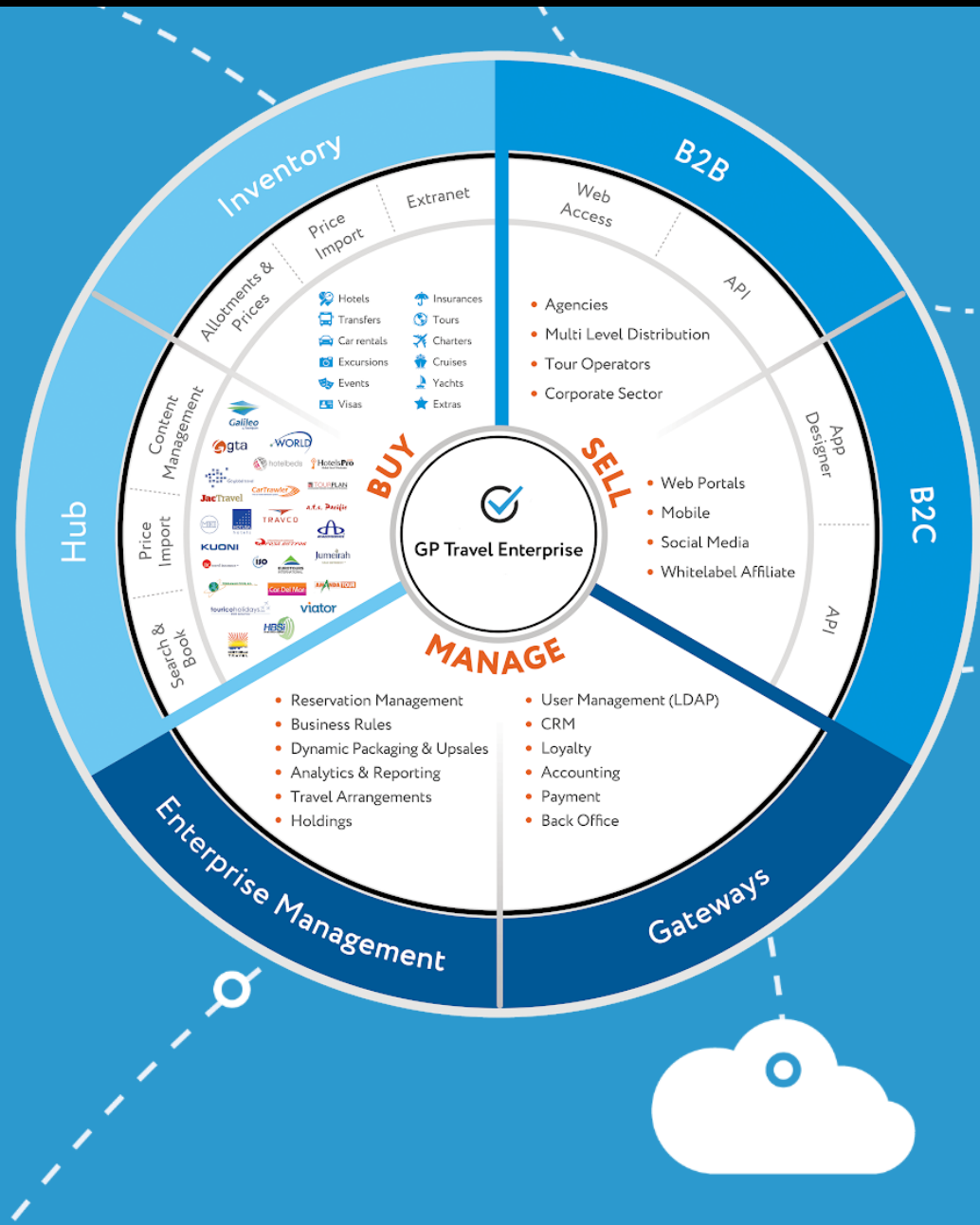


January 31, 2020



Release 7.12

Dear clients and partners!

We are happy to announce **Release 7.12** of GP Travel Enterprise that introduces the integration with Hotels supplier Smyrooms, Israeli Hotels suppliers Silverbyte and Isrotel, the integration with new online payment gateways Openpay and UniTeller, includes new features of the existing functionality, enhancements in available modules as well as overall capabilities of the system.

For scheduling the delivery dates please contact our support team.

Release 7.12: Highlights

NEW MODULES:

- ✓ Smyrooms hotels
- ✓ Silverbyte hotels
- ✓ Isrotel hotels
- ✓ Openpay payment gateway
- ✓ UniTeller payment gateway
- ✓ Referral programs
(multi-level travel agency commission plan)


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ISROTEL
A BBVA COMPANY

Release 7.12: Highlights

ENHANCEMENTS IN EXISTING MODULES:

- ✓ Inventory:
 - ✓ New parameter “Taxes included” in tariff of self-operated products
 - ✓ Adding Cancellation Policy as text for self-operated products
- ✓ Self-operated hotels:
 - ✓ Adding internal rating for hotels with 0.5 step
 - ✓ Settings and tracking of No Show for hotels
 - ✓ Check-in and Check-out time as range from/to
- ✓ Back-Office (BO):
 - ✓ Specific markups calculation (margin basis)
 - ✓ Search hotels by service “Adults only”
 - ✓ Display of information on price adjustment in reservation history
 - ✓ Settings of Cancellation Policy for external suppliers in hotel description
 - ✓ Hotels grouping: option to display prices from direct contracts only
 - ✓ Special offer description on search results
 - ✓ Room types display on the list of reservations
 - ✓ New notifications on reservation request and change of reservation status to In Progress

Release 7.12: Highlights

ENHANCEMENTS IN EXISTING MODULES:

- ✓ Enhancements in new interface for B2B and B2C:
 - ✓ Search hotels by service “Adults only”
 - ✓ Search and book under Tour Operator of 1st level for Tour Operators of 2nd level
 - ✓ Sending voucher from reservation to entered email
 - ✓ Search of transfers from/to a certain hotel (Hotelbeds)
 - ✓ Filters for the list of rooms
 - ✓ Display of Cancellation Policy as text
 - ✓ Display of client name (company) and original supplier for T01
- ✓ API:
 - ✓ Search hotels by service “Adults only”
 - ✓ New parameters *phone* and *email* in POST /prepareAccommodationBook
 - ✓ Search and book under Tour Operator of 1st level for Tour Operators of 2nd level
 - ✓ Get private clients of Tour Operators of 2nd level and Travel Agencies by company ID
 - ✓ Sending voucher from reservation to entered email(s)
 - ✓ Search of transfers from/to a certain hotel (Hotelbeds)
 - ✓ Search of flights by IATA code of city or airport
 - ✓ Corporate sales
 - ✓ Errors and warnings handling - extension of information

1. NEW MODULES




SMYROOMS HOTELS

Smyrooms is a global online tour operator with more than 10 years of experience in the travel market as part of the Logitravel Group.

It provides an extensive and varied product range (more than 600,000 hotels in the portfolio thanks to integration with more than 200 distribution channels) and uses cutting-edge technology to guarantee agility and reliability.

Smyrooms

More information can be found at <https://www.smyrooms.com/>

Hotel Name					Supplier	Availability	Supplier price	Client price	Loyalty points	Actions
<div><div><div>Hotel Test Pruebas Travelgate</div><div>★★★★★</div><div>Vitoria, Álava Province, Spain Calle Rioja 11 Show on map Distance: 344.47 km from center</div></div></div> <div>Detailed description</div>					Smyrooms	✓	Supplier From EUR 45.00 for 1 night	Client From EUR 60.00 for 1 night	6	Book Hide offers
Room	Meal Type	Remarks	Supplier	Availability	Supplier price	Client price	Loyalty points	Actions		
<div><input type="checkbox"/></div> <div><div>Doble</div><div>Detailed description</div></div>	Room only	<div><div>visa</div><div></div></div>	Smyrooms	✓	EUR 45.00	EUR 60.00 ⓘ Free cancellation before 03.04.2020 ⓘ	6	<div><div></div><div>Book</div></div>		
<div><input type="checkbox"/></div> <div><div>1 Bedroom Apartment</div><div>Detailed description</div></div>	Room only	<div><div>visa</div><div></div></div>	Smyrooms	✓ There are available rooms	EUR 50.00	EUR 66.67 ⓘ Free cancellation before 10.04.2020 ⓘ	7	<div><div></div><div>Book</div></div>		
<div><input type="checkbox"/></div> <div><div>Doble</div><div>Detailed description</div></div>	Room only	<div><div>visa</div><div></div></div>	Smyrooms	✓	EUR 50.00	EUR 66.67 ⓘ Non-refundable ❌	7	<div><div></div><div>Book</div></div>		





















Note: in order to connect this module, please contact GP technical support.

