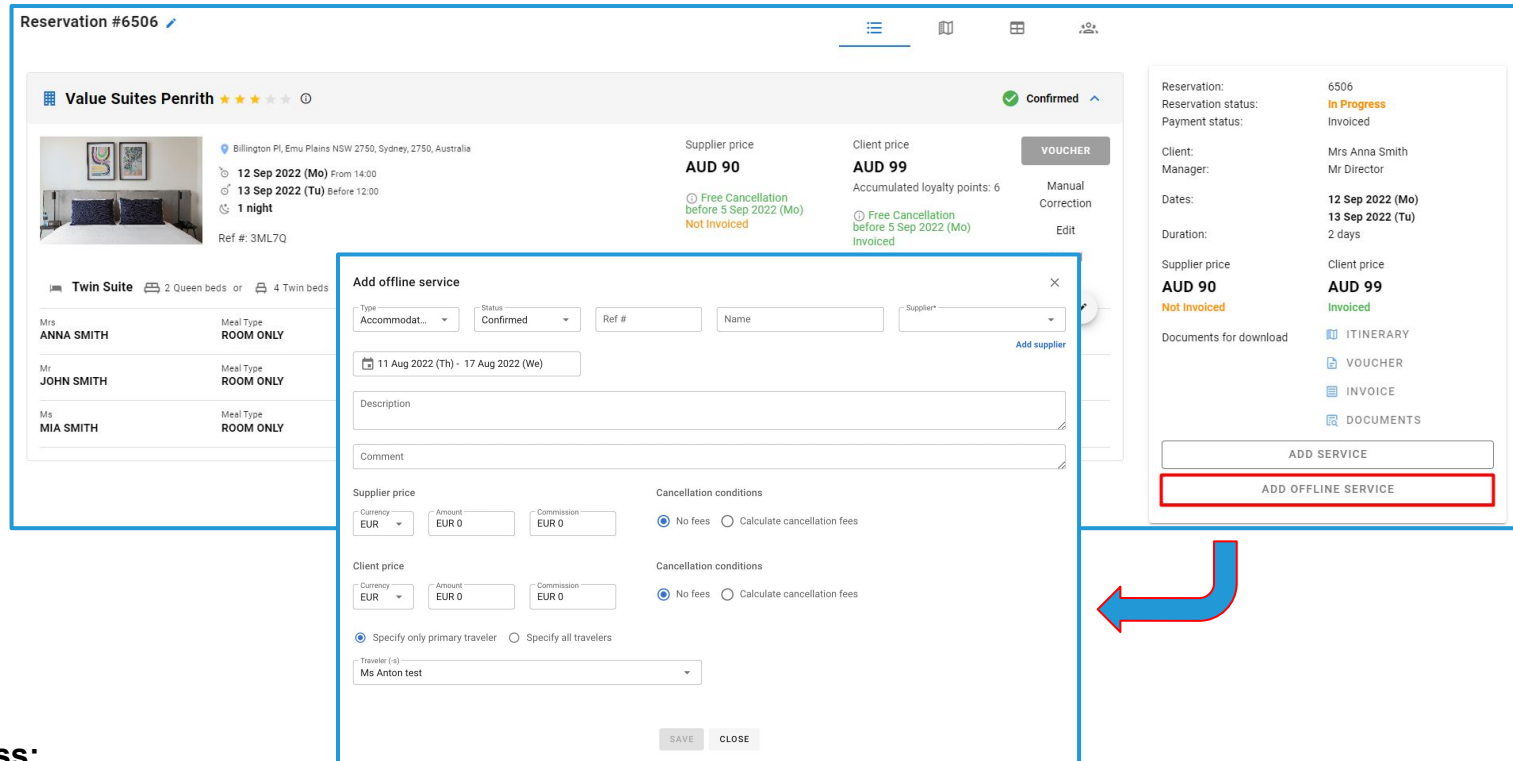
Manual Correction

Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented a possibility to add **Offline Services** booked outside the system to existing reservations. It is available for B2B access (Tour operator 1level, Tour operator 2level, Travel Agent and Corporate clients). When the feature is enabled a new button “Add offline service” is displayed. When clicking the button the window to add offline service opens.



The screenshot displays the 'Reservation #6506' interface. The main reservation details for 'Value Suites Penrith' are visible, including dates (12 Sep 2022 to 13 Sep 2022), room type (Twin Suite), and guest names (Mrs ANNA SMITH, Mr JOHN SMITH, Ms MIA SMITH). A modal window titled 'Add offline service' is open, allowing users to add new services to the reservation. The modal includes fields for Type, Status, Ref #, Name, Supplier, and dates. It also has sections for Supplier price and Client price, each with currency, amount, and commission fields. Cancellation conditions are set to 'No fees'. A red box highlights the 'ADD OFFLINE SERVICE' button in the bottom right corner of the modal. A blue arrow points from this button towards the 'Access' section below.


Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager


Connected an international **weather** service and in reservation display the weather forecast for the location, where the tourist is going. In the itinerary mode weather is shown for each day too.

To connect the feature API key from <https://openweathermap.org/api> is needed.


 Day 1 11 Aug 2022 (Th)

13°C / 9°C

Check in
14:00

 Value Suites Penrith ★★★★★

Confirmed



Billington Pl, Emu Plains NSW 2750, Sydney, 2750, Australia
 11 Aug 2022 (Th) From 14:00
 17 Aug 2022 (We) Before 12:00
 6 nights
 Ref #: 3LUQ0

Supplier price
AUD 540
 Cancellation Policy
Not Invoiced

Client price
AUD 594
 Accumulated loyalty points: 41
 Cancellation Policy
Not Invoiced

VOUCHER
Manual Correction

Twin Suite

Ms ANTONY BORIS	Meal Type ROOM ONLY	Citizenship United States of America	Document 256984	Expire Date 13 Mar 2040
Ms NICK BORIS	Meal Type ROOM ONLY	Citizenship Australia		
Mr MIKE BORIS	Meal Type ROOM ONLY	Citizenship Australia		
Ms MARY BORIS	Meal Type ROOM ONLY	Citizenship Australia		

Reservation: 6397
 Reservation status: In Progress
 Payment status: Not Invoiced
 Client: Ms Anton test
 Manager: Mr Director
 Dates: 11 Aug 2022 (Th)
 17 Aug 2022 (We)
 Duration: 7 days / 6 nights
 Supplier price: **AUD 540**
 Not Invoiced
 Client price: **AUD 594**
 Not Invoiced
 Documents for download: ITINERARY, VOUCHER, INVOICE, DOCUMENTS
 ADD SERVICE
 ADD OFFLINE SERVICE

Thu 11/08
13°
Clouds

Fri 12/08
12°
Rain

Sat 13/08
12°
Clouds

Sun 14/08
12°
Clouds

Mon 15/08
12°
Clouds

Tue 16/08
11°
Clouds

Access:

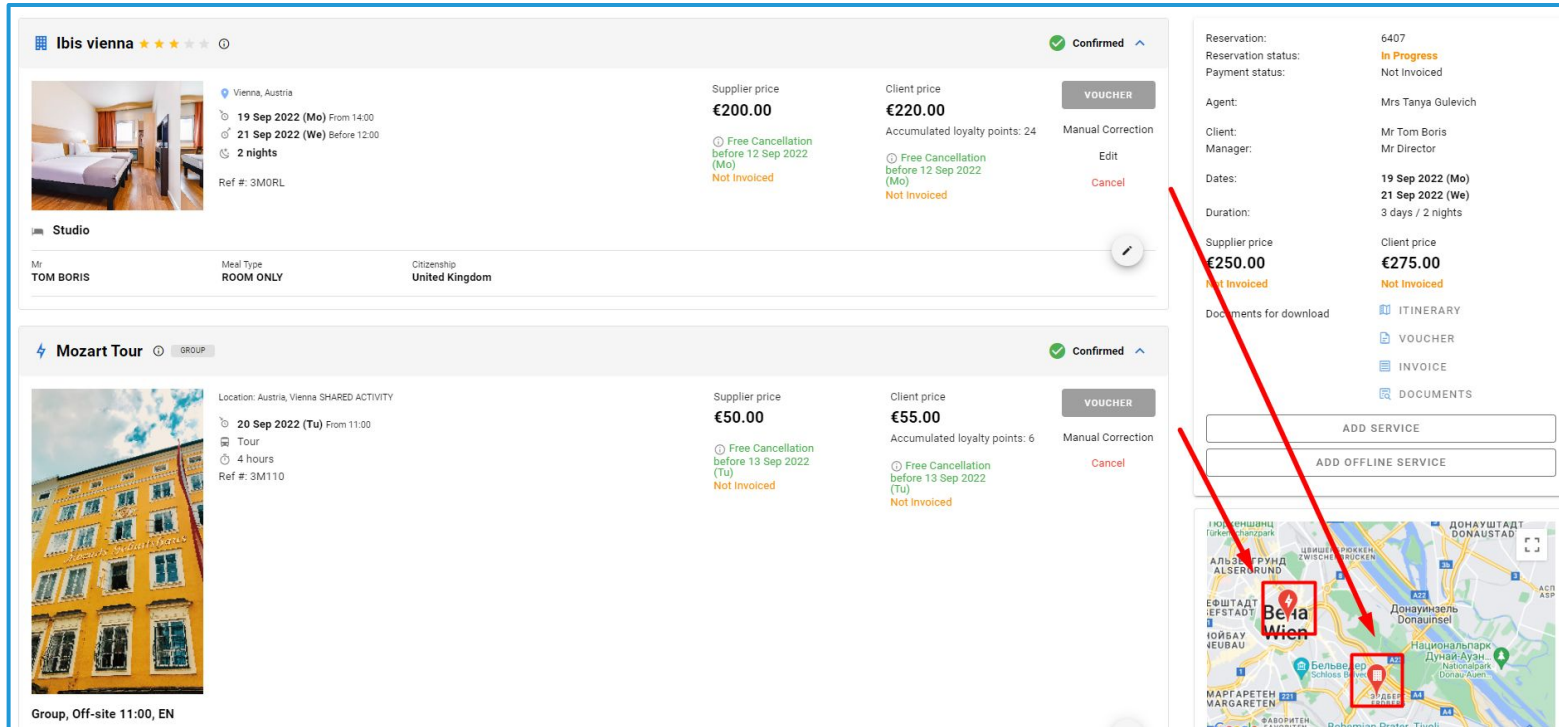
Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

