

GP Travel Enterprise Release 8.9

Presentation

August 25, 2021

Dear clients and partners!

We are happy to announce Release 8.9 of GP Travel Enterprise that introduces new functionality “Itinerary builder”, new capabilities of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

Enhancements

New Functionality

- ✓ Itinerary Builder

New capabilities of the Website:

- ✓ Activities:
 - ✓ Route Map
 - ✓ Service description
- ✓ CMS: Order for Popular Destinations
- ✓ UI/UX changes

Enhancements in Back-Office:

- ✓ New functionality: Service fee
- ✓ Limitations Users: Hidden hotels/rates on search results
- ✓ CRM: Sorting of Companies

Enhancements

API changes:

Accommodations:

- ✓ Information on service fee in a new container "serviceFee"
- ✓ New parameter "delete" (true/false) in the array "bedTypes" in the request of PUT /hotelInfo

Orders:

- ✓ Information on service fee in a new container "serviceFee"
- ✓ Information on Early check-in, Late check-out status
- ✓ New method GET /orderItinerary

Own Products:

- ✓ New arrays in GET /prices and PUT /accommodationPrices with information on discounts/surcharges settings

Activities

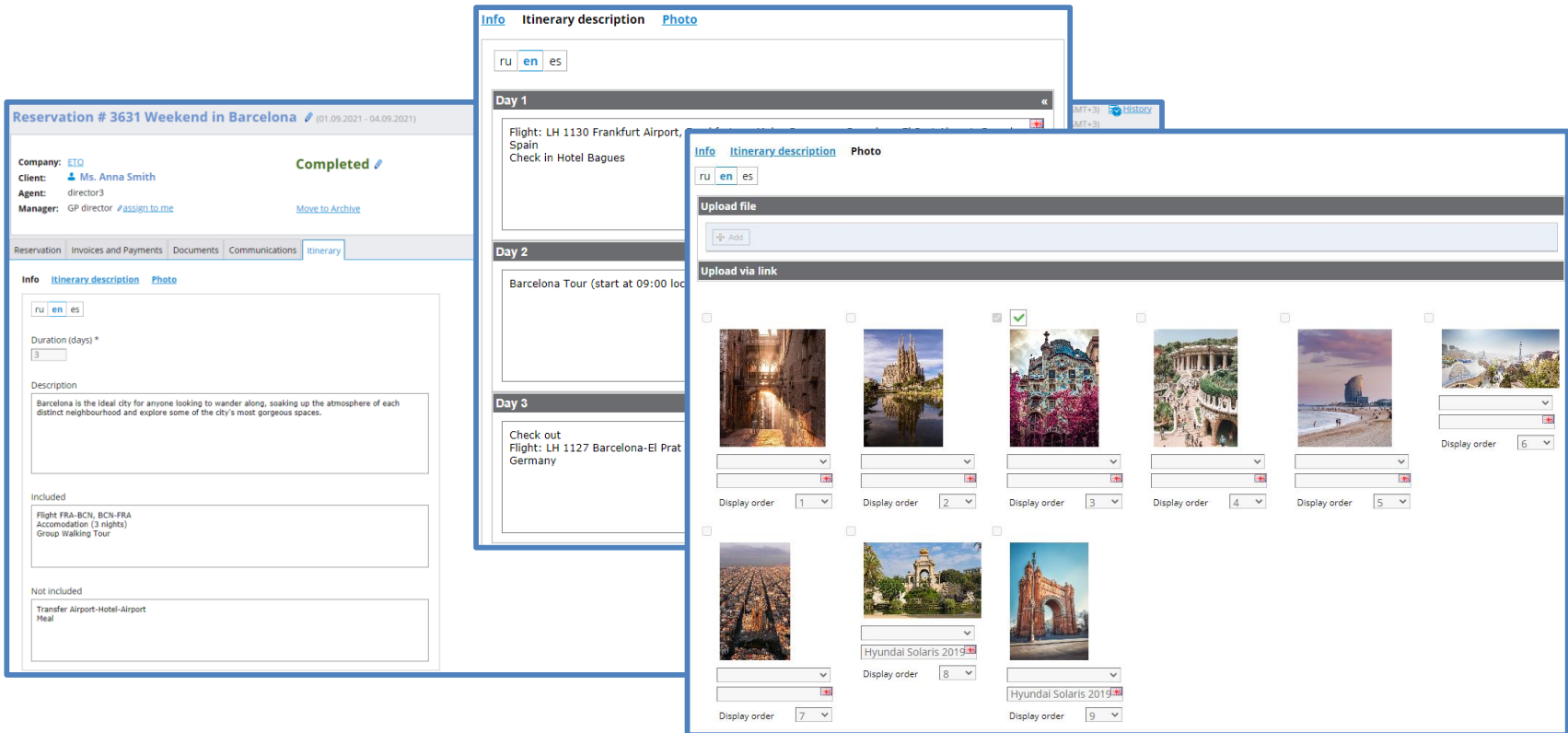
- ✓ New array "destinations" and new parameters "latitude" and "longitude" for arrays "destinations" and "departures" in response

CRM:

- ✓ New parameter "personsCount" in the response of an existing method GET /privateClients

1. New Functionality

We have created a new functionality **Itinerary builder** which can help to illustrate future trip for your clients. In order to display all the details it is necessary to add description and photos to the reservation in the back office.



