

# GP Travel Enterprise Release 11.0.0

Presentation

Jun 11, 2025

Dear clients and partners!

We are happy to announce **Release 11.0.0** of **GP Travel Enterprise** that mostly relate to technical task of moving to new UI and API refactoring.

With this releases we have finished 75% transition on new modern front end technology – so we kindly ask you to start using it within your company (instead of old administrative panel, where only few configuration features remain).

For scheduling the delivery dates please contact our support team.

## Enhancements

### New Capabilities:

- ✓ New modern UI for most of the system (except config settings)
  - Mark-ups/commission configuration
  - Loyalty Configuration
  - Discounts and Promotions Configuration
  - Other Sales Settings configuration (group of contracts, vouchers, etc.)
  - Extra Services Configuration
  - Supplier Extranet Access Extensions
  - Different Types of Price-lists for Hotel Product
  - Packages Availability dates Setup
  - Payment Settings - Online Payments
  - Finance - Invoices List
- ✓ Car Hire: Search by airport/hotel or place in the city
- ✓ Send Email - Multiple Documents upload
- ✓ Reservation management: New Reservation Status
- ✓ Flywire multiple accounts
- ✓ Online payments report
- ✓ API Refactoring

# **1. New Capabilities**

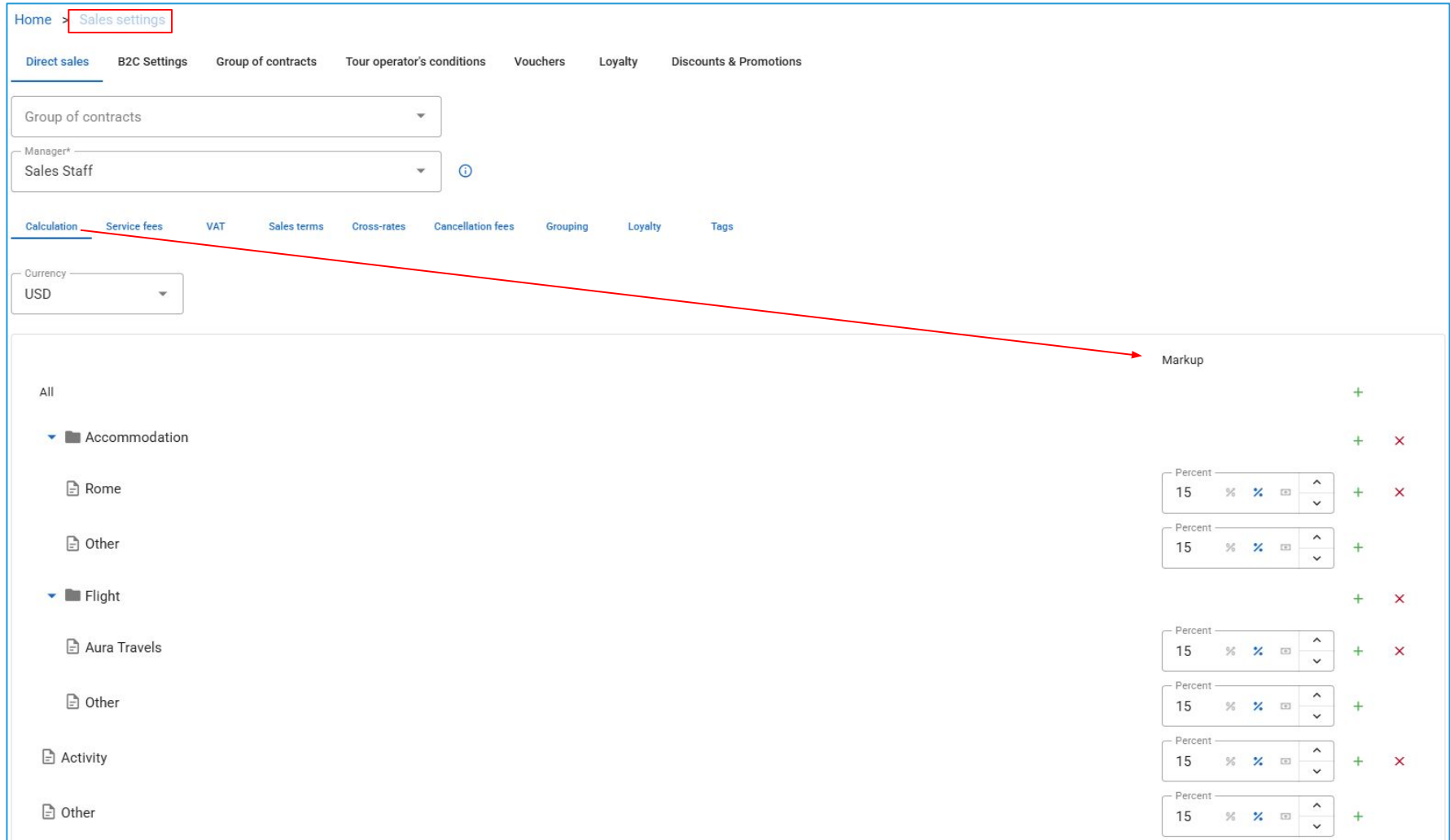
In Release 11.0.0 we have completed transition of 75% of system functionality to new modern UI. Now you can perform most of business activities there!

- ❖ Search&Book and manage Reservations,
- ❖ Manage Clients and Suppliers Accounts and Contract Settings,
- ❖ View and manage Finance and payment settings (except for Payment methods and Payment plans),
- ❖ Get Reports and Analytics.

We're still working on transition of the other parts (like contract with Suppliers, settings of locations, travelers and product booking fields, specifics on products etc.) - they are mostly general or specifics-related and usually configured during system or product setup and are not being changed frequently.

Please note that some more specific product settings are still planned to be moved (connection to channel managers, Tips, Add-ons, payment terms on the level of tariffs, etc.).

In Release 11.0.0 we have made the transition of sales settings functionality to new modern UI that will allow tour operators to set dynamic markups/commissions based on product type, destination, supplier, etc.



