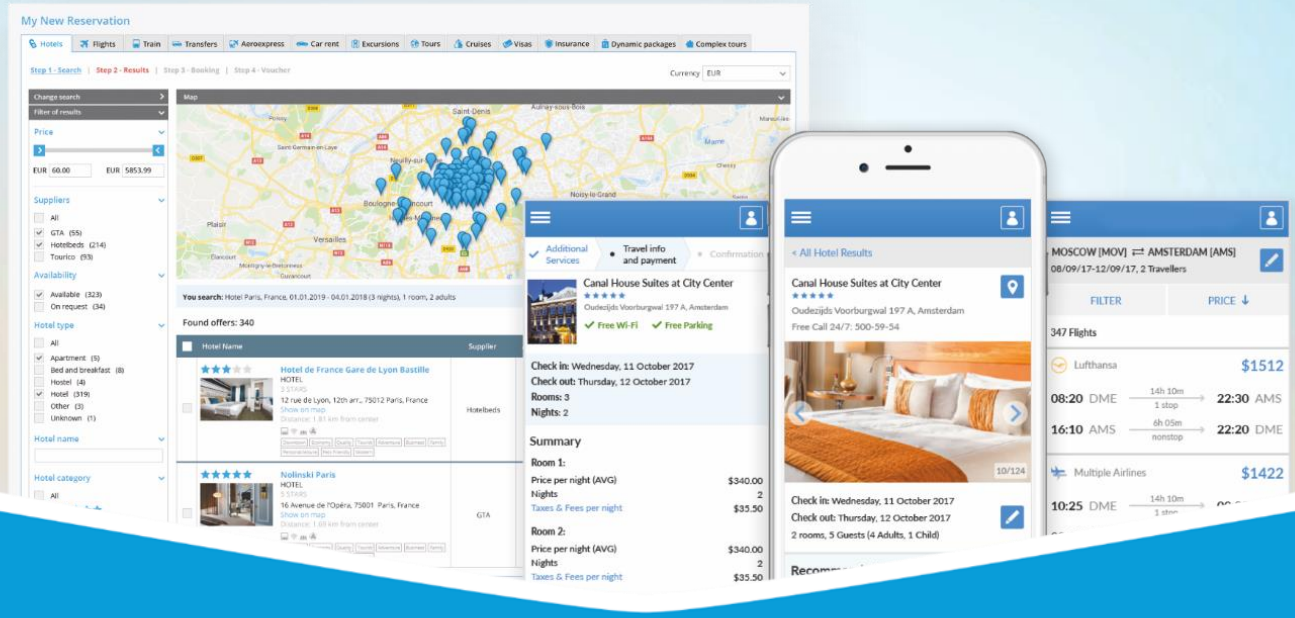
GP Solutions



GP Travel Enterprise Release 8.9

Presentation

August 25, 2021

Introduction

GP Solutions

Dear clients and partners!

We are happy to announce Release 8.9 of GP Travel Enterprise that introduces new functionality “Itinerary builder”, new capabilities of the website, enhancements in available modules as well as overall capabilities of the system. Additionally some changes in API were done.

For scheduling the delivery dates please contact our support team.

GP Solutions

Enhancements

New Functionality

- ✓ Itinerary Builder

New capabilities of the Website:

- ✓ Activities:
  - ✓ Route Map
  - ✓ Service description
- ✓ CMS: Order for Popular Destinations
- ✓ UI/UX changes

Enhancements in Back-Office:

- ✓ New functionality: Service fee
- ✓ Limitations Users: Hidden hotels/rates on search results
- ✓ CRM: Sorting of Companies

GP Solutions

Enhancements

API changes:

Accommodations:
- ✓ Information on service fee in a new container “serviceFee”
- ✓ New parameter “delete” (true/false) in the array “bedTypes” in the request of PUT /hotelInfo

Orders:
- ✓ Information on service fee in a new container “serviceFee”
- ✓ Information on Early check-in, Late check-out status
- ✓ New method GET /orderItinerary

Own Products:
- ✓ New arrays in GET /prices and PUT /accommodationPrices with information on discounts/surcharges settings