The screenshot displays the 'Itinerary builder' interface within the GP Solutions back office. The main window shows reservation details for 'Reservation # 3631 Weekend in Barcelona' (01.09.2021 - 04.09.2021). The status is 'Completed'. The client is 'Ms. Anna Smith', and the agent is 'director3'. The manager is 'GP director'. The itinerary is for 'Day 1' and 'Day 2'. The description for Day 1 is 'Flight: LH 1130 Frankfurt Airport, Spain. Check in Hotel Bagues'. The description for Day 2 is 'Barcelona Tour (start at 09:00 loc'. The interface includes tabs for 'Info', 'Itinerary description', and 'Photo'. The 'Photo' tab is active, showing a grid of images with 'Display order' dropdowns. The 'Upload file' and 'Upload via link' sections are also visible.

Reservation # 3631 Weekend in Barcelona (01.09.2021 - 04.09.2021)

Company: ETQ **Completed**

Client: Ms. Anna Smith

Agent: director3

Manager: GP director [assign to me](#) [Move to Archive](#)

Reservation Invoices and Payments Documents Communications **Itinerary**

Info Itinerary description Photo

ru en es

Duration (days) *
3

Description
Barcelona is the ideal city for anyone looking to wander along, soaking up the atmosphere of each distinct neighbourhood and explore some of the city's most gorgeous spaces.

Included
Flight FRA-BCN, BCN-FRA
Accommodation (3 nights)
Group Walking Tour

Not included
Transfer Airport-Hotel-Airport
Meal

Day 1

Flight: LH 1130 Frankfurt Airport,
Spain
Check in Hotel Bagues

Day 2

Barcelona Tour (start at 09:00 loc

Day 3

Check out
Flight: LH 1127 Barcelona-El Prat
Germany

Upload file

Upload via link

Display order 1 2 3 4 5 6 7 8 9

Access:


Reservations >> Certain reservation>> Itinerary tab

Note: in order to connect new version of website, please contact GP technical support or your account manager

By setting up and specifying all the details in the back office you easily get a more professional looking product.

[Home](#) > [Orders](#) > [Order Details](#)

Order #3631 Weekend in Barcelona



Description
 Barcelona is the ideal city for anyone looking to wander along, soaking up the atmosphere of each distinct neighbourhood and explore some of the city's most gorgeous spaces.

INCLUDED

- Flight FRA-BCN, BCN-FRA
- Accommodation (3 nights)
- Group Walking Tour

NOT INCLUDED

- Transfer Airport-Hotel-Airport
- Meal

Order:	3631
Order status:	Completed
Payment status:	Not Invoiced
Client:	Ms Anna Smith
Manager:	Mr director
Dates:	1 Sep 2021 (We) 4 Sep 2021 (Sa)
Nights qty:	3
Supplier price	Client price
€20.00	€24.00
Commission: €0.00	Commission: €0.00
\$1,163.75	\$1,346.00
Commission: \$0.00	Commission: \$0.00
Not Invoiced	Not Invoiced

[CHAT](#)

[DOWNLOAD INVOICE](#)

[ADD SERVICE](#)


[ITINERARY](#)

Access:

Main page >> Log in>> Reservation details page

Note: in order to connect new version of website, please contact GP technical support or your account manager

Day by day itinerary can include suggestions for what to do on each day or general information tailored to fit each day of a trip.


 Day 2 2 Sep 2021 (Th)

Barcelona Tour (start at 09:00 local time)

09:00

Excursion ⓘ

Ref # 23F14



Barcelona Tour
 Location: Spain, Barcelona SHARED ACTIVITY
 2 Sep 2021 (Th) From 09:00
 Expo Hotel Barcelona
 240 minutes


Supplier price
€20.00
 Commission: €0.00
 Cancellation Policy
 Not Invoiced

Client price
€24.00
 Commission: €0.00
 Accumulated loyalty points: 2
 Special conditions
 Not Invoiced

VOUCHER
 Cancel

Group, Walking 09:00, EN

Ms	ANNA SMITH	Citizenship	United States of America
Mr	JOHN SMITH	Citizenship	United States of America
		Date of Birth	7 Jul 1980

 Day 3 4 Sep 2021 (Sa)


Check out
 Flight: LH 1127 Barcelona-El Prat Airport, Barcelona, Spain - Frankfurt Airport, Frankfurt am Main, Germany

Departure

12:45

Flight ⓘ

Ref # ULILUJ



FRA-BCN, BCN-FRA
 Departure: 4 Sep 2021 (Sa)
 Arrival: 4 Sep 2021 (Sa)

Confirmed
 Last ticketing date: 14 Aug 2021 (Sa) 12:42

Arrival

14:55

Flight ⓘ

Ref # ULILUJ

FRA-BCN, BCN-FRA

Confirmed
 Last ticketing date: 14 Aug 2021 (Sa) 12:42

Access:

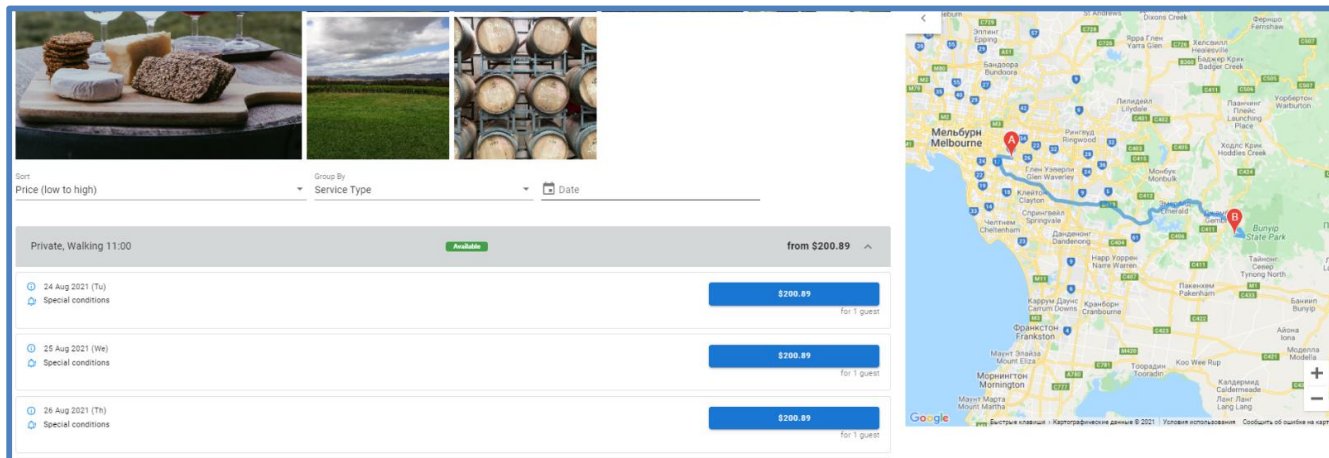
Main page >> Log in >> Reservation details page

Note: in order to connect new version of website, please contact GP technical support or your account manager

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2. New Capabilities of the Website

Now it is possible to see route map for activities.



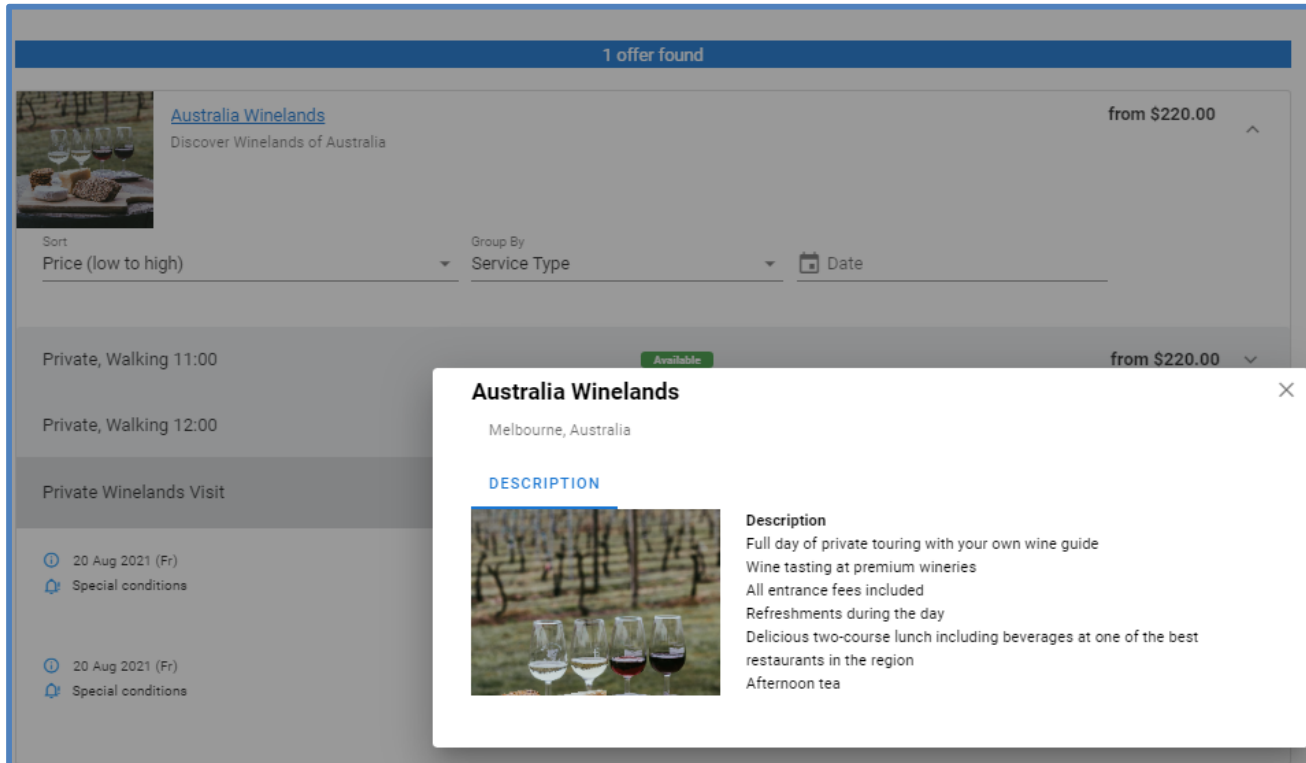
The screenshot displays the 'Activities: Route Map' interface. On the left, there are three images: a cheese board, a green field, and wooden barrels. Below these images are filters for 'Sort' (Price (low to high)), 'Group By' (Service Type), and 'Date'. The main content area shows a list of activities for 'Private, Walking 11:00' with a price range from \$200.89. The activities are listed for dates 24 Aug 2021 (Tue), 25 Aug 2021 (Wed), and 26 Aug 2021 (Thu), all marked as 'Special conditions' and priced at \$200.89 for 1 guest. On the right, a map shows the route between Melbourne and Butyur State Park, with various locations and roads labeled.