Home > Sales settings

Direct sales B2C Settings Group of contracts Tour operator's conditions Vouchers Loyalty Discounts & Promotions

Group of contracts

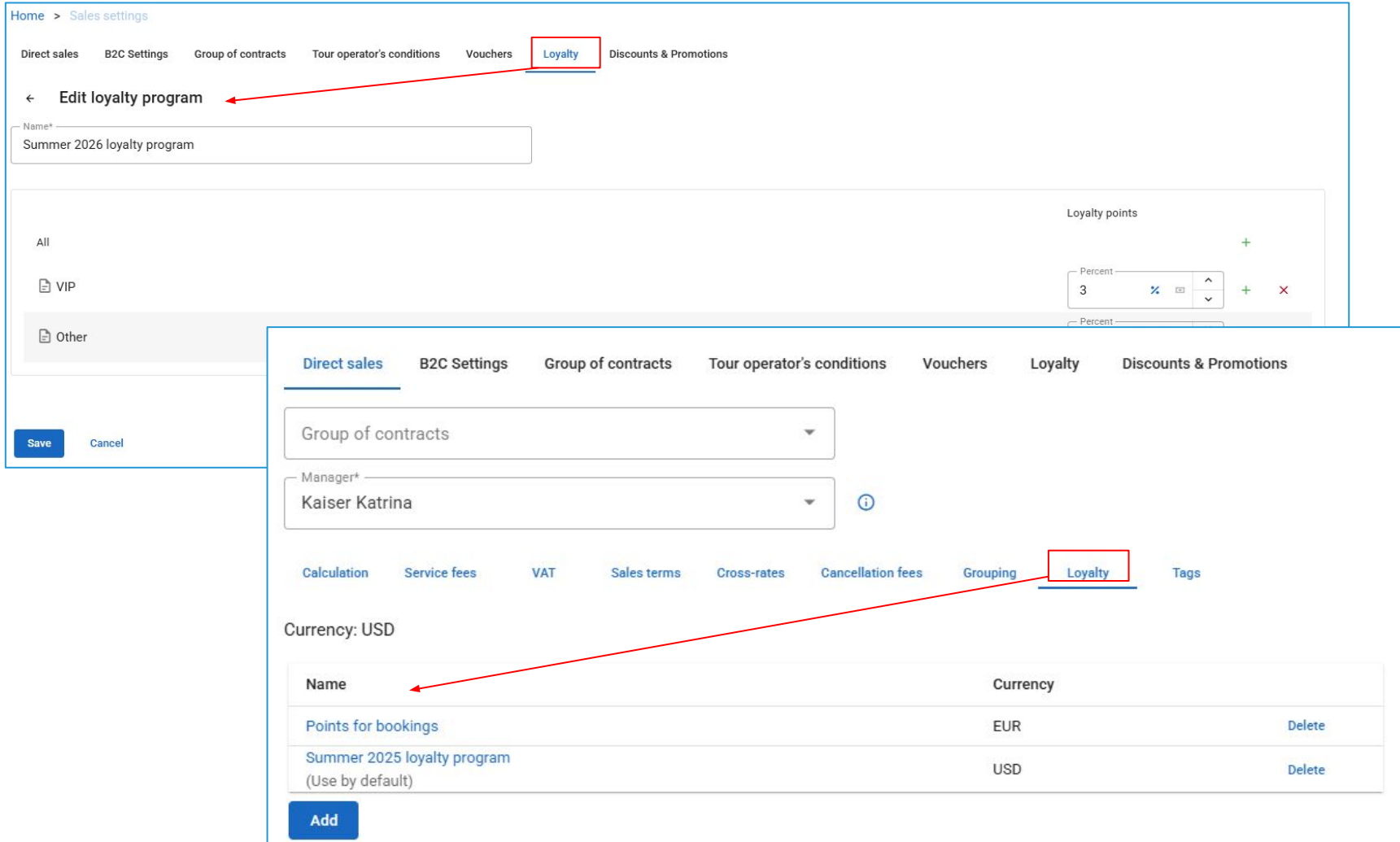
Manager\* Sales Staff ⓘ

Calculation Service fees VAT Sales terms Cross-rates Cancellation fees Grouping Loyalty Tags

Currency USD

	Markup	
All		+
▼ Accommodation		+ ×
Rome	Percent 15 % ✖ ⓘ ^ v	+ ×
Other	Percent 15 % ✖ ⓘ ^ v	+
▼ Flight		+ ×
Aura Travels	Percent 15 % ✖ ⓘ ^ v	+ ×
Other	Percent 15 % ✖ ⓘ ^ v	+
Activity	Percent 15 % ✖ ⓘ ^ v	+ ×
Other	Percent 15 % ✖ ⓘ ^ v	+

In this release we have transferred the functionality of loyalty points configuration to new UI as well that will allow to configure loyalty settings to reward repeat customers with points, discounts, or tiered benefits.



The screenshot displays the 'Loyalty' configuration interface. At the top, a navigation bar includes 'Home > Sales settings' and a menu with 'Direct sales', 'B2C Settings', 'Group of contracts', 'Tour operator's conditions', 'Vouchers', 'Loyalty' (highlighted), and 'Discounts & Promotions'. Below this, a breadcrumb trail shows '← Edit loyalty program'. A form field for 'Name\*' contains 'Summer 2026 loyalty program'. To the left, a sidebar lists 'All', 'VIP', and 'Other' categories. On the right, a 'Loyalty points' section shows a 'Percent' input set to '3' with increment/decrement buttons. An inset window provides a detailed view of the 'Loyalty' tab, featuring a top navigation bar with 'Direct sales', 'B2C Settings', 'Group of contracts', 'Tour operator's conditions', 'Vouchers', 'Loyalty' (active), and 'Discounts & Promotions'. This inset contains a 'Group of contracts' dropdown, a 'Manager\*' dropdown with 'Kaiser Katrina', and a sub-tab bar with 'Calculation', 'Service fees', 'VAT', 'Sales terms', 'Cross-rates', 'Cancellation fees', 'Grouping', 'Loyalty' (active), and 'Tags'. Below these, it states 'Currency: USD' and presents a table of existing loyalty programs.

Name	Currency	
Points for bookings	EUR	Delete
Summer 2025 loyalty program (Use by default)	USD	Delete

An 'Add' button is located at the bottom left of the inset window.

Discounts and promotions module has already been used in new UI and it will help for tour operators to create and manage discount rules, promo codes, and seasonal campaigns in the modern interface.

Home > Sales settings

Direct sales   B2C Settings   Group of contracts   Tour operator's conditions   Vouchers   Loyalty   **Discounts & Promotions**

← Edit discount

Discount name\*  
Chicago 2025

☐ Hot Deal ☒ % ☐ Special offer

Discount amount\*  
5 %

Discount conditions

Promo code   Product   Sales channels   Membership level

☐ Do not check promo code  
☒ Apply discount only if the following promo code will be specified by user (promo code must be unique)  
☐ Apply shared discount only if the following promo code will be specified by user (promo code may already exist)

Promo code\*   Generate

Save   Cancel



One of the most popular products type “Extra Services” has already been established in the new design and will be used to enable flexible setup of ancillary services for expanding upselling opportunities and enhances customer experience.