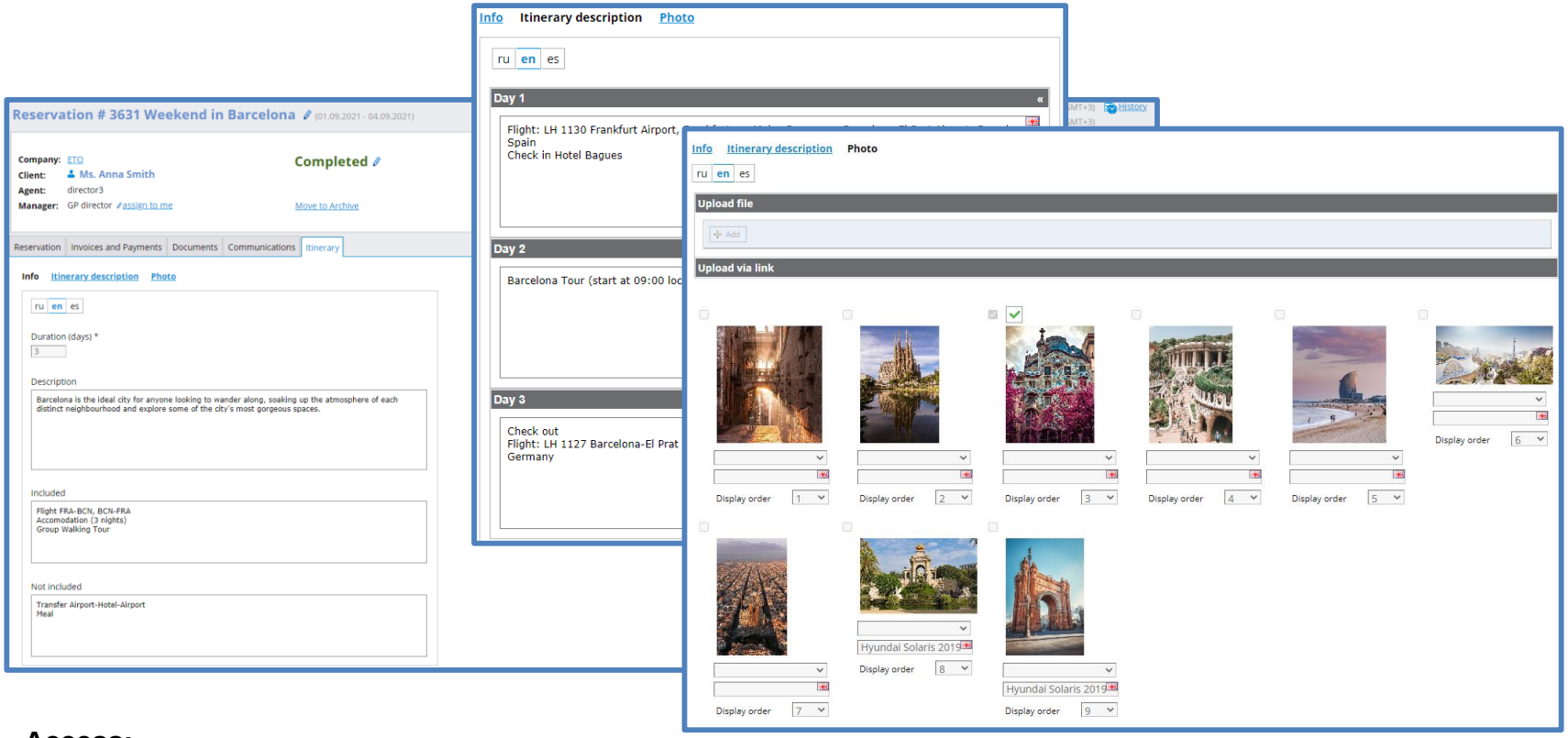
Activities
- ✓ New array "destinations" and new parameters "latitude“ and "longitude“ for arrays "destinations" and "departures" in response

CRM:
- ✓ New parameter “personsCount” in the response of an existing method GET /privateClients

1. New Functionality

Itinerary builder

We have created a new functionality **Itinerary builder** which can help to illustrate future trip for your clients. In order to display all the details it is necessary to add description and photos to the reservation in the back office.



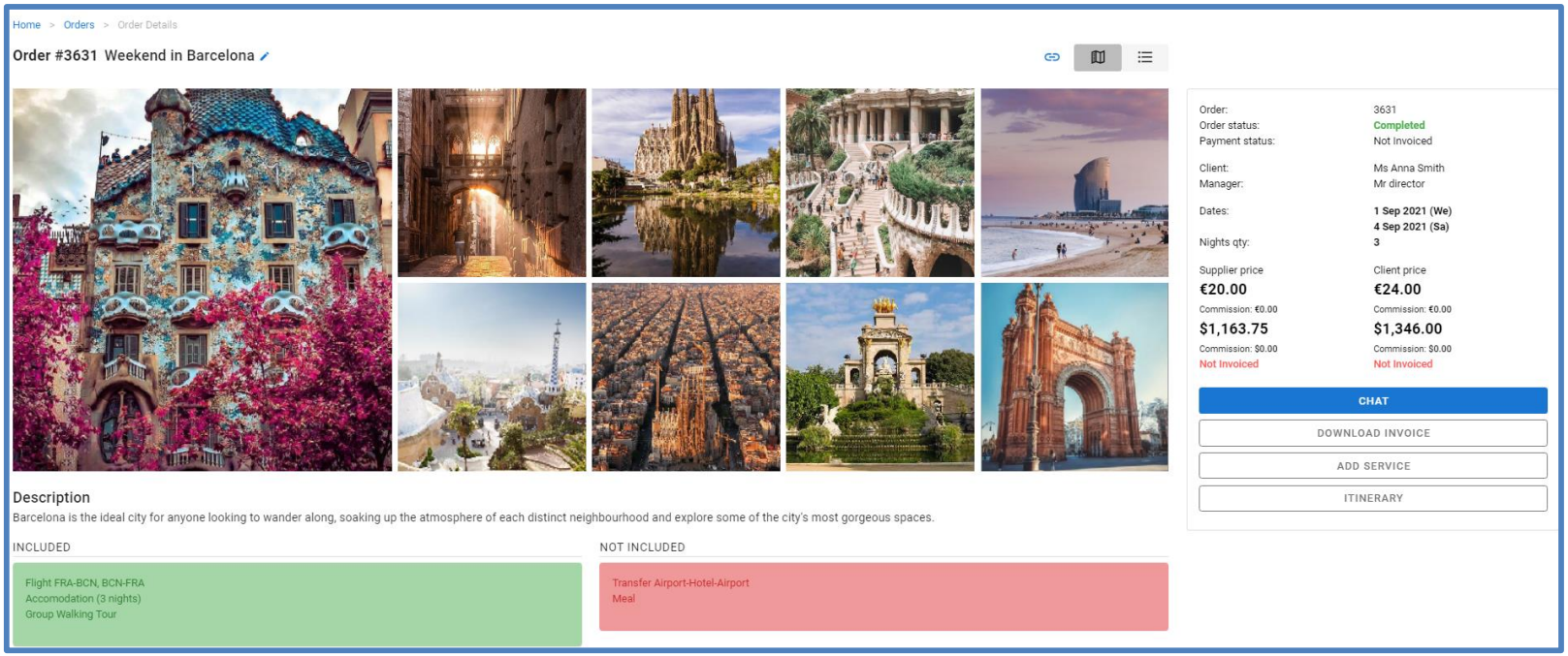
Access:

Reservations >> Certain reservation>> Itinerary tab

Note: in order to connect new version of website, please contact GP technical support or your account manager

Itinerary builder

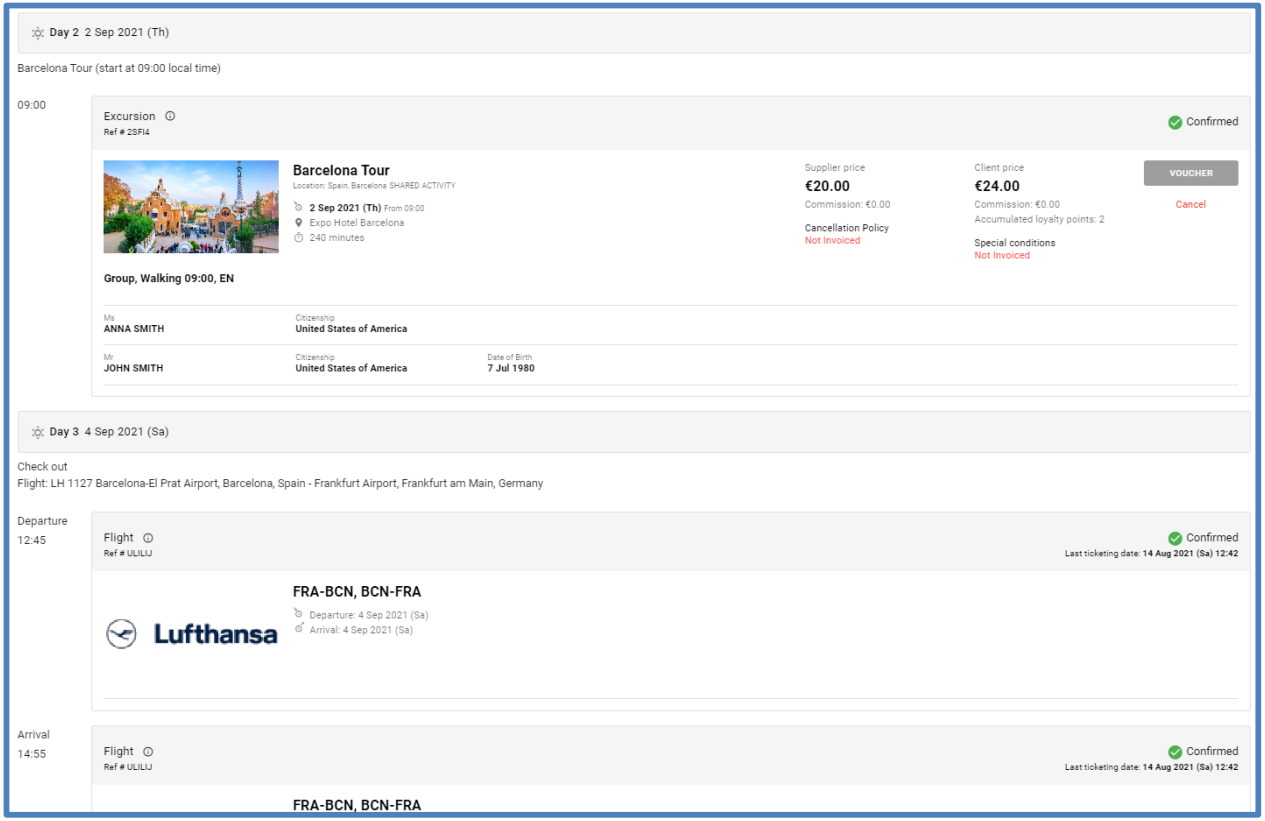
By setting up and specifying all the details in the back office you easily get a more professional looking product.



Access:
Main page >> Log in>> Reservation details page
Note: in order to connect new version of website, please contact GP technical support or your account manager

Itinerary builder

Day by day itinerary can include suggestions for what to do on each day or general information tailored to fit each day of a trip.

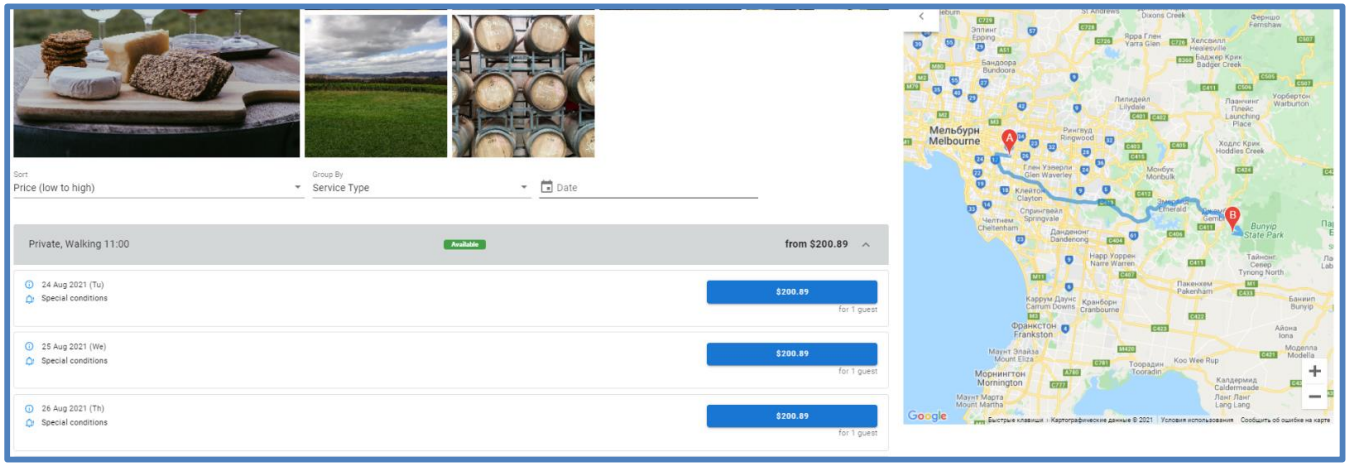


Access:
Main page >> Log in >> Reservation details page
Note: in order to connect new version of website, please contact GP technical support or your account manager

