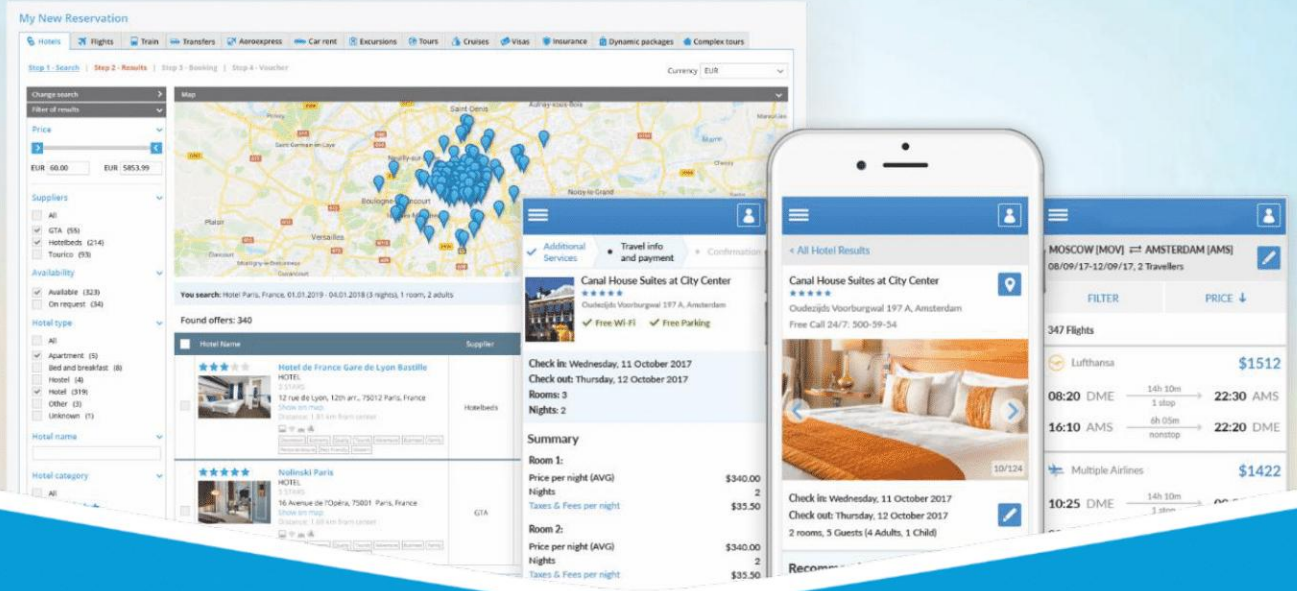
GP Solutions



GP Travel Enterprise Release 9.0

Presentation

August 16, 2022

Introduction

GP Solutions

Dear clients and partners!

We are happy to announce Release 9.0 of GP Travel Enterprise that introduces new capabilities of new version of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

GP Solutions

Enhancements

New capabilities of the Website:

- ✓ **New Extranet module: Smart Guide for Guides & Drivers**
  - Calendar view
  - Service details
  - Up-sell
  - Mobile Version

- ✓ **Search and book process**:
  - Search form: Destination field optimization
  - Hotels:
    - ➢ Special Offers on Search Results
    - ➢ Bed types and Extra beds/Without beds
    - ➢ Hotel description page: Similar Hotels and Recent Views
  - Packages Booking page: fields for transfer
  - Corporate clients: Booking guests without registration

GP Solutions

Enhancements

New capabilities of the Website:

- ✓ **Reservations**:
  - Sorting by check-in dates
  - Alternative Table view
  - Edit Itinerary and “Days before trip”
  - Communications
  - Offline services
  - Weather
  - Map for Hotels and Activities
  - Tips
  - Documents for download

Enhancements in Back-Office:

- ✓ **New supplier:** Jonview - Hotels
- ✓ **Sales settings:** Mark-up by value of booking
- ✓ **Hotels:**
  - New price-lists for multiple occupancy
  - Display of unavailable rooms

GP Solutions

Enhancements

API changes:

- ✓ **Accommodations**:
  - parameters "soldOut" and “supplierCode” in method GET /searchAccommodation
  - parameter “personId” made optional for CORPORATOR in POST /prepareAccommodationBook
  - new parameter "nameToken" in methods GET /searchAccommodation and GET /hotelInfo
- ✓ **Package:** new parameters “departurePlace” , “departureCityId”, “departureCountryId”, “arrivalPlace”, “arrivalCityId”, “arrivalCountryId” in method GET /searchPackageTours
- ✓ **All services:** product ID in methods GET /search[Service] and GET /searchPackageTours
- ✓ **Orders**:
  - new method GET /tips
  - new parameters "nameToken" ("bedTypes"), “onExtraBed” and “onWithoutPlace” in GET /Orders
  - parameters "mealTypeId" and ”alternativeMealTypeId” in POST /manualModification
  - new parameter “status” in method POST /orderServices
  - parameters for Duration, Description, Included, Excluded, Itinerary description and link with trip day for the images in method PUT /orderItinerary
- ✓ **CRMPerson:** new optional parameter "directSales" in method POST /registration
- ✓ **Communications**: new section with methods GET /POST /PUT /communications

Note: see the details on API changes here:
https://docs.softwaretravel.net/en/index.php?title=GP_Travel_Enterprise_API_Release_9.0

1. New Extranet Module on the Website

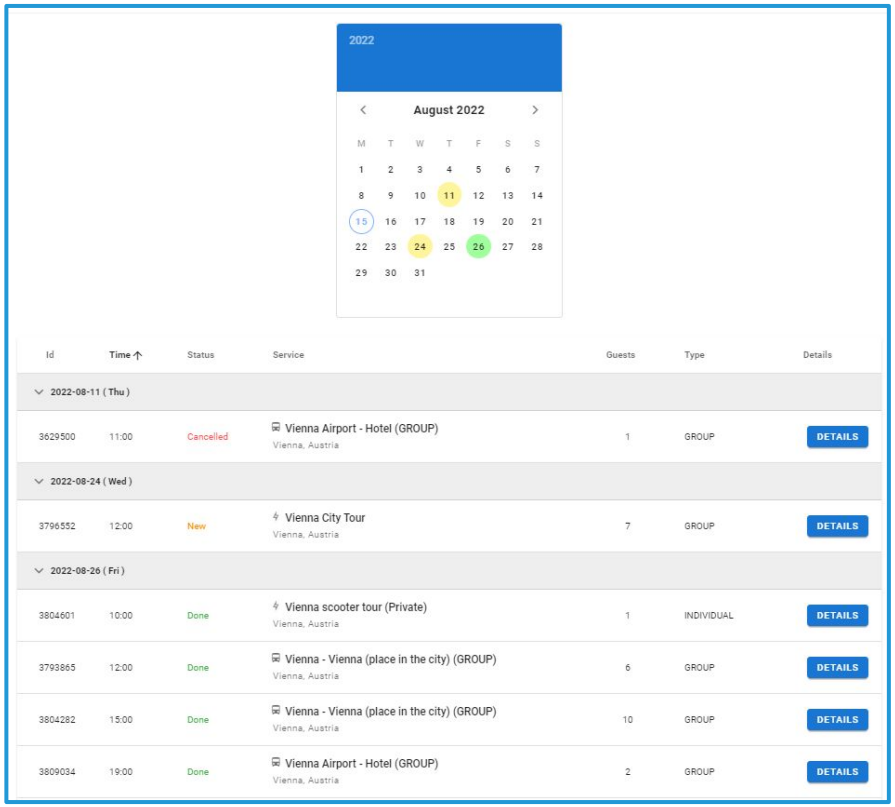
New Extranet module: Smart Guide

GP Solutions

We developed a **new module Smart Guide for Guides and Drivers** which gives them a possibility to make plans for the day. When a user with the role "Guide" or "Driver" logs in, the calendar with the days of programs and a list of groups appear.

*The module **Smart Guide contains:***

- ➢ The calendar with marked dates of excursions and transfers (marked by colors according to status: Confirmed / Pending / Cancelled).
- ➢ Lists of excursions / transfers day by day held by a certain guide or driver.
- ➢ Lists of tourists for each program. Tourists' contacts and addresses.
- ➢ Possibility to mark attendees.
- ➢ Ability to group tourists from one order.



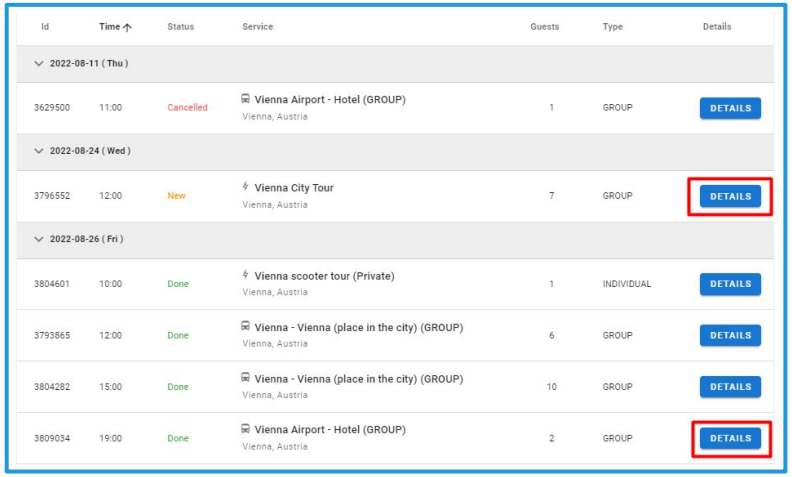
Access:

Main page >> Log in as Guide and Driver

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

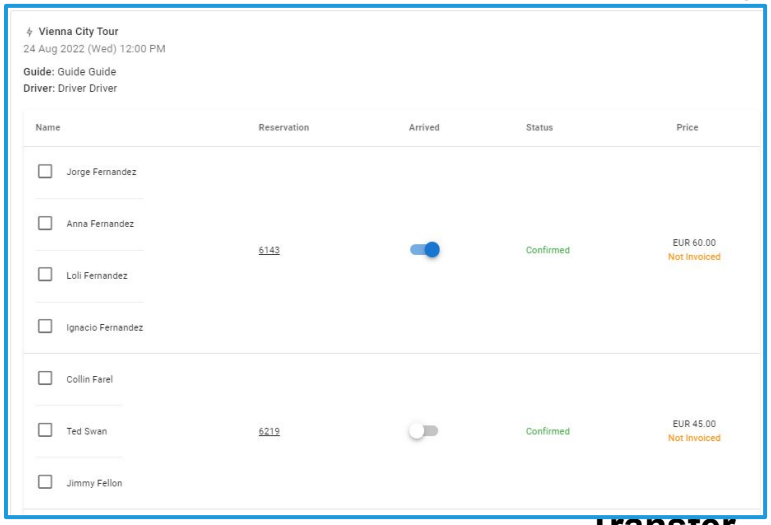
Smart Guide: Details

By clicking on the **Details** of service you get to a detail page with all necessary information about activity (for guide) or transfer (for driver).