Access:

Main page >> Activity >> Search service >> Search results page

Note: in order to connect new version of website, please contact GP technical support or your account manager

Now detailed description is displayed on search results when  icon is clicked for a certain service.



The screenshot displays a search results page for 'Australia Winelands'. The page shows a list of services with filters for 'Sort' (Price (low to high)), 'Group By' (Service Type), and 'Date'. A popup window titled 'Australia Winelands' is open, showing the location 'Melbourne, Australia' and a detailed description of the service.

Australia Winelands
Melbourne, Australia

DESCRIPTION

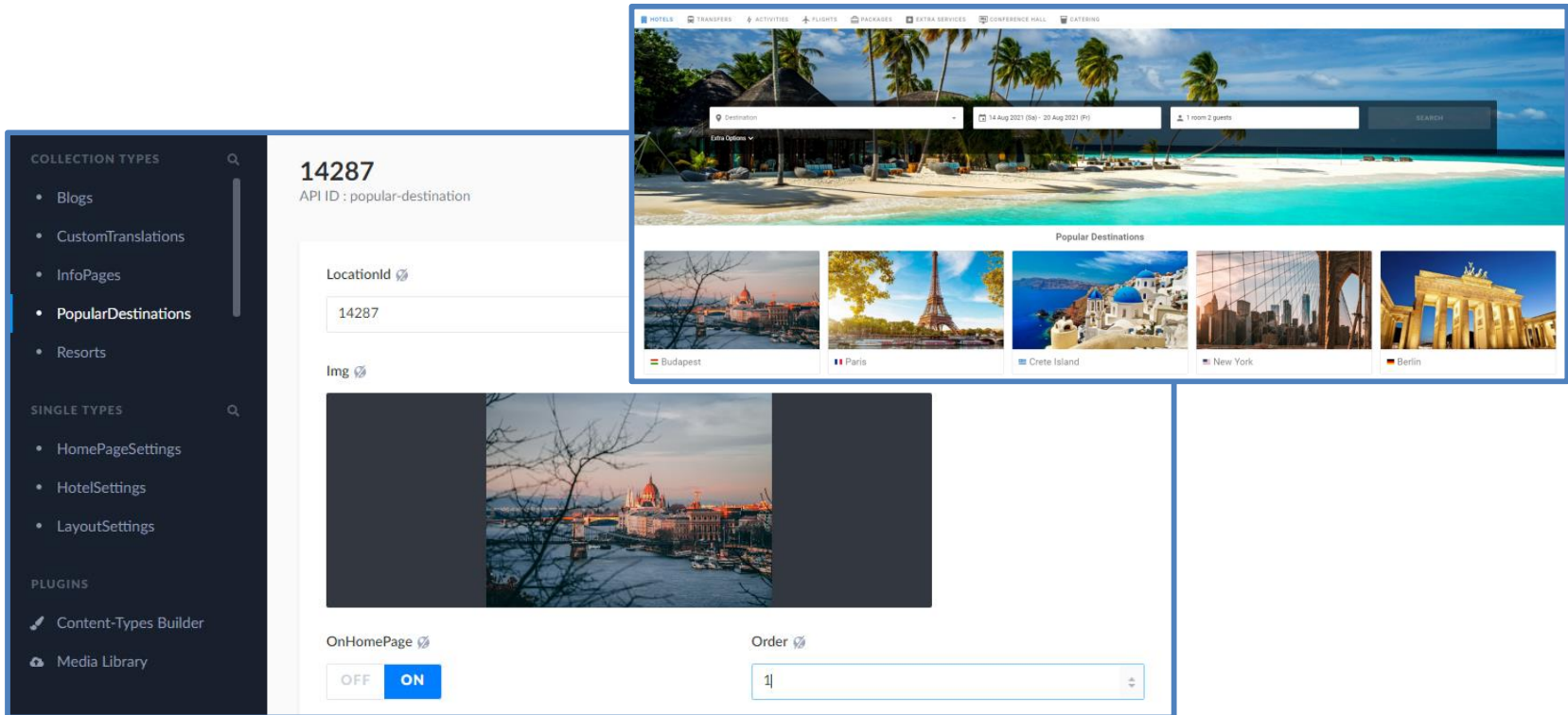
Description
Full day of private touring with your own wine guide
Wine tasting at premium wineries
All entrance fees included
Refreshments during the day
Delicious two-course lunch including beverages at one of the best restaurants in the region
Afternoon tea

Access:

Main page >> Activity >> Search service >> Booking Page

Note: in order to connect new version of website, please contact GP technical support or your account manager

New field “Order” in the CMS gives a possibility to change the order of display of Popular Destinations on the main page.