2. New Capabilities of the Website

Activities: Route Map

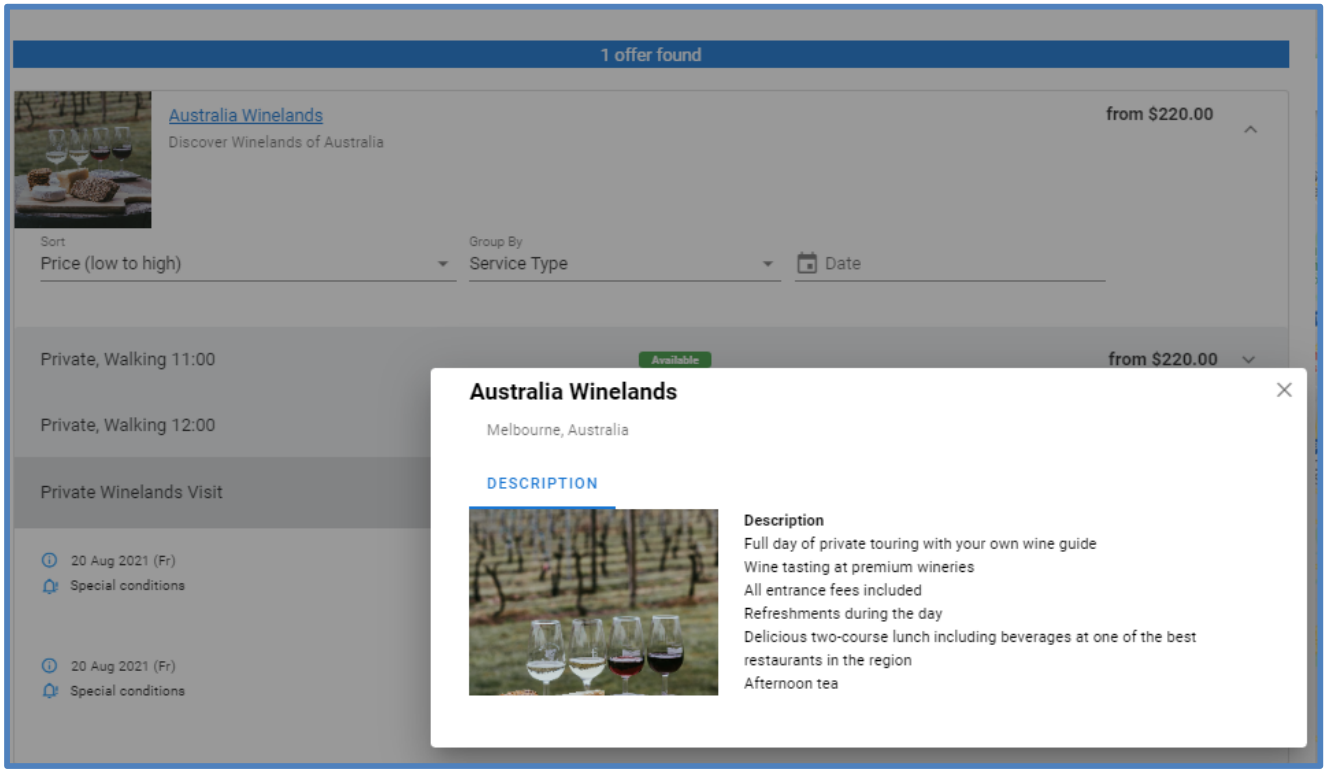
Now it is possible to see route map for activities.



Access:
Main page >> Activity >> Search service >> Search results page
Note: in order to connect new version of website, please contact GP technical support or your account manager