Id	Time	Status	Service	Guests	Type	Details
2022-08-11 (Thu)						
3629500	11:00	Cancelled	Vienna Airport - Hotel (GROUP) Vienna, Austria	1	GROUP	DETAILS
2022-08-24 (Wed)						
3796552	12:00	New	Vienna City Tour Vienna, Austria	7	GROUP	DETAILS
2022-08-26 (Fri)						
3804601	10:00	Done	Vienna scooter tour (Private) Vienna, Austria	1	INDIVIDUAL	DETAILS
3793865	12:00	Done	Vienna - Vienna (place in the city) (GROUP) Vienna, Austria	6	GROUP	DETAILS
3804282	15:00	Done	Vienna - Vienna (place in the city) (GROUP) Vienna, Austria	10	GROUP	DETAILS
3809034	19:00	Done	Vienna Airport - Hotel (GROUP) Vienna, Austria	2	GROUP	DETAILS

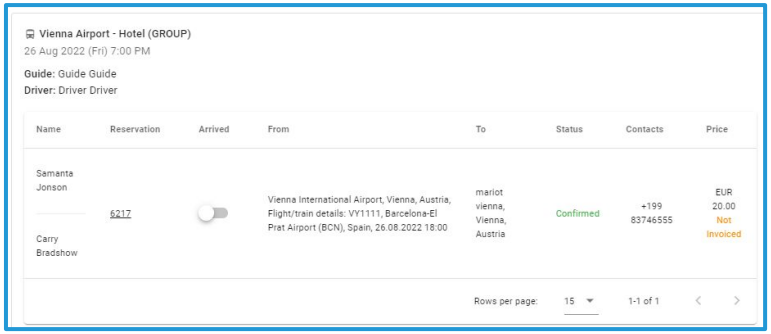
Activity



Vienna City Tour
24 Aug 2022 (Wed) 12:00 PM
Guide: Guide Guide
Driver: Driver Driver

Name	Reservation	Arrived	Status	Price
Jorge Fernandez				
Anna Fernandez				
Loli Fernandez	6143		Confirmed	EUR 60.00 Not Invoiced
Ignacio Fernandez				
Collin Farel				
Ted Swan	6219		Confirmed	EUR 45.00 Not Invoiced
Jimmy Fellon				

Transfer



Vienna Airport - Hotel (GROUP)
26 Aug 2022 (Fri) 7:00 PM
Guide: Guide Guide
Driver: Driver Driver

Name	Reservation	Arrived	From	To	Status	Contacts	Price
Samanta Jonson Carry Bradshow	6217		Vienna International Airport, Vienna, Austria, Flight/train details: VY1111, Barcelona-El Prat Airport (BCN), Spain, 26.08.2022 18:00	mariot vienna, Vienna, Austria	Confirmed	+199 83746555	EUR 20.00 Not Invoiced

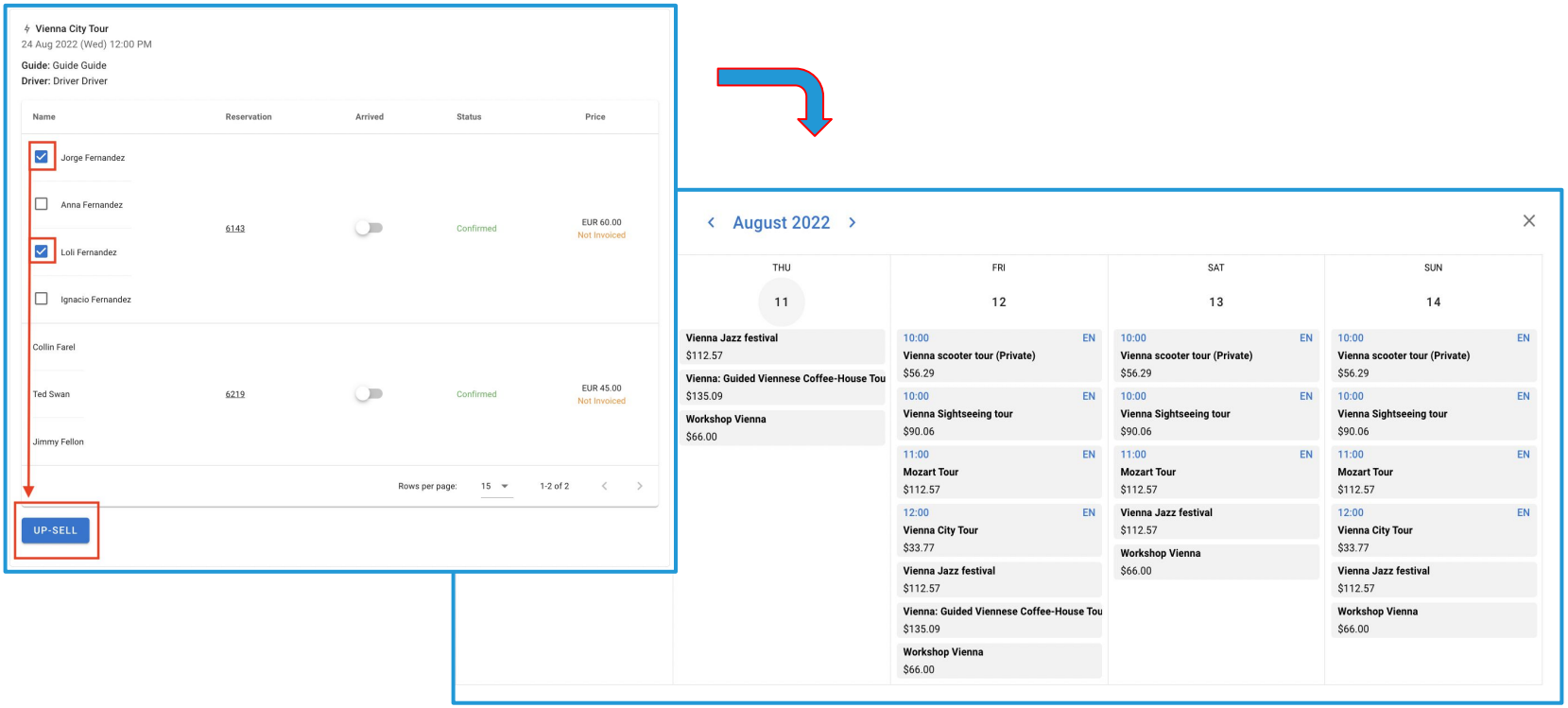
Rows per page: 15 1-1 of 1

Access:
Main page >> Log in as Guide and Driver >> Details
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

GP Solutions

Other **possibilities** of the module include:

- **Up-sell** of excursion for tourists
- The ability to **accept payments** on the spot and mark that the money is accepted



Access:

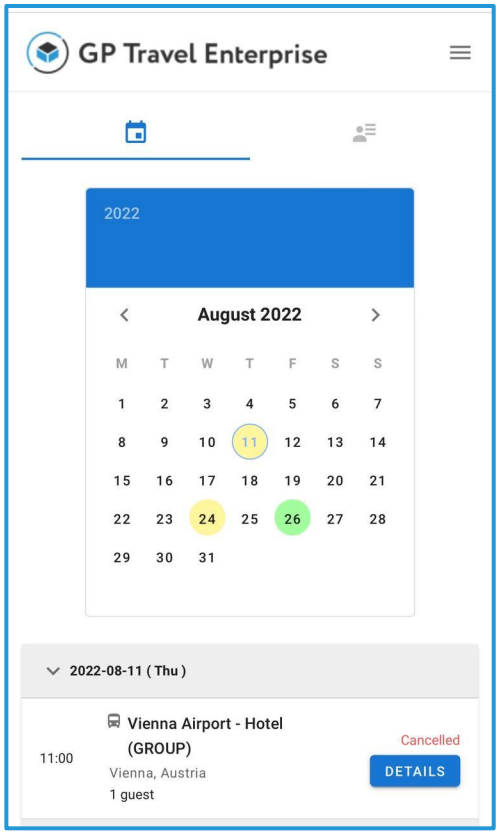
Main page >> Log in as Guide and Driver >> Details >> Up Sell

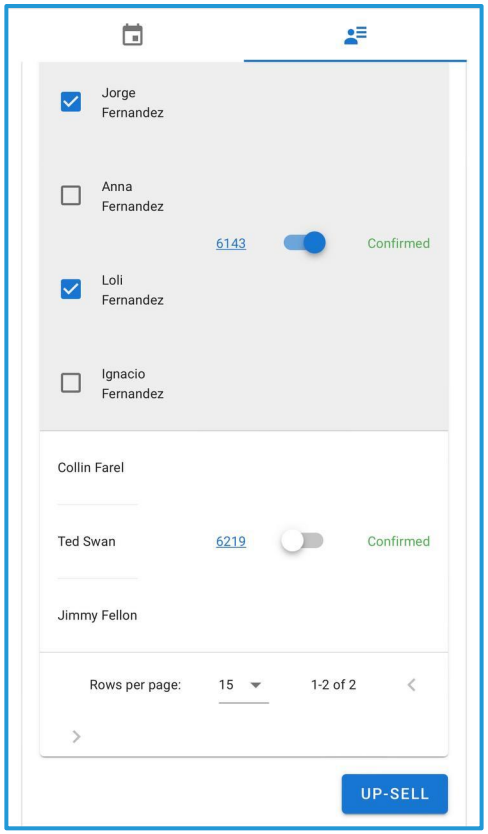
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

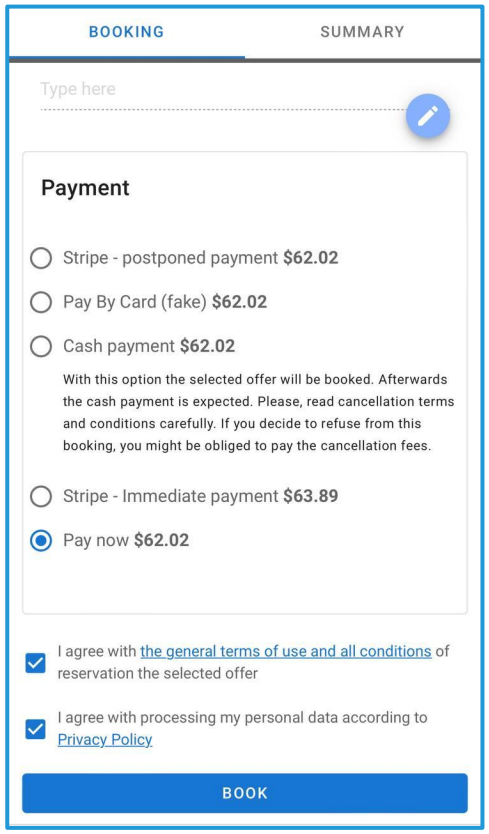
GP Solutions

Extranet Module is also available in **the Mobile Version** of the system and supports:

- Offline mode
- Availability to synchronize data with back-office after re-connection to internet







Access:

Main page >> Log in as Guide and Driver on a mobile device

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

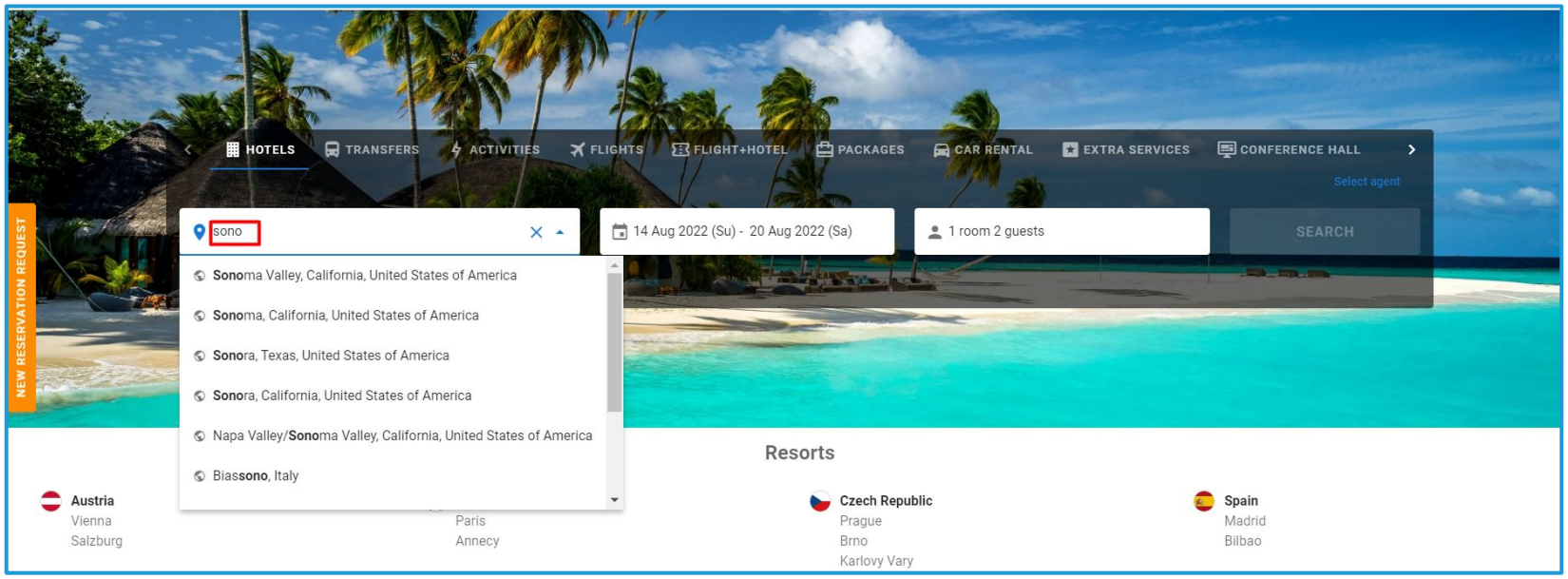
2. New Capabilities of the Website

Search form: Logic of Destination field

GP Solutions

We optimized the **logic on Destination field on search form**. Now when entering the name of destination, locations with the entered pattern are offered:

- at the beginning of a name
- in the middle of a name
- at the end of a name



Access:

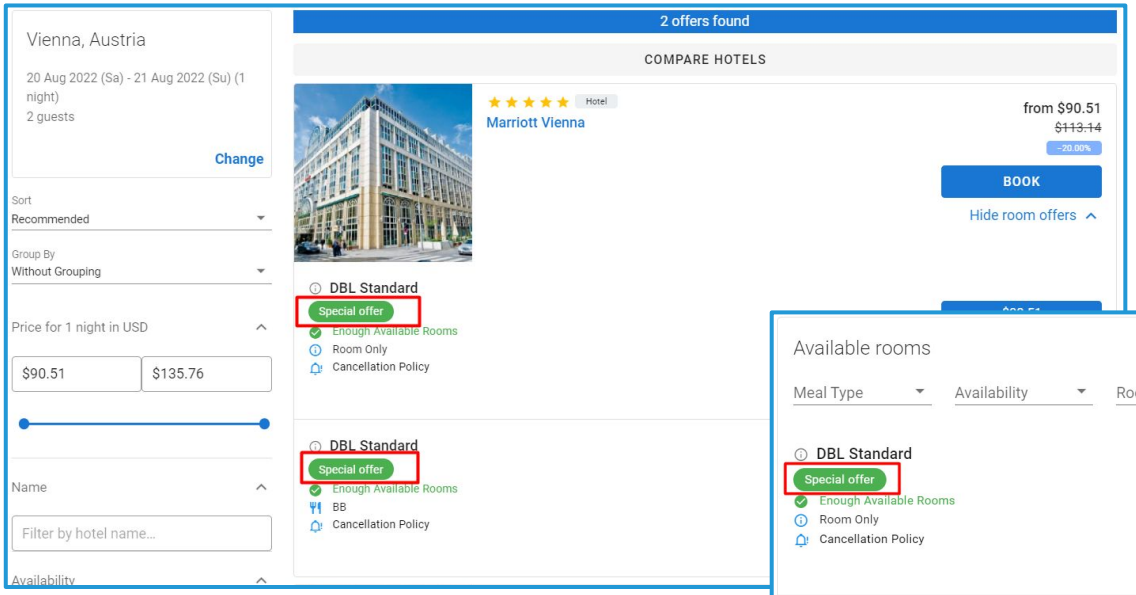
Main page >> Hotels >> Search form

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Hotel search results: Special offers

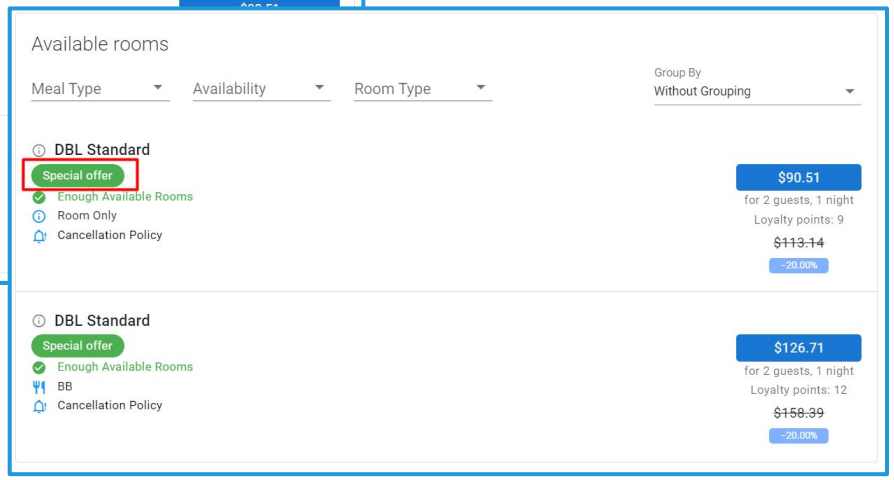
GP Solutions

At the Hotel Search Results **Special Offers are displayed** now. For convenience, they are marked with a specific label.



Search results page

Hotel Description page



Access:

Main page >> Hotel >> Search results page >> Hotel description page

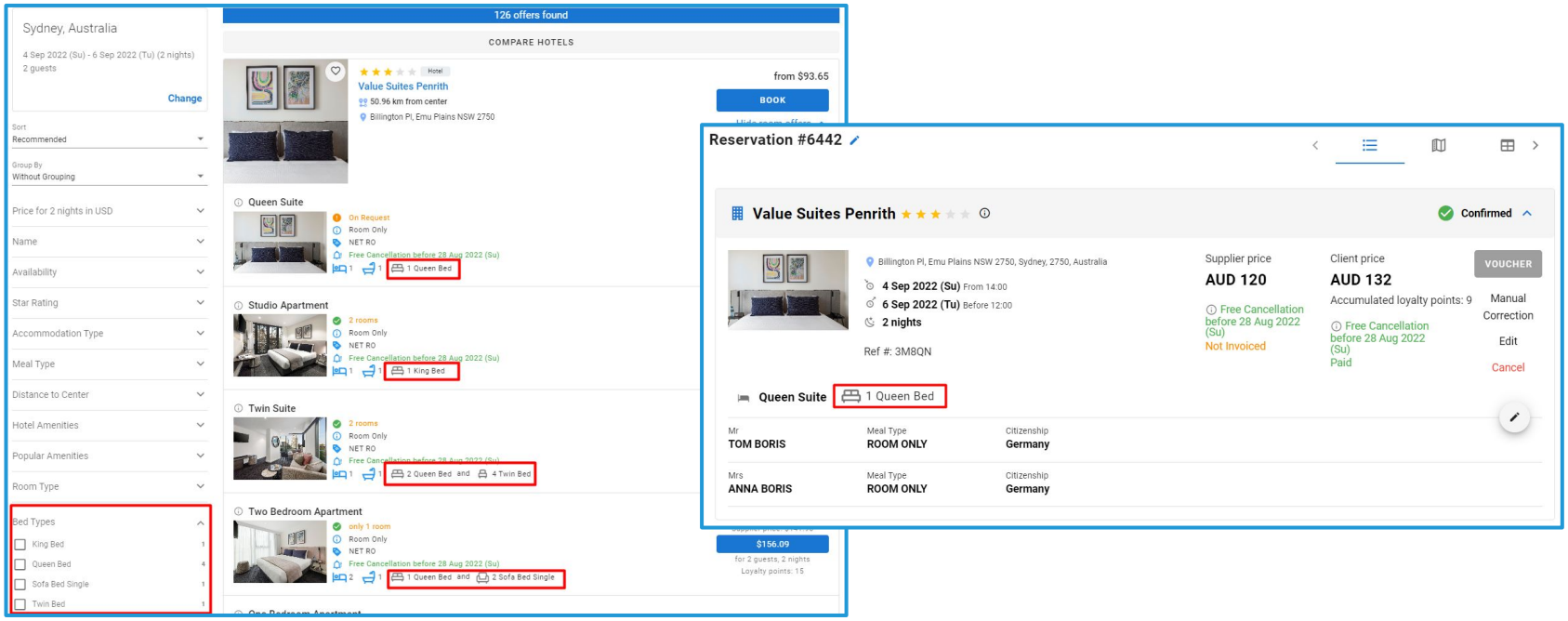
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Hotels: Bed types

GP Solutions

To be able to see which **bed types** are available for self operated hotels and chosen rooms these additional details are displayed on the Website now:

- during search & book – a new filter and as room description (search results and hotel description page);
- reservation – booked room in hotel



Access:

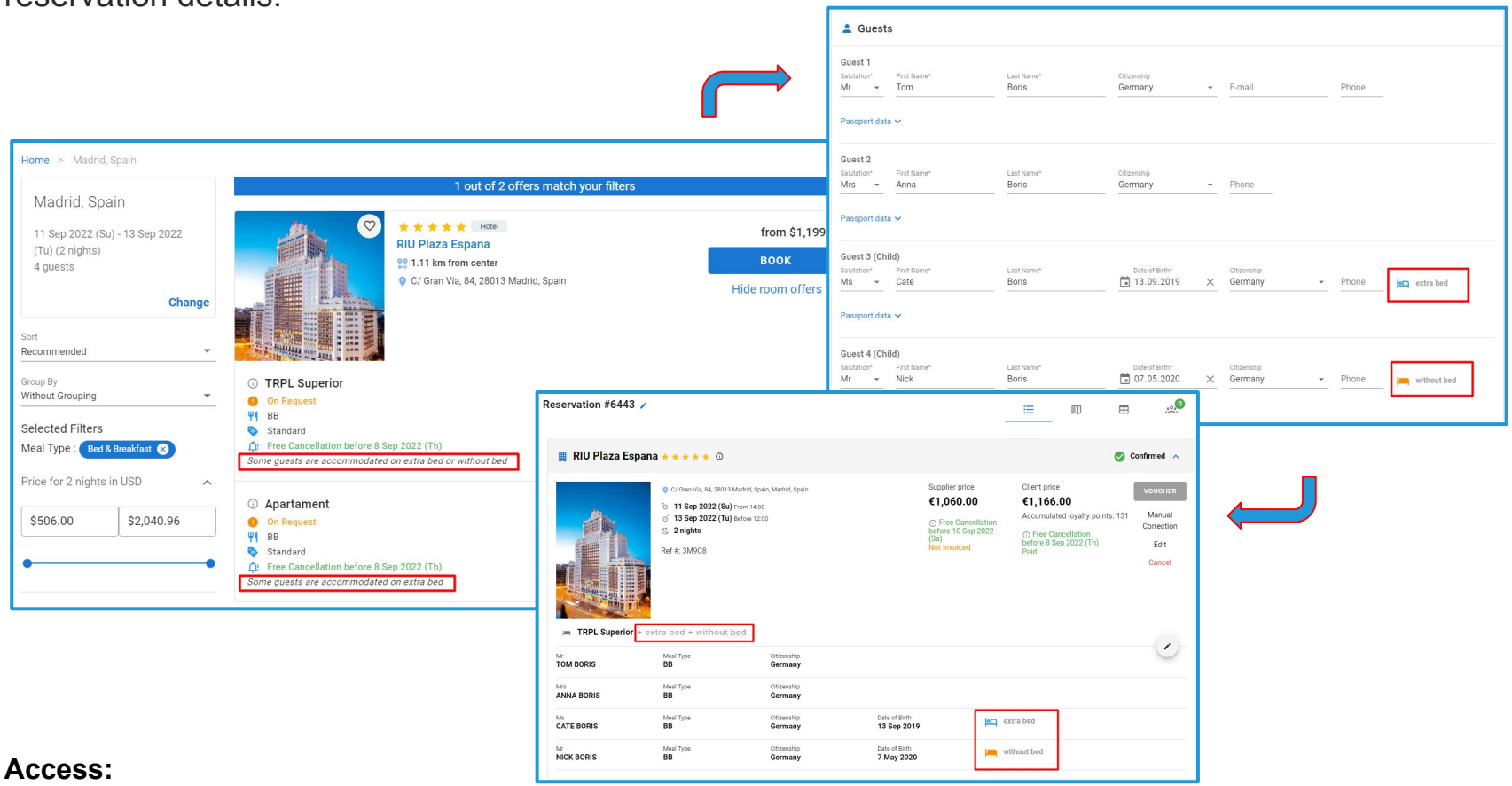
Main page >> Hotels >> Search hotels >> Hotel description page >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Hotels: Extra beds & Sharing beds

GP Solutions

For cases when accommodation in a room is offered on an **extra bed or without bed** for some guests, we added such information on the Website while the hotel search and book process and in reservation details.