SILVERBYTE HOTELS

Silverbyte is a supplier of property management software to the hotel and hospitality industry since 1992. Optima have hundreds of installations in Europe, Africa, Asia, USA and commanding 85% of the hotel Market in Israel.



More information can be found at <http://silverbyte.com/>

	Hotel Name	Supplier	Availability	Supplier price	Client price	Loyalty points	Actions		
 Detailed description	Holiday Inn Ashkelon HOTEL Tel-Aviv, Israel			Supplier From USD 38.47 for 1 night	Client From USD 38.47 for 1 night	 3	Book Expand all		
 Detailed description	Crowne Plaza Tel Aviv Beach HOTEL Tel-Aviv, Israel			Supplier From USD 1 000.00 for 1 night	Client From USD 1 000.00 for 1 night	 100	Book Hide offers		
	Room	Meal Type	Remarks	Supplier	Availability	Supplier price	Client price	Loyalty points	Actions
	Apartment Suite Detailed description	 Bed & Breakfast		Silverbyte	 4 rooms available	USD 1 000.00	USD 1 000.00 ⓘ Free cancellation before 07.03.2020 ⓘ	 100	 Book
	Crowne Club rooms Detailed description	 Bed & Breakfast		Silverbyte	 There are available rooms	USD 1 000.00	USD 1 000.00 ⓘ Free cancellation before 07.03.2020 ⓘ	 100	 Book

Note: in order to connect this module, please contact GP technical support.
























ISROTEL HOTELS

Isrotel is an Israeli hotel chain, which operates 19 hotels across the length and breadth of Israel, including 4,221 guest rooms and suites.

More information can be found at <https://www.isrotel.com/about-isrotel-timeline/>



י ש ר ו ט ל
ISROTEL

	Hotel Name	Supplier	Availability	Supplier price	Client price	Loyalty points	Actions		
	Isrotel Tower Tel Aviv ★★★★★ Tel Aviv and Surroundings, Israel 78 Hayarkon st. Tel Aviv Show on map Distance: 1.29 km from center  			<i>Supplier</i> From USD 250.00 for 1 night	<i>Client</i> From USD 250.00 for 1 night	 25	Book Expand all		
	Royal Beach Tel Aviv ★★★★★ Tel Aviv and Surroundings, Israel 19 Hayarkon st. Tel Aviv Show on map Distance: 1.94 km from center  			<i>Supplier</i> From USD 298.00 for 1 night	<i>Client</i> From USD 298.00 for 1 night	 29	Book Hide offers		
	Room	Meal Type	Remarks	Supplier	Availability	Supplier price	Client price	Loyalty points	Actions
	Corner Room	Room Only		Isrotel		USD 298.00	USD 298.00 ⓘ Free cancellation before 28.03.2020 ⓘ	 29	 Book
	Corner Room	 Bed & Breakfast		Isrotel		USD 328.00	USD 328.00 ⓘ Free cancellation before 28.03.2020 ⓘ	 32	 Book

Note: in order to connect this module, please contact GP technical support.

OPENPAY PAYMENT GATEWAY

Openpay is a payment gateway that allows, in a quick and easy way, take payments online. The service supports different business models like marketplaces, online stores, subscriptions base payments, mobile applications, third party payment, crowdfunding and many more.

More information can be found at <https://www.openpay.mx/en/>



sandbox-api.openpay.mx/v1/mioo9jeouunsixwbnvsp/charges/trv7s3rddyfgjsiahe1/card_capture?





GPSolutions








Solicitud de Pago

Cliente:
GP Support
test@gpsolutions.com

Concepto:
Deposit

Importe:
\$ 376,43 MXN

Tarjetas de crédito    



Tarjetas de débito
  
  


Nombre


Número de tarjeta


Fecha de expiración

Codigo de seguridad

 
Reverso Parte Frontal
Visa y Mastercard American Express

Realizar Pago

 Tus pagos se realizan de forma segura con encriptación de 256 bits

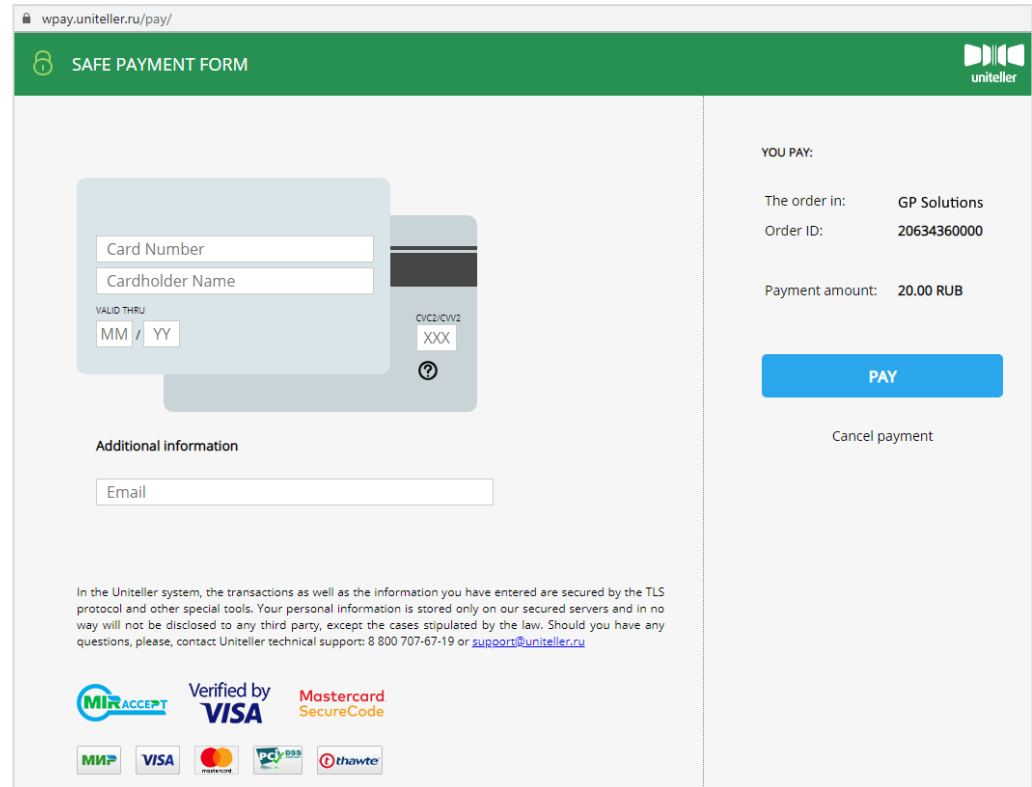
© Openpay S.A.P.I. de C.V. Todos los derechos reservados Desarrollado por 

Note: in order to connect this module, please contact GP technical support.

UNITELLER PAYMENT GATEWAY

UniTeller is an independent preprocessing center ensuring reliable and secure payment processing services in all business spheres where modern types of noncash payment, including contactless ones, are made: e-Commerce, mobile and unattended payments, etc.

More information can be found at <https://www.uniteller.ru/>

A screenshot of the Uniteller payment gateway interface. The browser address bar shows "wpay.uniteller.ru/pay/". The page has a green header with a lock icon, the text "SAFE PAYMENT FORM", and the Uniteller logo. The main content area is divided into two columns. The left column contains a card payment form with fields for "Card Number", "Cardholder Name", "VALID THRU" (MM / YY), and "CVC2/CV2" (XXX). Below these is an "Additional information" section with an "Email" field. The right column displays payment details: "YOU PAY:", "The order in: GP Solutions", "Order ID: 20634360000", and "Payment amount: 20.00 RUB". At the bottom of the right column are two buttons: a blue "PAY" button and a grey "Cancel payment" button. A security notice at the bottom of the left column states that transactions are secured by TLS. At the very bottom, there are logos for "MIR ACCEPT", "Verified by VISA", "Mastercard SecureCode", "MIR", "VISA", "Mastercard", "p2y B2B", and "thawte".

Note: in order to connect this module, please contact GP technical support.

REFERRAL PROGRAMS (MULTI-LEVEL TRAVEL AGENCY COMMISSION PLAN)

Release 7.12 provides the opportunity to give travel agencies additional benefits from cooperation stimulating the expansion of network by attracting additional agencies to get commission for their sales as well based on multilevel scheme.

Access:

- ✓ **Going to settings:** Clients >> Sales settings >> Referral programs
- ✓ **Adding referrer and viewing referrals:** Clients >> A certain client >> Referrals

Referral program

Name *

Program for TA

Active

Valid for the following sales channels:

Sales channel	Name	Delete
Agencies	TA2, TA3	

Sales Level

Name

Commission

1	TA4	50.00 %
2	TA3	30.00 %

Note that referral commissions will NOT be shown within reservations. They will be shown on a separate tab 'Referrals commissions'.