Activities: Service description

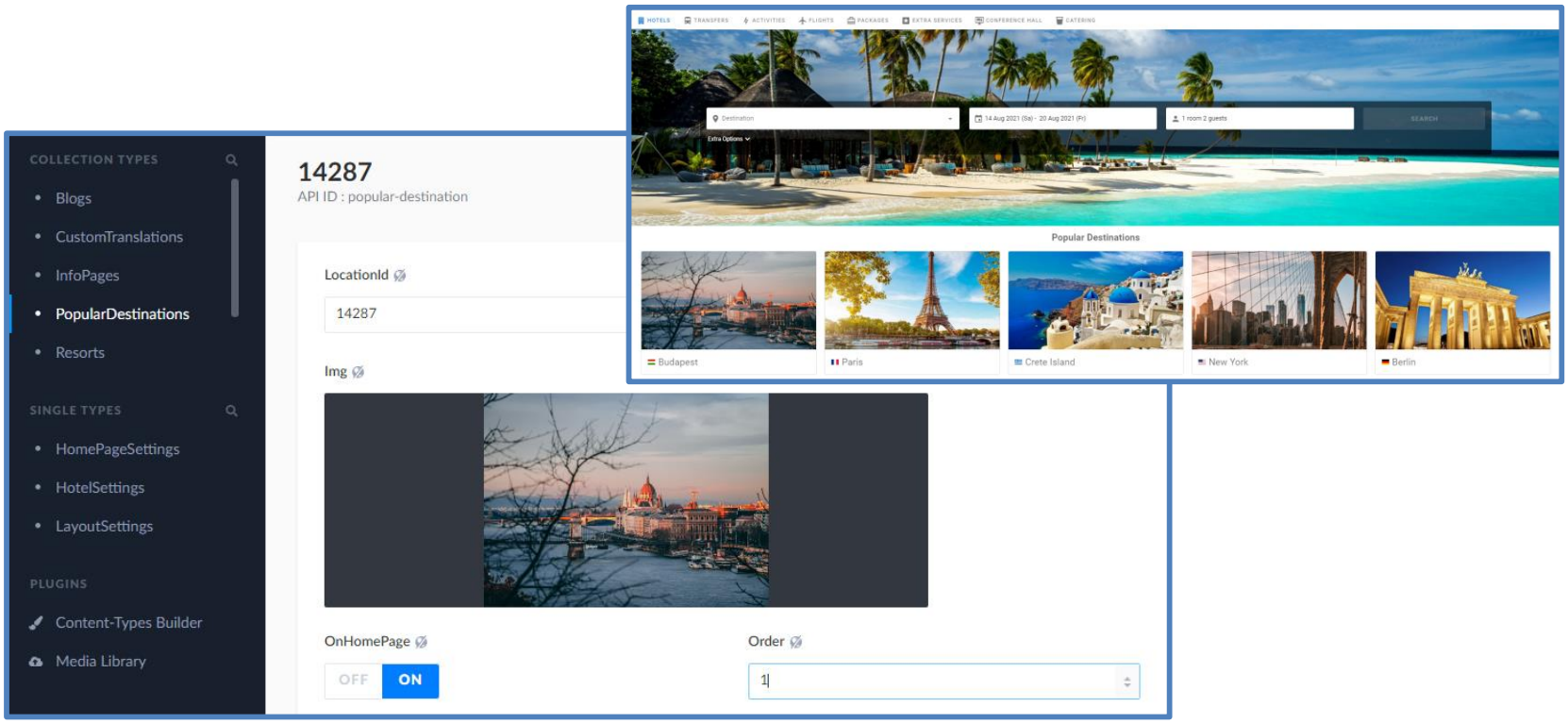
Now detailed description is displayed on search results when ⓘ icon is clicked for a certain service.



Access:
Main page >> Activity >> Search service >> Booking Page
Note: in order to connect new version of website, please contact GP technical support or your account manager

GP Solutions

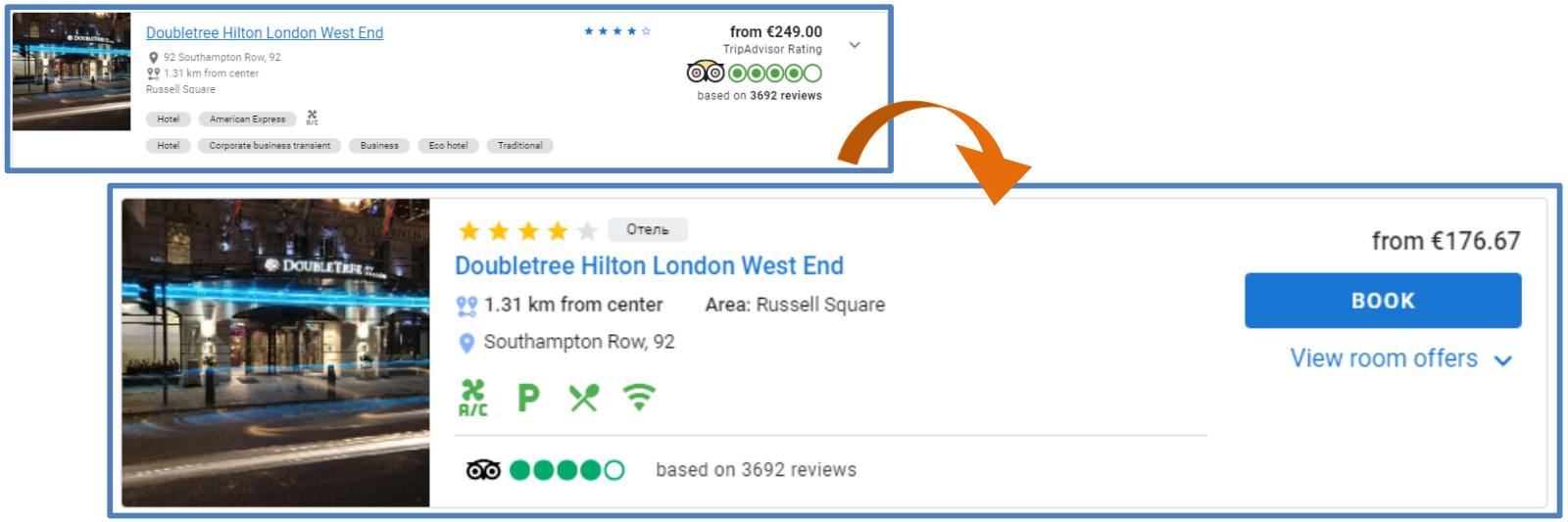
New field “Order” in the CMS gives a possibility to change the order of display of Popular Destinations on the main page.



Access:
Main page >> CMS
Note: in order to connect new version of website, please contact GP technical support or your account manager

GP Solutions

Some UI enhancements of the Website have been made: updated design for search results page, hotel page, reservation page, order page.