Access:

Main page >> Hotels >> Search hotels >> Hotel description page >> Booking page >> Reservation Details

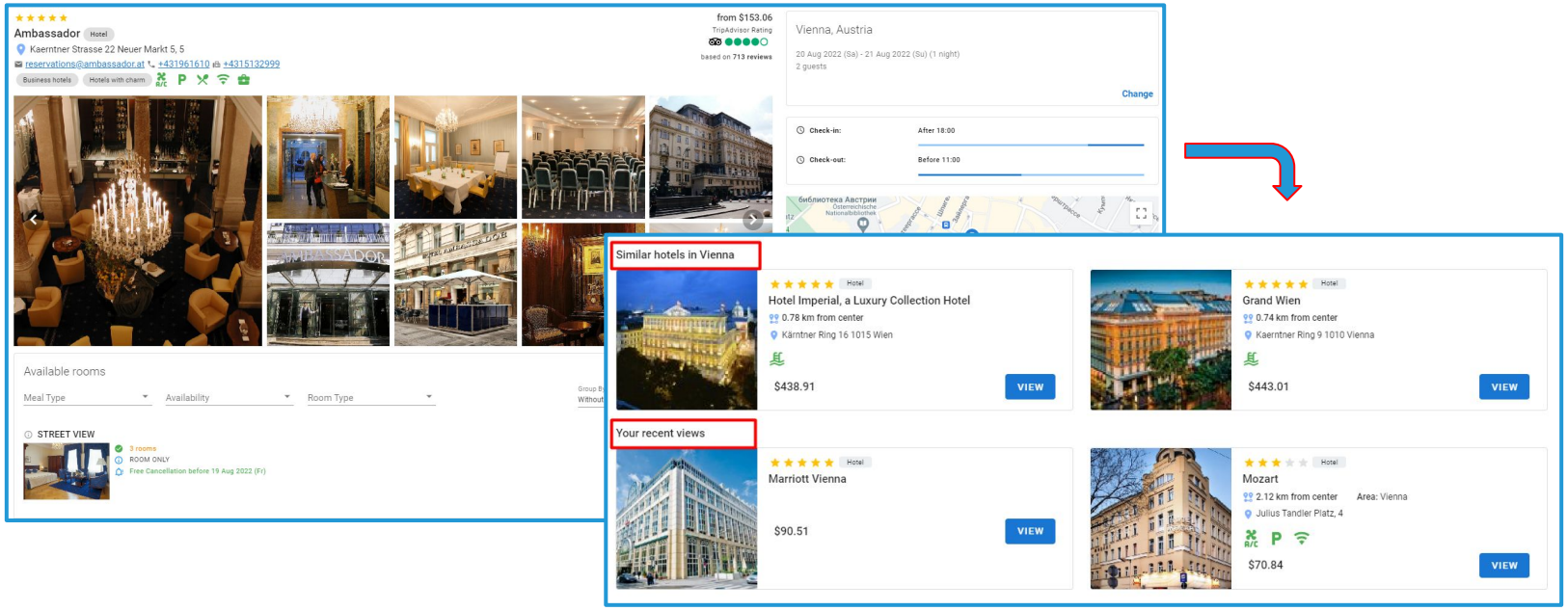
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

HDI: Similar Hotels & Recent Views

GP Solutions

On the hotel description page we added two new features:

- **Similar hotels** - according to the selected hotel, up to 4 hotels are proposed as similar to the current one. Similarity criteria are the same city, same star rating and distance up to 3 km from the current.
- **Your recent views** - for each user, now we save the last viewed hotels, and when searching again, display them in the browsing history (up to 4 last hotels)



Access:

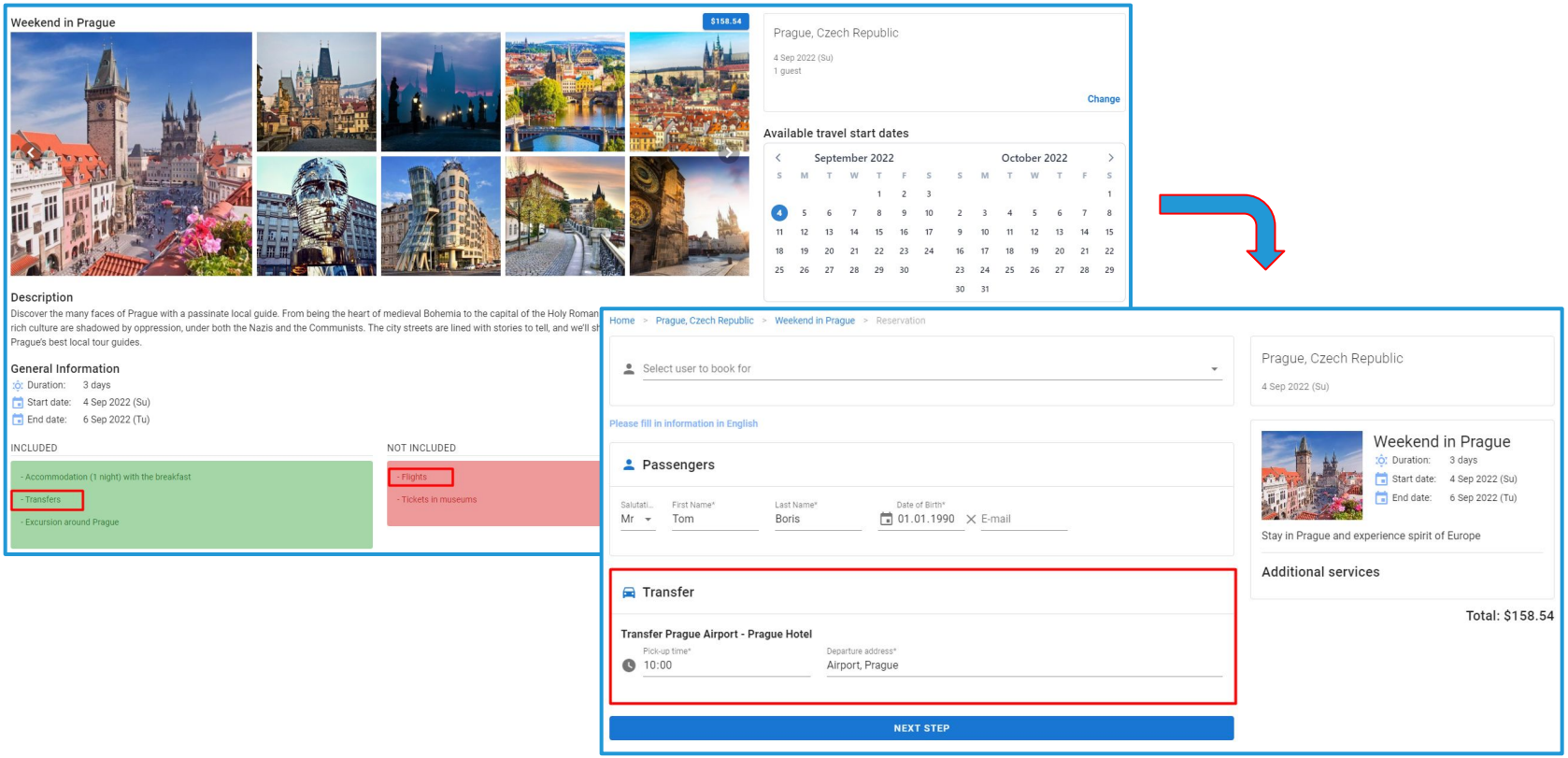
Main page >> Hotels >> Search results page >> Hotel description page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Package: Booking fields for transfer

GP Solutions

On Booking page for packages **additional booking fields for transfer** are displayed in case if a package contains transfer, but DOES NOT contain FLIGHT.



Access:

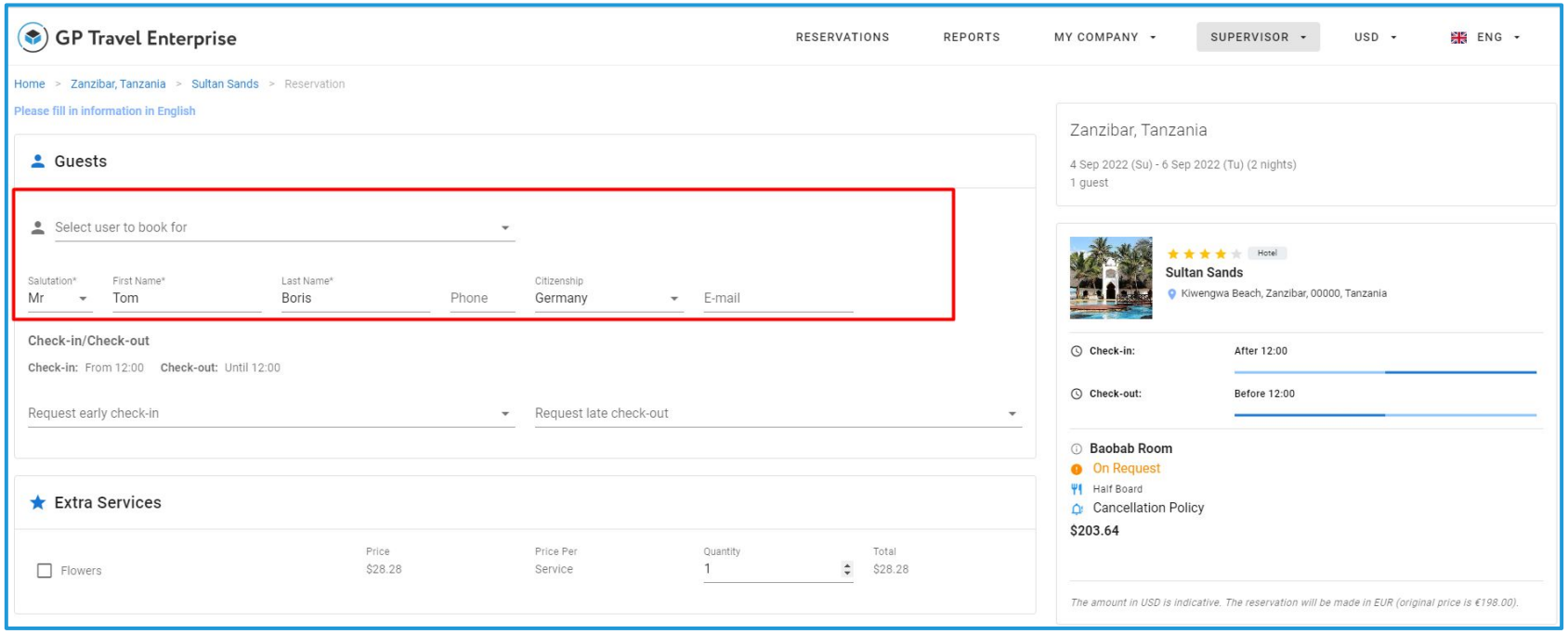
Main page >> Packages >> Search results page >> Booking page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Corp clients: Booking guests w/o registration

GP Solutions

For corporate clients, we added the ability to **book guests without user (guest) registration** in the system. Now it is possible on booking page to fill in guest details manually, not only select from the list. The new feature is available for roles trip coordinator and supervisor only.



Access:

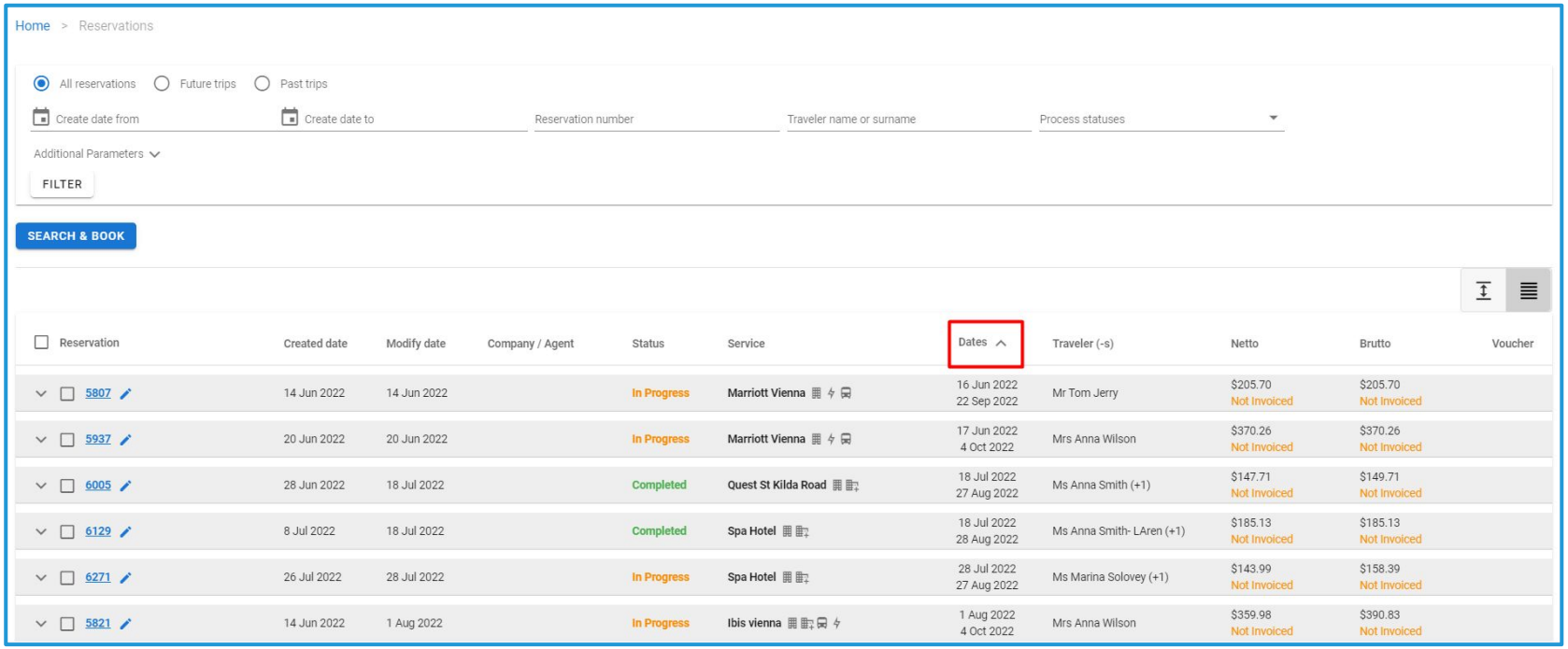
Main page >> Any product >> Search results page >> Booking page

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

List of Reservations: Sorting by ch/in dates

GP Solutions

We added the possibility to **sort reservations by check-in dates** on List of Reservations. To sort just click on the column name Dates.