Home > Products > Extras > Meet & Greet

## Meet & Greet

Information Description Photo Prices Availability Reservations

Info Services Extra services Travelers categories

ENGLISH

**General Information**

Name\*  
Meet & Greet

Supplier\*  
Adnec Group

Product name for supplier

Department

Id: 2155774

Stage\*  
Published

☒ Visible in reservation

☒ Active

**Key facts**

☐ Service

☒ Tourist

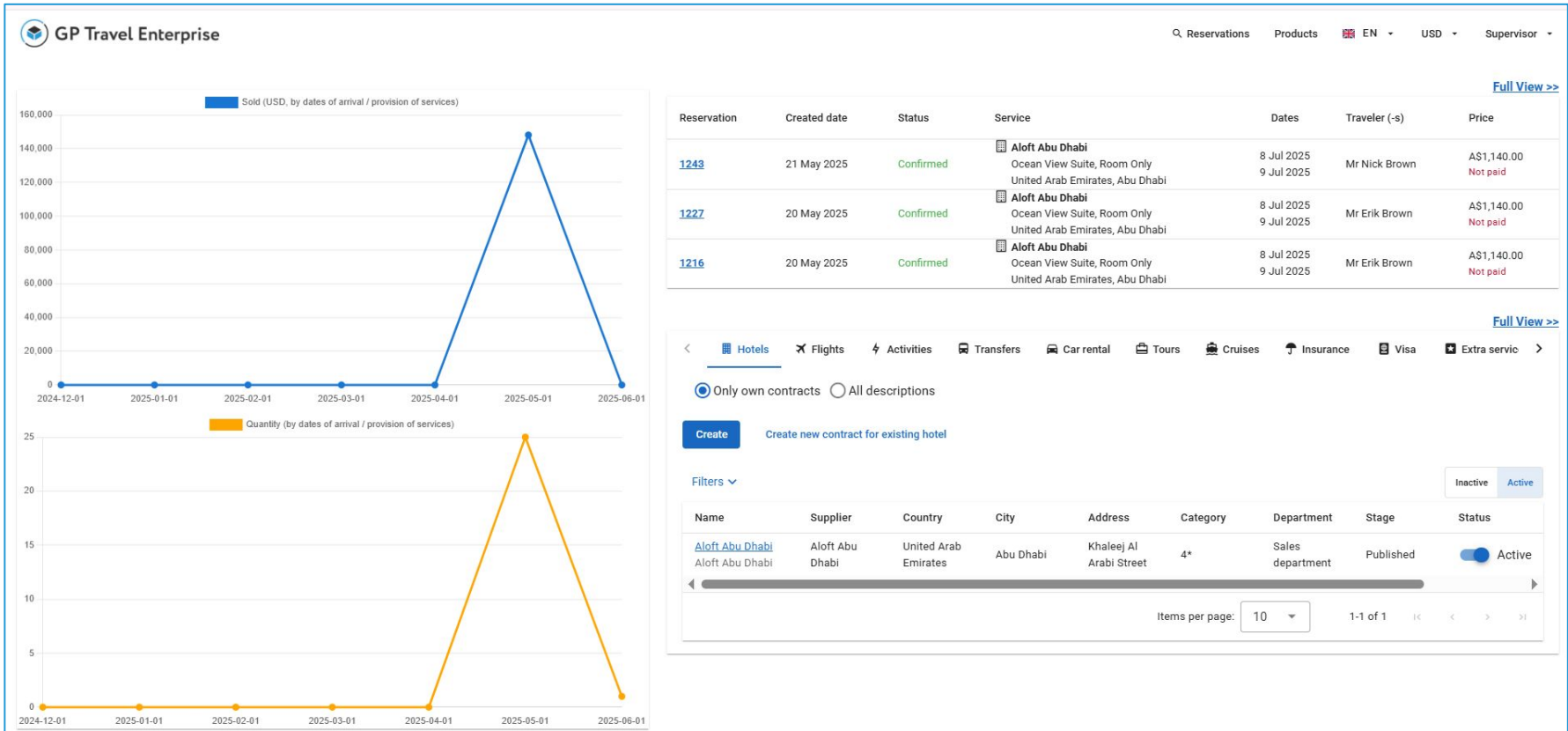
Countries/Cities where the service is provided

☒ Everywhere

☐ Select from the list

**Internal notes**

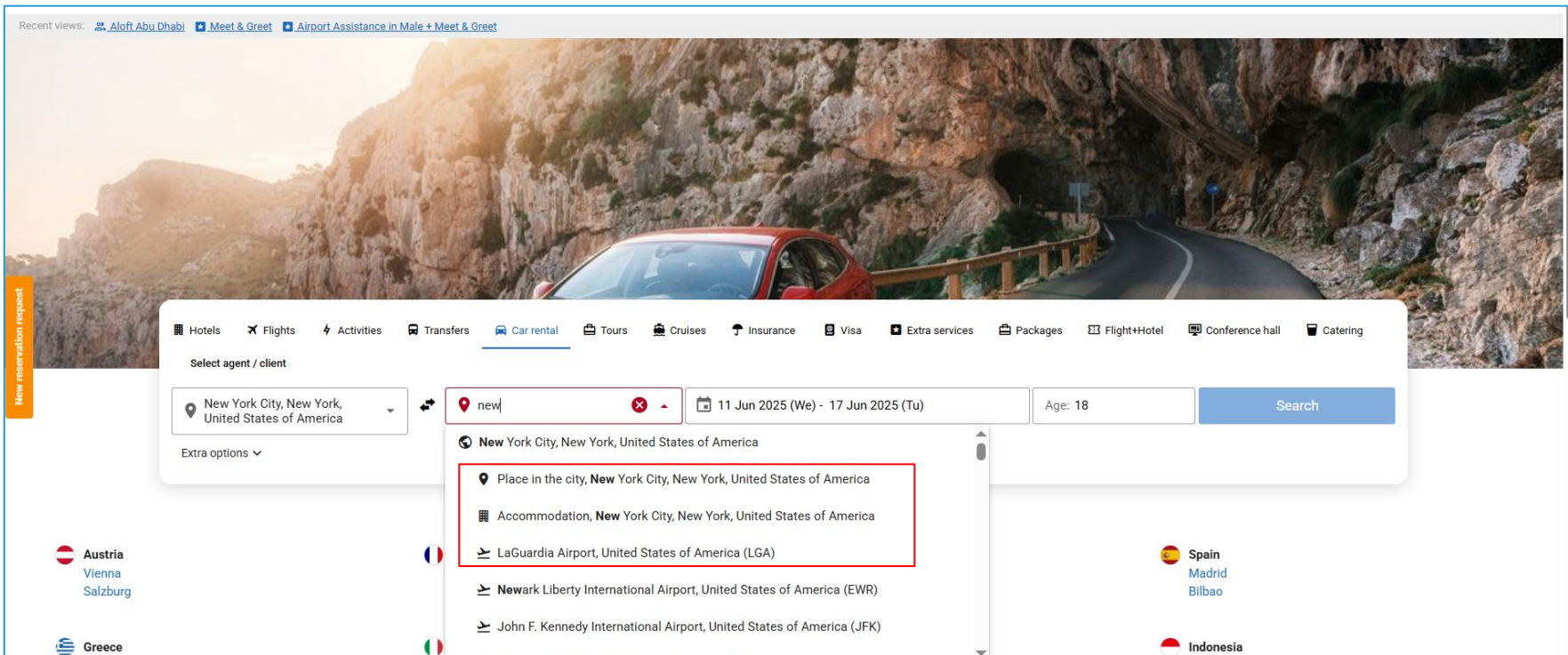
New permissions has been added to supplier extranet in the new modern UI, allowing suppliers to manage more product data and availability that will increase supplier autonomy and reduce dependency on internal teams for updates, improving operational efficiency.