Description

Edit

Close

Clients

Agencies / Distributors

Corporate clients

Private clients

Sales settings

Direct sales

B2C Settings

Groups of contracts

Markups and commissions settings

Tour operator's conditions

Vouchers

Loyalty

Discounts & Promotions

Referral programs

Found referral programs: 2

Create

Results per page: 10

Name	Valid for the following sales channels	Commission amount	Status
Program for TA	Travel agencies;	1 - TA4 - 50%; 2 - TA3 - 30%;	Active
Name	Tour operators; Travel agencies; Corporate clients;	1 - First - 50%; 2 - Second - 20%; 3 - Third - 10%;	Active

Create

Results per page: 10

2. ENHANCEMENTS IN EXISTING MODULES



Starting with Release 7.12 it will be possible for a tariff to be marked if it already includes taxes, and there will be no need to add them separately over prices provided by a hotel in contract. This information will also be displayed for end customers accordingly (on interface based on REST API).

- ✓ Self-operated products >> Hotel >> A certain contract >> Prices >> Tariffs

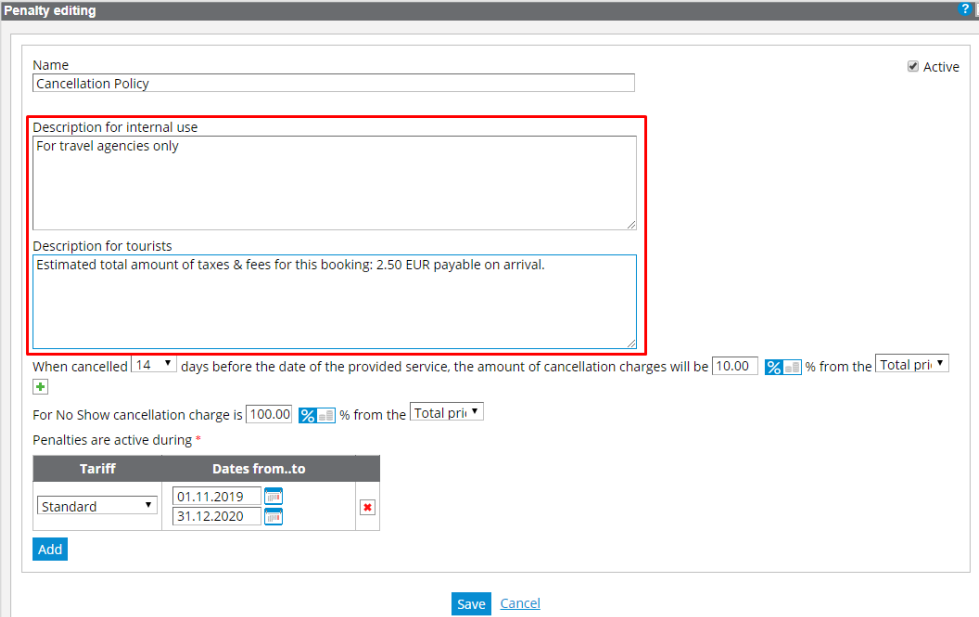
GP Travel Enterprise Release 7.12 Presentation

INVENTORY: ADDING CANCELLATION POLICY AS TEXT FOR SELF-OPERATED PRODUCTS

Sometimes it is required to indicate some additional information for standard cancellation rules with dates and penalties for self-operated products. In Release 7.12 it will be possible to specify description of the penalty for internal use as well as the one for tourists.

Access:

✓ Self-operated products >> A specific product >> A certain contract >> Prices >> Penalties



Penalty editing

Name: Cancellation Policy ☒ Active

Description for internal use:
For travel agencies only

Description for tourists:
Estimated total amount of taxes & fees for this booking: 2.50 EUR payable on arrival.

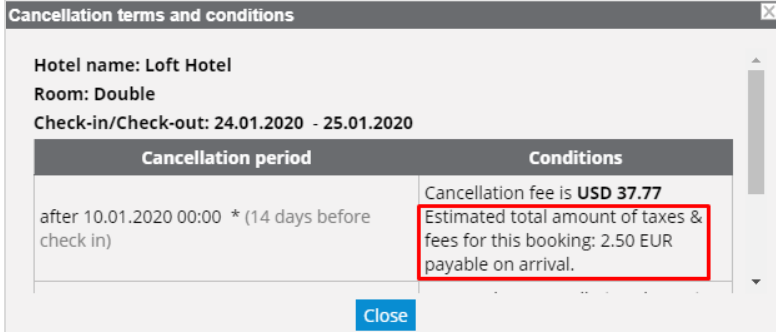
When cancelled 14 days before the date of the provided service, the amount of cancellation charges will be 10.00 % from the Total price

For No Show cancellation charge is 100.00 % from the Total price

Penalties are active during *

Tariff	Dates from..to
Standard	01.11.2019 - 31.12.2020

Add Save Cancel



Cancellation terms and conditions

Hotel name: Loft Hotel
Room: Double
Check-in/Check-out: 24.01.2020 - 25.01.2020

Cancellation period	Conditions
after 10.01.2020 00:00 * (14 days before check in)	Cancellation fee is USD 37.77 Estimated total amount of taxes & fees for this booking: 2.50 EUR payable on arrival.

Close

SELF-OPERATED HOTELS: ADDING INTERNAL RATING FOR HOTELS WITH 0.5 STEP



Starting from Release 7.12 internal rating of self-operated hotels supports values to within 0.5.

Access:

- ✓ Self-operated products >> Hotels >> A certain contract with a hotel >> View the hotel description >> General information

Loft Hotel
★★★★★ Hotel
Malta, Victoria

Rating: **4.5** Own Supplier

Check-in/Check-out
Check in after: 14:00
Check out before: 12:00
Meal types
Room Only

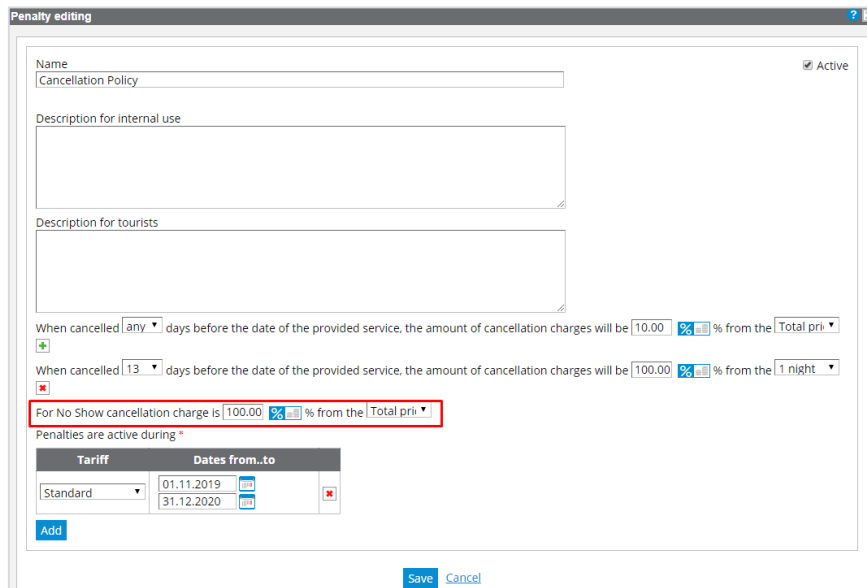
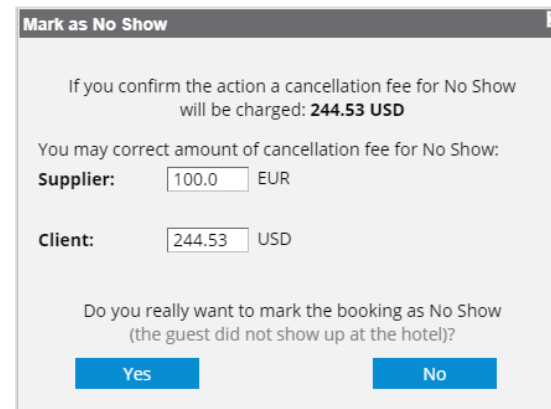
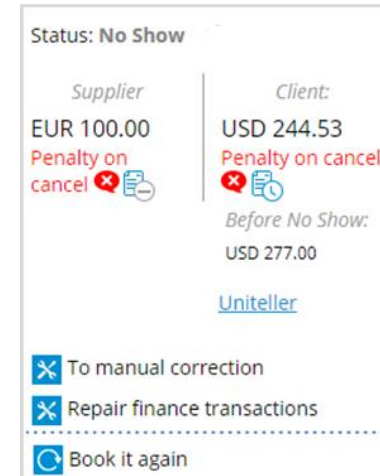
Name:*	Source of description:*
<input type="text" value="Loft Hotel"/>	<input type="text" value="Own description"/>
Code (use only Latin letters and numbers):*	Hotel chain:
<input type="text" value="loft"/>	<input type="text"/>
Type:*	Category:*
<input type="text" value="Hotel"/>	<input type="text" value="5 Stars"/>
Country:*	City:*
<input type="text" value="Malta"/>	<input type="text" value="Victoria"/>
Postal code:	
<input type="text"/>	
Address:	
<input type="text"/>	
Group number:	
<input type="text"/>	
GIATA ID:	
<input type="text"/>	
Hotel feedback and rating:	
Internal Rating:	
<input type="text" value="4.5"/>	

SELF-OPERATED HOTELS: SETTINGS AND TRACKING OF NO SHOW FOR HOTELS

As the result of different reasons and circumstances a guest may fail to arrive on a certain date at a hotel and not cancel a booking prior to the check-in date. To cover themselves for this eventuality, hotels integrate a charge called a No Show fee into their pricing structure. The functionality to set up a such a fee has been implemented in Release 7.12 in the section of creating a penalty.