Reservation	Created date	Modify date	Company / Agent	Status	Service	Dates	Traveler (-s)	Netto	Brutto	Voucher
5807	14 Jun 2022	14 Jun 2022		In Progress	Marriott Vienna	16 Jun 2022 22 Sep 2022	Mr Tom Jerry	$205.70 Not Invoiced	$205.70 Not Invoiced	
5937	20 Jun 2022	20 Jun 2022		In Progress	Marriott Vienna	17 Jun 2022 4 Oct 2022	Mrs Anna Wilson	$370.26 Not Invoiced	$370.26 Not Invoiced	
6005	28 Jun 2022	18 Jul 2022		Completed	Quest St Kilda Road	18 Jul 2022 27 Aug 2022	Ms Anna Smith (+1)	$147.71 Not Invoiced	$149.71 Not Invoiced	
6129	8 Jul 2022	18 Jul 2022		Completed	Spa Hotel	18 Jul 2022 28 Aug 2022	Ms Anna Smith- LAren (+1)	$185.13 Not Invoiced	$185.13 Not Invoiced	
6271	26 Jul 2022	28 Jul 2022		In Progress	Spa Hotel	28 Jul 2022 27 Aug 2022	Ms Marina Solovey (+1)	$143.99 Not Invoiced	$158.39 Not Invoiced	
5821	14 Jun 2022	1 Aug 2022		In Progress	Ibis vienna	1 Aug 2022 4 Oct 2022	Mrs Anna Wilson	$359.98 Not Invoiced	$390.83 Not Invoiced	

Access:

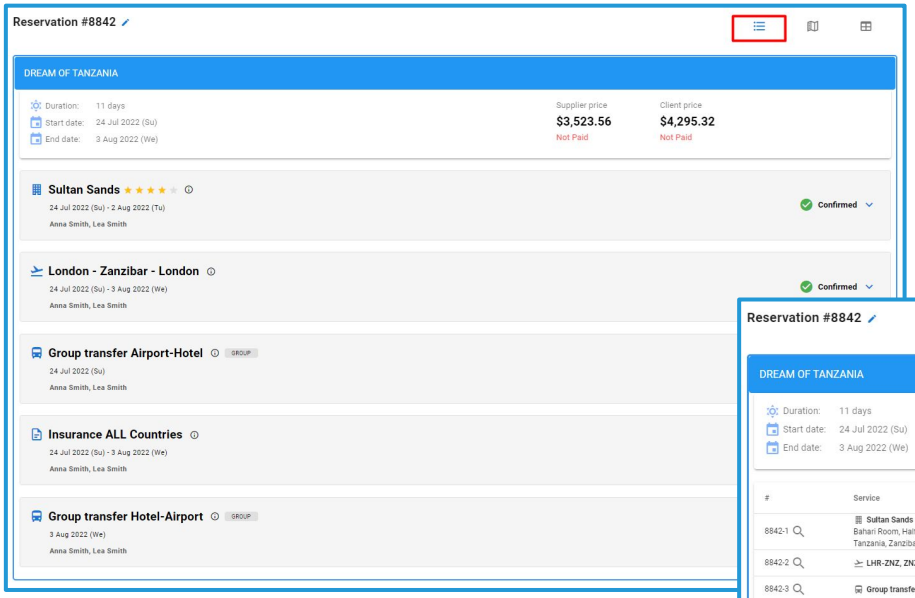
Main page >> Reservations

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

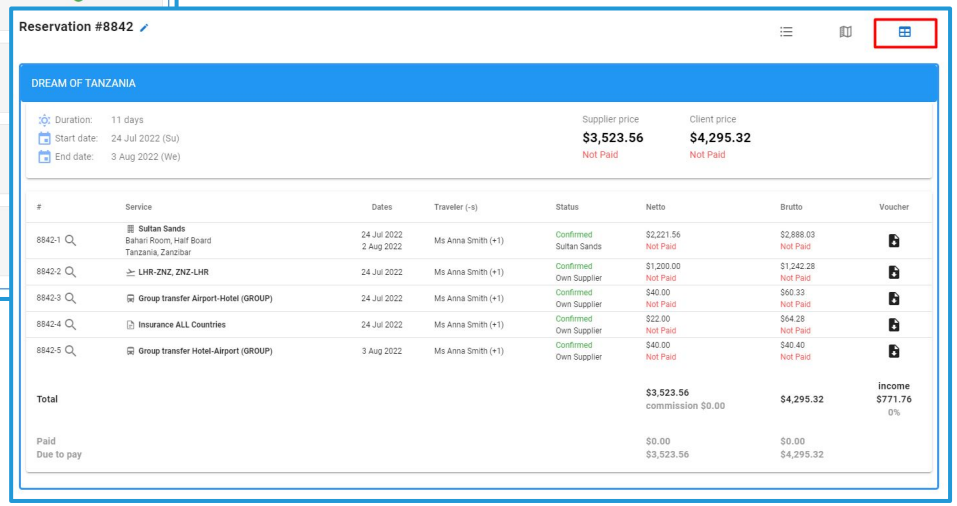
Reservation: Alternative Table view

GP Solutions

For more convenient work with a large number of services in reservation and for package tour reservation, we implemented a new **table mode**. New alternative view is available for Tour operator 1level, Tour operator 1level, Travel Agency.



alternative view (table)



default view

Access:

Main page >> Log in >> Reservations >> Reservation Details

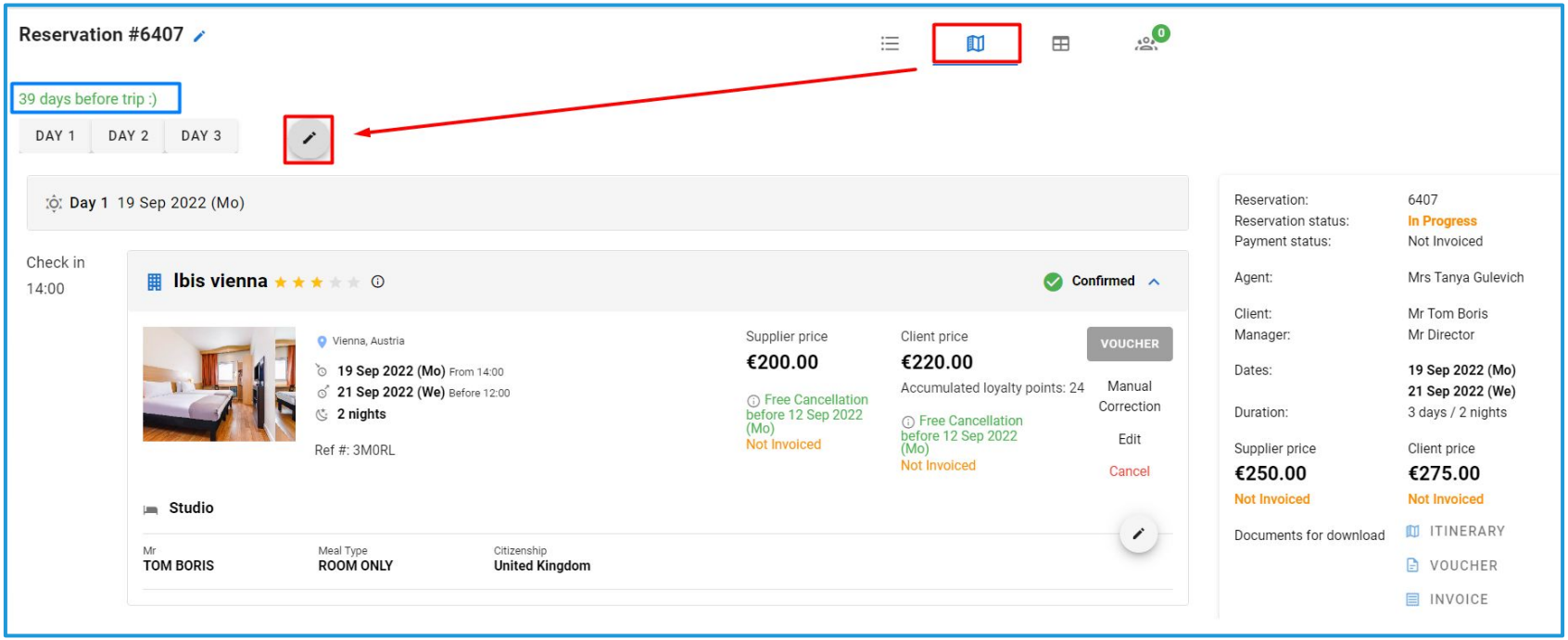
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservation: Itinerary - Edit & days before trip

GP Solutions

To speed up the process of updating information, we added the possibility to **edit and update Itinerary** in the reservations on the Website.

Also in the itinerary mode under the name of the trip added information on how many **days** are left **before the trip**.



Access:

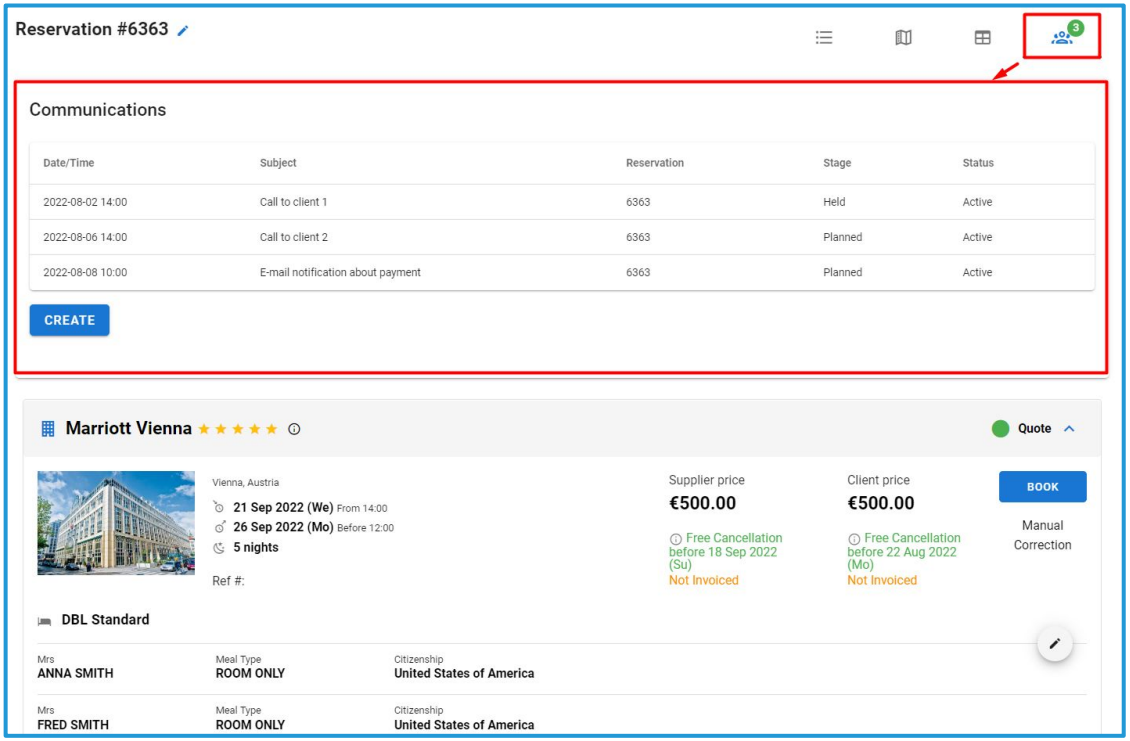
Main page >> Log in >> Reservations >> Reservation Details >> Itinerary

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservation: Communications Tab

GP Solutions

We added the possibility to create **Communications in the reservation** on the Website and to save and display a list of Communications. It helps to save the history of communication about reservation for Tour operator 1 level.