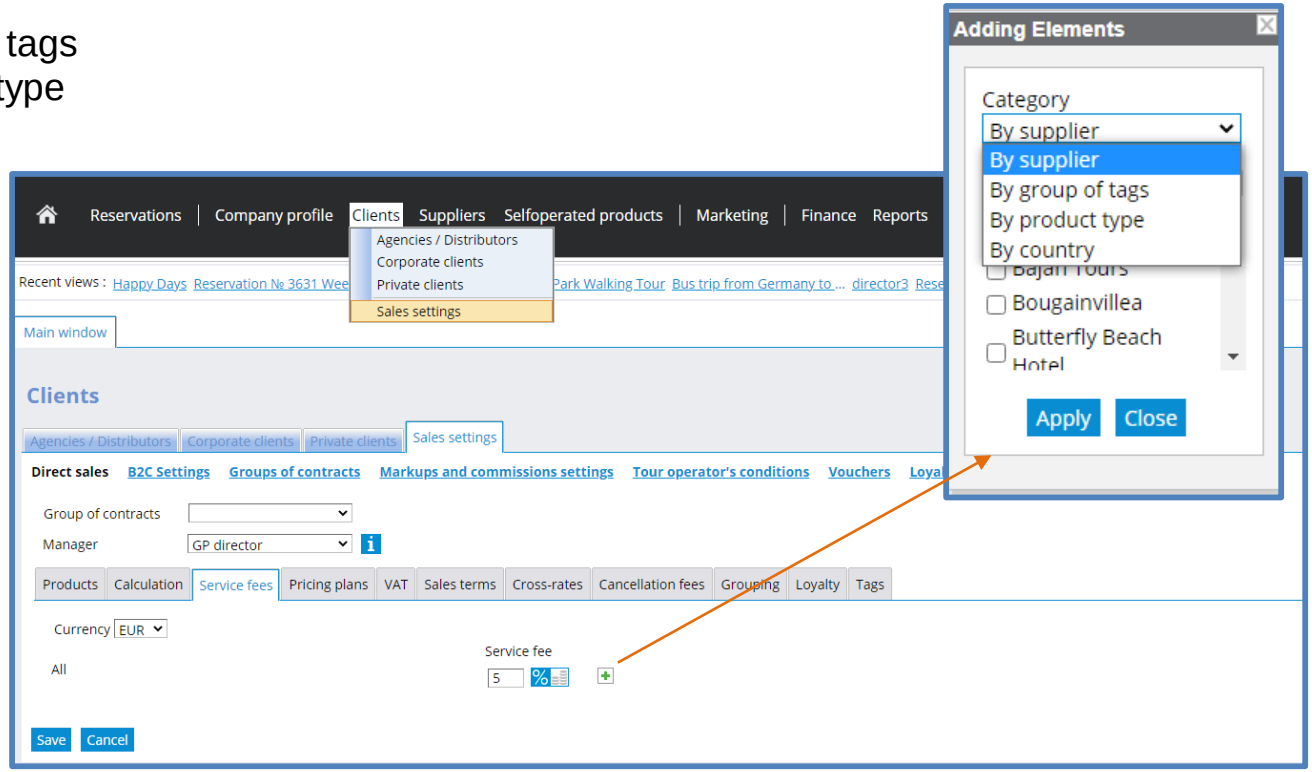
Access:
Main page >> Search results page/Hotel page/Reservation page/Order page.
Note: in order to connect new version of website, please contact GP technical support or your account manager

3. Enhancements in Back-Office

Service fee

New functionality “Service fees” was added.
There is a possibility to set up service fee by category:

- By supplier
- By group of tags
- By product type
- By country

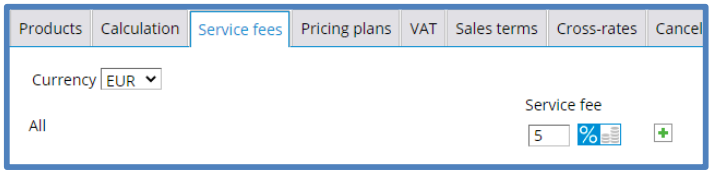


Access:
Clients >> Sales settings >> Direct sales/B2C Settings >> Contract >> Service fees
Clients >> Agencies / Distributors / Corporate clients >> Client >> Contract >> Service fees

Service fee

The following logic can be applied for Service fee calculation:

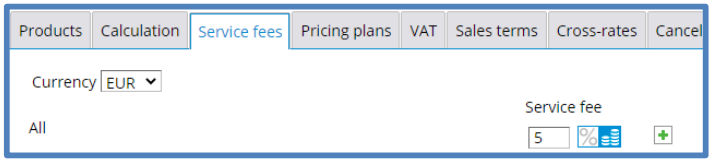
- As percentage %



- Net rate = 100 USD
- Mark-up = 10%
- **Service fee = 20 %**
- 3 nights

The final price for client = (100 USD * *3 nights* * 110%) * 120% = 396 USD

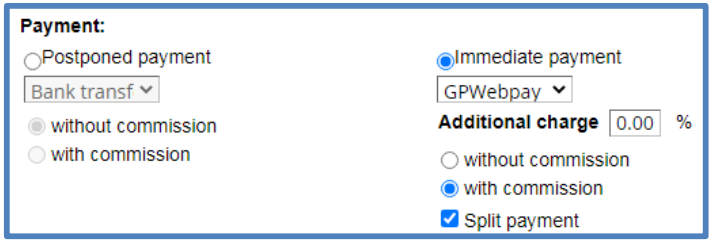
- As fixed amount



- Net rate = 100 USD
- Mark-up = 10%
- **Service fee = 20 USD**
- 3 nights

The final price for client = 100 USD * *3 nights* * 110% + 20 USD * 3 nights = 390 USD

Also there is an option of split payment: service fee can be paid separately for Immediate payment.