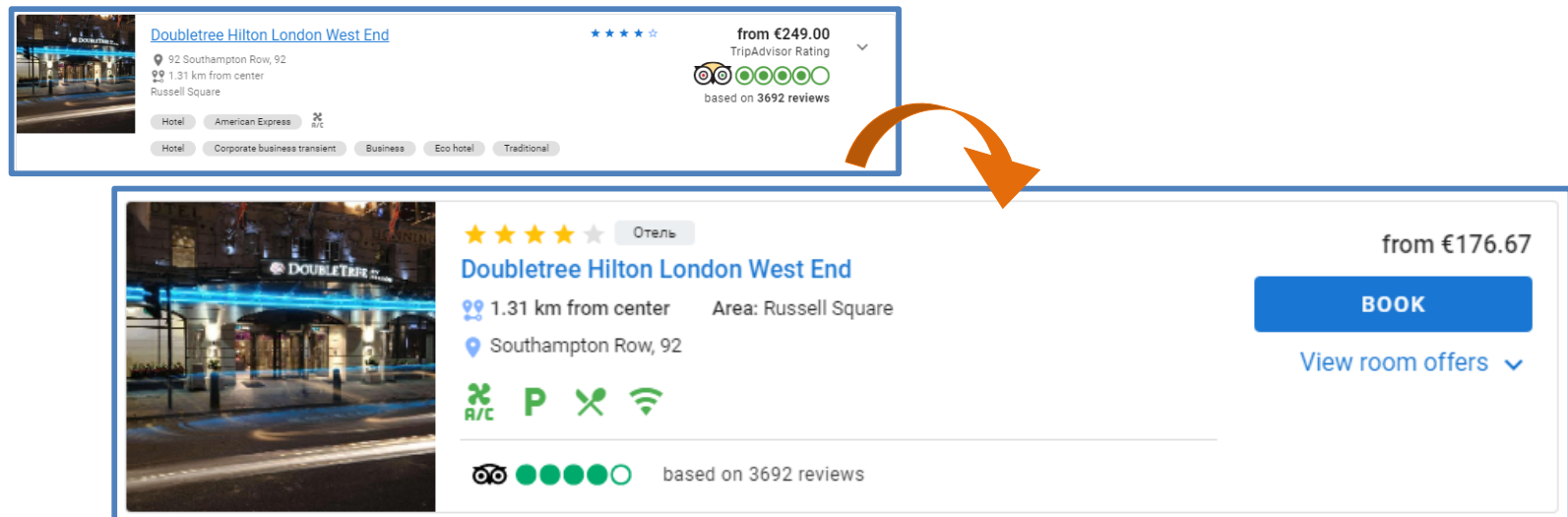
The screenshot displays the CMS interface for configuring the 'Popular Destinations' section. The left sidebar shows the 'Collection Types' menu with 'PopularDestinations' selected. The main content area shows the configuration for item '14287' (API ID: popular-destination). The configuration includes a 'LocationId' field set to '14287', an 'Img' field with a large image of a cityscape, an 'OnHomePage' toggle set to 'ON', and an 'Order' dropdown set to '1'. An inset shows the live website preview, which features a search bar and a 'Popular Destinations' section displaying five destinations: Budapest, Paris, Crete Island, New York, and Berlin.

Access:

Main page >> CMS

Note: in order to connect new version of website, please contact GP technical support or your account manager

Some UI enhancements of the Website have been made: updated design for search results page, hotel page, reservation page, order page.