Access:

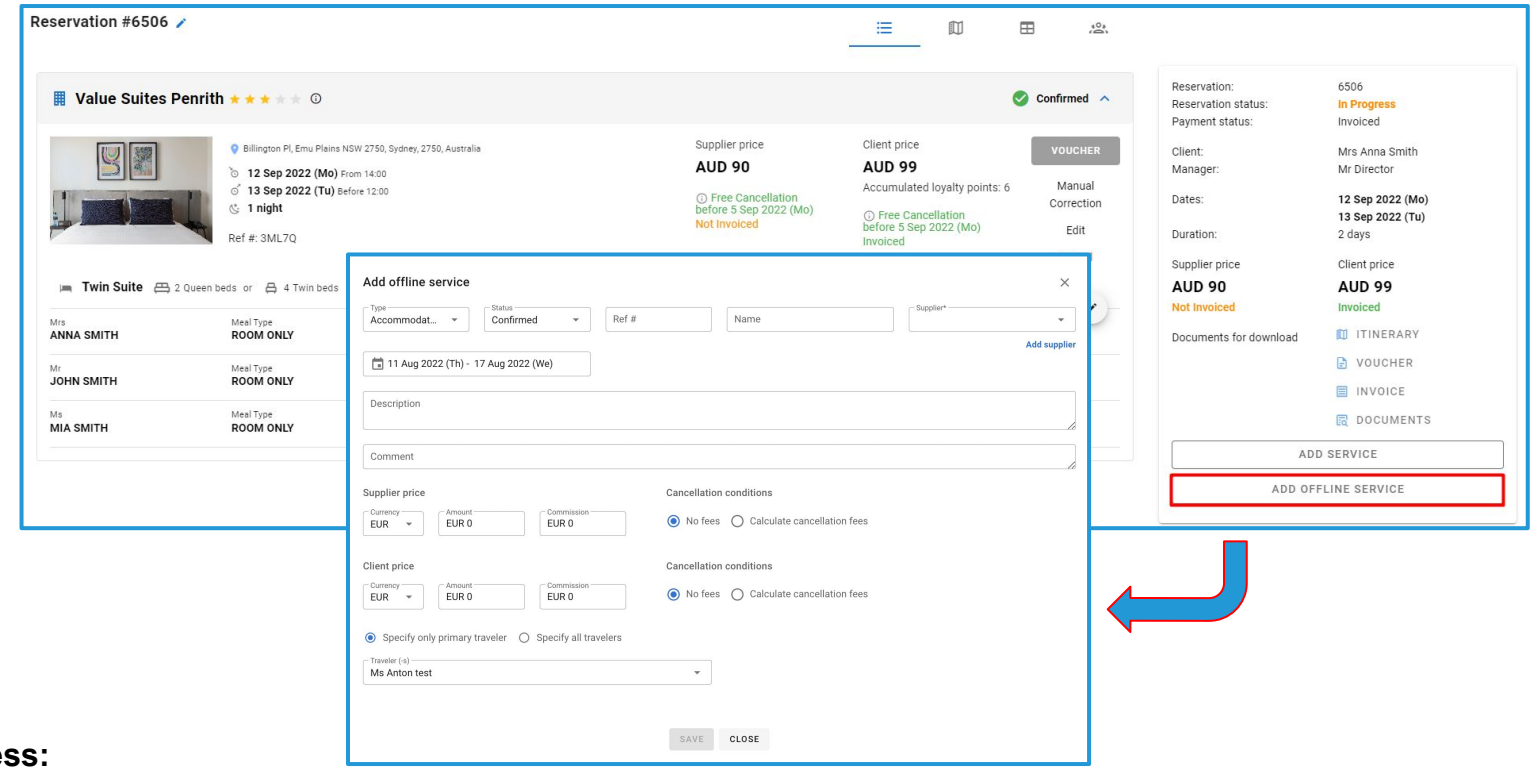
Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservation: Offline Service

GP Solutions

Implemented a possibility to add **Offline Services** booked outside the system to existing reservations. It is available for B2B access (Tour operator 1level, Tour operator 2level, Travel Agent and Corporate clients). When the feature is enabled a new button “Add offline service” is displayed. When clicking the button the window to add offline service opens.



Access:

Main page >> Log in >> Reservations >> Reservation Details

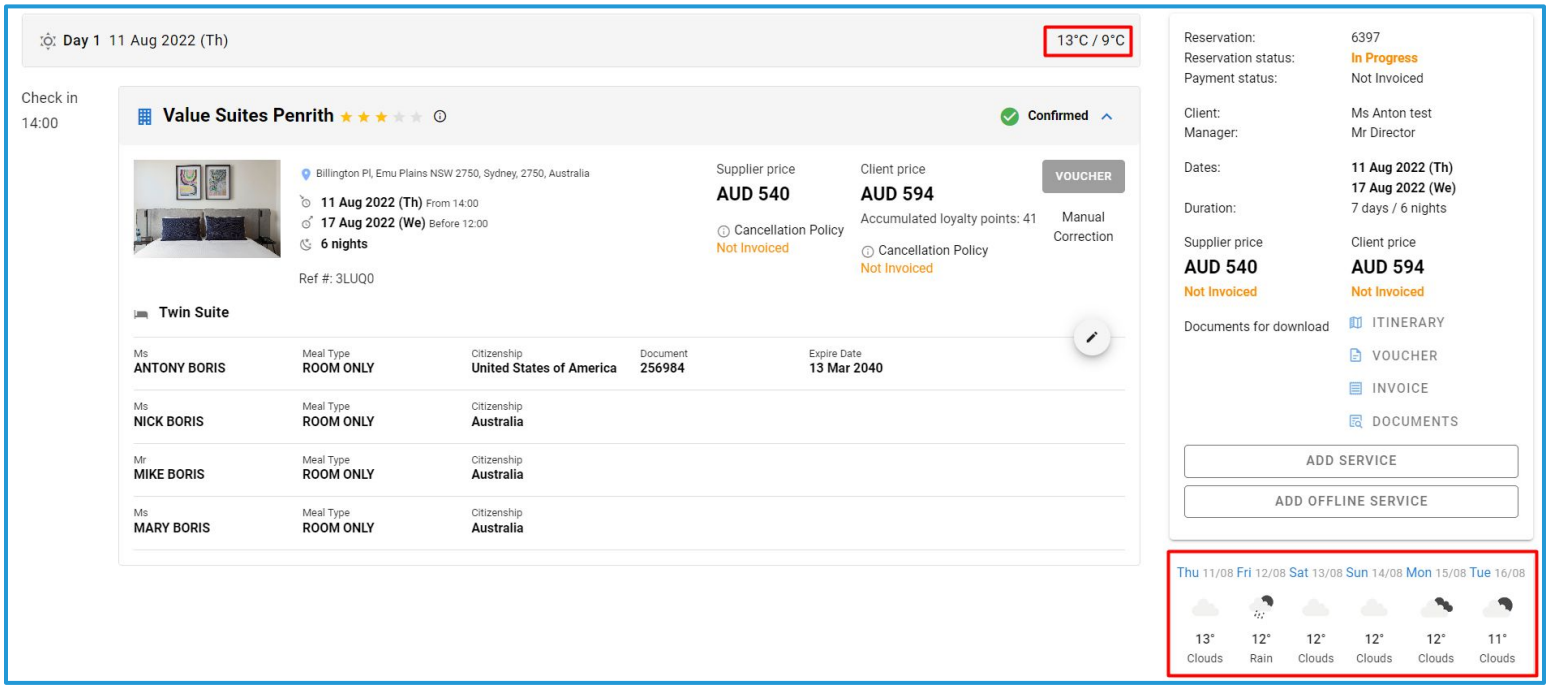
Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservation: Weather

GP Solutions

Connected an international **weather** service and in reservation display the weather forecast for the location, where the tourist is going. In the itinerary mode weather is shown for each day too.

To connect the feature API key from https://openweathermap.org/api is needed.



Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

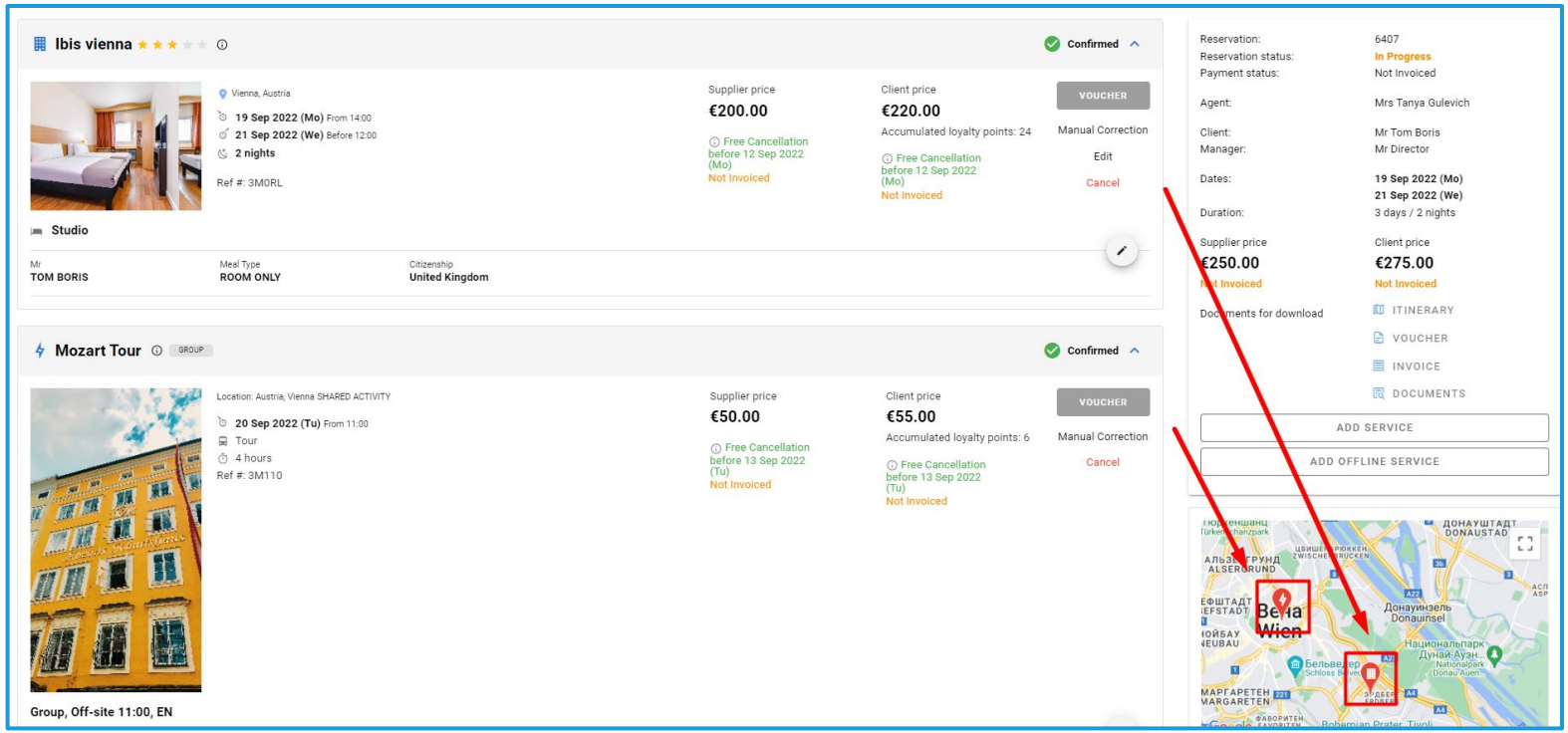
Reservation: Map of hotels & activities

GP Solutions

To the reservation we added a **Google map with pointers** to display:

- ➢ Location of booked hotels
- ➢ Departure points for activities (excursions and events)

It is necessary to add coordinates in the service contract to show markers on a map.