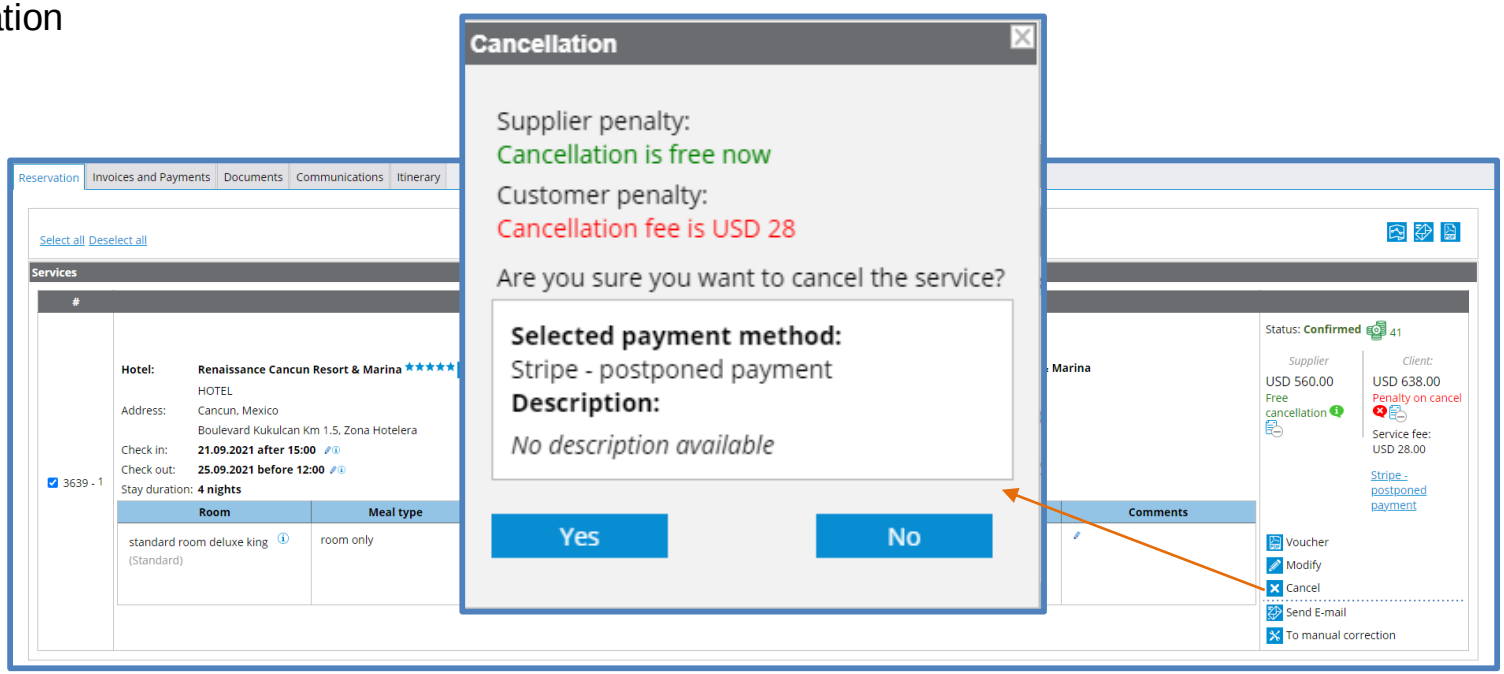
Access:

Clients >> Sales settings >> Direct sales/B2C Settings >> Contract >> Service fees

Clients >> Agencies / Distributors / Corporate clients >> Client >> Contract >> Service fees Finance >> Payment Settings >> Payment Methods >> Certain Payment Method >> General Settings

Service fee

Service fee is the fee that to be collected by Tour Operator for provided service despite the final status of booking (Confirmed or Cancelled). This means service fee is a non-refundable amount (except reservations with status Rejected) and it is shown in cancellation charges and applied during cancellation