In the current release we have made some changes for car rental product type search. The following options have been added:

- ✓ Place in the city
- ✓ Airport
- ✓ Accommodation (hotel)

It will improve user experience by offering intuitive and location-based search options, increasing conversion.



Recent views: Aloft Abu Dhabi Meet & Greet Airport Assistance in Male + Meet & Greet

New reservation request

Hotels Flights Activities Transfers **Car rental** Tours Cruises Insurance Visa Extra services Packages Flight+Hotel Conference hall Catering

Select agent / client

New York City, New York, United States of America

Extra options

new

11 Jun 2025 (We) - 17 Jun 2025 (Tu)

Age: 18

Search

New York City, New York, United States of America

Place in the city, New York City, New York, United States of America

Accommodation, New York City, New York, United States of America

LaGuardia Airport, United States of America (LGA)

Newark Liberty International Airport, United States of America (EWR)

John F. Kennedy International Airport, United States of America (JFK)

Austria  
Vienna  
Salzburg

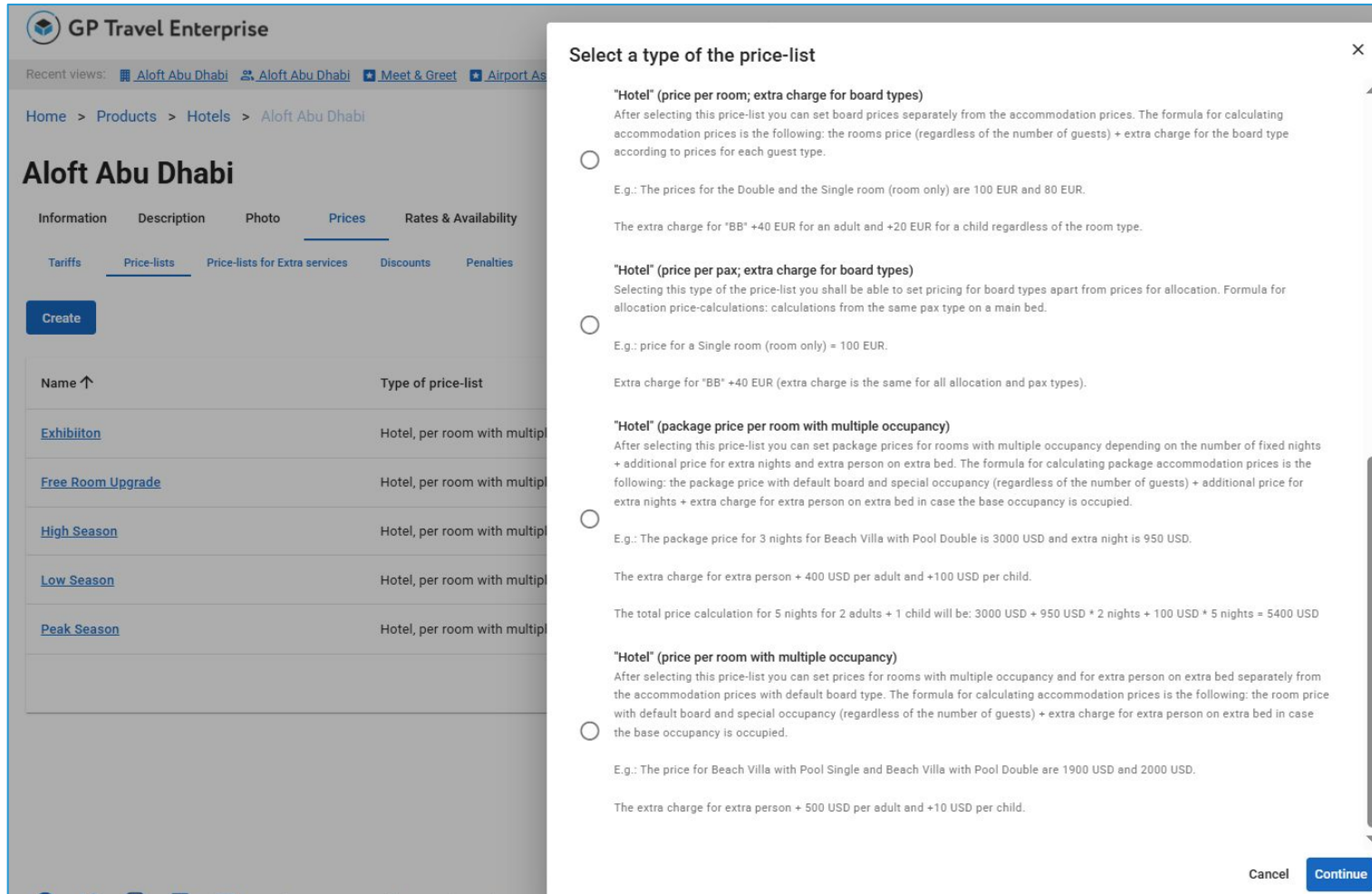
Greece

Spain  
Madrid  
Bilbao

Indonesia

In Release 11.0.0 we continue transition of product management functionality to new modern UI.

The all types of hotels price-lists have already been transferred to new UI that will offer better visibility and control over pricing models, making rate management more efficient and transparent.