Access:

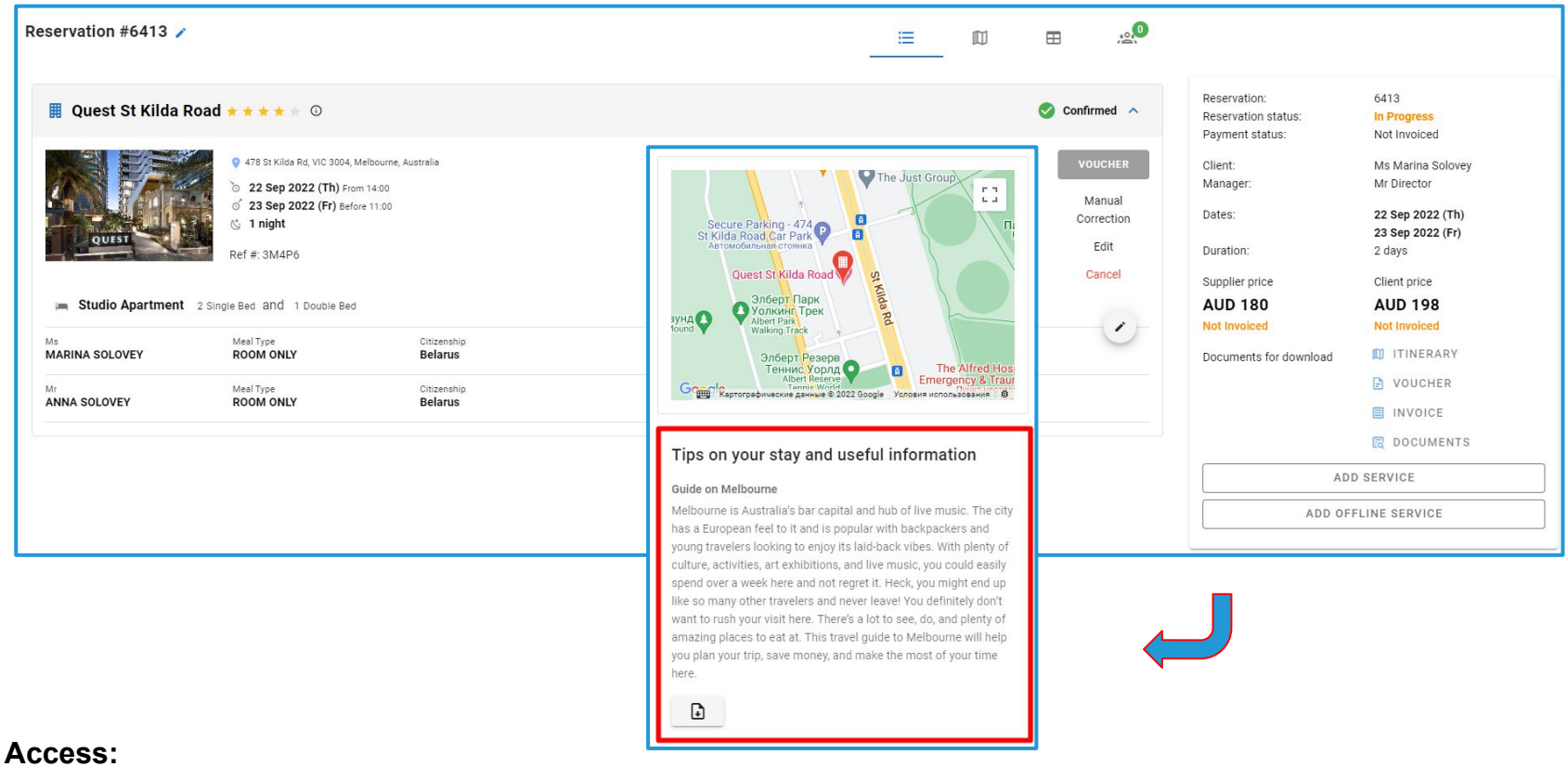
Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservation: Tips

GP Solutions

Implemented **Tips** in Reservations on the Website (used for city guides, vaccination information etc.). Supports the ability to download files. Shown for all roles. If Tips are added in back-office they are displayed on the Website too.



Access:

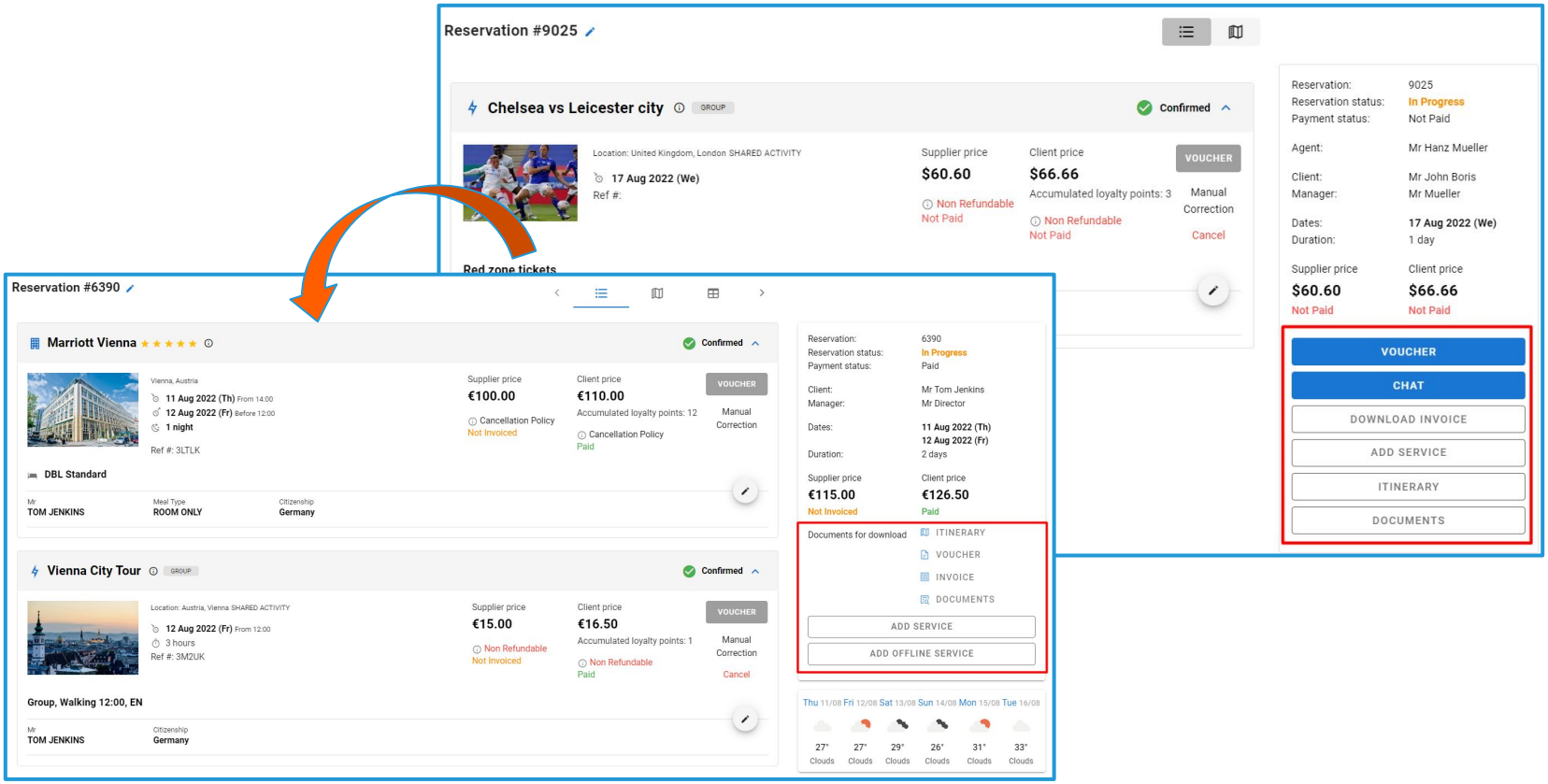
Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

Reservation: Documents for download

GP Solutions

We optimized block of documents in Reservation. All **Documents for download** are placed in a separate part and are convenient for use.



Access:

Main page >> Log in >> Reservations >> Reservation Details

Note: in order to connect new version of website, please contact GP support or your Customer Success Manager

3. Enhancements in Back-Office

New supplier: Jonview

GP Solutions

A new Hotels supplier Jonview has been added to our Travel Suppliers List**.**

Jonview Canada is Canada's leading incoming tour operator, providing a full range of travel products and services to the international Tour Operator community. Supplier offers a range of products which are distributed in approximately 50 countries.

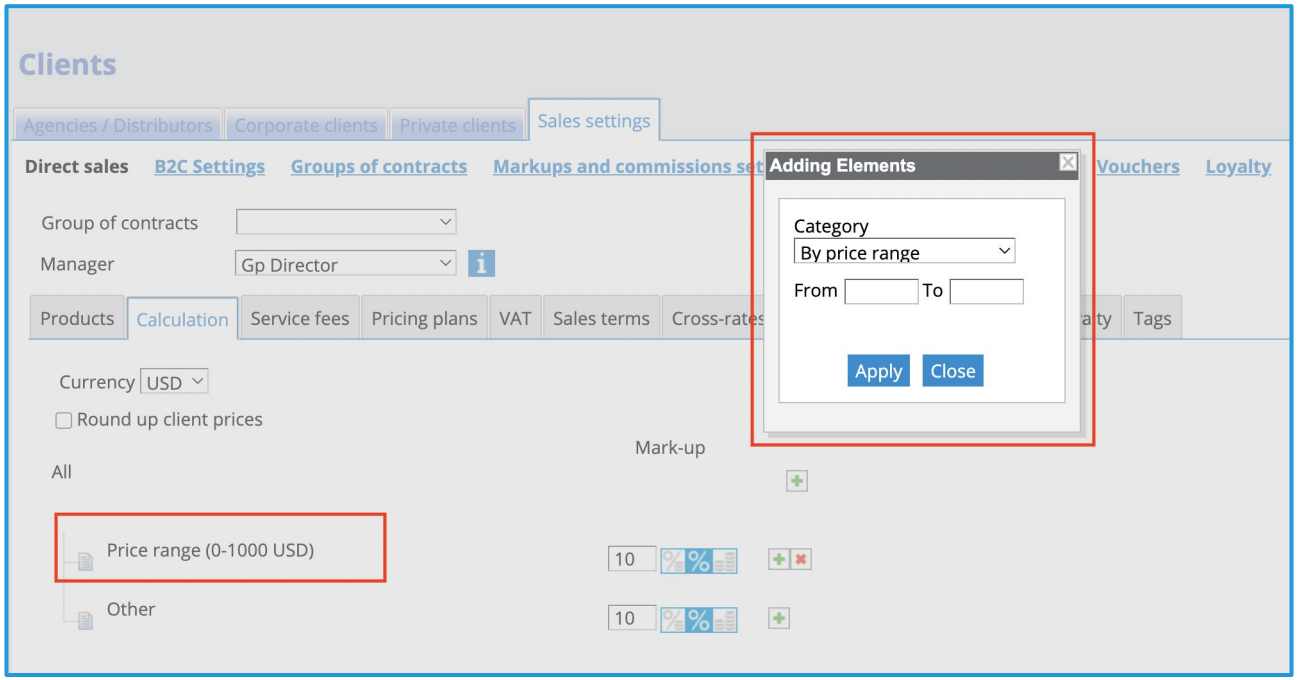
Note: in order to connect new supplier, please contact GP technical support or your account manager

Sales settings: Mark-ups by value

GP Solutions

New category **"By price range" is added for mark-up configuration.** The price range configuration is available for all the products and applies during:

- Search and Booking process;
- Modification of booking;
- Booking it again (button "Book it again" from the list of reservations and reservation details).



Access:

Sales settings >> Direct sales/B2C Settings >> Calculation >> Mark-up configuration

Agencies/Distributors >> Contract >> Calculation >> Mark-up configuration

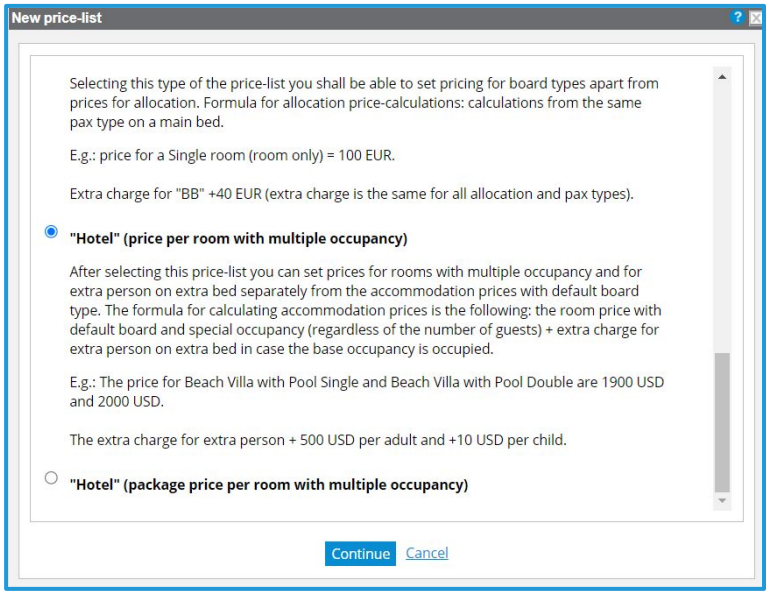
Hotels: price-lists for multiple occupancy