Access:

✓ Self-operated products >> Hotel >> A certain contract >> Prices >> Penalties

SELF-OPERATED HOTELS: CHECK-IN AND CHECK-OUT TIME AS RANGE FROM/TO

Due to the fact that some hotels operate with ranges and not fixed values as far as the hours of check-in and check-out are concerned, in Release 7.12 it will be possible to specify the values “After” and “Before”.

Access:

- ✓ Self-operated products >> Hotels >> A certain contract with a hotel >> View the hotel description >> Detailed description

Hotel "Loft Hotel"

General information
Detailed description
Services
Location

en
ru

Check-in/Check-out



Check in (HH:mm) *
after 14:00 before 18:00

Check out (HH:mm) *
after before 12:00

Loft Hotel
Rating: 4.5

★★★★★
Hotel

Malta, Victoria

Check-in/Check-out

Check in after: 14:00 before: 18:00

Check out before: 12:00

Meal types

Room Only

BO: SPECIFIC MARKUPS CALCULATION (MARGIN BASIS)

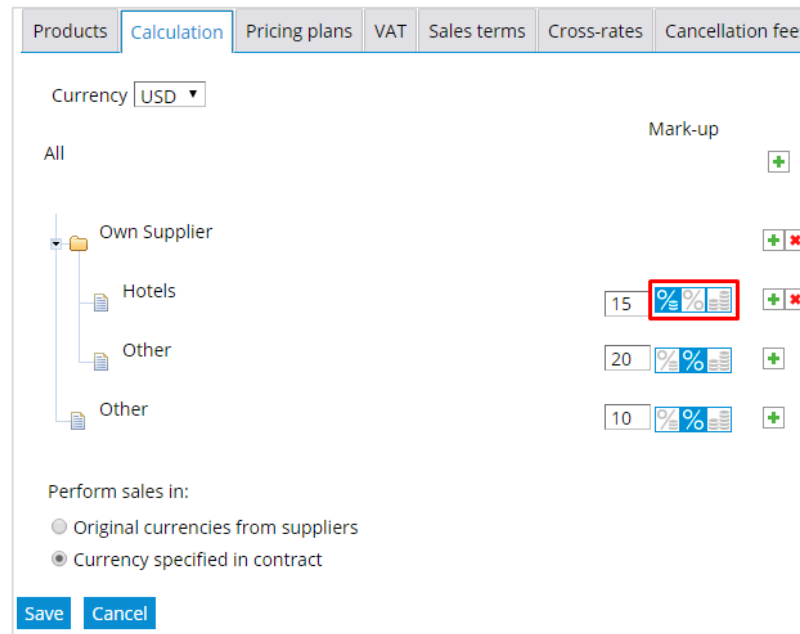
The final price for a client is usually based on net rate from a supplier plus additional amount from a tour operator. In order to meet business needs, in Release 7.12 the margin concept of pricing has been introduced, which is calculated as the amount of sales minus the cost of service sold.

The following formula is used for the calculation for this markup:

$$\text{Client price} = \text{Supplier price} / (100\% - \text{Markup } \%)$$

Access:

- ✓ A certain contract of a client or direct sales contract >> Calculation



Products **Calculation** Pricing plans VAT Sales terms Cross-rates Cancellation fees

Currency: USD ▼

All

Own Supplier

- Hotels: 15 %
- Other: 20 %
- Other: 10 %

Perform sales in:

☐ Original currencies from suppliers

☒ Currency specified in contract

Save Cancel

Note: in order to connect this module, please contact GP technical support.

BO: SEARCH HOTELS BY SERVICE “ADULTS ONLY”

Some hotels have strict children policy and are available for adults only. Tourists that travel without children may have a requirement to stay at hotels where children are not allowed. In this case it is very important to be able to search hotels for adults only starting from the search form.

In order to implement such a functionality, a new service “Adults only” has been added to the hotel description.

Access:

- ✓ Self-operated products >> Hotels >> A certain contract with a hotel >> View the hotel description >> Services

Hotel "Loft Hotel"

General information
Detailed description
Services
Location
Room types and meal types
Sport, leisure and kids services

Board type

☐ A la carte
☒ Bar
☐ Caffe

☐ Home cuisine
☐ Menu for children
☐ Open buffet

Bussiness services

☐ Conference equipment
☐ Conference hall

Child services

☐ Babycot
☐ Babysitting/Child Care Service
☐ Children playground

Credit cards

☐ American Express
☐ Dinners Club
☐ Master Card

Health care services

☐ Cardiovascular system
☐ Endocrine system
☐ Gastrointestinal tract

☐ Nervous system
☐ Skin diseases
☐ SPA procedures

Hotel amenities

☒ Adults only
☐ Elevator

Meal type

☐ RO
☐ BB
☐ HB
☐ FB
☐ AI
☐ BBT

☐ HBT
☐ FBT

Services

☐
☐
☐
☐

☐
☐
☒
☐

☒ Show only available offers
☐ Show detailed offers

Search&Book language

English

Supplier

All

BO: DISPLAY OF INFORMATION ON PRICE ADJUSTMENT IN RESERVATION HISTORY

Since tour operators of 1st and 2nd level are allowed to change offer's price for their clients during search and book process, in Release 7.12 it will be possible to see the details whether there was any price modification indicating the previous value as well as the new one.

Access:

- ✓ Reservations >> View reservations
>> A separate booking >> History

History				
(GMT+3)		(ETO)		
16.01.2020 21:55:01 (GMT+3)	Hotel Loft Hotel	GP Support supportgp (ETO)	Confirm	Confirmed
16.01.2020 21:55:01 (GMT+3)	Hotel Loft Hotel	GP Support supportgp (ETO)	Manual adjustment of client price during booking	Price before adjustment: USD 99.60 Price after adjustment: USD 104.10
16.01.2020 21:54:57 (GMT+3)	Hotel Loft Hotel	GP Support supportgp (ETO)	Create Service	Saved order created

Close

BO: SETTINGS OF CANCELLATION POLICY FOR EXTERNAL SUPPLIERS IN HOTEL DESCRIPTION

Due to the fact that sometimes external suppliers may not send cancellation policies for hotels (for example, Hotels supplier Isrotel), starting from Release 7.12 penalties can be configured in the hotel description.

Access:

- ✓ **Settings >> List of hotels >> Search for a hotel >> Hotel description >> Penalties**

Hotel "Anfiteatro Flavio"

General information | Detailed description | Services | Location | Room types and meal types | Sport, leisure and kids services | Photo | **Penalties** | History

en ru

☒ Active

Name:* Anfiteatro Flavio Source of description:* Hotelbeds Phone #1: 0039064740704 Phone #2: 0039064740704 Phone #3: 003397629213

Code (use only Latin letters and numbers):* 104196 Hotel chain: Fax: 00390669312676 URL: www.anfiteatroflavio.com

Type:* Hotel Category:* 3 STARS E-mail #1: info@anfiteatroflavio.c E-mail #2: E-mail #3:

Country:* ITALY City:* Rome

New penalty

Name * Cancellation Policy ☒ Active

Description

When cancelled 7 days before the date of the provided service, the amount of cancellation charges will be 50.00 % from the Total pri.

No Show penalty
For No Show cancellation charge is 30 % from the Total pri.

Citizenship restrictions

Guests citizenship	Delete

Add

Penalty is active during *

Dates from..to	Delete
01.02.2020 01.03.2020	

Add

Save Cancel

BO: HOTELS GROUPING - OPTION TO DISPLAY PRICES FROM DIRECT CONTRACTS ONLY

A new type of offers' grouping has been introduced in Release 7.12. Tour operators of 1st level can make use of the grouping shown in case of mapping of self-operated hotel with the same hotel from consolidator(s) and duplicate offers where only prices from direct contracts are removed from search results. In case if a direct contract is missing, all offers from consolidators will be shown.