**Access:**

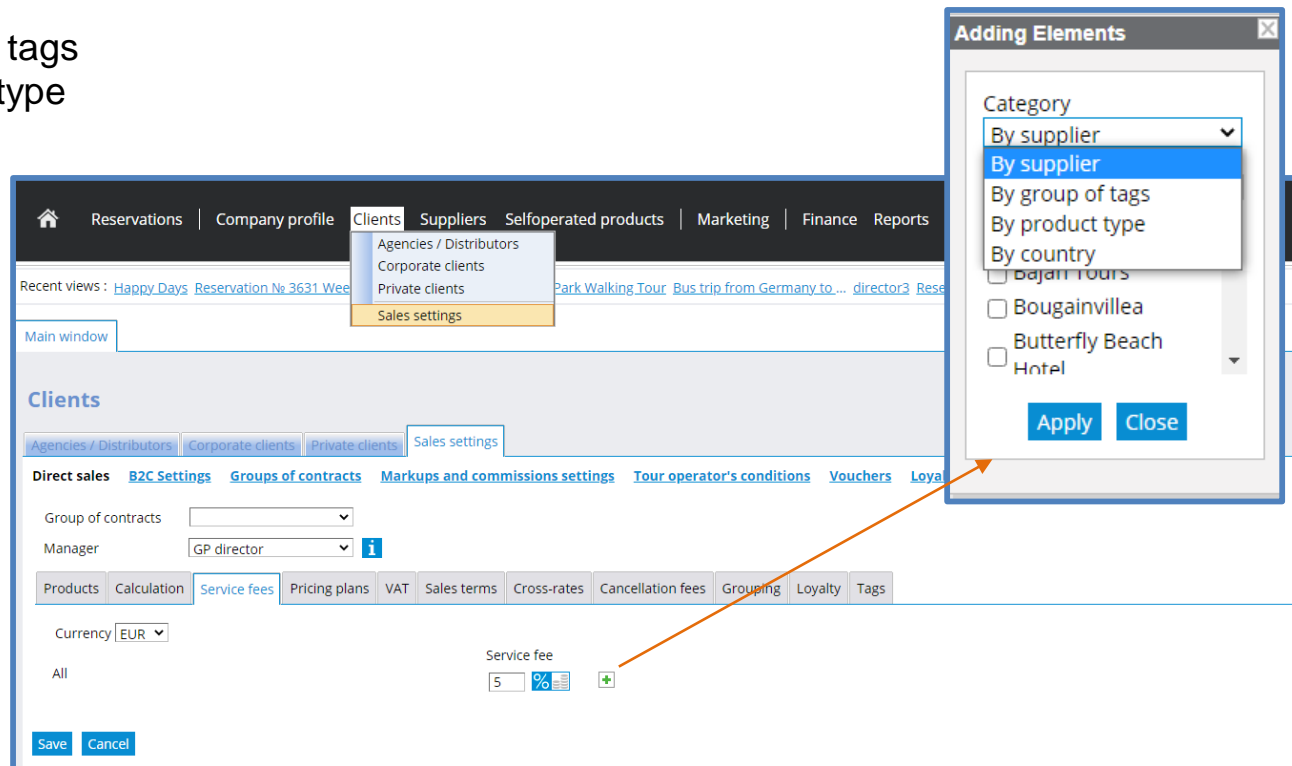
Main page >> Search results page/Hotel page/Reservation page/Order page.

Note: in order to connect new version of website, please contact GP technical support or your account manager

3. Enhancements in Back-Office

New functionality “Service fees” was added.
There is a possibility to set up service fee by category:

- By supplier
- By group of tags
- By product type
- By country



Access:

Clients >> Sales settings >> Direct sales/B2C Settings >> Contract >> Service fees

Clients >> Agencies / Distributors / Corporate clients >> Client >> Contract >> Service fees

The following logic can be applied for Service fee calculation:

- As percentage %

Products Calculation **Service fees** Pricing plans VAT Sales terms Cross-rates Cancel

Currency EUR

All

Service fee

5 %

- Net rate = 100 USD
- Mark-up = 10%
- Service fee = 20 %**
- 3 nights

The final price for client = $(100 \text{ USD} * 3 \text{ nights} * 110\%) * 120\% = 396 \text{ USD}$

- As fixed amount

Products Calculation **Service fees** Pricing plans VAT Sales terms Cross-rates Cancel

Currency EUR

All

Service fee

5 %

- Net rate = 100 USD
- Mark-up = 10%
- Service fee = 20 USD**
- 3 nights

The final price for client = $100 \text{ USD} * 3 \text{ nights} * 110\% + 20 \text{ USD} * 3 \text{ nights} = 390 \text{ USD}$

Also there is an option of split payment: service fee can be paid separately for Immediate payment.

Payment:

☐ Postponed payment ☒ Immediate payment

Bank transf

☒ without commission ☐ with commission

GPWebpay

Additional charge 0.00 %

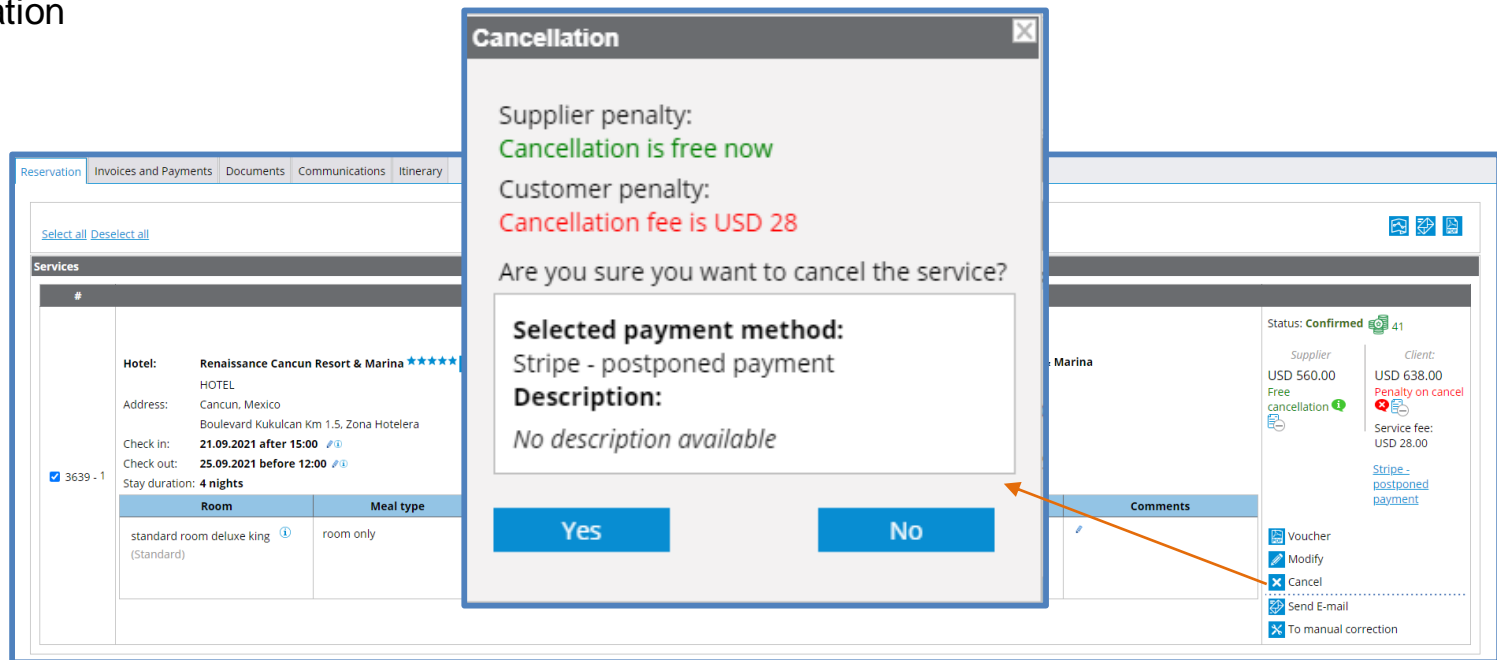
☐ without commission ☒ with commission ☒ Split payment

Access:

Clients >> Sales settings >> Direct sales/B2C Settings >> Contract >> Service fees

Clients >> Agencies / Distributors / Corporate clients >> Client >> Contract >> Service fees Finance >> Payment Settings >> Payment Methods >> Certain Payment Method >> General Settings

Service fee is the fee that to be collected by Tour Operator for provided service despite the final status of booking (Confirmed or Cancelled). This means service fee is a non-refundable amount (except reservations with status Rejected) and it is shown in cancellation charges and applied during cancellation

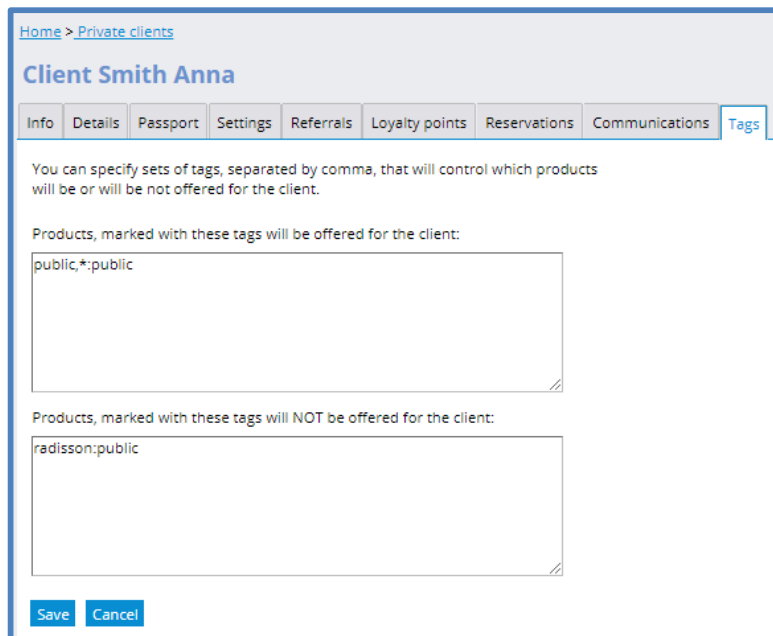


Access:

Main page >> Reservations >> Reservation details page

In order to control which products/suppliers will be or will be not offered for the client new tab was added in the level of private client's profile.

To limit for a certain private client access to supplier use "Tag prefix" field in the supplier's profile.



Home > Private clients

Client Smith Anna

Info Details Passport Settings Referrals Loyalty points Reservations Communications **Tags**

You can specify sets of tags, separated by comma, that will control which products will be or will be not offered for the client.