To the reservation we added a **Google map with pointers** to display:

- Location of booked hotels
- Departure points for activities (excursions and events)

It is necessary to add coordinates in the service contract to show markers on a map.



The screenshot displays the reservation details for two services in the GP Solutions system. The top section shows the 'Ibis vienna' reservation, which is confirmed. It includes a photo of a hotel room, the location in Vienna, Austria, and the dates 19 Sep 2022 (Mo) to 21 Sep 2022 (We) for 2 nights. The client is Mr. Tom Boris. The bottom section shows the 'Mozart Tour' reservation, also confirmed, with a photo of a yellow building, the location in Austria, Vienna, and the date 20 Sep 2022 (Tu) for 4 hours. The client is the same. To the right, a sidebar shows the reservation status as 'In Progress' and 'Not Invoiced', along with agent and client information. At the bottom, a map of Vienna is displayed with two red location markers. Red arrows point from the 'ADD SERVICE' and 'ADD OFFLINE SERVICE' buttons to these markers on the map.

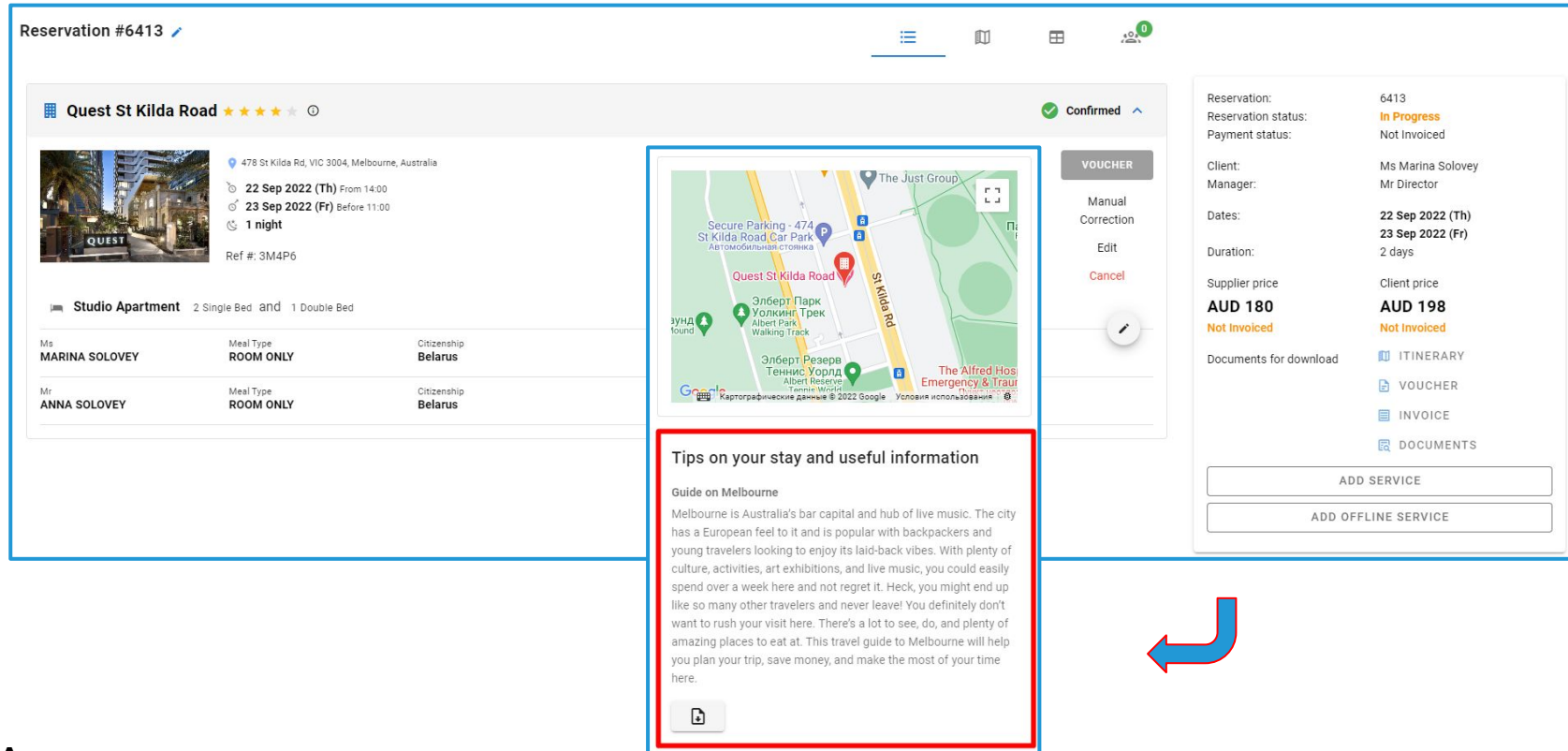
Service	Supplier price	Client price	Accumulated loyalty points
Ibis vienna	€200.00	€220.00	24
Mozart Tour	€50.00	€55.00	6

Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Implemented **Tips** in Reservations on the Website (used for city guides, vaccination information etc.). Supports the ability to download files. Shown for all roles. If Tips are added in back-office they are displayed on the Website too.



Reservation #6413

Quest St Kilda Road ★★★★★

478 St Kilda Rd, VIC 3004, Melbourne, Australia

22 Sep 2022 (Th) From 14:00
23 Sep 2022 (Fr) Before 11:00
1 night
Ref #: 3M4P6


Studio Apartment 2 Single Bed and 1 Double Bed

Ms MARINA SOLOVEY	Meal Type ROOM ONLY	Citizenship Belarus
Mr ANNA SOLOVEY	Meal Type ROOM ONLY	Citizenship Belarus

Tips on your stay and useful information

Guide on Melbourne

Melbourne is Australia's bar capital and hub of live music. The city has a European feel to it and is popular with backpackers and young travelers looking to enjoy its laid-back vibes. With plenty of culture, activities, art exhibitions, and live music, you could easily spend over a week here and not regret it. Heck, you might end up like so many other travelers and never leave! You definitely don't want to rush your visit here. There's a lot to see, do, and plenty of amazing places to eat at. This travel guide to Melbourne will help you plan your trip, save money, and make the most of your time here.



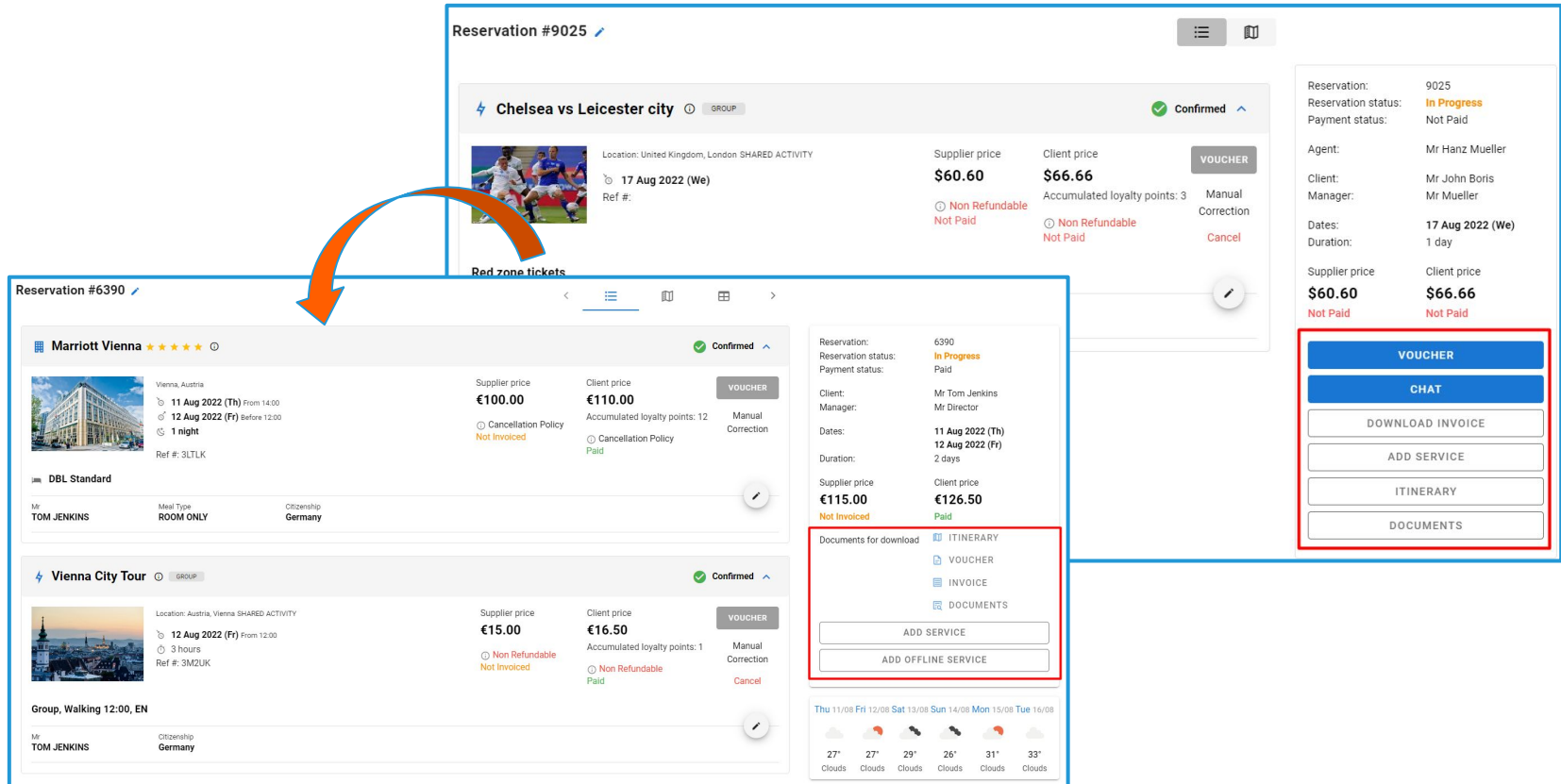
Reservation: 6413
Reservation status: **In Progress**
Payment status: Not Invoiced
Client: Ms Marina Solovey
Manager: Mr Director
Dates: 22 Sep 2022 (Th) 23 Sep 2022 (Fr)