The screenshot displays the 'GP Travel Enterprise' interface. On the left, a sidebar shows the navigation menu with 'Home > Products > Hotels > Aloft Abu Dhabi'. The main content area is titled 'Aloft Abu Dhabi' and includes tabs for 'Information', 'Description', 'Photo', 'Prices', and 'Rates & Availability'. The 'Prices' tab is active, showing a table with columns 'Name' and 'Type of price-list'. The table lists several price-lists: 'Exhibiiton', 'Free Room Upgrade', 'High Season', 'Low Season', and 'Peak Season'. A modal window titled 'Select a type of the price-list' is open, showing four radio button options for selecting a price-list type. The first option is 'Hotel (price per room; extra charge for board types)', the second is 'Hotel (price per pax; extra charge for board types)', the third is 'Hotel (package price per room with multiple occupancy)', and the fourth is 'Hotel (price per room with multiple occupancy)'. Each option includes a description and an example calculation. The modal has 'Cancel' and 'Continue' buttons at the bottom right.

**Select a type of the price-list**

☐ **"Hotel" (price per room; extra charge for board types)**  
After selecting this price-list you can set board prices separately from the accommodation prices. The formula for calculating accommodation prices is the following: the rooms price (regardless of the number of guests) + extra charge for the board type according to prices for each guest type.  
E.g.: The prices for the Double and the Single room (room only) are 100 EUR and 80 EUR.  
The extra charge for "BB" +40 EUR for an adult and +20 EUR for a child regardless of the room type.

☐ **"Hotel" (price per pax; extra charge for board types)**  
Selecting this type of the price-list you shall be able to set pricing for board types apart from prices for allocation. Formula for allocation price-calculations: calculations from the same pax type on a main bed.  
E.g.: price for a Single room (room only) = 100 EUR.  
Extra charge for "BB" +40 EUR (extra charge is the same for all allocation and pax types).

☐ **"Hotel" (package price per room with multiple occupancy)**  
After selecting this price-list you can set package prices for rooms with multiple occupancy depending on the number of fixed nights + additional price for extra nights and extra person on extra bed. The formula for calculating package accommodation prices is the following: the package price with default board and special occupancy (regardless of the number of guests) + additional price for extra nights + extra charge for extra person on extra bed in case the base occupancy is occupied.  
E.g.: The package price for 3 nights for Beach Villa with Pool Double is 3000 USD and extra night is 950 USD.  
The extra charge for extra person + 400 USD per adult and +100 USD per child.  
The total price calculation for 5 nights for 2 adults + 1 child will be: 3000 USD + 950 USD \* 2 nights + 100 USD \* 5 nights = 5400 USD

☐ **"Hotel" (price per room with multiple occupancy)**  
After selecting this price-list you can set prices for rooms with multiple occupancy and for extra person on extra bed separately from the accommodation prices with default board type. The formula for calculating accommodation prices is the following: the room price with default board and special occupancy (regardless of the number of guests) + extra charge for extra person on extra bed in case the base occupancy is occupied.  
E.g.: The price for Beach Villa with Pool Single and Beach Villa with Pool Double are 1900 USD and 2000 USD.  
The extra charge for extra person + 500 USD per adult and +10 USD per child.


Cancel Continue

In the new release we have added the ability to export of company user data to Excel from the admin interface that will facilitate audits, reporting, and offline analysis for account management and compliance.

### GP Tour Operator

[Information](#)
[Users](#)
[Departments](#)
[Documents](#)
[Communications](#)
[Settings](#)

[New user profile](#)



**Users download**

- ☒ All users

[Filters](#)

Name	Login	Role	Department	E-mail	Phone	Messenger	Skype	Status
<a href="#">Mrs Katrina Kaiser</a>	director	Director		test@gpsolutions.com				<input checked="" type="checkbox"/> Active
Ms GP Support	support2	Support						<input checked="" type="checkbox"/> Active
Mr. GP Support1	support1	Support						<input checked="" type="checkbox"/> Active
<a href="#">Mr Andrew Wilson</a>	Guide	Guide						<input checked="" type="checkbox"/> Active
<a href="#">Mr Niko Miron</a>	miron	Director						<input checked="" type="checkbox"/> Active
<a href="#">Mr Dmitry Satishur</a>	dmitrysat	Director						<input checked="" type="checkbox"/> Active
<a href="#">Mr Antanina Shafranskaya</a>	antanina	Director						<input checked="" type="checkbox"/> Active
<a href="#">Ms Anya Slauta</a>	anna123	Director					anna123	<input checked="" type="checkbox"/> Active
<a href="#">Mr Shefqet Maloku</a>	Shefqet	Supervisor		malokushefqet@gmail.com				<input checked="" type="checkbox"/> Active
<a href="#">Mr Marina Reut</a>	Marina	Director						<input checked="" type="checkbox"/> Active

Items per page: 10

1-10 of 30

[<](#)
[>](#)

In this release we continue to transfer the configuration of package tours on UI to define and control availability rules for travel packages that will allow flexible sales of packages across date ranges and markets, optimizing yield management.

[Home](#) > [Products](#) > [Package tours](#) > [From Milan: Tuscany Wine Tour, San Gimignano & Florence](#)

## From Milan: Tuscany Wine Tour, San Gimignano & Florence

[Information](#) [Description](#) [Photo](#) [Availability](#) [Reservations](#)

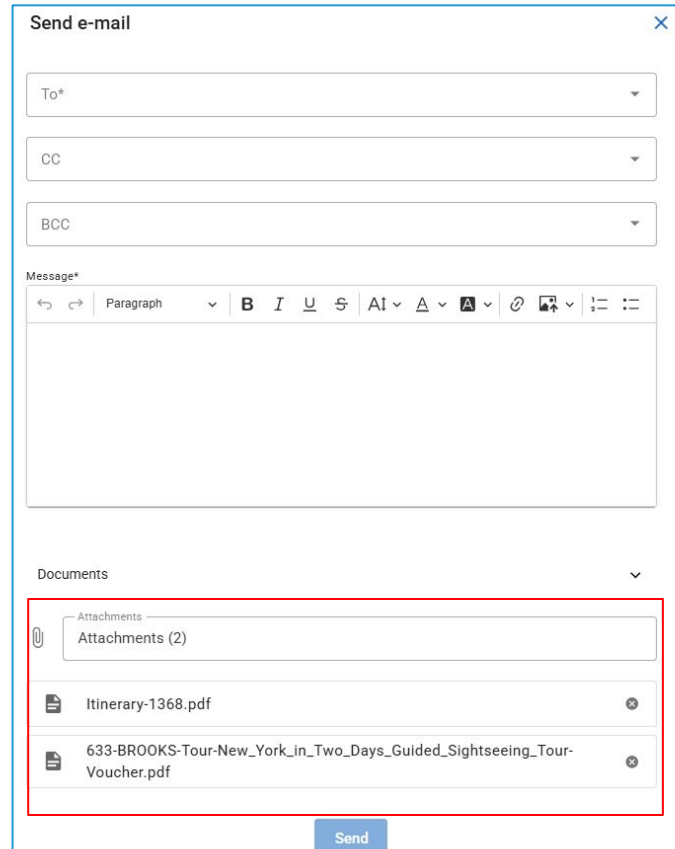
Create

Periods ↑

2 Jun 2025 - 30 Jun 2026 Mon, Tue, Wed, Thu, Fri, Sat, Sun	Delete
Mon, Tue, Wed, Thu, Fri, Sat, Sun	Delete

Items per page: 10 1-2 of 2 << < > >>

Users can now attach multiple files when sending reservation-related emails from the system that will improve communication clarity and efficiency with partners and customers, reducing manual follow-ups.