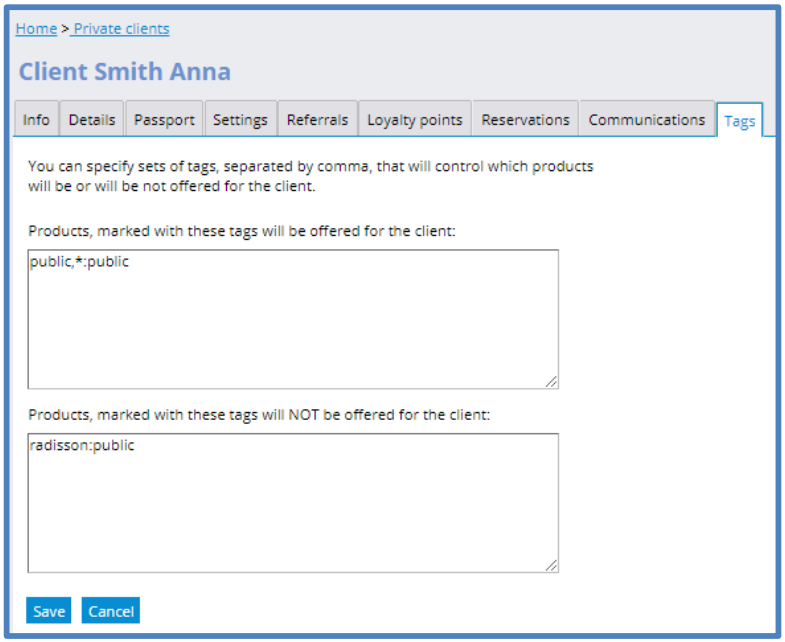


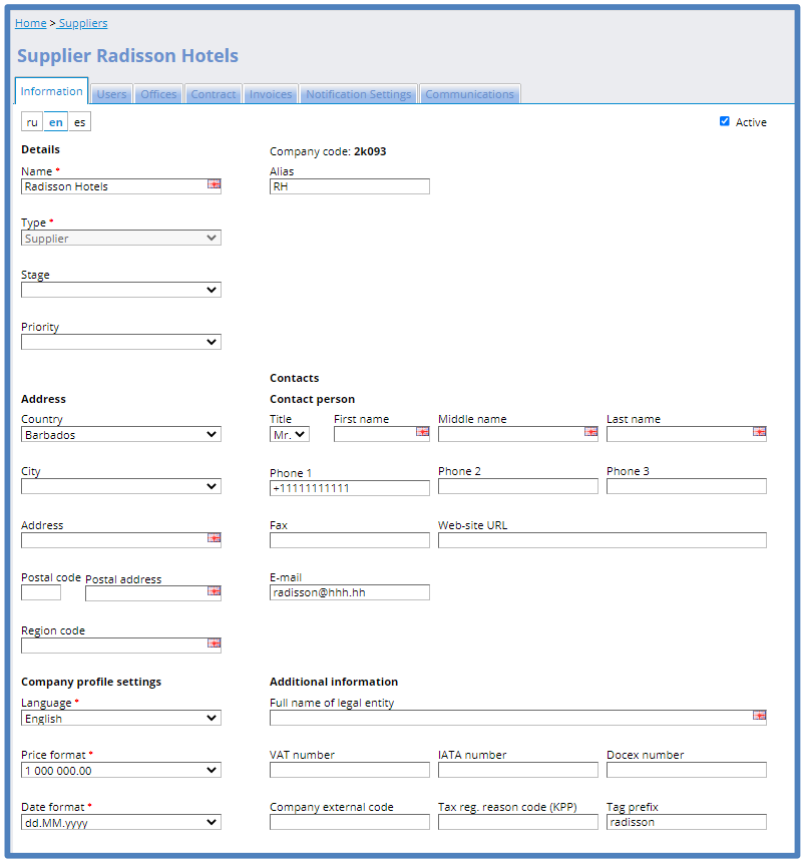
Access:
Main page >> Reservations >> Reservation details page

Limitations Users

In order to control which products/suppliers will be or will be not offered for the client new tab was added in the level of private client's profile.

To limit for a certain private client access to supplier use "Tag prefix" field in the supplier's profile.



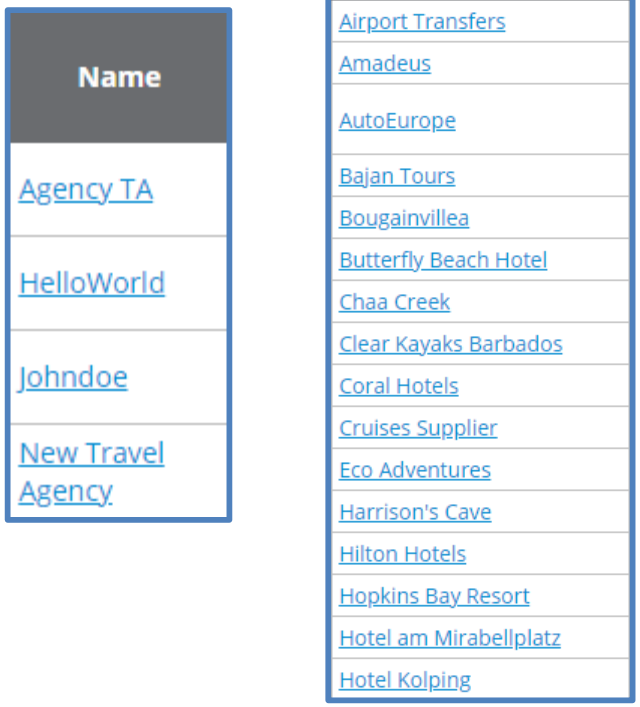


Access:

Clients >> Private Clients>>Certain client profile

Suppliers >> Certain supplier profile

Now Tour Operators, Travel Agencies, Corporate clients and Suppliers are sorted by name in alphabetic order by default.



Name
Agency TA
HelloWorld
Johndoe
New Travel Agency

Name
Airport Transfers
Amadeus
AutoEurope
Bajan Tours
Bougainvillea
Butterfly Beach Hotel
Chaa Creek
Clear Kayaks Barbados
Coral Hotels
Cruises Supplier
Eco Adventures
Harrison's Cave
Hilton Hotels
Hopkins Bay Resort
Hotel am Mirabellplatz
Hotel Kolping

Access:
Clients >> Agencies/Distributors
Suppliers

4. API Changes

API

GP Solutions

- ✓ **GET /searchAccommodation** - returns a new container “serviceFee” in the “salesTerms” for CLIENT price in the response
- ✓ **POST /prepareAccommodationBook** - returns information on service fee in the response
- ✓ **PUT /prepareAccommodationBook/{basketKey}** - returns information on service fee in the response
- ✓ **POST /prepareAccommodationModify** - returns information on service fee in the response
- ✓ **GET /prices** - new arrays "accommodationSurcharges" and "lengthOfStaySurcharges" in the response which return discounts/surcharges settings
- ✓ **PUT /accommodationPrices** - new arrays "accommodationSurcharges" and "lengthOfStaySurcharges" in the request which allow to add/edit discounts/surcharges settings
- ✓ **PUT /hotelInfo** - new parameter “delete” (true/false) into array “bedTypes” in the request
- ✓ **GET /orders:**

  - returns a new container “serviceFee” in the “salesTerms” for CLIENT price in the response

  - returns status for extra services Early check-in and Late check-out
- ✓ **GET /orderItinerary** - returns information on the order itinerary in the response
- ✓ **GET /activityInfo** - new array "destinations" and new parameters "latitude“ and "longitude“ for arrays "destinations" and "departures" in response
- ✓ **GET /privateClients** - returns a new parameter “personsCount” in the response of method GET /privateClients

Note: see the details on API changes here:
https://docs.softwaretravel.net/en/index.php?title=GP_Travel_Enterprise_API_Release_8.9

Your opinion matters

GP Solutions

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address support@software.travel with “Release 8.9” in the subject line.

Thank You For Attention!

GP Solutions

Your Global Partner
for Enterprise Travel
Software

www.software.travel