Duration: 2 days
Supplier price: **AUD 180**
Not Invoiced
Client price: **AUD 198**
Not Invoiced
Documents for download: ITINERARY, VOUCHER, INVOICE, DOCUMENTS
ADD SERVICE
ADD OFFLINE SERVICE

Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

We optimized block of documents in Reservation. All **Documents for download** are placed in a separate part and are convenient for use.



Reservation #9025 Confirmed

Chelsea vs Leicester city GROUP

Location: United Kingdom, London SHARED ACTIVITY

17 Aug 2022 (We)

Ref #:

Supplier price: \$60.60 (Non Refundable, Not Paid)

Client price: \$66.66 (Accumulated loyalty points: 3, Non Refundable, Not Paid)

Manual Correction

Reservation #6390 Confirmed

Marriott Vienna ★★★★★

Vienna, Austria

11 Aug 2022 (Th) From 14:00

12 Aug 2022 (Fr) Before 12:00

1 night

Ref #: 3LTLK

DBL Standard

Mr TOM JENKINS

Meal Type: ROOM ONLY

Citizenship: Germany

Supplier price: €100.00 (Cancellation Policy: Not Invoiced)

Client price: €110.00 (Accumulated loyalty points: 12, Cancellation Policy: Paid)

Manual Correction

Vienna City Tour GROUP

Location: Austria, Vienna SHARED ACTIVITY

12 Aug 2022 (Fr) From 12:00

3 hours

Ref #: 3M2UK

Group, Walking 12:00, EN

Mr TOM JENKINS

Citizenship: Germany

Supplier price: €15.00 (Non Refundable, Not Invoiced)

Client price: €16.50 (Accumulated loyalty points: 1, Non Refundable, Paid)

Manual Correction

Documents for download

- ITINERARY
- VOUCHER
- INVOICE
- DOCUMENTS

ADD SERVICE

ADD OFFLINE SERVICE

Reservation details sidebar:

Reservation: 9025

Reservation status: In Progress

Payment status: Not Paid

Agent: Mr Hanz Mueller

Client: Mr John Boris

Manager: Mr Mueller

Dates: 17 Aug 2022 (We)

Duration: 1 day

Supplier price: \$60.60 (Not Paid)

Client price: \$66.66 (Not Paid)

Buttons:

- VOUCHER
- CHAT
- DOWNLOAD INVOICE
- ADD SERVICE
- ITINERARY
- DOCUMENTS

Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

3. Enhancements in Back-Office

A new Hotels supplier [Jonview](#) has been added to our Travel Suppliers List.

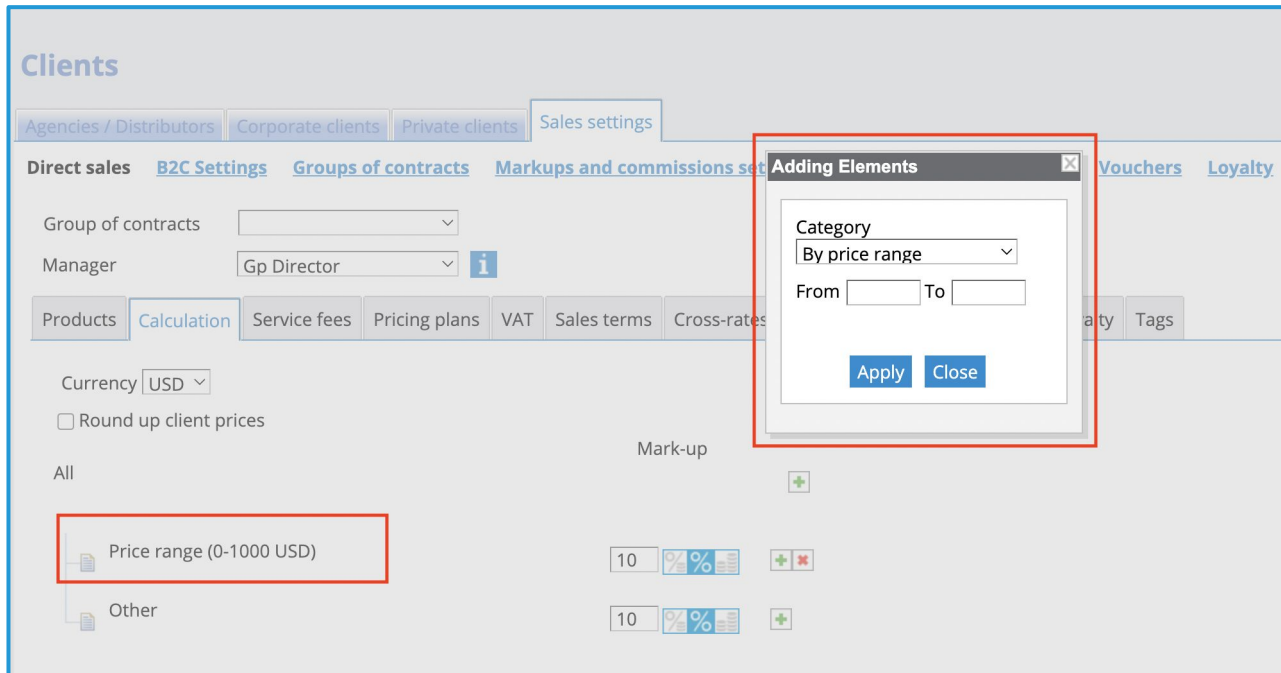
Jonview Canada is Canada's leading incoming tour operator, providing a full range of travel products and services to the international Tour Operator community. Supplier offers a range of products which are distributed in approximately 50 countries.



Note: in order to connect new supplier, please contact GP technical support or your account manager

New category **“By price range”** is added for mark-up configuration. The price range configuration is available for all the products and applies during:

- Search and Booking process;
- Modification of booking;
- Booking it again (button “Book it again” from the list of reservations and reservation details).



The screenshot displays the 'Clients' management interface. The 'Sales settings' tab is active, and the 'Markups and commissions settings' sub-tab is selected. In the 'Mark-up' section, a new category 'Price range (0-1000 USD)' is highlighted with a red box. An 'Adding Elements' dialog box is open, showing the 'Category' dropdown set to 'By price range' and 'From' and 'To' input fields. The dialog also features 'Apply' and 'Close' buttons.