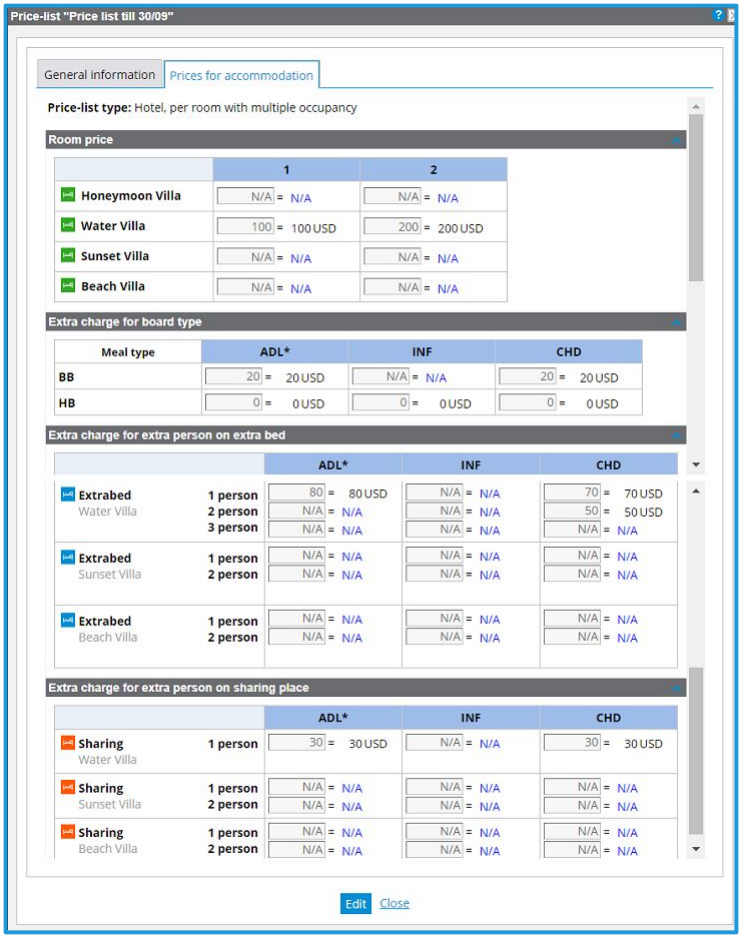
GP Solutions

Two new types of **price-lists for multiple occupancy** are added to prices of own hotels:

1. Price-list **“Hotel” (price per room with multiple occupancy)**

The calculation for extra bed/sharing place is per person, per night. The base accommodation prices are calculated per room, per night. This option allows to set rates for rooms with multiple occupancy and rates for extra person on extra bed and applies all these settings during search, book and cancellation.





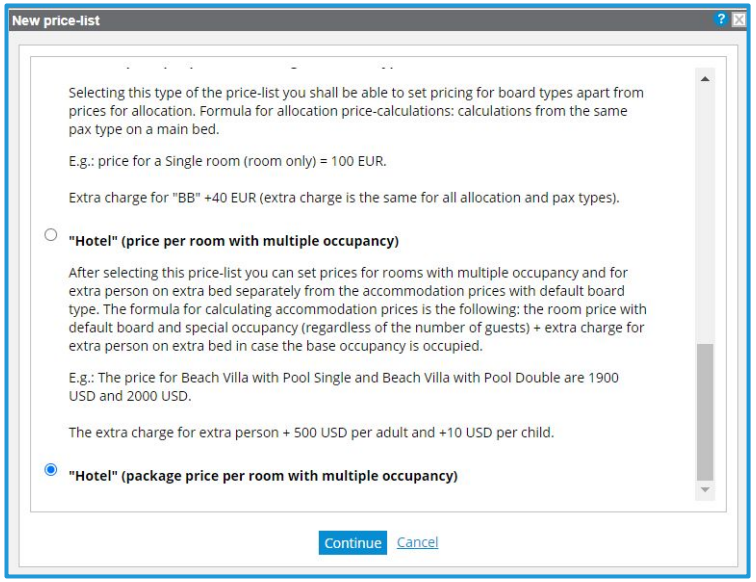
Access:

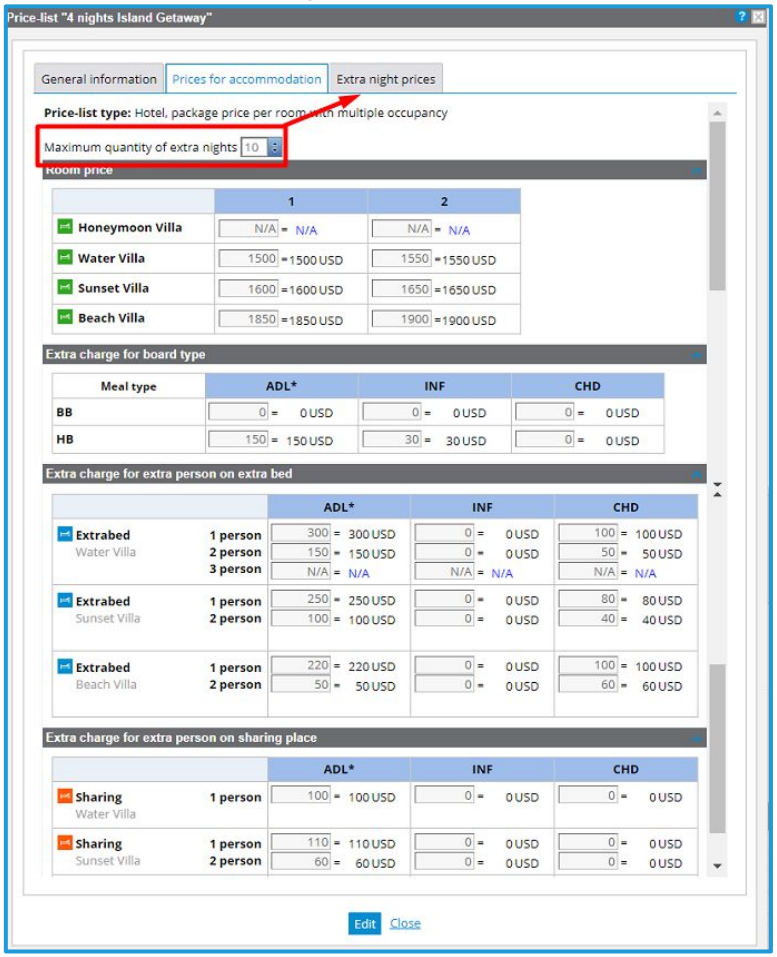
Selfoperated products >> Hotels >> Contract >> Prices >> Price-lists

GP Solutions

2. Price-list **“Hotel” (package price per room with multiple occupancy**)

The calculation is done by package prices depending on quantity of fixed nights + additional cost for extra nights and extra person charge in case there are more people than the base occupancy is offered. This option allows to set package rates for hotel product and display package rates on search results, price details and in the reservation





Access:

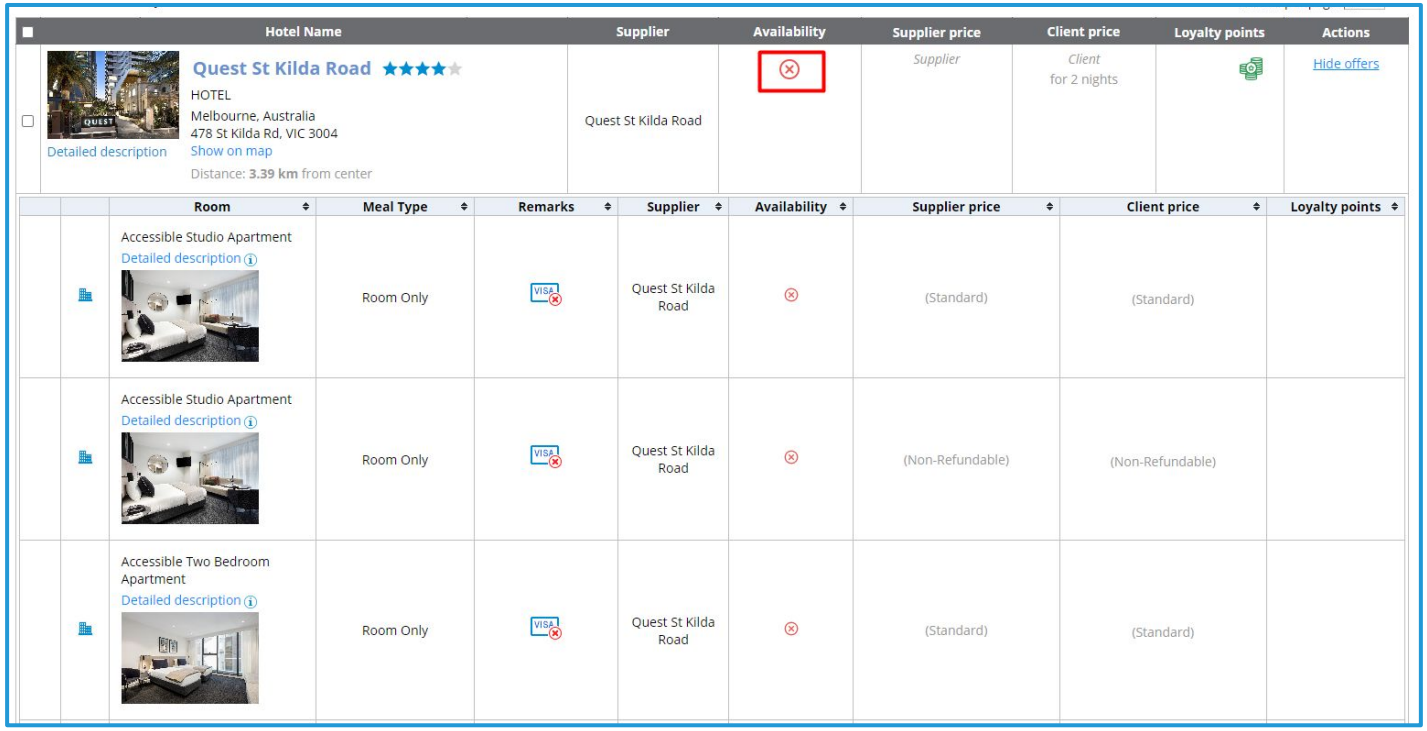
Selfoperated products >> Hotels >> Contract >> Prices >> Price-lists

Hotels: Display of unavailable rooms

GP Solutions

We added in hotel search logic in back-end/API possibility to return not available offers in the search response to display them on front-end.

Display of unavailable rooms helps customers to get access to all rooms provided by property even if room(s) are not available/sold out for requested dates. This option is for information only (without price and “Book” button).



Access:

Hotel search >> Search Results page *(To switch on this option please contact your CSM or GP support)*

4. API Changes

GP Solutions

Accommodations:

- ✓ **GET /searchAccommodation:**
  - parameter “supplierCode” is added in the request
  - new parameter "soldOut" is added into the response in case if offer is not available for requested search dates
  - new parameter "nameToken" in array "bedTypes" is added into the response
- ✓ **GET /hotelInfo:** new parameter "nameToken" in array "bedTypes" is added into the response
- ✓ **POST /prepareAccommodationBook:** parameter “personId” is optional now under CORPORATOR with roles trip coordinator and supervisor

Package:

- ✓ **GET /searchPackageTours:** new parameters “departurePlace”, “departureCityId”, “departureCountryId”, “arrivalPlace”, “arrivalCityId”, “arrivalCountryId” with info on departure/arrival for transfer on entry level are added into the response

All services:

- ✓ **GET /search[Service]:** product ID is added into the response of search methods GET /search[Service]. Changes are applied to **GET /searchPackageTours** (the same model on services is used)

CRMPerson:

- ✓ **POST /registration:** new optional parameter "directSales" is added in the request (parameter for the ability to create a private client without the link to B2C when sent as true)

GP Solutions

Orders:

- ✓ **GET /tips:** new method is added to obtain the current info on saved tips into reservation
- ✓ **GET /orders:**
  - new parameters “onExtraBed” and “onWithoutPlace” are added into the response
  - new parameter "nameToken" in array "bedTypes" is added into the response
- ✓ **POST /manualModification:** new parameter “mealTypeId” is added on the order level and parameter “alternativeMealTypeId” can be added/modified on the traveler level
- ✓ **POST /orderServices:** new parameter “status” (with possible values: CONFIRMED, SAVED_ORDER, CONFIRMATION_PENDING) is added
- ✓ **PUT /orderItinerary:** Create/edit itinerary is obtained via the existing method now. Parameters for Duration, Description, Included, Excluded; Itinerary description (day by day plan) are added. Also implemented possibility to remove / set display order / link with trip day for the images
- ✓ **export Orders:** new parameter "nameToken" in array "bedTypes" is added

CRMCommuncations: new section is added with methods to achieve the possibility to view, create and edit communications in the reservation:

- ✓ **GET /communications**
- ✓ **POST /communications**
- ✓ **PUT /communications/{communicationId}**

Note: see the details on API changes here:
https://docs.softwaretravel.net/en/index.php?title=GP_Travel_Enterprise_API_Release_9.0

Your opinion matters

GP Solutions

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address gpte@software.travel with “Release 9.0” in the subject line.

Thank You For Attention!

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