The screenshot displays a 'Send e-mail' dialog box with the following components:

- To\***: A dropdown menu for the recipient.
- CC**: A dropdown menu for carbon copy recipients.
- BCC**: A dropdown menu for blind carbon copy recipients.
- Message\***: A text area for the email body, preceded by a rich text editor toolbar with options for undo, redo, paragraph style, bold, italic, underline, strikethrough, text color, background color, link, unlink, bulleted list, and numbered list.
- Documents**: A section containing an 'Attachments' list. A red rectangle highlights this section, which includes:
  - An 'Attachments (2)' header with a plus icon.
  - A list of two attached PDF files:
    - Itinerary-1368.pdf**
    - 633-BROOKS-Tour-New\_York\_in\_Two\_Days\_Guided\_Sightseeing\_Tour-Voucher.pdf**
- Send**: A button at the bottom right to send the email.

We have introduced a new status in reservation life cycle “Completed and revision is done” to better reflect operational steps that will improve process tracking and enables better coordination between departments and stakeholders.

Home > Reservations > Reservation Details

**Reservation #1385** Add title:  X

Destination: Campaign: Classifi

Services Communications Internal notes

Display format


Lead Guest Mr **Jim Jim** 1 guest

☒ select all / deselect all show trip plans for Traveler (-s)

☒ Airport Assistance in Male + Meet & Greet ☐ ☐ ☐ Add variants

Booked from Allotment ☒ Confirmed

Voyages Maldives PVT LTB | 10 Jun 2025 (Tu) | Jim Jim

	Start date/time Quantity	10 Jun 2025 (Tu) 00:00 1	Client price Cancellation policy	\$42.26 Not paid	<b>Voucher</b> Manual correction Send e-mail
			Supplier price Cancellation policy	\$35.00 Not paid	
			Income	\$7.26 17.18%	

Booking date: 9 Jun 2025 (Mo)

Client: Mr Jim Jim

Agent: Mr Mariana Fedorova

Manager: Mr Mariana Fedorova

Dates: 10 Jun 2025 (Tu) - 10 Jun 2025 (Tu)  
1 day

Travelers: adult 1

Client price \$42.26  
Cancellation policy Not paid

Supplier price \$35.00  
Cancellation policy Not paid

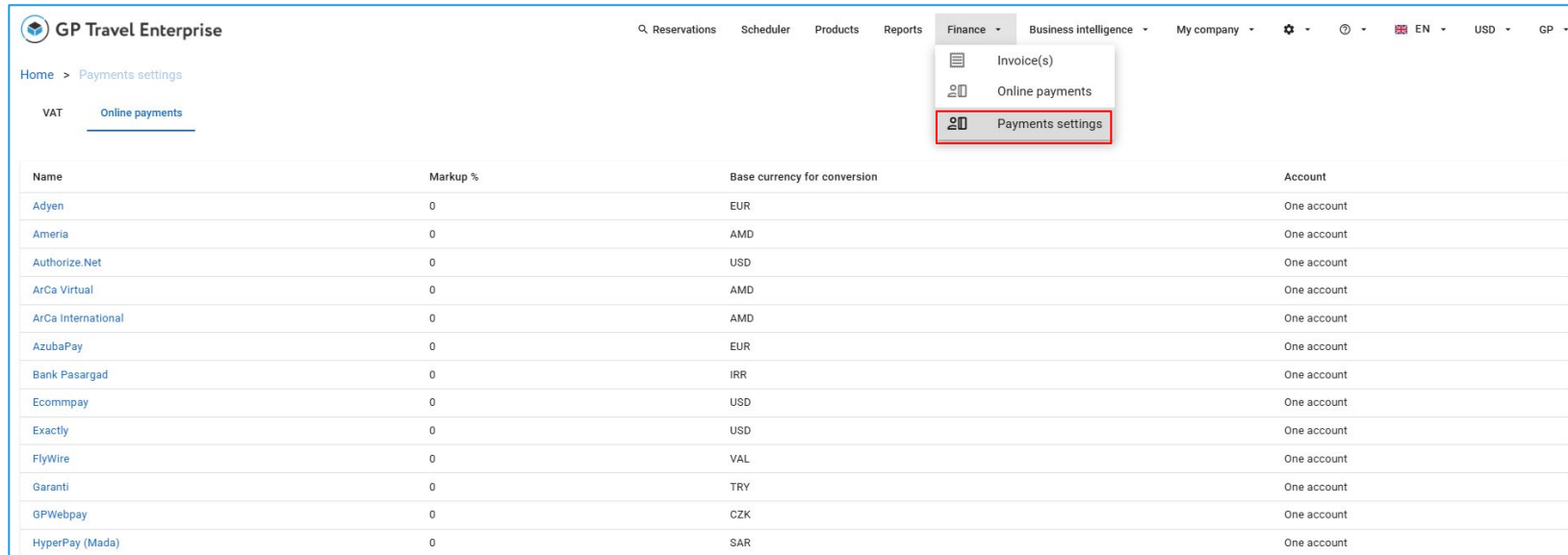
Income +\$7.26  
17.18%

Quotation Items selected: 1  
Invoice(s)