Access:

Sales settings >> Direct sales/B2C Settings >> Calculation >> Mark-up configuration
Agencies/Distributors >> Contract >> Calculation >> Mark-up configuration

Two new types of **price-lists for multiple occupancy** are added to prices of own hotels:

1. Price-list "Hotel" (price per room with multiple occupancy)

The calculation for extra bed/sharing place is per person, per night. The base accommodation prices are calculated per room, per night. This option allows to set rates for rooms with multiple occupancy and rates for extra person on extra bed and applies all these settings during search, book and cancellation.

New price-list

Selecting this type of the price-list you shall be able to set pricing for board types apart from prices for allocation. Formula for allocation price-calculations: calculations from the same pax type on a main bed.

E.g.: price for a Single room (room only) = 100 EUR.

Extra charge for "BB" +40 EUR (extra charge is the same for all allocation and pax types).

☒ **"Hotel" (price per room with multiple occupancy)**

After selecting this price-list you can set prices for rooms with multiple occupancy and for extra person on extra bed separately from the accommodation prices with default board type. The formula for calculating accommodation prices is the following: the room price with default board and special occupancy (regardless of the number of guests) + extra charge for extra person on extra bed in case the base occupancy is occupied.

E.g.: The price for Beach Villa with Pool Single and Beach Villa with Pool Double are 1900 USD and 2000 USD.

The extra charge for extra person + 500 USD per adult and +10 USD per child.

☐ **"Hotel" (package price per room with multiple occupancy)**

[Continue](#) [Cancel](#)



Price-list "Price list till 30/09"

General information | **Prices for accommodation**

Price-list type: Hotel, per room with multiple occupancy

Room price

	1	2
Honeymoon Villa	N/A = N/A	N/A = N/A
Water Villa	100 = 100 USD	200 = 200 USD
Sunset Villa	N/A = N/A	N/A = N/A
Beach Villa	N/A = N/A	N/A = N/A

Extra charge for board type

Meal type	ADL*	INF	CHD
BB	20 = 20 USD	N/A = N/A	20 = 20 USD
HB	0 = 0 USD	0 = 0 USD	0 = 0 USD

Extra charge for extra person on extra bed

		ADL*	INF	CHD
Extrabed Water Villa	1 person	80 = 80 USD	N/A = N/A	70 = 70 USD
	2 person	N/A = N/A	N/A = N/A	50 = 50 USD
	3 person	N/A = N/A	N/A = N/A	N/A = N/A
Extrabed Sunset Villa	1 person	N/A = N/A	N/A = N/A	N/A = N/A
	2 person	N/A = N/A	N/A = N/A	N/A = N/A
Extrabed Beach Villa	1 person	N/A = N/A	N/A = N/A	N/A = N/A
	2 person	N/A = N/A	N/A = N/A	N/A = N/A

Extra charge for extra person on sharing place

		ADL*	INF	CHD
Sharing Water Villa	1 person	30 = 30 USD	N/A = N/A	30 = 30 USD
Sharing Sunset Villa	1 person	N/A = N/A	N/A = N/A	N/A = N/A
	2 person	N/A = N/A	N/A = N/A	N/A = N/A
Sharing Beach Villa	1 person	N/A = N/A	N/A = N/A	N/A = N/A
	2 person	N/A = N/A	N/A = N/A	N/A = N/A

[Edit](#) [Close](#)

Access:

Selfoperated products >> Hotels >> Contract >> Prices >> Price-lists

2. Price-list "Hotel" (package price per room with multiple occupancy)

The calculation is done by package prices depending on quantity of fixed nights + additional cost for extra nights and extra person charge in case there are more people than the base occupancy is offered. This option allows to set package rates for hotel product and display package rates on search results, price details and in the reservation

New price-list

Selecting this type of the price-list you shall be able to set pricing for board types apart from prices for allocation. Formula for allocation price-calculations: calculations from the same pax type on a main bed.

E.g.: price for a Single room (room only) = 100 EUR.

Extra charge for "BB" +40 EUR (extra charge is the same for all allocation and pax types).

☐ "Hotel" (price per room with multiple occupancy)

After selecting this price-list you can set prices for rooms with multiple occupancy and for extra person on extra bed separately from the accommodation prices with default board type. The formula for calculating accommodation prices is the following: the room price with default board and special occupancy (regardless of the number of guests) + extra charge for extra person on extra bed in case the base occupancy is occupied.

E.g.: The price for Beach Villa with Pool Single and Beach Villa with Pool Double are 1900 USD and 2000 USD.

The extra charge for extra person + 500 USD per adult and +10 USD per child.