Access:

- ✓ A certain contract of a client or direct sales contract >> Grouping >> Group product 'Hotel'

Products	Calculation	Pricing plans	VAT	Sales terms	Cross-rates	Cancellation fees	Grouping	Loyalty	Tags	Special agreements
----------	-------------	---------------	-----	-------------	-------------	-------------------	-----------------	---------	------	--------------------

☒ **Group product 'Hotel'**

- ☐ Show all offers inside group
- ☐ Remove duplicating offers and show only the cheapest among them (based on gross price)
- ☒ Remove duplicating offers and show only prices from direct contracts on selfoperated hotels among them; if direct contract is missing - show all offers from consolidators

Show description of hotels group as:

- ☒ Description of cheapest hotel in group
- ☐ Use custom hotel description for group of hotels; if custom hotel description is missing - use description of the cheapest hotel in a group.
- ☐ Use custom hotel description for group of hotels; if custom hotel description is missing - do not show the whole hotel group on search results.

☐ Adjust markup for selfoperated products dynamically based on prices from consolidators












- if price from consolidator is less than % ☐ less than price from selfoperated hotel - then sell selfoperated hotel at the price from consolidator
- if price from consolidator is more than price from selfoperated hotel - then sell selfoperated hotel at the price from consolidator minus % ☐
- otherwise if price from consolidator is significantly cheaper - then sell offer from consolidator

BO: SPECIAL OFFER DESCRIPTION ON SEARCH RESULTS

If a supplier sends information about a special offer, it will be possible not only to see the amount of the discount applied, but also the details on it sent by the supplier.

Access:

- ✓ Search for hotels >> Show offers of a certain hotel >> Place the cursor over the icon of a special offer

Hotel Name				Supplier	Availability	Supplier price	Client price	Loyalty points	Actions
<div></div> <div><h3>County London (Testing) ★★★★★</h3><p>TEST HOTEL</p><p>London, United Kingdom</p><p>Upper Woburn Place</p><p>Show on map</p><p>Location: CityCenter</p><p>Distance: 2.01 km from center</p><p>Detailed description</p></div>						Supplier From GBP 69.52 for 1 night	Client From GBP 69.52 for 1 night GBP 79.00 <div>-12.00%</div>	 9	Book Hide offers
Room	Meal Type	Remarks	Supplier	Availability	Supplier price	Client price	Loyalty points	Actions	
 Single Room, Standard	 Bed & Breakfast	  <div>Early Bird Discount</div>	Travco		GBP 69.52 (Standard)	GBP 69.52 ⓘ GBP 79.00 <div>-12.00%</div> (Standard) Free cancellation before 23.03.2020 ⓘ	 9	 Book	

BO: ROOM TYPES DISPLAY ON THE LIST OF RESERVATIONS

Now in order to see the booked room type, there is no need to open a separate window of a reservation, but instead, it can be checked on the list of bookings by bringing the cursor to a hotel's name and the room type will automatically pop up.

Access:

- ✓ Reservations >> View reservations >> Place the cursor over a hotel's name

Found reservations: 702

[Search & Book](#)
[New reservation request](#)
[Edit](#)
[Receive / Issue invoices](#)
[Mass mail](#)

	Reservation number	Company	Manager	Client	Room: Standard Single	Status	Travelers	Supplier
<input type="checkbox"/>	1188 In progress	TA Supervisor Supervisor	director2	Ms. Anna Borjes	Test Hotel Belarus, Minsk 18.01.2020 - 20.01.2020		Anna Borjes	Own Supplier 1VVHJ
<input type="checkbox"/>	1061 In progress	TA Supervisor Supervisor	director2	Ms. Anna Borjes	Renaissance Cancun Resort & Marina Mexico, Cancun 29.01.2020 - 30.01.2020		Anna Borjes	Renaissance Cancun Resort & Marina 1V8JQ
					Westbury (Testing) United Kingdom, London 18.01.2020 - 20.01.2020		Anna Borjes	Travco SD13858/01

BO: NEW NOTIFICATIONS ON RESERVATION REQUEST AND STATUS CHANGE TO IN PROGRESS

In order to improve the system's usability, new types of notifications have been added, which will inform users about creation of a new reservation request (the status "New") as well as its transition to the status "In progress".

Access:

- ✓ Company profile >> Settings >> Company notifications
- ✓ Clients >> Agencies/Distributors >> A certain client >> Settings >> Notification settings

От test@gpsolutions.com ★

Тема **[Corporate] Reservation #1190: New reservation request**

Кому test@gpsolutions.com ★

[Corporate] Reservation #1190: New reservation request

Good day, ETO!

We are informing you about a new reservation request.

Client: Corporate
Reservation number: 1190
Trip title: Trip to London

Description:
21.02.2020-23.02.2020, 1 pax, 1 room

От test@gpsolutions.com ★

Тема **[Corporate] Reservation #1190: Changed to In Progress**

Кому test@gpsolutions.com ★

[Corporate] Reservation #1190: Changed to In Progress

Good day, ETO!

We are informing you about change of reservation request status to In Progress.

Client: Corporate
Reservation number: 1190
Trip title: Trip to London

Description:
21.02.2020-23.02.2020, 1 pax, 1 room

My Company: ETO

Information Users **Settings**

[UI](#) [API](#) **Company notifications** [Tourists notifications](#)

Send notifications about

Reservation status

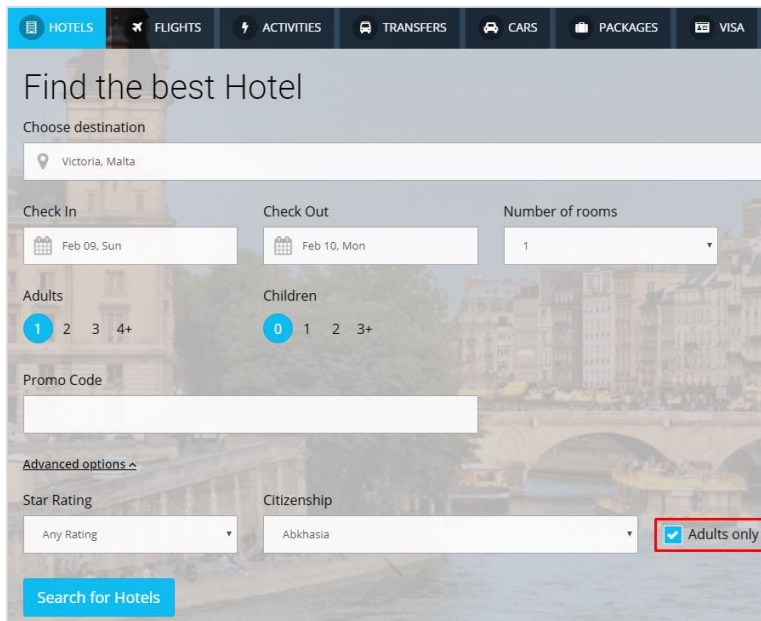
- ☒ Reservation check required
- ☐ Confirmation pending from supplier
- ☐ Booking creation
- ☐ Modification rejected
- ☐ Modification pending
- ☐ Reservation duplicate found
- ☒ Booking cancellation
- ☒ Booking rejected
- ☒ Booking modification
- ☒ Auto-cancellation
- ☒ Pre-booking creation
- ☒ One day before auto-cancellation
- ☒ E-ticket pending
- ☒ Issue e-ticket
- ☐ Specifying additional data in reservations
- ☐ Changing ticketing time limit
- ☒ New reservation request creation
- ☒ Reservation request is changed to In Progress status

B2B/B2C: SEARCH HOTELS BY SERVICE “ADULTS ONLY”

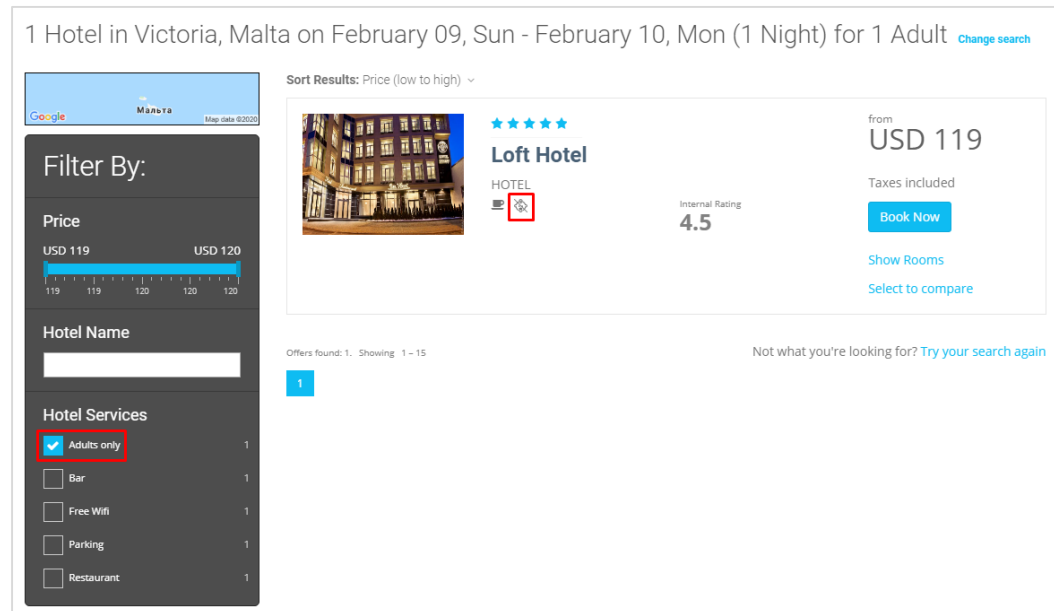
Some hotels have strict children policy and are available for adults only. Tourists that travel without children may have a requirement to stay at hotels where children are not allowed. In this case it is very important to be able to search hotels for adults only starting from the search form.