Products, marked with these tags will be offered for the client:

public,*:public

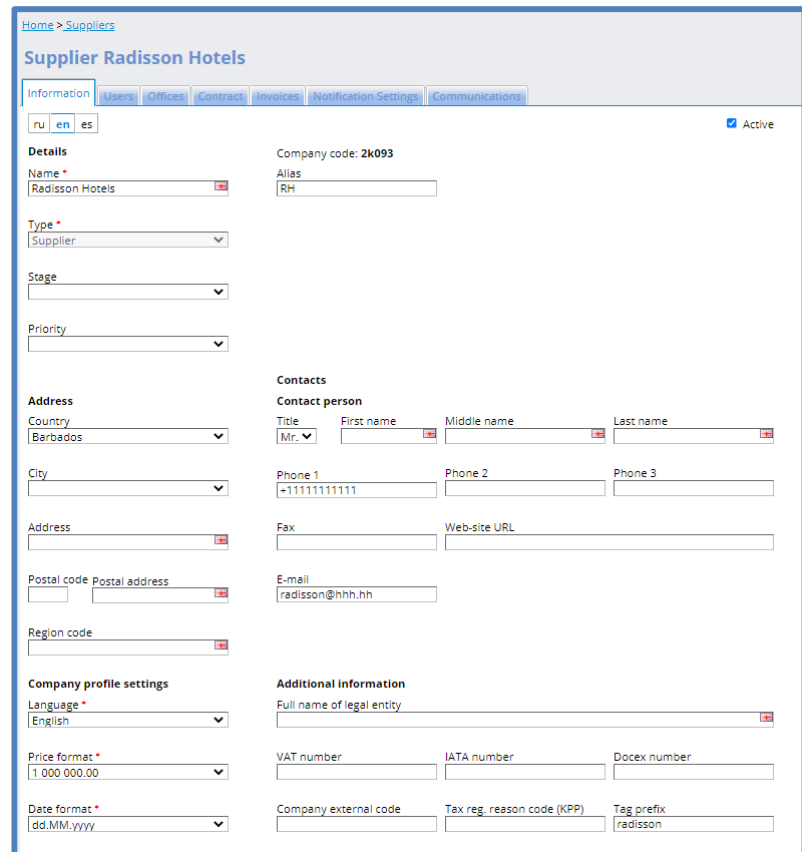
Products, marked with these tags will NOT be offered for the client:

radisson:public

Save Cancel

Access:

Clients >> Private Clients>>Certain client profile
Suppliers >> Certain supplier profile



Home > Suppliers

Supplier Radisson Hotels

Information Users Offices Contract Invoices Notification Settings Communications

ru en es ☒ Active

Details

Name * Radisson Hotels

Type * Supplier

Stage

Priority

Company code: 2k093

Alias RH

Address

Country Barbados

City

Address

Postal code Postal address

Region code

Contacts

Contact person

Title Mr. First name Middle name Last name

Phone 1 +11111111111 Phone 2 Phone 3

Fax Web-site URL

E-mail radisson@hhh.hh

Company profile settings

Language * English

Price format * 1 000 000.00

Date format * dd.MM.yyyy

VAT number IATA number Docex number

Company external code Tax reg. reason code (KPP) Tag prefix radisson

Now Tour Operators, Travel Agencies, Corporate clients and Suppliers are sorted by name in alphabetic order by default.

Name
Agency TA
HelloWorld
Johndoe
New Travel Agency

Name
Airport Transfers
Amadeus
AutoEurope
Bajan Tours
Bougainvillea
Butterfly Beach Hotel
Chaa Creek
Clear Kayaks Barbados
Coral Hotels
Cruises Supplier
Eco Adventures
Harrison's Cave
Hilton Hotels
Hopkins Bay Resort
Hotel am Mirabellplatz
Hotel Kolping

Access:

Clients >> Agencies/Distributors
Suppliers

4. API Changes

- ✓ **GET /searchAccommodation** - returns a new container “serviceFee” in the “salesTerms” for CLIENT price in the response
- ✓ **POST /prepareAccommodationBook** - returns information on service fee in the response
- ✓ **PUT /prepareAccommodationBook/{basketKey}** - returns information on service fee in the response
- ✓ **POST /prepareAccommodationModify** - returns information on service fee in the response
- ✓ **GET /prices** - new arrays "accommodationSurcharges" and "lengthOfStaySurcharges" in the response which return discounts/surcharges settings
- ✓ **PUT /accommodationPrices** - new arrays "accommodationSurcharges" and "lengthOfStaySurcharges" in the request which allow to add/edit discounts/surcharges settings
- ✓ **PUT /hotelInfo** - new parameter “delete” (true/false) into array “bedTypes” in the request
- ✓ **GET /orders:**
 - returns a new container “serviceFee” in the “salesTerms” for CLIENT price in the response
 - returns status for extra services Early check-in and Late check-out
- ✓ **GET /orderItinerary** - returns information on the order itinerary in the response
- ✓ **GET /activityInfo** - new array "destinations" and new parameters "latitude" and "longitude" for arrays "destinations" and "departures" in response
- ✓ **GET /privateClients** - returns a new parameter “personsCount” in the response of method GET /privateClients

Note: see the details on API changes here:

https://docs.softwaretravel.net/en/index.php?title=GP_Travel_Enterprise_API_Release_8.9

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address support@software.travel with “Release 8.9” in the subject line.

Thank You For Attention!



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for Enterprise Travel
Software

www.software.travel