Voucher  
Itinerary



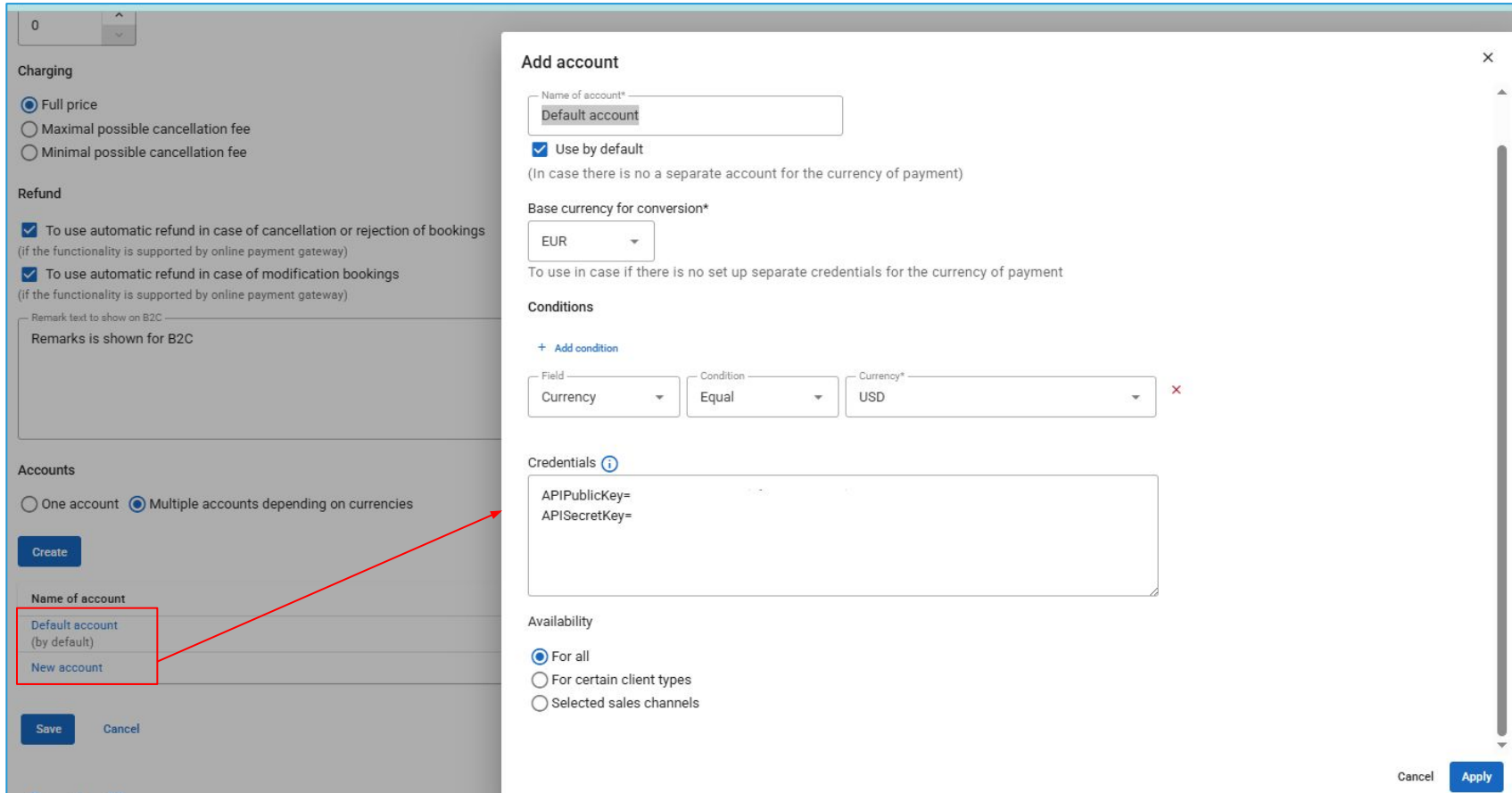
Online Payments settings have been established in new modern UI and it will help to support for integrating third-party online payment gateways, including custom configurations.



The screenshot displays the GP Travel Enterprise web application interface. The top navigation bar includes links for Reservations, Scheduler, Products, Reports, Finance, Business intelligence, and My company. The 'Finance' dropdown menu is open, showing options for Invoice(s), Online payments, and Payments settings (which is highlighted with a red box). Below the navigation bar, the 'Payments settings' page is visible, featuring a table with columns for Name, Markup %, Base currency for conversion, and Account. The table lists various payment gateways and their associated settings.

Name	Markup %	Base currency for conversion	Account
Adyen	0	EUR	One account
Ameria	0	AMD	One account
Authorize.Net	0	USD	One account
ArCa Virtual	0	AMD	One account
ArCa International	0	AMD	One account
AzubaPay	0	EUR	One account
Bank Pasargad	0	IRR	One account
Ecommpay	0	USD	One account
Exactly	0	USD	One account
FlyWire	0	VAL	One account
Garanti	0	TRY	One account
GPWebpay	0	CZK	One account
HyperPay (Mada)	0	SAR	One account

Multiple Accounts configuration has been added for Flywire Payment gateway that will allow to setup of multiple merchant accounts per region or currency. Additionally it will enhance financial control and compliance across global operations with local payment routing.



**Charging**

☒ Full price

☐ Maximal possible cancellation fee

☐ Minimal possible cancellation fee

**Refund**

☒ To use automatic refund in case of cancellation or rejection of bookings  
(if the functionality is supported by online payment gateway)

☒ To use automatic refund in case of modification bookings  
(if the functionality is supported by online payment gateway)

Remark text to show on B2C

Remarks is shown for B2C

**Accounts**

☐ One account ☒ Multiple accounts depending on currencies

Create

Name of account

Default account  
(by default)

New account

Save Cancel

**Add account**

Name of account\*

Default account

☒ Use by default  
(In case there is no a separate account for the currency of payment)

Base currency for conversion\*

EUR

To use in case if there is no set up separate credentials for the currency of payment

**Conditions**

+ Add condition

Field Condition Currency\*

Currency Equal USD

**Credentials**

APIPublicKey=  
APISecretKey=

**Availability**


☒ For all

☐ For certain client types

☐ Selected sales channels

Cancel Apply

New UI to view, filter invoices\* related to bookings and services that will simplify financial reconciliation and enhances transparency for finance and operations teams.



[Reservations](#)
[Scheduler](#)
[Products](#)
[Reports](#)

Finance

Invoice(s)

Online payments

Payments settings

[Business intelligence](#)
[My company](#)

⚙️

🕒

🌐 EN

USD

GP








[Home](#)