Access:

✓ Hotels' search form



The screenshot shows the 'HOTELS' search form. At the top, there are tabs for HOTELS, FLIGHTS, ACTIVITIES, TRANSFERS, CARS, PACKAGES, and VISA. The main heading is 'Find the best Hotel'. Below this, there's a 'Choose destination' field with 'Victoria, Malta' entered. The 'Check In' field shows 'Feb 09, Sun' and the 'Check Out' field shows 'Feb 10, Mon'. The 'Number of rooms' is set to '1'. Under 'Adults', the count is '1' (highlighted with a blue circle), and under 'Children', the count is '0'. There's a 'Promo Code' field. Below the main form, there's an 'Advanced options' section with 'Star Rating' set to 'Any Rating' and 'Citizenship' set to 'Abkhazia'. A red box highlights the 'Adults only' checkbox, which is checked. A 'Search for Hotels' button is at the bottom.



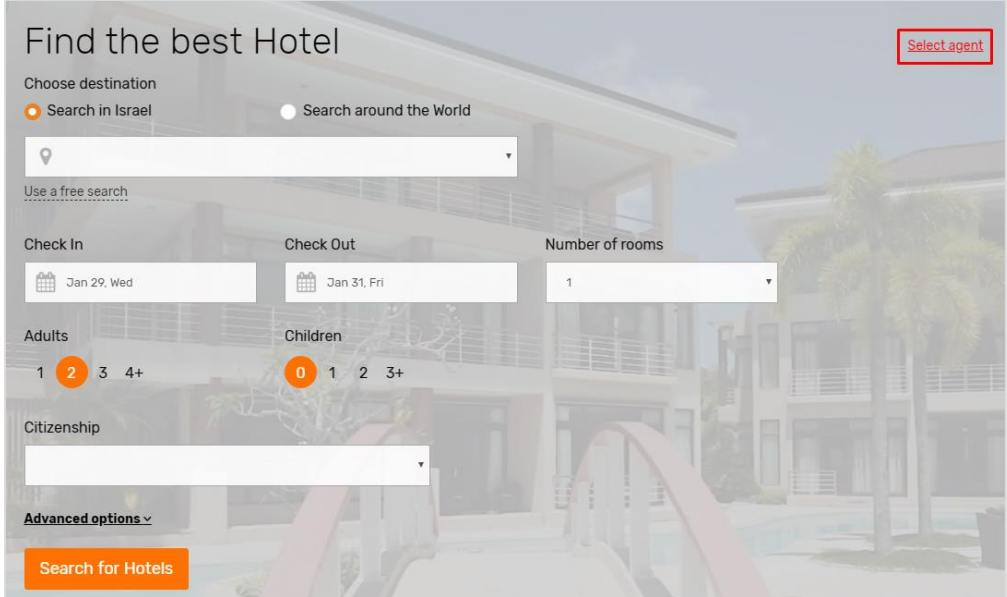
The screenshot shows the search results for 'Loft Hotel' in Victoria, Malta. The search criteria are: 1 Hotel in Victoria, Malta on February 09, Sun - February 10, Mon (1 Night) for 1 Adult. The results are sorted by Price (low to high). The hotel is shown with a 4.5 internal rating and a price of USD 119. A red box highlights the 'HOTEL' icon. A sidebar on the left shows filters: Price (USD 119 to USD 120), Hotel Name, and Hotel Services. The 'Adults only' checkbox is checked and highlighted with a red box. Other services like Bar, Free Wifi, Parking, and Restaurant are also listed. A 'Book Now' button is visible. The bottom of the results shows 'Offers found: 1. Showing 1 - 15' and a link to 'Try your search again'.

B2B: SEARCH AND BOOK UNDER TOUR OPERATOR OF 1ST LEVEL (TO1) FOR TO2

Users of tour operators of 1st level will be able to add services to the bookings created for tour operators of 2nd level through an interface of the new B2B.

Access:

- ✓ Search form



Find the best Hotel

Choose destination
☒ Search in Israel ☐ Search around the World

Use a free search

Check In: Jan 29, Wed Check Out: Jan 31, Fri Number of rooms: 1

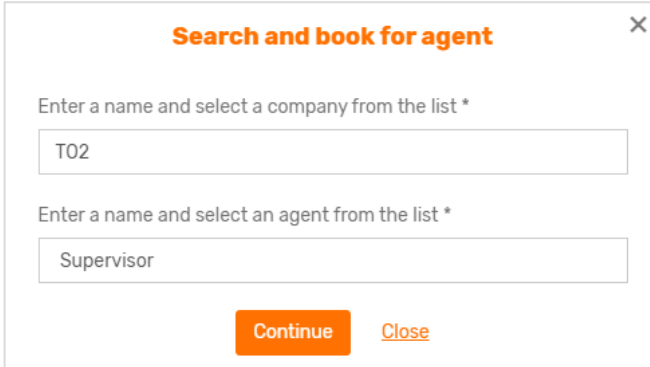
Adults: 1 **2** 3 4+ Children: 0 **1** 2 3+

Citizenship

[Advanced options](#)

Search for Hotels

[Select agent](#)



Search and book for agent ✕

Enter a name and select a company from the list *

T02

Enter a name and select an agent from the list *

Supervisor


Continue [Close](#)

B2B/B2C: SENDING VOUCHER FROM RESERVATION TO ENTERED EMAIL


The functionality to send a reservation's voucher to an e-mail has been implemented for an interface of the B2C and the new B2B.

Access:


- ✓ Separate reservation form >> Voucher >> Send to e-mail

Booking #1173 

January 30, Thu - January 31, Fri
Manager: director


 **Landhaus Hotel**
Hotel


Hotelbeds Ref: #182-151373
CONFIRMED **Voucher**





Kievskaya 316,316, Kiev, Ukraine
[View details](#)

Booking details

 Room type: **DOUBLE SUPERIOR**

 Meal type: **BED AND BREAKFAST**

 Guest:
Mr Supervisor Supervisor (United States of America)

Receiving a voucher 

☐ Download PDF file

☒ Send to e-mail

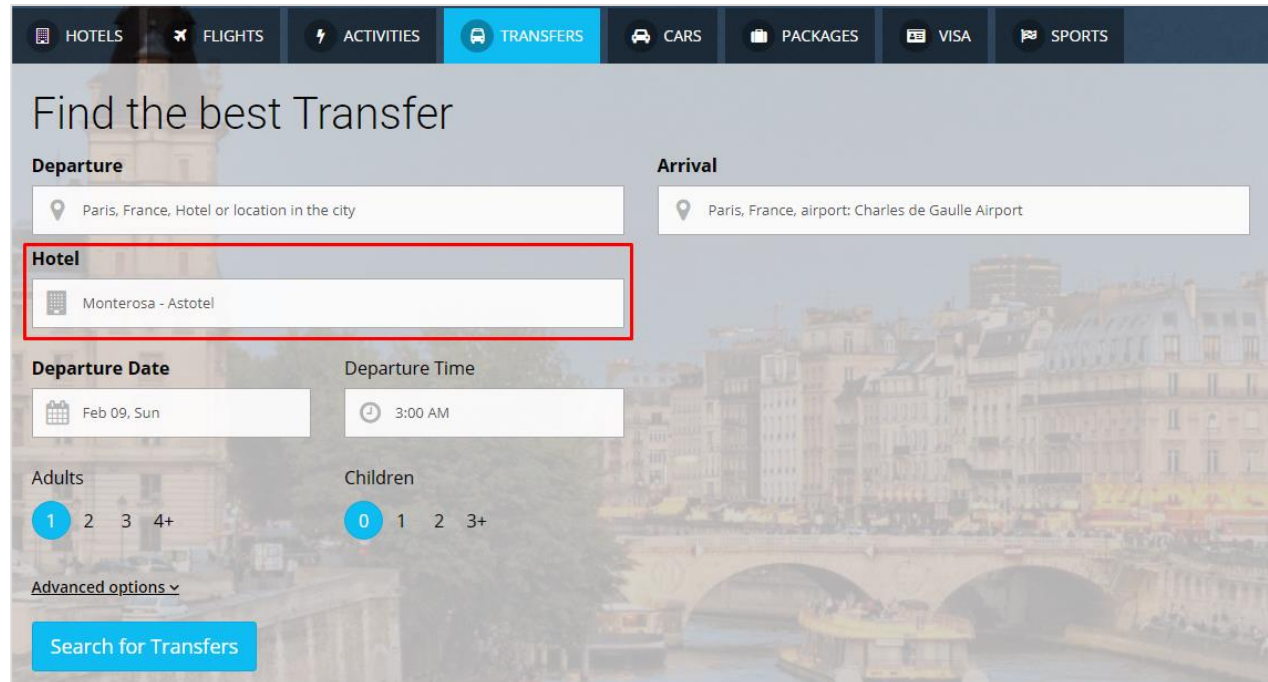
OK Cancel

B2B/B2C: SEARCH OF TRANSFERS FROM/TO A CERTAIN HOTEL (HOTELBEDS)