☒ "Hotel" (package price per room with multiple occupancy)

[Continue](#) [Cancel](#)



Price-list "4 nights Island Getaway"

General information | Prices for accommodation | Extra night prices

Price-list type: Hotel, package price per room with multiple occupancy

Maximum quantity of extra nights: 10

Room price

	1	2
Honeymoon Villa	N/A = N/A	N/A = N/A
Water Villa	1500 = 1500 USD	1550 = 1550 USD
Sunset Villa	1600 = 1600 USD	1650 = 1650 USD
Beach Villa	1850 = 1850 USD	1900 = 1900 USD

Extra charge for board type

Meal type	ADL*	INF	CHD
BB	0 = 0 USD	0 = 0 USD	0 = 0 USD
HB	150 = 150 USD	30 = 30 USD	0 = 0 USD

Extra charge for extra person on extra bed

		ADL*	INF	CHD
Extrabed Water Villa	1 person	300 = 300 USD	0 = 0 USD	100 = 100 USD
	2 person	150 = 150 USD	0 = 0 USD	50 = 50 USD
	3 person	N/A = N/A	N/A = N/A	N/A = N/A
Extrabed Sunset Villa	1 person	250 = 250 USD	0 = 0 USD	80 = 80 USD
	2 person	100 = 100 USD	0 = 0 USD	40 = 40 USD
Extrabed Beach Villa	1 person	220 = 220 USD	0 = 0 USD	100 = 100 USD
	2 person	50 = 50 USD	0 = 0 USD	60 = 60 USD

Extra charge for extra person on sharing place

		ADL*	INF	CHD
Sharing Water Villa	1 person	100 = 100 USD	0 = 0 USD	0 = 0 USD
	2 person	110 = 110 USD	0 = 0 USD	0 = 0 USD
Sharing Sunset Villa	1 person	60 = 60 USD	0 = 0 USD	0 = 0 USD
	2 person	60 = 60 USD	0 = 0 USD	0 = 0 USD

[Edit](#) [Close](#)

Access:

Selfoperated products >> Hotels >> Contract >> Prices >> Price-lists

4. API Changes

Accommodations:

- ✓ **GET /searchAccommodation:**
 - parameter “supplierCode” is added in the request
 - new parameter "soldOut" is added into the response in case if offer is not available for requested search dates
 - new parameter "nameToken" in array "bedTypes" is added into the response
- ✓ **GET /hotelInfo:** new parameter "nameToken" in array "bedTypes" is added into the response
- ✓ **POST /prepareAccommodationBook:** parameter “personId” is optional now under CORPORATOR with roles trip coordinator and supervisor

Package:

- ✓ **GET /searchPackageTours:** new parameters “departurePlace”, “departureCityId”, “departureCountryId”, “arrivalPlace”, “arrivalCityId”, “arrivalCountryId” with info on departure/arrival for transfer on entry level are added into the response

All services:

- ✓ **GET /search[Service]:** product ID is added into the response of search methods GET /search[Service]. Changes are applied to **GET /searchPackageTours** (the same model on services is used)

CRMPerson:

- ✓ **POST /registration:** new optional parameter "directSales" is added in the request (parameter for the ability to create a private client without the link to B2C when sent as true)

Orders:

- ✓ **GET /tips:** new method is added to obtain the current info on saved tips into reservation
- ✓ **GET /orders:**
 - new parameters "onExtraBed" and "onWithoutPlace" are added into the response
 - new parameter "nameToken" in array "bedTypes" is added into the response
- ✓ **POST /manualModification:** new parameter "mealTypeId" is added on the order level and parameter "alternativeMealTypeId" can be added/modified on the traveler level
- ✓ **POST /orderServices:** new parameter "status" (with possible values: CONFIRMED, SAVED_ORDER, CONFIRMATION_PENDING) is added
- ✓ **PUT /orderItinerary:** Create/edit itinerary is obtained via the existing method now. Parameters for Duration, Description, Included, Excluded; Itinerary description (day by day plan) are added. Also implemented possibility to remove / set display order / link with trip day for the images
- ✓ **export Orders:** new parameter "nameToken" in array "bedTypes" is added

CRMCommunications: new section is added with methods to achieve the possibility to view, create and edit communications in the reservation:

- ✓ **GET /communications**
- ✓ **POST /communications**
- ✓ **PUT /communications/{communicationId}**

Note: see the details on API changes here:

https://docs.softwaretravel.net/en/index.php?title=GP_Travel_Enterprise_API_Release_9.0

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address gpte@software.travel with “Release 9.0” in the subject line.

Thank You For Attention!



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for Enterprise Travel Software

www.software.travel