Filters

Invoice type

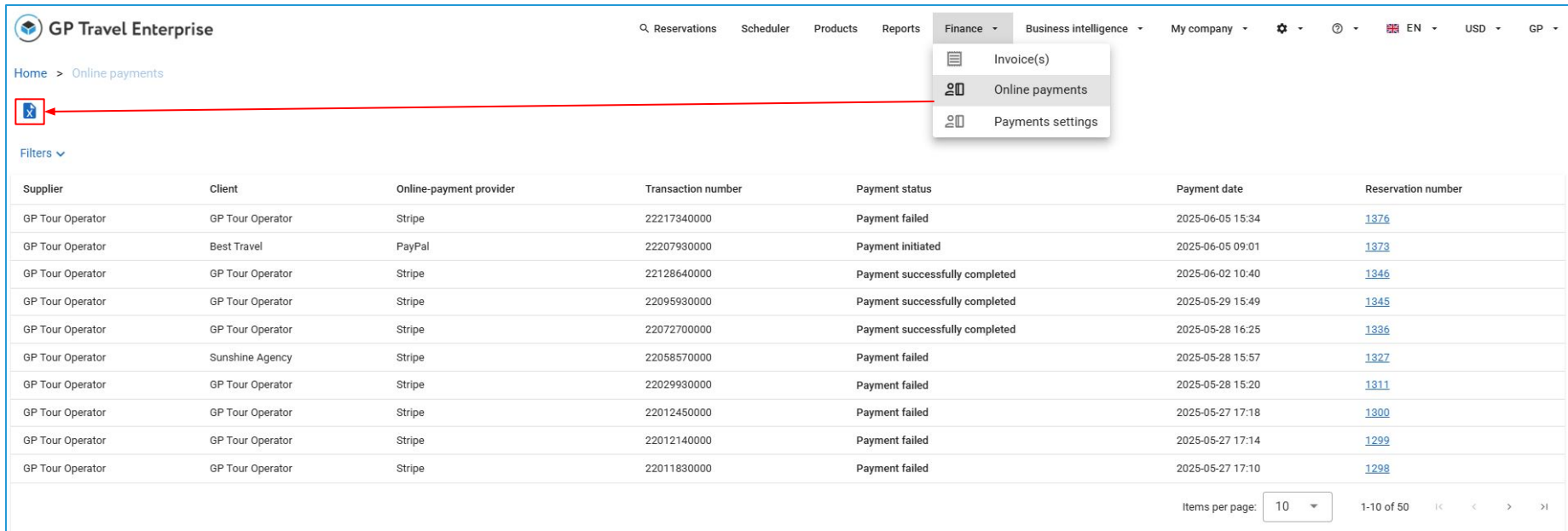
Client invoice

Archive

Invoice name	Client name	Supplier name	Reservation number	Status	Amount	Amount to pay	Bill date	Due date	Pay date
Invoice № 135 for reservation № 00001379 	AstraTours	GP Tour Operator	<a href="#">1379</a>	Invoiced	€102.56	€102.56	5 Jun 2025 (Th)	19 Jun 2025 (Th)	
Invoice № 134 for reservation № 00001376 	GP Tour Operator	GP Tour Operator	<a href="#">1376</a>	Invoiced	€119.00	€119.00	5 Jun 2025 (Th)	19 Jun 2025 (Th)	
Invoice № 133 for reservation № 00001067 	Best Travel	GP Tour Operator	<a href="#">1067</a>	Transfer is in process	€121.44	€0.00	5 Jun 2025 (Th)	19 Jun 2025 (Th)	5 Jun 2025 (Th)
Invoice № 132 for reservation № 00001362 	GP Tour Operator	GP Tour Operator	<a href="#">1362</a>	Invoiced	€1,778.52	€1,778.52	3 Jun 2025 (Tu)	17 Jun 2025 (Tu)	
Invoice № 131 for reservation № 00001353 	GP Tour Operator	GP Tour Operator	<a href="#">1353</a>	Paid	€11,554.21	€0.00	2 Jun 2025 (Mo)	16 Jun 2025 (Mo)	2 Jun 2025 (Mo)
Invoice № 130 for reservation № 00001346 	GP Tour Operator	GP Tour Operator	<a href="#">1346</a>	Paid	€253.58	€0.00	2 Jun 2025 (Mo)	16 Jun 2025 (Mo)	2 Jun 2025 (Mo)
Invoice № 129 for reservation № 00001346 	GP Tour Operator	GP Tour Operator	<a href="#">1346</a>	Paid	€1,173.63	€0.00	2 Jun 2025 (Mo)	16 Jun 2025 (Mo)	2 Jun 2025 (Mo)

\* This tab is related to the financial module based on the financial transactions related to services vs the financial module based on Payment Schedule

A new transaction report has been added to show all online payment transactions with filters by date, status, payment provider, etc. It will enable real-time monitoring of payment performance and supports fraud detection and financial analytics.



The screenshot displays the GP Travel Enterprise web application. The top navigation bar includes links for Reservations, Scheduler, Products, Reports, Finance, Business intelligence, and My company. The Finance dropdown menu is open, showing options for Invoice(s), Online payments, and Payments settings. A red arrow points to the 'Online payments' option. Below the navigation bar, the breadcrumb trail shows 'Home > Online payments'. A 'Filters' dropdown is visible on the left. The main content area is a table with the following columns: Supplier, Client, Online-payment provider, Transaction number, Payment status, Payment date, and Reservation number. The table lists 10 transactions, all from 'GP Tour Operator' as the supplier. The payment statuses include 'Payment failed', 'Payment initiated', and 'Payment successfully completed'. The reservation numbers are hyperlinked. At the bottom right, there is a pagination control showing 'Items per page: 10' and '1-10 of 50'.

Supplier	Client	Online-payment provider	Transaction number	Payment status	Payment date	Reservation number
GP Tour Operator	GP Tour Operator	Stripe	22217340000	Payment failed	2025-06-05 15:34	<a href="#">1376</a>
GP Tour Operator	Best Travel	PayPal	22207930000	Payment initiated	2025-06-05 09:01	<a href="#">1373</a>
GP Tour Operator	GP Tour Operator	Stripe	22128640000	Payment successfully completed	2025-06-02 10:40	<a href="#">1346</a>
GP Tour Operator	GP Tour Operator	Stripe	22095930000	Payment successfully completed	2025-05-29 15:49	<a href="#">1345</a>
GP Tour Operator	GP Tour Operator	Stripe	22072700000	Payment successfully completed	2025-05-28 16:25	<a href="#">1336</a>
GP Tour Operator	Sunshine Agency	Stripe	22058570000	Payment failed	2025-05-28 15:57	<a href="#">1327</a>
GP Tour Operator	GP Tour Operator	Stripe	22029930000	Payment failed	2025-05-28 15:20	<a href="#">1311</a>
GP Tour Operator	GP Tour Operator	Stripe	22012450000	Payment failed	2025-05-27 17:18	<a href="#">1300</a>
GP Tour Operator	GP Tour Operator	Stripe	22012140000	Payment failed	2025-05-27 17:14	<a href="#">1299</a>
GP Tour Operator	GP Tour Operator	Stripe	22011830000	Payment failed	2025-05-27 17:10	<a href="#">1298</a>

## **3. API Changes**

Please, kindly use the following [link](#) to see the API changes in [Release 11.0.0](#)

Dear clients!

We hope that you will find these enhancements useful.

Send your questions, feedback and suggestions to our e-mail address [gpte@software.travel](mailto:gpte@software.travel) with “Release 11.0.0” in the subject line.

# Thank You For Attention!



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for Enterprise Travel Software

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