Now it is possible to select a hotel from the list when searching for transfers from Hotelbeds. Such a functionality has been implemented to meet the cases when a more accurate search for a transfer is required. For instance, when a supplier divides the city into several zones and the cost of the transfer depends on the specified zone.

Access:

- ✓ Transfer's search form



Find the best Transfer

Departure
Paris, France, Hotel or location in the city

Arrival
Paris, France, airport: Charles de Gaulle Airport

Hotel
Monterosa - Astotel

Departure Date
Feb 09, Sun

Departure Time
3:00 AM

Adults
1 2 3 4+

Children
0 1 2 3+

Advanced options ▾

Search for Transfers

B2B/B2C: FILTERS FOR THE LIST OF ROOMS



In order to make the work with the list of a hotel's rooms easier, three filters have been added, namely “Meal type”, “Availability” and “Room type”.

Access:

✓ **Hotel's info page**

Available Rooms





Filters Meal Type ▾ Availability ▾ Room Type ▾

Single Room, Economy with Shared Facilities Tariff: Standard Room only View details	<input type="checkbox"/> Available <input type="checkbox"/> On request	AVAILABLE  USD 67 Free Cancellation before February 20, Thu Book
Single Room, Standard Tariff: Standard Room only View details		AVAILABLE  USD 83 Free Cancellation before February 20, Thu Book

Available Rooms

Filters Meal Type ▾ Availability ▾ Room Type ▾

Bed&Breakfast (x)

Single Room, Standard Tariff: Middle East Market Bed&Breakfast  View details		AVAILABLE  USD 100 Free Cancellation before February 20, Thu Book
Single Room, Standard Tariff: Standard Bed&Breakfast  View details		AVAILABLE  USD 116 Free Cancellation before February 20, Thu Book

B2B/B2C: DISPLAY OF CANCELLATION POLICY AS TEXT

Sometimes it is required to indicate some additional information for standard cancellation rules with dates and penalties for self-operated hotels. In Release 7.12 it will be possible to specify description of the penalty.

Access:

- ✓ Hotel's info page








Cancellation Policy		×
Period	Cancellation fee	
from January 24 00:00 to February 07 23:59	USD 21	Estimated total amount of taxes & fees for this booking: 2.50 EUR payable on arrival.
No Show (at hotel)	USD 209	Estimated total amount of taxes & fees for this booking: 2.50 EUR payable on arrival.
		Close

B2B: DISPLAY OF CLIENT NAME (COMPANY) AND ORIGINAL SUPPLIER FOR TO1

In an interface of the new B2B there is now a possibility to see original suppliers as well as client companies' names for users of tour operators of 1st level.

Access:

✓ B2B's user account >> Bookings

#	Type	Title	Location	Dates	Travellers	Status	Supplier price	Client price	Voucher
1172 View details	 Hotel	Best Western The Cromwell (Testing) Single Room, Standard Room Only	United Kingdom, London	January 30, Thu - January 31, Fri	Mr. Supervisor Supervisor	Booking check required Travco	GBP 147 Not invoiced	USD 384.19 Not invoiced	
1191 View details	 Hotel	Лофт Отель Single Room Only	Malta, Victoria	February 24, Mon - February 25, Tue	Mr. Ivan Ivanov	Confirmed Own Supplier	USD 99.6 Not invoiced	USD 189.6 Not invoiced	
1109 View details	 Hotel	Kensington Court (Testing). Single Room, Standard Bed & Breakfast	United Kingdom, London	January 18, Sat - January 19, Sun	Mr. Supervisor Supervisor	Booking check required Travco	GBP 157.5 Not invoiced	USD 411.63 Not invoiced	
1190 Trip to London View details Corporate									
1189 View details TA	 Activity	London Nightlife ticket	United Kingdom, London	January 18, Sat	Ms. Anna Borjes	Confirmed Hotelbeds	EUR 11.62 Not invoiced	USD 31.41 Not invoiced	
	 Flight	SEN-CDG	London - Paris	February 09, Sun	Ms. Anna Borjes	Pre Confirmed Hotelbeds	EUR 40 Not invoiced	USD 108.12 Not invoiced	

API: SEARCH HOTELS BY SERVICE “ADULTS ONLY”

As a part of the API-based system, new value "ADULTS_ONLY" has been added to the parameter "Services" of the GET /searchAccommodation method. Some hotels have strict children policy and are available for adults only. Tourists that travel without children may have a requirement to stay at hotels where children are not allowed.

Access:

✓ API >> GET /searchAccommodation

services	<input type="text" value="ADULTS_ONLY"/>	Array of hotel services. Possible values: - AIR_CONDITIONING; - INTERNET; - PARKING; - POOL; - SPA; - BUSINESS_CENTER; - RESTAURANT; - ADULTS_ONLY ; You can set more than one, using
----------	--	---

Response Body

```
{
  "supplierServiceName": "Free Wi-Fi"
},
{
  "supplierServiceName": "Electronic keys"
},
{
  "otaCode": 5,
  "otaName": "Air conditioning",
  "supplierServiceName": "Air Conditioning/Climate Control",
  "standardName": "Air conditioning",
  "groupName": "AIR_CONDITIONING"
},
{
  "otaCode": 217,
  "otaName": "Adults only",
  "supplierServiceName": "Adults only",
  "standardName": "Adults only",
  "groupName": "ADULTS_ONLY"
}
],
```

API: NEW PARAMETERS PHONE AND EMAIL IN POST /PREPAREACCOMMODATIONBOOK

Two optional parameters "*email*" and "*phone*" have been added to the request of POST /prepareAccommodationBook. The values of these parameters added during booking are returned in the response of GET /orders and GET /ordersB2C methods as well.

Access:

- ✓ API >> POST /prepareAccommodationBook

Parameter	Value
body	<pre>[{ "tourists": [{ "prefix": "Mr", "firstName": "Ivan", "lastName": "Ivanov", "citizenshipId": 700, "email": "test@gpsolutions.com", "phone": "+49123456789", "type": "adult" }], "offerKey": "dgvM2WscIYisJV83" }]</pre>

Parameter content type: application/json ▼

Response Body

```
"travelerId": 2102216,
"isTourLead": true,
"isChild": false,
"citizenshipId": 700,
"citizenshipName": "Австрия",
"prefix": "Mr",
"name": [
  {
    "firstName": "Ivan",
    "middleName": "",
    "lastName": "Ivanov",
    "sentToSupplier": true
  }
],
"email": "test@gpsolutions.com",
"phone": "+49123456789",
"customFields": [],
"passports": [],
"bonusCards": [],
```

API: SEARCH AND BOOK UNDER TOUR OPERATOR OF 1ST LEVEL FOR TO2

In order for a user of Tour operator of 1 level to be able to search and book for agents of Tour operators of 2 level, it is necessary to know precise prices of supplier and client. By using parameters "*clientId*" and "*agentId*" while looking for offers for Tour operator of 2 level with current GET /search[Service] methods, the supplier's price (type= SUPPLIER) will be calculated as the price of Tour operator of 1 level set for the Tour operator of 2 level, whereas the client's price (type= CLIENT) will be the price of direct sales under the Tour operator of 2 level.

These changes were implemented throughout search and book process. They are applicable for the methods mentioned below.

Access:

- | | |
|-------------------------------|--|
| ✓ GET /search[Service] | ✓ GET /paymentOptions |
| ✓ GET /additionalOptions | ✓ POST /onlinePayment/initiate |
| ✓ GET /search[Service]Results | ✓ POST /onlinePayment/complete |
| ✓ POST /prepare[Service]Book | ✓ POST /onlinePayment/checkOnlinePayment |
| ✓ GET /conditions | ✓ POST /book |

```

{
  "salesTerms": [
    {
      "type": "CLIENT",
      "price": {
        "currency": "GBP",
        "amount": 250.84,
        "commission": {
          "currency": "GBP",
          "amount": 0,
          "percent": 0
        },
        "taxesAndFees": [ ... ] // 1 item
      },
      "discount": { ... }, // 5 items
      "originalSupplierCurrency": "USD"
    },
    {
      "type": "SUPPLIER",
      "price": {
        "currency": "USD",
        "amount": 208.56,
        "commission": {
          "currency": "USD",
          "amount": 36
        }
      },
      "discount": {
        "details": "Discount 10% (standard)"
      },
      "originalSupplierCurrency": "USD"
    }
  ]
}

```

API: GET PRIVATE CLIENTS OF TO2 AND TRAVEL AGENCIES BY COMPANY ID

A new parameter "*companyId*" has been added to GET /privateClients request. It can be needed when a booking for Tour operator of 2nd level or Travel agency is created under Tour operator of 1st level for existing private client of Tour operator of 2nd level or Travel agency.

Access:

✓ API >> GET /privateClients

Parameters		
Parameter	Value	Description
id	<input type="text"/>	Unique person identifier. Must be entered if you would like to get details about a certain person.
pattern	<input type="text"/>	Separated with space parts of first name, middle name and last name.
externalMemberId	<input type="text"/>	
active	true (default) ▼	Get only active or inactive persons. Possible values: * true (default) - return only active persons, chosen by default * false - return only inactive persons
companyId	<input type="text"/>	Id of person's company. To get company id use /companies methods.
limit	<input type="text"/>	if specified - fetch only this amount of persons
offset	<input type="text"/>	use in conjunction with 'limit' parameter to implement paging

API: SENDING VOUCHER FROM RESERVATION TO ENTERED EMAIL(S)

In order to enable sending a voucher to entered email(s) from reservations, as a part of the API-based system a new parameter "*emails*" has been added to GET /voucher request.

Access:

✓ API >> GET /voucher

GET /voucher		
Implementation Notes With this method you can receive vouchers booked services. The method is designed for use with the b2c sites.		
Parameters		
Parameter	Value	Description
processId	<input type="text"/>	service process id, e.g. 'common.productType.accommodation/1161372'; can be obtained either as result of booking or from /orders method
containerId	<input type="text"/>	Container id
link	<input type="text"/>	if true download link will be returned
emails	<input type="text"/>	A certant email address or list of email addresses separated by to send voucher to

API: SEARCH OF TRANSFERS FROM/TO A CERTAIN HOTEL (HOTELBEDS)

Now it is possible to select a hotel from the list when searching for transfers. Such a functionality has been implemented in API as well by the following changes:

- A new parameter "*hotelCode*" has been added to the response of GET /suggestHotels.
- New parameters "*departureHotelCode*", "*departureHotelName*", "*arrivalHotelCode*" and "*arrivalHotelName*" have been added to the request of GET /searchTransfer.

Access:

- ✓ API >> GET /suggestHotels
- ✓ API >> GET /searchTransfer

Response Body

```
{
  "hotels": [
    {
      "id": 1439865,
      "name": "Лофт Отель",
      "hotelCode": "loft",
      "contentProviderId": 1,
      "location": {
        "cityId": 176488,
        "cityName": "Victoria",
        "countryId": 20073,
        "countryName": "Malta"
      }
    }
  ]
}
```

departureHotelCode	<input type="text"/>	Supplier code of hotel returned in the response of GET /suggestHotels. Should be used only in case when departurePlace = 'hotel'
departureHotelName	<input type="text"/>	Any free text of hotel name (full or part) to be sent to supplier. Should be used only in case when departurePlace = 'hotel'
arrivalPlace	<input type="text" value="(required)"/>	'hotel' for hotel or address location, airport code for airport location (e.g. DME), id of train station for railway station (can be obtained from /trainStations with productType = TRANSFER)
arrivalHotelCode	<input type="text"/>	Supplier code of hotel returned in the response of GET /suggestHotels. Should be used only in case when arrivalPlace = 'hotel'
arrivalHotelName	<input type="text"/>	Any free text of hotel name (full or part) to be sent to supplier. Should be used only in case when arrivalPlace = 'hotel'

API: SEARCH OF FLIGHTS BY IATA CODE OF CITY OR AIRPORT

In order to differentiate between flight search by IATA code of a city and IATA code of an airport, some changes have been made in GET /searchFlight method. Now, when searching by IATA code of an airport, the asterisk (*) after IATA code should be added in the parameter "routes". For instance, if indicated as JNB*-PAR,2020-03-01,[08:00-16:00] (time range is optional), JNB represents IATA code of the airport and PAR represents IATA code of the city.

Access:

✓ API >> GET /searchFlight

routes	JNB*-PAR,2020-03-01	MOW-RIX,2014-08-12[08:00-16:00] (time range is optional). In case of the same IATA code for city and airport to add asterix (*) after IATA code, e.g. JBN* to specify that search must be done for airport.	query	array[string]
--------	---------------------	---	-------	---------------

API: CORPORATE SALES

A number of changes in API regarding corporate sales have been made in Release 7.12. The aim is to encourage the work in the new B2B providing the same opportunities for conducting corporate sales as in the old version of the system. Verification of corporate policy violation during search and book steps has been implemented.

- A number of new parameters, namely *"personCustomFields"*, *"customFieldId"*, *"customFieldValueId"*, *"customFieldText"*, *"orderCustomFields"*, *"customFieldId"*, *"customFieldValueId"*, *"customFieldText"* have been added to the request of POST /prepare[Service]Book in order to make a reservation taking into account the violation of corporate policy.
- A number of new parameters, namely *"corporatePolicyViolation"*, *"corporatePolicies"*, *"corporatePolicyId"*, *"corporatePolicyName"*, *"corporatePolicyDescription"* have been added at the level of a reservation, and such parameters as *"corporatePolicyViolation"*, *"corporatePolicies"*, *"corporatePolicyId"*, *"corporatePolicyName"*, *"corporatePolicyDescription"*, *"corporatePolicyViolationCodes"*, *"id"*, *"name"* have been added at the level of a person/traveler. These parameters are returned in the response of GET /search[Service].

Access:

- ✓ API >> POST /prepare[Service]Book
- ✓ API >> GET /search[Service]

```
{
  "firstName": "Three",
  "lastName": "Employee",
  "personId": 2042640,
  "birthdate": "2000-01-01",
  "personCustomFields": [
    {
      "customFieldId": 2042767,
      "customFieldValueId": 5,
      "customFieldText": "Developer"
    }
  ]
}
```

```
"orderCustomFields": [
  {
    "customFieldId": 2042769,
    "customFieldValueId": 8,
    "customFieldText": "Accommodation"
  }
]
```

API: CORPORATE SALES

- A new parameter "*corporatePolicyViolationCodeId*" have been introduced in the request of POST /book in order to specify the reason of corporate policy violation.
- A new parameter "*violationDescription*" has been added to the response of GET /orders in order to be able to get short description of corporate policy violation.

Access:

- ✓ API >> POST /book
- ✓ API >> GET /orders

body

```
{
  "bookingKey": "waNFeQ7nNdu62chN",
  "paymentMethodId": 1927938,
  "answersToQuestions": [
    {
      "questionId": "",
      "answer": ""
    }
  ],
  "corporatePolicyViolationCodeId": 9
}
```

Parameter content type:

Response Body

```
{
  "corporatePolicyId": 6,
  "corporatePolicyName": "Hotel corporate policy schema 2",
  "corporatePolicyDescription": "for Director only"
},
{
  "violationCode": "4",
  "violationDescription": "Extra book",
  "extraServices": [],
  "serviceDetails": [
    {
      "hotelId": 1359332,
      "hotelCode": "408780",
      "channelManagers": [],
      "hotelName": "Hilton Garden Inn Astana",
      "countryId": 19409,
      "countryName": "KAZAXCTAH",
      "cityId": 168116,
      "cityCode": "168116",
      "cityName": "Astana",

```

API: ERRORS AND WARNINGS HANDLING - EXTENSION OF INFORMATION

Some changes have been implemented in API in order to make the errors' handling more convenient and comprehensible for users. Additional parameters "errorType", "token", "message" and "parameters" have been introduced to the structure of error arrays.

Access:

✓ API

Model | Model Schema

```
{
  "errors": [
    {
      "errorType": "",
      "token": "",
      "message": "",
      "parameters": [
        ""
      ]
    }
  ]
}
```

Response Body

```
{
  "errors": [
    {
      "errorType": "validation",
      "token": "api.cannot.find.person.with.id",
      "message": "Cannot find person with id 21",
      "parameters": [
        "21"
      ]
    }
  ]
}
```

Your opinion matters

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address **support@software.travel** with **“Release 7.12”** in the subject line.

Thank you for attention!

